

Congratulations on your new countertop purchase!

Here you will find all the information you should need to care for and maintain your stone for years to come!

Granite Care and Use Instructions

While granite is the most durable countertop surface offered in the market today there are some basic rules to follow when caring for your new stone tops. Most brands of engineered stones have their maintenance and warranty information listed on their websites.

- Clean stone surfaces with a neutral cleaner, stone soap, or a mild liquid dish-washing detergent and warm water.
- Similar to any item cleaned in your home, an excessive concentration of cleaner or soap may leave a film and cause streaks. We recommend that any cleaning is followed by a rinse with a damp cloth to remove any excess residue.
- To protect the stone further use coasters under all glasses, particularly those containing alcohol or citrus juices. Products containing lemon, vinegar or other acids may dull or etch calcareous stones. Also, scouring powders or creams often contain abrasives that may scratch certain stones.
- While many stones can withstand heat, the use of trivets or mats is recommended. Only place hot items that are immediately dissipating in heat upon the surface, an item that is still conducting heat at a high degree could cause a stress crack in the stone.
- Sealing is a common step taken on some stones as an extra precaution against staining. For those that are coated with a resin, sealing is not necessary. For stones not coated with a resin, CKC will seal the stone with an industrial strength sealer upon installation. It is recommended that you re-apply a seal to your countertops at least once every 6-12 months depending on which stone was purchased. We recommend that you pay close attention to the rate of water absorption on your countertops. If water is absorbed almost instantly and water will no longer bead on the surface for a short period of time, it is time to re-apply a sealer. CKC recommends the use of a water based stone sealer. These sealers are readily available at local hardware stores and other retailers. We recommend that you follow manufactures directions when using these products. While any water based sealer will work on your stone surface, for a strong industry trusted sealer, we recommend AKEMI Triple Effect Sealer. This product can be purchased online or in our showroom. Please contact us to order at any time!

Engineered Stones - Care and Use Instructions & Warranty Information

Cambria: <http://cambriausa.com>

Silestone: <http://www.silestoneusa.com>

Caesarstone: <http://www.caesarstoneus.com>

Viatera: <http://www.lgviaterausa.com>

Q Quartz: <http://www.msistone.com/quartz-countertops/>

Zodiaq: <http://www.dupont.com/>

Sink Care and Use

CKC Premium Stainless Steel Sinks

<http://www.customkitchenbaltimore.com/care-and-use.html>

CKC Warranty

Custom Kitchen Countertops, LLC guarantees the craftsmanship of the installation of our countertops for a period of one year from the date of installation. The stone must be cared for properly and must not have been moved or re-installed. CKC, LLC does not cover the stone itself, as it is a natural product it cannot be guaranteed.

For all other questions and concerns, please contact our office at 410-525-0017.