





### WELCOME TO CONNECT UNIVERSITY







Welcome to Connect University, where professional growth meets strategic excellence.

Our comprehensive range of training programs are designed to enhance skills, foster innovation, and drive business success.

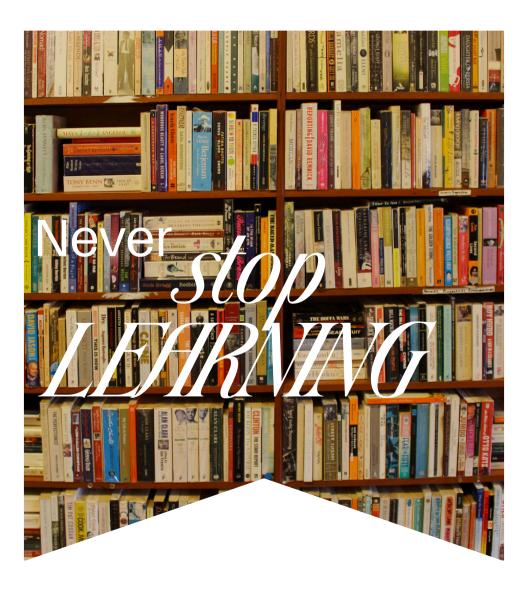
Whether you're looking to upskill your team or equip them with specialized knowledge, we have the solution for you.



## AREAS OF STUDY

Administrative Skills
Financial Analysis
Human Resources
Microsoft
Personal Development
Sales and Marketing
Supervisors and Managers
Workplace Essentials

### connect university





#### ADMINISTRATIVE SKILLS

Accountability in the Workplace
Administrative Office Procedures
Administrative Support
Archiving and Records Management
Business Writing
Collaborative Business Writing
Executive and Personal Assistants
Meeting Management
Organizational Skills
Social Media In The Workplace
Supply Chain Management







# PERSONAL DEVELOPMENT

Adult Learning - Mental Skills
Adult Learning - Physical Skills
Anger Management
Attention Management
Being A Likeable Boss
Critical Thinking
Developing Emotional Intelligence
Goal Setting and Getting Things Done
Improving Mindfulness
Improving Self-Awareness
Increasing Your Happiness
Job Search SkillsUniversal Safety Practices
Life Coaching Essentials





## PERSONAL DEVELOPMENT

Managing Personal Finances
Managing Workplace Anxiety
Personal Productivity
Public Speaking
Sensitivity Training
Social Intelligence
Social Learning
Stress Management
Taking Initiative
Talent Management
Train-The-Trainer
Unconscious Bias
Work-Life Balance
Workplace Harassment





#### MICROSOFT COURSES

Access 2016 Essentials
Excel 2016 Essentials
Excel 2016 Expert
Outlook 2016 Essentials
PowerPoint 2016 Essentials
Word 2016 Essentials
Word 2016 Essentials







#### SALES AND MARKETING

Body Language Basics
Call Center Training
Coaching Salespeople
Contact Center Training
Contract Management
Creating a Great Webinar
Employee Recognition
Event Planning
High Performance Teams Inside the Company
High Performance Teams Remote Workforce
In Person Sales
Internet Marketing Fundamentals
Marketing Basics
Media And Public Relations





#### SALES AND MARKETING

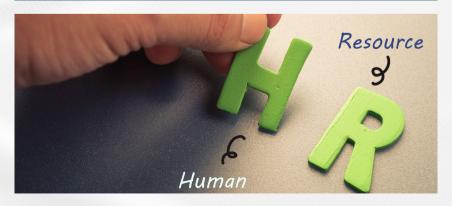
Motivating Your Sales Team
Multi-Level Marketing
Overcoming Sales Objections
Presentation Skills
Proposal Writing
Prospecting and Lead Generation
Sales Fundamentals
Servant Leadership
Social Media Marketing
Telephone Etiquette
Top 10 Sales Secrets
Trade Show Staff Training
Coaching And Mentoring





#### HUMAN RESOURCES

Crisis Management
Developing a Lunch and Learn
Diversity, Equity, and Inclusion
Employee Onboarding
Employee Recruitment
Employee Termination Processes
Generation Gaps
Health and Wellness at Work
Hiring Strategies
Human Resource Management
Managing Workplace Harassment
Measuring Results From Training
Millennial Onboarding







#### SUPERVISORS AND MANAGERS

Coaching And Mentoring
Conducting Annual Employee Reviews
Developing New Managers
Employee Motivation
Facilitation Skills
Knowledge Management
Leadership And Influence
Lean Process And Six Sigma
Manager Management
Middle Manager
Office Politics For Managers
Performance Management
Self-Leadership





#### SUPERVISORS AND MANAGERS

Trust Building and Resilience Development Virtual Team Building And Management Supervising Others Team Building Through Chemistry



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#### FINANCIAL ANALYSIS

Budgets And Financial Report Business Succession Plannings Basic Bookkeeping







#### WORKPLACE ESSENTIALS

**Appreciative Inquiry** 

**Business Acumen** 

**Business Ethics** 

**Business Etiquette** 

Change Management

Civility In The Workplace

**Conflict Resolution** 

**Customer Service** 

**Customer Support** 

**Cyber Security** 

**Delivering Constructive Criticism** 

Developing Corporate Behavior

Handling a Difficult Customer





#### WORKPLACE ESSENTIALS

Networking Outside the Company Networking Within the Company Office Health and Safety Respect In The Workplace Responsibility In the Workplace Risk Assessment and Management Safety In The Workplace Team Building For Managers Teamwork And Team Building Workplace Bullying



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#### CONTACT US

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