MOONAH MARKETING - TERMS & PAYMENT ADVICE (INVOICES & STATEMENTS)

Last Modified: 28 June 2023

- 1. **Invoice Payment:** Unless otherwise specified on the invoice, all payments are due within 30 days from the date of the invoice.
- 2. **Payment Methods:** Payments can be made via bank transfer, credit/debit card, or online payment. Detailed instructions for each payment method will be provided on the invoice.
- 3. **Late Payments:** Any payments received after the due date may incur a late fee. Continued non-payment may result in suspension of services.
- 4. **Discrepancies**: If you believe there is a discrepancy in your invoice, please contact us immediately. We will endeavor to resolve any issues as quickly as possible.
- 5. **Refunds:** Refund requests will be evaluated on a case-by-case basis. Please contact us directly to discuss.
- 6. **Statements:** Statements will be issued monthly and include all invoices issued, payments received, and any outstanding balances.
- 7. **Taxes**: All prices quoted are exclusive of taxes unless otherwise stated. You are responsible for any applicable taxes, duties, or charges imposed by your jurisdiction.
- 8. **Ownership:** Ownership rights over the finished product will be transferred upon receipt of full payment.
- 9. By making a payment to Moonah Marketing, you agree to these terms.
- 10. These terms are subject to change without notice.

Further information

We will amend this document when we make any changes that require updates due to legislation changes, service updates, or other factors. We will date this document with notice of the most recent update. We also encourage users to periodically review this policy.

If you'd like to learn more or have any questions regarding cookies or other tracking technologies operated by us then please contact us at admin@moonahmarketing.au

END.