



TCP/IP Training

INTRODUCTORY FOR FIRE ALARM TECHNICIANS

Goals of this Training

- ▶ Understand how IP addresses are assigned
- ▶ Field application and installation.
- ▶ Learn about IP trouble shooting tools.
- ▶ Understand the information on the network information card.

TCP/IP Suite of Protocols

- ▶ A protocol is a set of rules for communicating.
- ▶ Network protocols are concerned with sending messages between hosts.
- ▶ IP – Internet Protocol.
- ▶ TCP – Transaction Control Protocol.
- ▶ The suite also includes HTTP, FTP, DHCP, DNS, SMTP and many others.

IP Addresses



- ▶ IP addresses are routable. Each device does not need to know where all other devices are.
- ▶ To make routing manageable, IP addresses are divided into a network address and a host address.

Binary Math

- ▶ Computers only understand ones and zero.
- ▶ An IP address is 32 bit number.
- ▶ 32 bits allows for values between 0 - 4,294,796,296. But many of these are reserved for special uses.
- ▶ For convenience IP addresses are divided into 4 octets.
- ▶ An octet is 8 bits or one byte.
- ▶ 8 bits allow for numbers from 0 to 255.
- ▶ IP addresses are written as 4 octets separated by dots
255.255.255.255
- ▶ In binary an IP address would look like this
11111111.11111111.11111111.11111111

Boolean “AND” Truth Table

Input 1	Input 2	Result
0	0	0
0	1	0
1	0	0
1	1	1

Masking

- ▶ Masking filters out unneeded bits by performing a Boolean “AND” operation between an input and the mask.

Input	1	0	1	0	1	0	1	0
Mask	1	1	1	1	0	0	0	0
Output	1	0	1	0	0	0	0	0

Specifying the network address and host address

- ▶ IP address is 192.168.3.5 and subnet is 255.255.255.0
- ▶ Subnet converts to 11111111.11111111.11111111.00000000
- ▶ Network id is 192.168.3.0
- ▶ Host id is 0.0.0.5
- ▶ Another way to specify the mask is with CIDR notation as 192.168.3.5/24

Address Classes

- ▶ Class A – First octet has 0 as its first bit. Class A allowed for 126 networks of 16,777,214 hosts each.
- ▶ Class B – First octet has 10 as first two bits of the first octet. Class B allowed for 16,384 networks of 65,534 hosts each.
- ▶ Class C – First octet has 110 as first three bits of first octet. Class C allowed for 2,097,152 networks of 254 hosts each.

Private Ranges

- ▶ Not Routed
- ▶ Used on private intranets.
- ▶ One Class A Block – 10.x.x.x
- ▶ One Class B Block – 172.16.x.x
- ▶ 256 Class C Blocks – 192.168.x.x

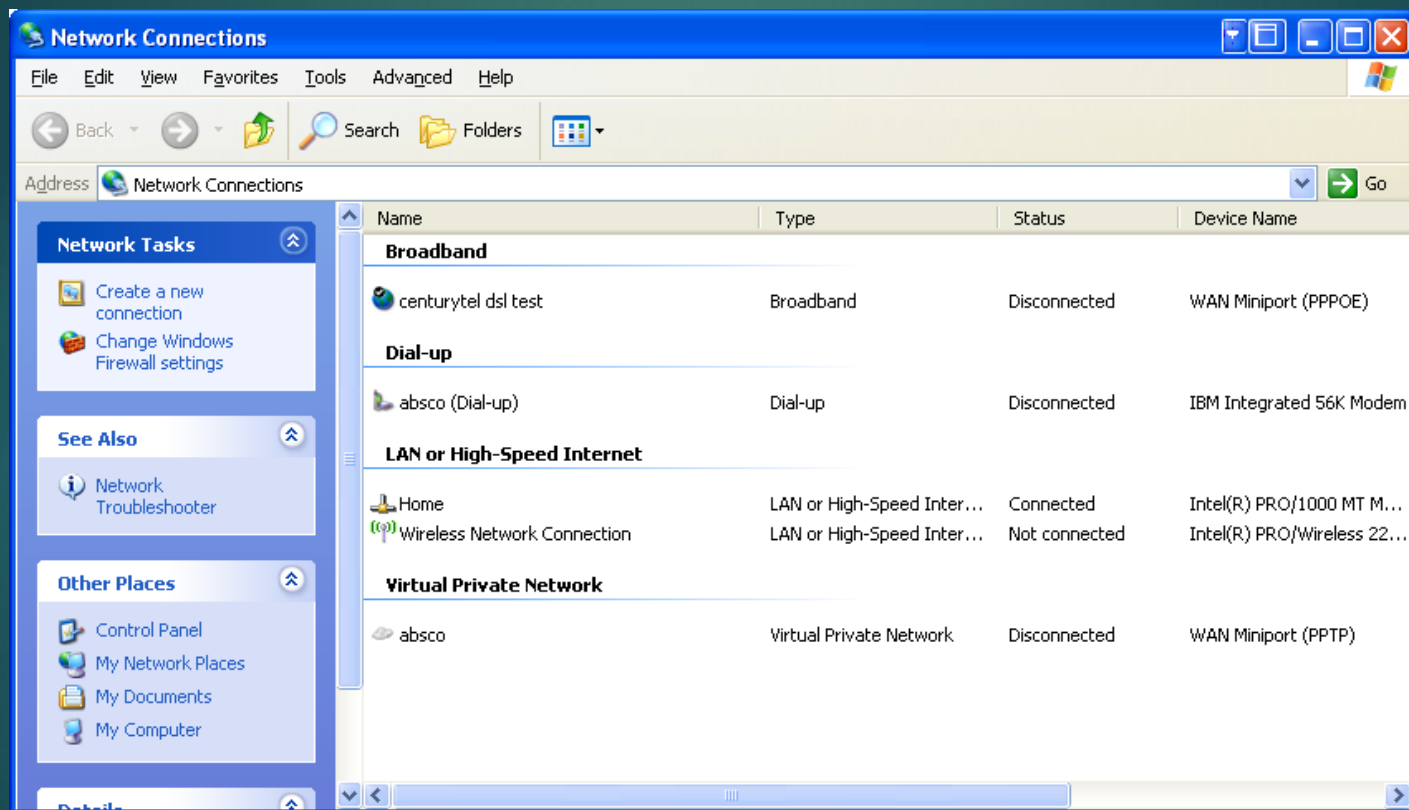
Routers no longer use Classes

- ▶ Class scheme was causing IP addresses to be used up too quickly.
- ▶ Routing tables were too large and inefficient.
- ▶ Class system was replaced by classless system that looks like subnetting.
- ▶ Classless Inter Domain Routing (CIDR) notation was introduced which uses a /n notation to specify how many bits are the network address.

