



The Dog Parlour – Dog Grooming Intake Form

Please complete this form before your dog's grooming appointment.

Dog Information

Dog's Name: _____

Breed: _____

Date of Birth / Age: _____

Weight of dog: _____

Sex: ☐ Male ☐ Female

Is your dog desexed? ☐ Yes ☐ No

Vet Name and Suburb: _____

Owner Details

Owner's Name: _____

Mobile Number: _____

Additional Contact Number: _____

Email Address: _____

Home Address: _____

Vaccination Details

Is your dog's vaccinations current? ☐ Yes ☐ No

Please provide vaccination certificate: ☐ Attached ☐ To be provided

Date of last vaccination: _____

Behaviour & Temperament

Is your dog friendly with other dogs? ☐ Yes ☐ No

Is your dog friendly with people? ☐ Yes ☐ No

Does your dog have anxiety or nervous behaviour? ☐ Yes ☐ No

Are there any areas your dog dislikes being touched or groomed?

Does your dog have any medical conditions we should know about?

Grooming Information

Has your dog been professionally groomed before? ☐ Yes ☐ No

Any skin conditions, lumps, or injuries we should be aware of?

Social Media

We sometimes share photos of our grooms on social media. Are you happy for us to take a picture of your dog? ☐ Yes ☐ No

Owner Agreement & Disclaimer

I understand that while my dog is in the care of The Dog Parlour, every reasonable precaution will be taken to ensure their safety and wellbeing, and that The Dog Parlour is fully insured.

In the event of a medical emergency, I authorise The Dog Parlour to seek veterinary treatment for my dog at Willoughby Vet – High Street, or the nearest available veterinary clinic if necessary. I understand and agree that I am responsible for any veterinary fees or costs incurred as a result of such treatment and will be contacted prior to any treatment.

By signing this form, I confirm that I have read the “Dog Grooming Policies” attached and that the information I have provided about my dog is accurate and complete to the best of my knowledge.

Owner's Name: _____

Owner's Signature: _____

Date: ____ / ____ / ____



The Dog Parlour – Dog Grooming Policies

Cancellation & No-Show Policy

We understand plans change. Please give at least 48 hours' notice for changes or cancellations. Late cancellations or no-shows may incur a fee of 50% of the service.

Late Pick-Up

To keep the studio calm and staffed appropriately, late pick-ups may incur a care fee of \$20 per 30 minutes.

Matting Policy (Comfort-First)

Matting can cause pain, skin irritation, and restricted movement.

- We assess matting at drop-off
- We'll recommend the safest option
- De-matting is charged by time and only performed when humane
- Severe matting may require a comfort clip or a vet visit

Aggression / Severe Anxiety

Your dog's wellbeing matters. If grooming becomes unsafe or overly stressful, we may stop the groom early. You'll still be charged for the time and work completed.

Health Conditions

Please disclose skin issues, recent surgery, arthritis, allergies, or behavioural triggers before your appointment. This helps us tailor a safe experience for your pup.