

## **MINET BBU Policy**

MINET phone service for our residential and business customers will include the option to order a Battery Backup Unit (BBU). A BBU, with an active battery, will provide temporary backup power (up to 24 hours) for the devices in your home that provide voice services, as well as access to dial Emergency 911. The BBU does not guarantee service if the network is not operating. An analog phone must be plugged into the phone connection in order to place a call when the BBU is installed. If you have a phone that runs on power it will not work.

The BBU can be purchased from MINET for \$50. If you would like MINET to install the unit, normal trip & time charges apply.

You are responsible for monitoring the status of the BBU and for ensuring that the battery is charging normally.

### **Battery Status Light Conditions:**

- Green and flashing: The installed battery is charging, it will take a few hours for the battery to fully charge.
- Steady green light: Indicates a fully charged battery.
- Amber light: The battery is discharging or not able to charge. The battery should be replaced.

The only time we deploy a battery is if the customer has one of the old style BBUs where you can't silence the alarm.