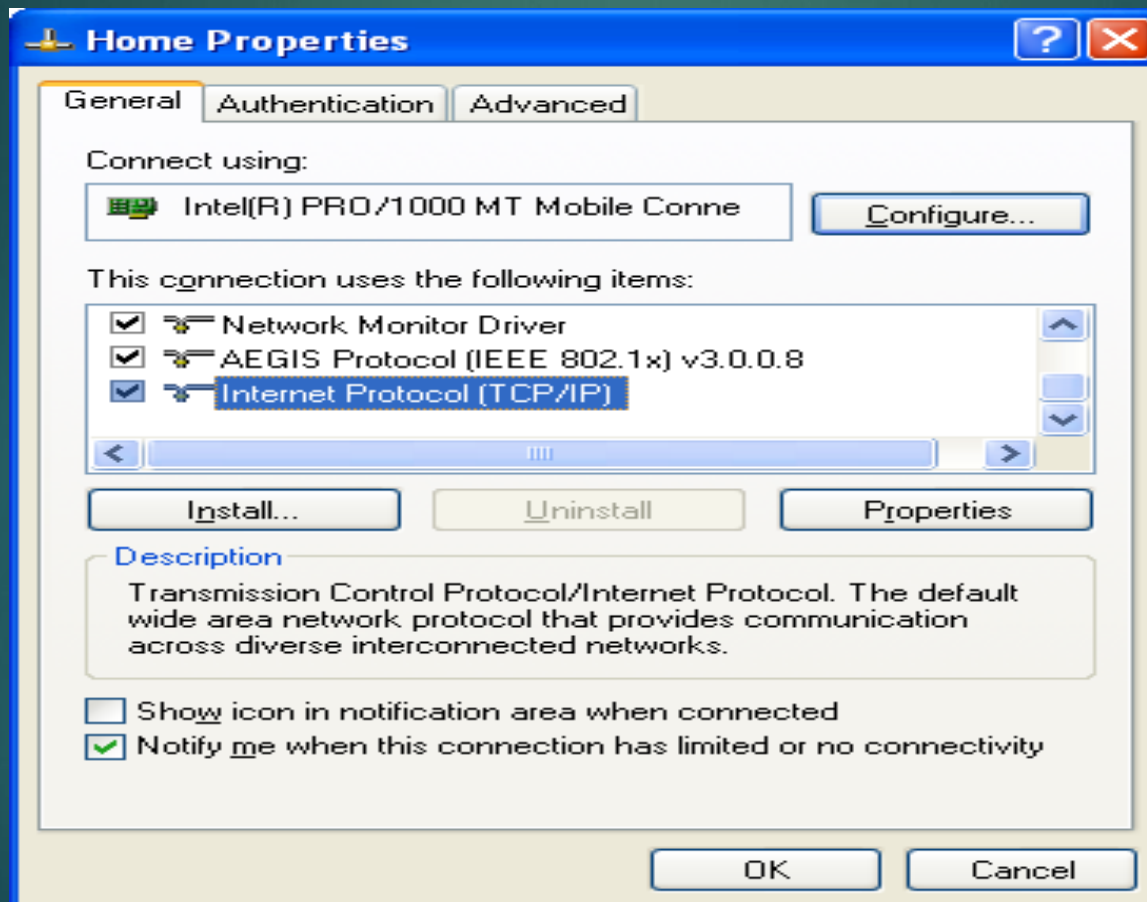
How does a host get an IP address?

- ▶ Static Assignment – Specify the IP address and subnet mask.
- ▶ DHCP/BOOTP – Assigned by a DHCP/BOOTP server. DHCP evolved from BOOTP and the protocols are compatible.
- ▶ APIPA – 169.224.xxx.xxx – This protocol assigns an address if dynamic addressing is set and no DHCP/BOOTP server is found. An APIPA address is almost never what you want.

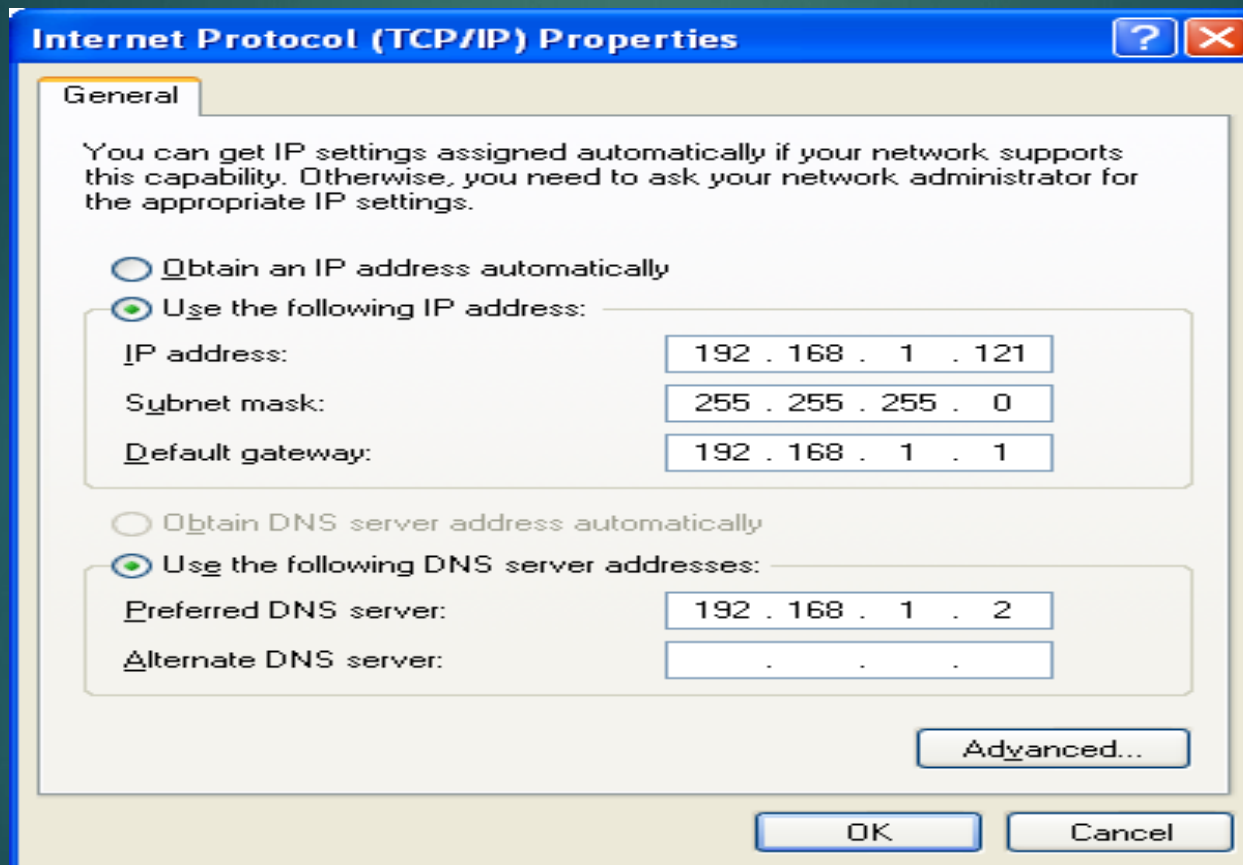
Windows Configuration



Windows Configuration



Windows Configuration



The image shows a screenshot of the 'Internet Protocol (TCP/IP) Properties' dialog box in Windows. The 'General' tab is selected. The dialog box contains instructions on how to obtain IP settings and two main configuration sections: IP address and DNS server addresses. The IP address section is currently selected, showing a static IP configuration. The DNS section is also selected, showing a static DNS server configuration. The 'Advanced...' button is visible at the bottom right of the dialog box.

