

## The Blossom Clinic: Beauty, Massage, Aesthetic and Medical

### Terms and Conditions

- Prices are correct at the time of going to press. Prices are subject to change without written notice
- A Deposit of £50 per procedure will be required to secure appointment per NEW treatment
- All booking deposits are non-refundable and non-transferable to other clients
- Cancelled Appointments with less than 48hrs notice (Beauty) and 72hours for Nurse treatments, or non-attendance will be charged at 100% of the full procedure price, unless the Blossom Clinic agrees otherwise.
- Appointments are allowed to be rescheduled with a 48hr notice for ONE TIME ONLY. A further deposit of £50 will be required for more than one rescheduled appointment
- Cancelled appointments will only be recognised by written confirmation, such as an email
- Late arrival to your appointment will result in your Nurse being unable to carry out the procedure and you being charged 75% of the full treatment value
- Minors are NOT permitted in the clinic room due to insurance requirements and for health and safety reasons
- The Blossom Clinic will not carry out any procedures on anyone under the age of 18 years old.
- All Aesthetic treatments are carried out at the Nurse's discretion. Future treatments can be refused by the Nurse with an explanation for the refusal to treat
- The Blossom Clinic is committed to giving our clients the highest quality treatments. Therefore, we will ONLY allow the client themselves and the Nurse in the clinic room during treatment appointments
- We ask that all clients ensure that The Blossom Clinic hold their most up to date contact and address details for correspondence.
- We ask that our clients are open and honest about their medical history and if anything changes with their medical history or medications that the Clinic is informed prior to any treatments being carried out.
- Animals, Dogs and Pets are not permitted into the clinic room.
- The Nurse has the right to refuse treatment at anytime

- We will not tolerate any verbal or physical abuse towards staff or members of the public and robust action will be taken. This may include reporting such incidents to the police.
- We do NOT offer credit facilities or payment plans for treatments. All treatments must be paid in full at the time of the treatment without exception. Failure to pay will result in legal action
- Gift voucher balances can be used across multiple visits, services and treatments.
- Any gift voucher balance will be carried forward with the original expiry date remaining
- Posting of gift vouchers will incur a further £2 postage and packaging charge
- Gift Vouchers need to be used by the expiry date given on the voucher without exception. They are non-refundable and non-transferable. Any gift voucher balance remaining on the voucher after the expiry date will be void.
- Please ensure you have means of payment before your appointment / treatment

**At the point of booking your appointment you are hereby agreeing to the above terms and conditions.**