

# Time Master Pro Warranty

## **TIME MASTER PRO (TMP): ONE (1) YEAR LIMITED WARRANTY**

Seller warrants this product to be free from defects in workmanship and materials, under normal use and conditions, for a period of one (1) year from the original invoice date.

During the warranty period, Seller will replace the defective device via an approved exchange. Such replacement is subject to verification of the defect or malfunction and proof of purchase.

## **TMP WARRANTY LIMITATIONS**

This warranty does not include:

- Any condition resulting from using the device in a way it was not intended,
- Any condition resulting from incorrect use, inadequate maintenance or improper care,
- Damage resulting from misuse, abuse, negligence, or accidents which includes scratches, cracks from dropping, breakage from rough handling, or damage from submerging in water or products getting into the device or damage to cord from improper cleaning, misuse or abuse,
- Normal wear and tear over an extended period of time,
- Damages incurred during installation battery or maintenance of adapter.

## **TMP CLAIM PROCEDURES:**

Claims for missing parts must be made within 24 HOURS after the merchandise is received.

It is Seller's policy to replace warranty claims whenever possible.

Refunds are processed via Store Credit ONLY.

Picture and video are required to claim defective merchandise. If the claim is approved, the item(s) or part(s) will be replaced.

Claims for defective merchandise must be made within ONE year from delivery date.

Any claim for defective merchandise returns must be packed in original packaging and include all parts including the screwdriver and charging dock the adapter.

We reserve the right to inspect the item before shipping a replacement or issuing a store credit. Should we find it in working order, we will return the device and will not send a replacement or offer Store Credit.