Internet Protocol (TCP/IP) Properties

General

You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.

☐ Obtain an IP address automatically

☒ Use the following IP address:

IP address: 192 . 168 . 1 . 121

Subnet mask: 255 . 255 . 255 . 0

Default gateway: 192 . 168 . 1 . 1

☐ Obtain DNS server address automatically

☒ Use the following DNS server addresses:

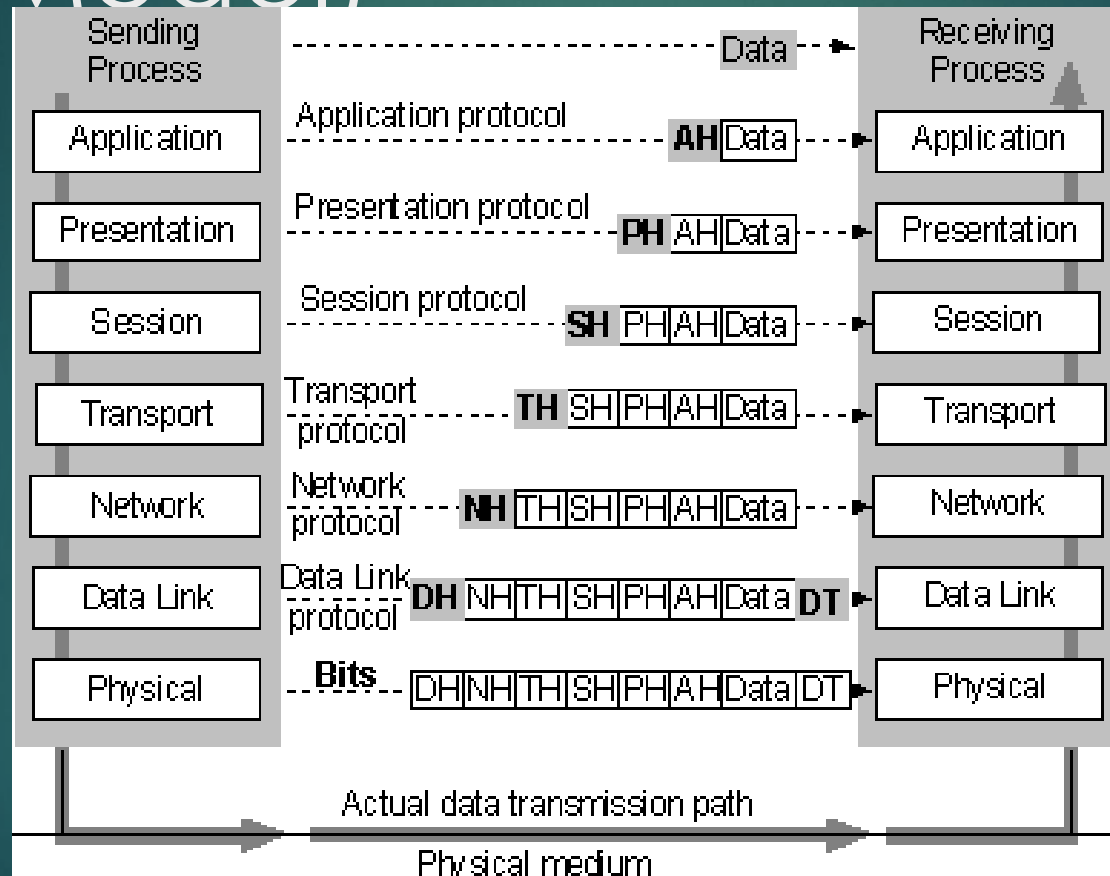
Preferred DNS server: 192 . 168 . 1 . 2

Alternate DNS server: . . .

Advanced...

OK Cancel

Open System Interconnect Reference Model (OSI Model)

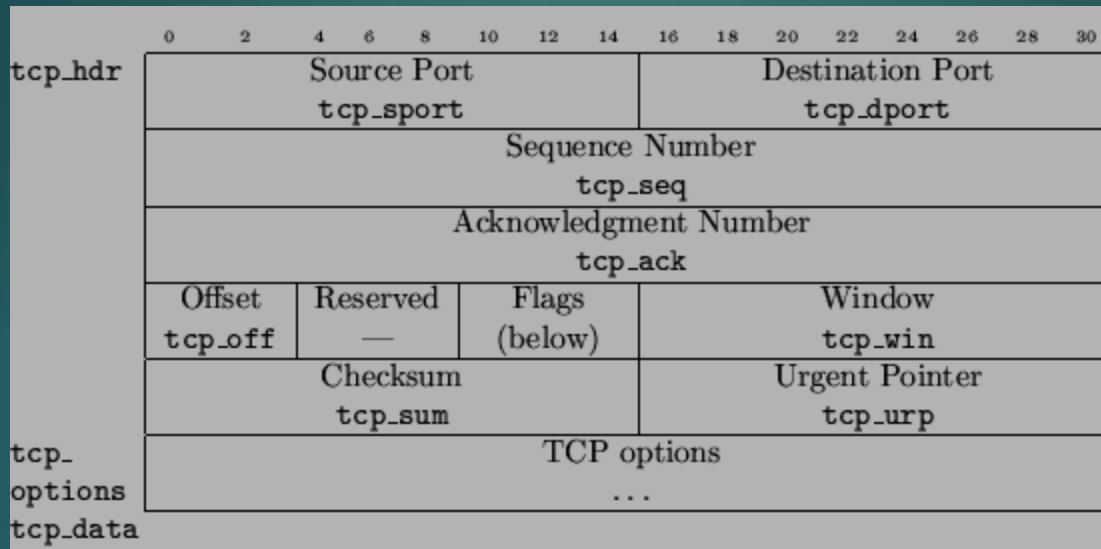


TCP/IP and the OSI Model

#	Layer	Role	Protocol
1	Physical	Send bit over wire	
2	Data Link	Physical addressing	Ethernet
3	Network	Logical Addressing	IP and ICMP
4	Transport	Process level addressing	TCP and UDP
5	Session	Session management	Sockets
6	Presentation	Compression and encryption.	SSL
7	Application	User applications	DHCP, DNS, SMTP, HTTP

	0	2	4	6	8	10	12	14	16	18	20	22	24	26	28	30	
ip_hdr	Version ip_v		IHL ip_hl		TOS ip_tos				Total Length ip_len								
	Identification ip_id								Flags (see below)				Fragment Offset ip_off				
	Time to Live ip_ttl				Protocol ip_proto				Header Checksum ip_sum								
	Source Address ip_src																
	Destination Address ip_dst																
	IP options ...																
ip_options																	
ip_nextthdr																	

TCP Header



Routing



- ▶ If the destination network doesn't match your hosts network then the message is sent to the default gateway (router).
- ▶ Routers have routing tables that specify next hop in routing each range of IP addresses.
- ▶ Your local host also has a routing table. At a minimum it specifies a default gateway (router).

