







### Aroooooo!!

Who's ready for a relaxing long weekend?! I'm sure my hard working team are looking forward to that extra day off to relax and unwind a little, they honestly deserve it!

You may have seen a new face on our team recently. Please join me in welcoming Kayla to Little Urban Wolves, pictured above with Luna. She brings a wealth of experience having worked in the industry for quite a few years. The little wolves are all forming quick bonds with Kayla and she has already become a valued member of the team. She's super friendly and lives for making dogs feel happy and loved.

As I'm sure many of you are aware, we've had a myriad of issues with our current booking system over the past few months. We're excited to share a new client App we have been onboarding with over the past few weeks. You'll find more information about this within this newsletter.

Lastly, I'm excited to let you know that Saturday's are now a dedicated training day at Little Urban Wolves. We'll be offering Puppy Preschool, Adolescent and Remedial classes as well as a new Confident Canine class. I'm also available for private training and behaviour sessions, reach out if you have anything you need support with. Full details are available on our <u>website</u>.

See you all soon,





## Winter 2023

## LITTLE WOLF HEALTH

Winter is the time of colds and respiratory infections for people and dogs. The team at Little Urban Wolves work hard to ensure we maintain a safe, sanitised environment for all dogs to enjoy every day. We also practice contact tracing and always contact pawrents to let you know if your little one has been present with a friend who has developed any cold symptoms.

It's worth mentioning that while every dog that attends daycare is up to date with their vaccinations, dogs can still contract upper respiratory infections such as canine cough, and canine influenza. Dogs that are vaccinated are less likely to become extremely ill and experience further complications. It's very much the same as vaccinations in people.

#### Common symptoms to look out for are:

- Coughing
- Nasal discharge
- Lethargy
- Watery Eyes
- Loss of appetite

There are steps we can follow to help minimise the chance of your dog picking up colds and flus:

- Avoid densely populated dog parks
- Take your own water, don't use public drinking bowls
- Add Bone Broth to your dog's diet
- Give your dog probiotics, natural yoghurt and sauerkraut are great options
- Ensure your dog has a balanced, healthy diet

If your little wolf does become sick. Let us know and keep them home until they have been symptom free for 24 hours. Take your little one to the vet for treatment.





## Winfer 2023

## **NEW CLIENT APP**

We wanted a system that was reliable, easy to use, had great support and convenient for clients to access.

Your feedback called for an easier way to manage your bookings, view daycare reports and manage your 10 pack credits and an App was voiced as highly desirable.



# YOU ASKED, WE'VE DELIVERED!

## Our new booking system will be live on Sunday 25th June!

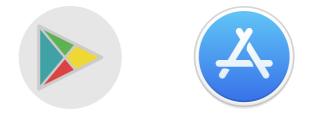
#### ALL CLIENTS NEED TO FOLLOW THE BELOW STEPS BY FRIDAY 23 JUNE

#### STEP 1: CLICK HERE to create your client ID

This will take 5 minutes, you will need your dog's vaccination detaisl handy

**STEP 2:** Our Team will check over your details and approve your dog to allow you to make bookings.

#### **STEP 3: DOWNLOAD THE PET EXEC APP**



Available in Goolge Play and Apple App Store Click image to download!

**STEP 4:** Log in to the App to book daycare, view bookings, view report cards and more. We will transfer all regular weekly bookings once client profiles have been created

#### TO SMS OUR TEAM, PLEASE USE 0406 910 381

# **Referral Program**

## Days are better with friends!

Did you know that when you refer a friend to Little Urban Wolves and they sign up for a 5 or 10 pack,



you receive.

A FREE full day of daycare AND Your Little Wolf's favourite treat from the Little Wolf Deli range



It's our way of saying

thanks for your support and showing how much we love you guys too!





safe and healthy