TCP and UDP use ports to direct traffic to applications

- ▶ Well known ports below 1024 are reserved for common applications.
- ▶ Some well known ports are 25 for SMTP, 80 for HTTP, 443 for HTTPS.
- ▶ Reserve Ports are for specific application and are reserved with IANA.
- ▶ Reserved ports include 1433 for SQL server and 2025 for Velocity.
- ▶ Dynamic or ephemeral ports are also used.

Ethernet



- ▶ Most common carrier of IP data.
- ▶ Each network card has a unique MAC Address.
- ▶ Address Resolution Protocol. ARP maps IP addresses to MAC addresses (also called physical or ethernet addresses).

Routing And Switching Hardware

- ▶ HUB – Traffic is broadcast to all listeners. Noise for one is noise for all.
- ▶ Switch – Use MAC address to send data directly to the destination machine.
- ▶ Router – Routes traffic to another network
- ▶ Firewall – Similar to a router, but filters messages.

DNS



- ▶ It is easier for a person to remember a host name instead of an IP address.
- ▶ Domain Name Service (DNS) resolves host names to IP addresses.

Tools

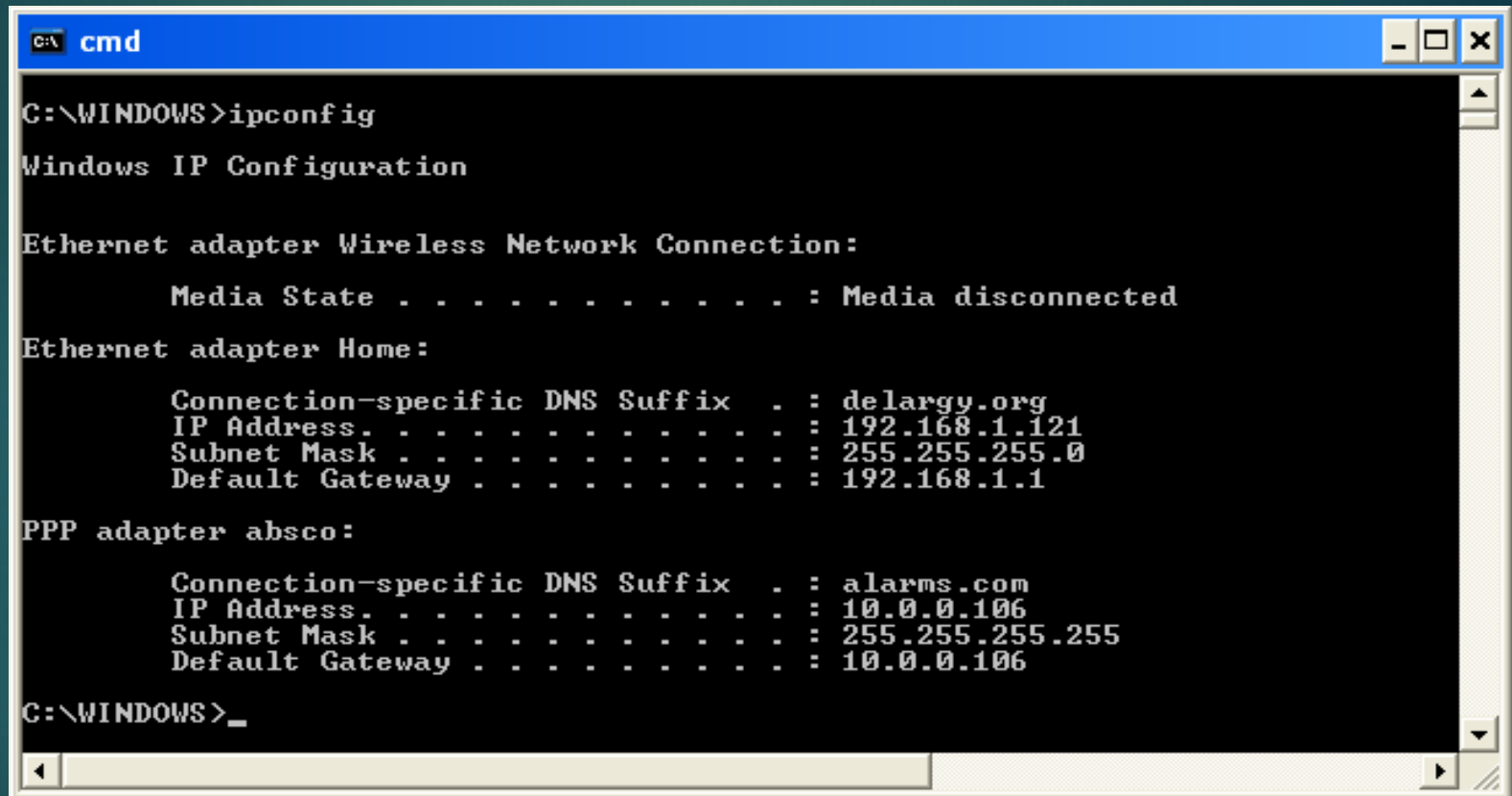


- ▶ `ipconfig` – displays ip address of network cards. The `/all` switch all DHCP, DNS Server and Gateway information.
- ▶ `ping` – sends icmp echo to host.
- ▶ `tracert` – traces route to a destination can be used to find where a connection is failing.
- ▶ `netstat` – displays a list of ports that are being used. With the `-nr` option it list the route table.
- ▶ `telnet` – connects to a port on a remote computer.
- ▶ `arp` – displays or modifies the IP to physical address (MAC address) translation table.

ipconfig

- ▶ Displays IP address, subnet mask
- ▶ /all option displays DNS, DHCP info.
- ▶ /release release DHCP lease.
- ▶ /renew renews current DHCP lease or obtains a new one.
- ▶ /displaydns shows cached DNS entries

ipconfig



```
C:\WINDOWS>ipconfig

Windows IP Configuration

Ethernet adapter Wireless Network Connection:

    Media State . . . . . : Media disconnected

Ethernet adapter Home:

    Connection-specific DNS Suffix  . : delargy.org
    IP Address . . . . . : 192.168.1.121
    Subnet Mask . . . . . : 255.255.255.0
    Default Gateway . . . . . : 192.168.1.1

PPP adapter absco:

    Connection-specific DNS Suffix  . : alarms.com
    IP Address . . . . . : 10.0.0.106
    Subnet Mask . . . . . : 255.255.255.255
    Default Gateway . . . . . : 10.0.0.106

C:\WINDOWS>
```

ipconfig /all

```
cmd
C:\WINDOWS>ipconfig /all

Windows IP Configuration

    Host Name . . . . . : kevinlaptop
    Primary Dns Suffix . . . . . : modelgenerated.com
    Node Type . . . . . : Hybrid
    IP Routing Enabled. . . . . : No
    WINS Proxy Enabled. . . . . : No
    DNS Suffix Search List. . . . . : modelgenerated.com
                                      delargy.org

Ethernet adapter Wireless Network Connection:

    Media State . . . . . : Media disconnected
    Description . . . . . : Intel(R) PRO/Wireless 2200BG Network Connection
    Physical Address. . . . . : 00-0E-35-7B-92-5D

Ethernet adapter Home:

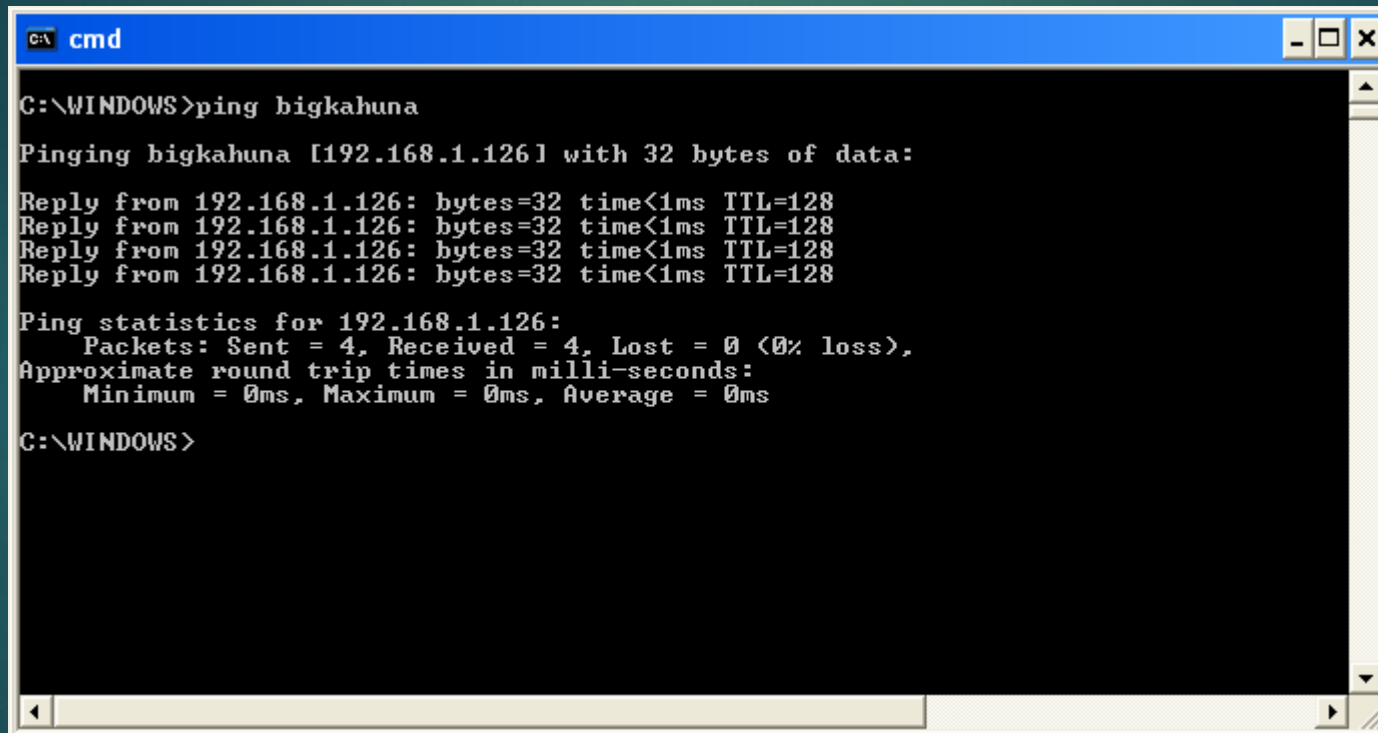
    Connection-specific DNS Suffix . . : delargy.org
    Description . . . . . : Intel(R) PRO/1000 MT Mobile Connection
    Physical Address. . . . . : 00-0D-60-7B-50-D3
    Dhcp Enabled. . . . . : Yes
    Autoconfiguration Enabled . . . . : Yes
    IP Address. . . . . : 192.168.1.121
    Subnet Mask . . . . . : 255.255.255.0
    Default Gateway . . . . . : 192.168.1.1
    DHCP Server . . . . . : 192.168.1.1
    DNS Servers . . . . . : 198.137.231.1
                           209.206.160.254
                           64.91.105.250
    Lease Obtained. . . . . : Thursday, June 15, 2006 6:36:34 AM
    Lease Expires . . . . . : Friday, June 16, 2006 6:36:34 AM

C:\WINDOWS>
```

ping

- ▶ Sends an echo message to another host.
- ▶ If ping returns “Ping request could not find host *hostname*.” Either you are using the wrong name or there is a DNS problem.

ping



```
C:\cmd

C:\WINDOWS>ping bigkahuna

Pinging bigkahuna [192.168.1.126] with 32 bytes of data:

Reply from 192.168.1.126: bytes=32 time<1ms TTL=128
Reply from 192.168.1.126: bytes=32 time<1ms TTL=128
Reply from 192.168.1.126: bytes=32 time<1ms TTL=128
Reply from 192.168.1.126: bytes=32 time<1ms TTL=128

Ping statistics for 192.168.1.126:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 0ms, Maximum = 0ms, Average = 0ms

C:\WINDOWS>
```

tracert

- ▶ Traces route to a destination.
- ▶ Used to test connection to computers beyond a router
- ▶ Can be used to find where a connection is slow.
- ▶ Velocity requires connections faster than 200ms

tracert

```
cmd

C:\WINDOWS>tracert google.com

Tracing route to google.com [64.233.167.99]
over a maximum of 30 hops:

  1      1 ms      <1 ms      <1 ms      192.168.1.1
  2      25 ms      27 ms      23 ms      gghrwacobr3.gghrwacoro1.centurytel.net [69.29.184.7]
  3      19 ms      20 ms      18 ms      j1-ge-0-0-0.gh.centurytel.net [209.206.160.4]
  4      23 ms      20 ms      19 ms      12.118.34.9
  5      24 ms      26 ms      27 ms      12.127.6.110
  6      22 ms      22 ms      20 ms      12.127.6.61
  7      23 ms      23 ms      29 ms      so-3-2-0.gar1.Seattle1.Level3.net [4.68.127.109]
  8      29 ms      23 ms      27 ms      ae-31-51.ebr1.Seattle1.Level3.net [4.68.105.30]
  9      80 ms      69 ms      32 ms      ae-1.ebr2.Seattle1.Level3.net [4.69.132.18]
 10     76 ms      68 ms      74 ms      ae-2.ebr2.Denver1.Level3.net [4.69.132.54]
 11    140 ms      67 ms      158 ms      ae-11-51.car1.Chicago1.Level3.net [4.68.101.2]
 12     68 ms      101 ms      207 ms      ae-11-51.car1.Chicago1.Level3.net [4.68.101.2]
 13     67 ms      70 ms      69 ms      4.79.208.18
 14     75 ms      68 ms      69 ms      72.14.232.53
 15     72 ms      78 ms      74 ms      64.233.167.99

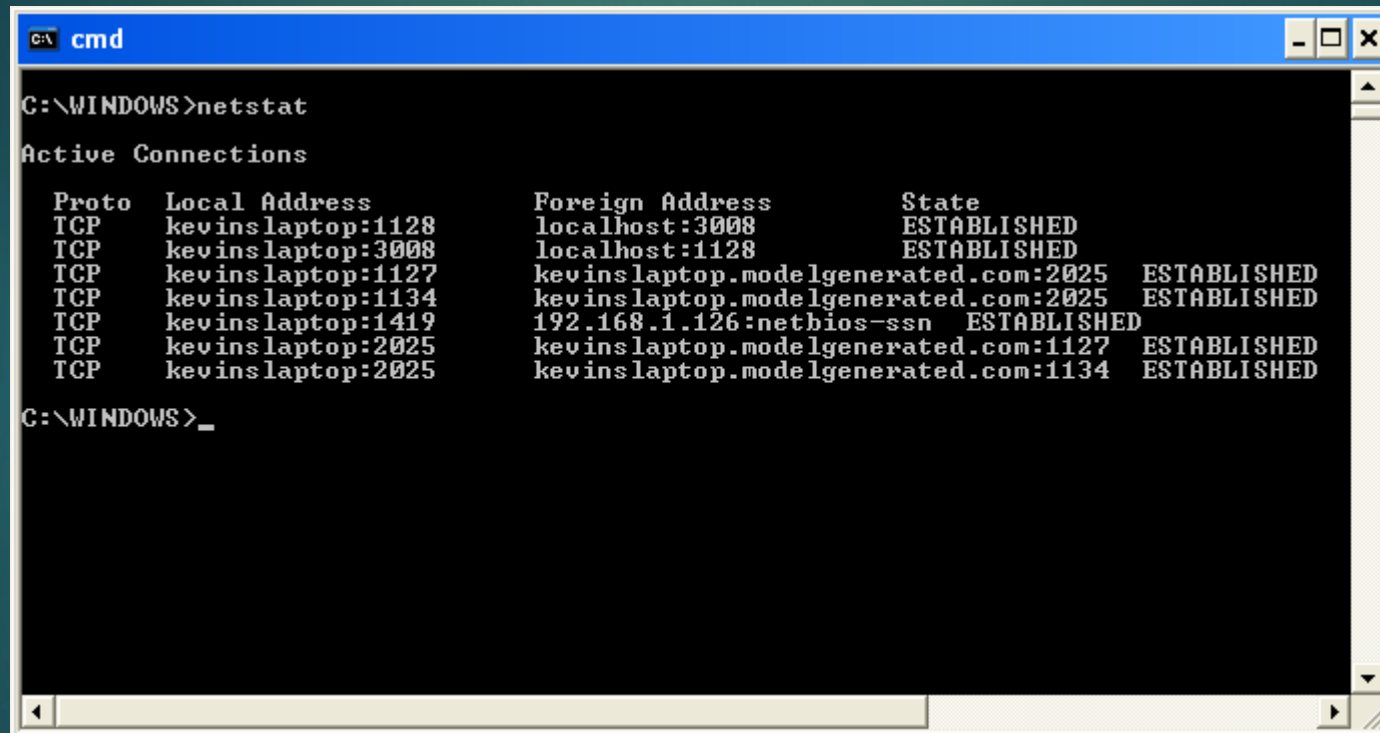
Trace complete.

C:\WINDOWS>
```

netstat

- ▶ Shows ports used by the local machines.
- ▶ -a – Also show ports that your computer is listening on.
- ▶ -vb – show the application that has the connection or that is listening on each port

netstat



A screenshot of a Windows command prompt window titled "cmd". The window shows the output of the `netstat` command. The output lists active connections with columns for Protocol, Local Address, Foreign Address, and State. The connections are all TCP and in an ESTABLISHED state. The window has a blue title bar and standard Windows window controls (minimize, maximize, close) in the top right corner. A scrollbar is visible on the right side of the command prompt area.

```
C:\WINDOWS>netstat

Active Connections

Proto Local Address           Foreign Address         State
TCP   kevinlaptop:1128        localhost:3008          ESTABLISHED
TCP   kevinlaptop:3008        localhost:1128          ESTABLISHED
TCP   kevinlaptop:1127        kevinlaptop.modelgenerated.com:2025 ESTABLISHED
TCP   kevinlaptop:1134        kevinlaptop.modelgenerated.com:2025 ESTABLISHED
TCP   kevinlaptop:1419        192.168.1.126:nethios-ssn ESTABLISHED
TCP   kevinlaptop:2025        kevinlaptop.modelgenerated.com:1127 ESTABLISHED
TCP   kevinlaptop:2025        kevinlaptop.modelgenerated.com:1134 ESTABLISHED

C:\WINDOWS>_
```

netstat

```
C:\cmd
C:\WINDOWS>netstat -a

Active Connections

Proto Local Address           Foreign Address         State
TCP    kevinlaptop:http        kevinlaptop.modelgenerated.com:0 LISTENING
TCP    kevinlaptop:epmap       kevinlaptop.modelgenerated.com:0 LISTENING
TCP    kevinlaptop:https       kevinlaptop.modelgenerated.com:0 LISTENING
TCP    kevinlaptop:microsoft-ds kevinlaptop.modelgenerated.com:0 LISTENING
TCP    kevinlaptop:1032        kevinlaptop.modelgenerated.com:0 LISTENING
TCP    kevinlaptop:ms-sql-s    kevinlaptop.modelgenerated.com:0 LISTENING
TCP    kevinlaptop:2025        kevinlaptop.modelgenerated.com:0 LISTENING
TCP    kevinlaptop:3306        kevinlaptop.modelgenerated.com:0 LISTENING
TCP    kevinlaptop:1128        localhost:3008           ESTABLISHED
TCP    kevinlaptop:1135        kevinlaptop.modelgenerated.com:0 LISTENING
TCP    kevinlaptop:1157        kevinlaptop.modelgenerated.com:0 LISTENING
TCP    kevinlaptop:3008        localhost:1128           ESTABLISHED
TCP    kevinlaptop:nethbios-ssn kevinlaptop.modelgenerated.com:0 LISTENING
TCP    kevinlaptop:1127        kevinlaptop.modelgenerated.com:2025 ESTABLISHED
TCP    kevinlaptop:1134        kevinlaptop.modelgenerated.com:2025 ESTABLISHED
TCP    kevinlaptop:1419        192.168.1.126:nethbios-ssn ESTABLISHED
TCP    kevinlaptop:2025        kevinlaptop.modelgenerated.com:1127 ESTABLISHED
TCP    kevinlaptop:2025        kevinlaptop.modelgenerated.com:1134 ESTABLISHED
UDP    kevinlaptop:microsoft-ds *:*
UDP    kevinlaptop:isakmp      *:*
UDP    kevinlaptop:1139        *:*
UDP    kevinlaptop:1144        *:*
UDP    kevinlaptop:1385        *:*
UDP    kevinlaptop:ms-sql-m    *:*
UDP    kevinlaptop:1630        *:*
UDP    kevinlaptop:1653        *:*
UDP    kevinlaptop:1687        *:*
```

netstat

```
cmd
C:\WINDOWS>netstat -a -vb

Active Connections

Proto Local Address           Foreign Address         State       PID
TCP    kevinlaptop:http        kevinlaptop.modelgenerated.com:0 LISTENING   476
C:\WINDOWS\system32\WS2_32.dll
C:\WINDOWS\system32\inetsrv\ISATQ.dll
C:\WINDOWS\system32\inetsrv\INFOCOMM.dll
C:\WINDOWS\system32\inetsrv\w3svc.dll
C:\WINDOWS\system32\inetsrv\INFOCOMM.dll
C:\WINDOWS\system32\inetsrv\w3svc.dll
C:\WINDOWS\system32\inetsrv\INFOCOMM.dll
[inetinfo.exe]

TCP    kevinlaptop:epmap        kevinlaptop.modelgenerated.com:0 LISTENING   1356
C:\WINDOWS\system32\WS2_32.dll
C:\WINDOWS\system32\RPCRT4.dll
C:\WINDOWS\system32\RPCSS.dll
C:\WINDOWS\system32\svchost.exe
C:\WINDOWS\system32\ADVAPI32.dll
[svchost.exe]

TCP    kevinlaptop:https        kevinlaptop.modelgenerated.com:0 LISTENING   476
C:\WINDOWS\system32\WS2_32.dll
C:\WINDOWS\system32\inetsrv\ISATQ.dll
C:\WINDOWS\system32\inetsrv\INFOCOMM.dll
C:\WINDOWS\system32\inetsrv\w3svc.dll
C:\WINDOWS\system32\inetsrv\INFOCOMM.dll
C:\WINDOWS\system32\inetsrv\w3svc.dll
C:\WINDOWS\system32\inetsrv\INFOCOMM.dll
[inetinfo.exe]

TCP    kevinlaptop:microsoft-ds kevinlaptop.modelgenerated.com:0 LISTENING   4
-- unknown component(s) --
[System]

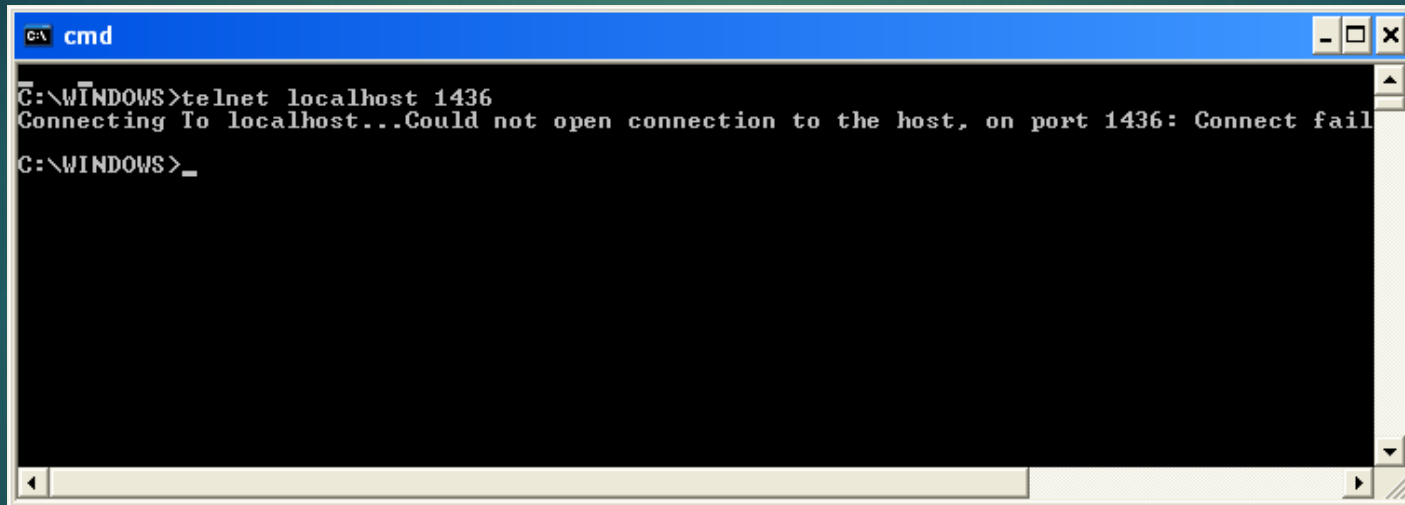
TCP    kevinlaptop:1032         kevinlaptop.modelgenerated.com:0 LISTENING   476
C:\WINDOWS\system32\WS2_32.dll
C:\WINDOWS\system32\RPCRT4.dll
C:\WINDOWS\system32\inetsrv\INFOCOMM.dll
C:\WINDOWS\system32\inetsrv\SMTPSVC.dll
C:\WINDOWS\system32\inetsrv\inetinfo.exe
[inetinfo.exe]

TCP    kevinlaptop:ms-sql-s     kevinlaptop.modelgenerated.com:0 LISTENING   740
C:\WINDOWS\system32\WS2_32.dll
C:\Program Files\Microsoft SQL Server\MSSQL\bin\SSNETLIB.dll
C:\PROGRAM~1\MI6841~1\MSSQL\bin\sqlservr.exe
C:\WINDOWS\system32\MSUCRT.DLL
C:\WINDOWS\system32\kernel32.dll
[sqlservr.exe]
```

telnet

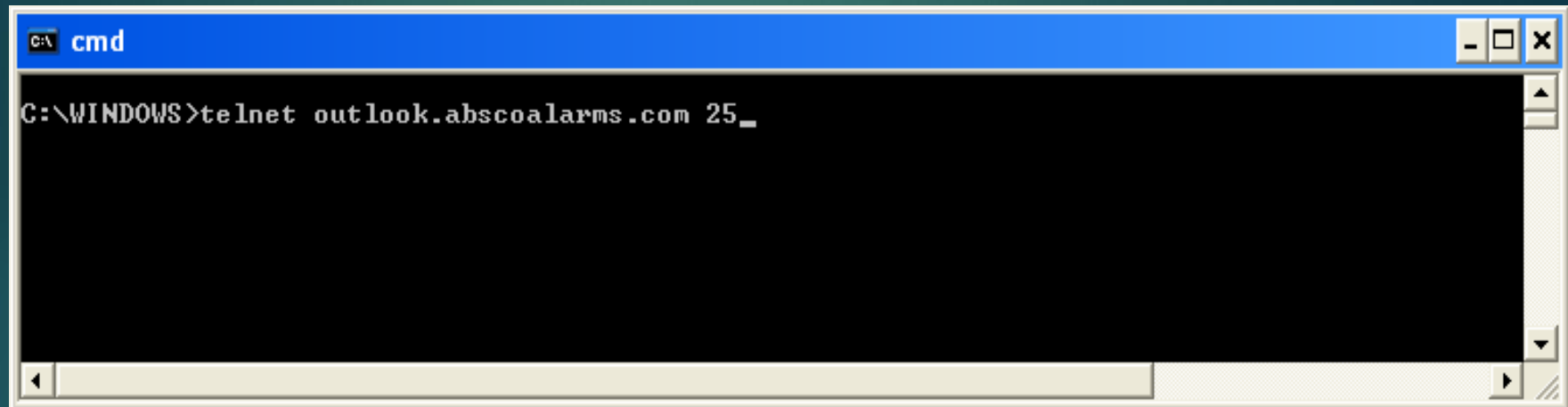
- ▶ Connects to a port on a target computer.
- ▶ If successful connection is made you may see a banner or just a blank page.

telnet to bogus port

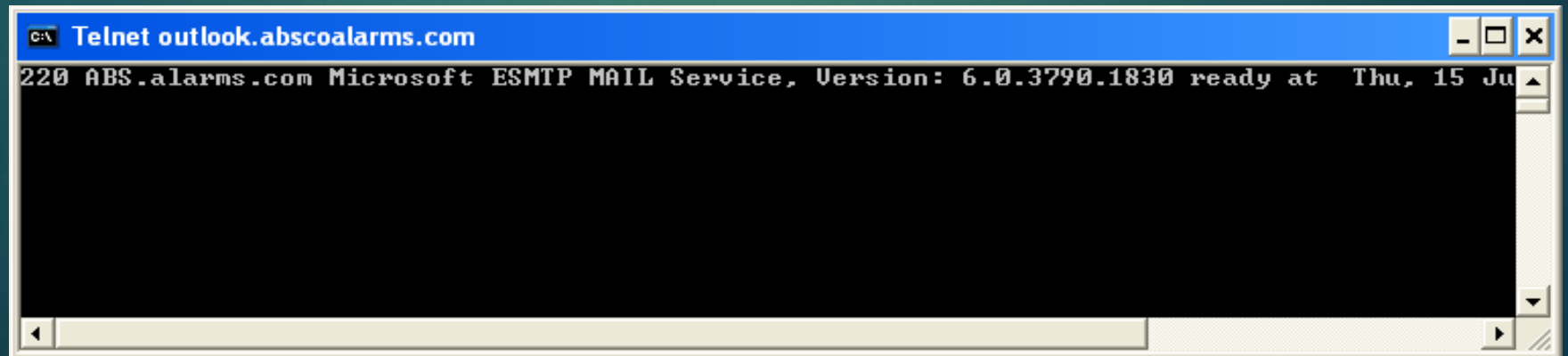


```
C:\WINDOWS>telnet localhost 1436
Connecting To localhost...Could not open connection to the host, on port 1436: Connect fail
C:\WINDOWS>
```

telnet



```
C:\WINDOWS>telnet outlook.abscoalarms.com 25_
```

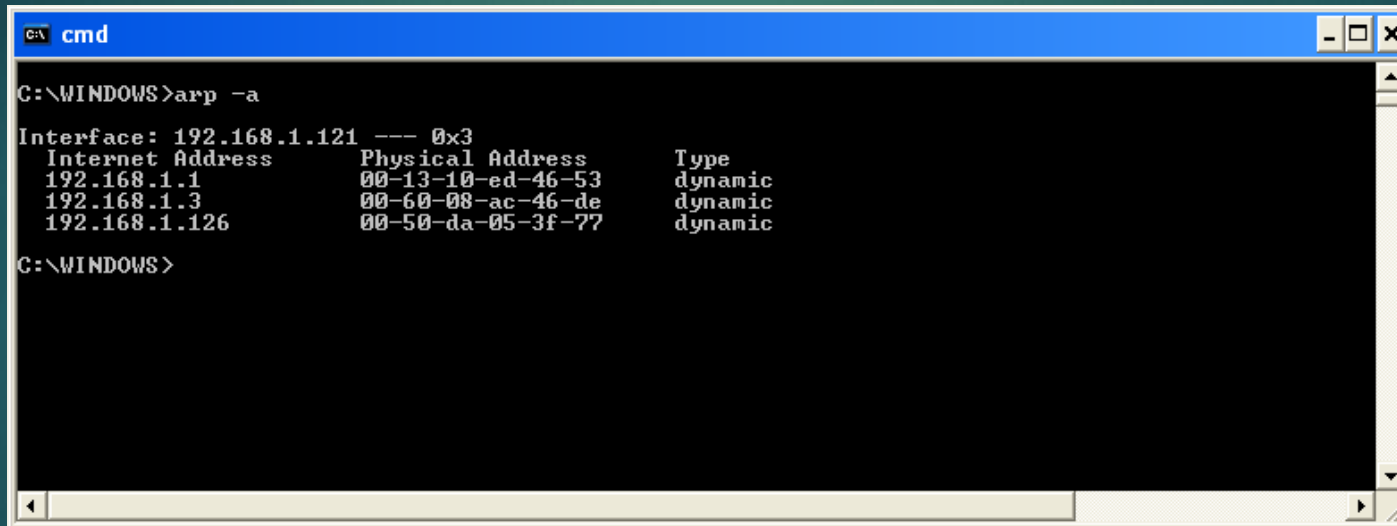


```
C:\WINDOWS>Telnet outlook.abscoalarms.com
220 ABS.alarms.com Microsoft ESMTP MAIL Service, Version: 6.0.3790.1830 ready at Thu, 15 Jun 2006 14:14:14 +0800
```


arp

- ▶ Displays current arp table which maps IP addresses to MAC (Physical) addresses.
- ▶ Arp entries that are dynamically added are temporary and will expire.
- ▶ Can be used to add or remove entries for the arp table
- ▶ Some devices allow an IP address to be assigned using `arp -s`.

arp



```
C:\WINDOWS>arp -a

Interface: 192.168.1.121 --- 0x3
  Internet Address      Physical Address      Type
  192.168.1.1           00-13-10-ed-46-53     dynamic
  192.168.1.3           00-60-08-ac-46-de     dynamic
  192.168.1.126         00-50-da-05-3f-77     dynamic

C:\WINDOWS>
```

The screenshot shows a Windows command prompt window titled "cmd". The command "arp -a" has been executed, displaying the ARP table for the interface 192.168.1.121. The output shows three entries, all of which are dynamic. The table has three columns: Internet Address, Physical Address, and Type.

Internet Address	Physical Address	Type
192.168.1.1	00-13-10-ed-46-53	dynamic
192.168.1.3	00-60-08-ac-46-de	dynamic
192.168.1.126	00-50-da-05-3f-77	dynamic