

What to know BEFORE you purchase Natural Stone Countertops!

Granite is a product of nature. No two pieces of stone are exactly alike. Granite Countertops will have variations in color, mineral deposits, veining and texture. These variations occur within and between slabs as well as between samples provided and the fabricated materials.

CUSTOMER SELECTION

It is recommended that customers personally select specific natural stone slabs and elect to have them fabricated by Custom Kitchen Countertops, LLC from our showroom or a CKC approved natural stone distributor.

CKC SELECTION

If requested, you may elect to have a CKC staff member hand select your stone from our inventory on your behalf.

LIGHTING AND REFLECTION

Natural and Engineered lighting can also affect the stones appearance. A stone may look slightly different in interior lighting versus the warehouse lighting. It is recommended that the homeowner bring samples of their cabinetry, tile and flooring with them to the stone yard for selection.

All granites have small fissure lines and veins. These are natural properties of the stone.

BLEMISH/FISSURE

Custom Kitchen Countertops LLC will inspect slab and avoid anything considered to be a **blemish** or a **severe fissure within industry standards**. Custom Kitchen Countertops, LLC. reserves the right to refuse fabrication of any material it deems damaged, fissured or unsatisfactory. Upon refusal of selected material, customer will be required to reselect or waive re-selection of material and project could be delayed.

NATURAL INCLUSION

Anything considered to be a **natural inclusion** in the stone will be fabricated *unless customer communicates to CKC otherwise*.

LAYOUT

CKC offers a Customer layout option if customer would like to see their slab photo overlaid with their countertops closely calibrated to be one of the best stone representations technology has to offer. **FEES MAY APPLY**

SEAM LOCATION

Custom Kitchen Countertops, LLC. will determine final seam locations and directionality of fabricated materials based on material and job site conditions. CKC reserves the right to change any seam location during fabrication if necessary for stone integrity. Customer requested seam locations can sometimes involve purchasing more material and a change in project price.

Stone Expectations

HEAT AND IMPACTS

Granite is heat resistant and extremely strong, however it is possible to harm the stone with high heat or high velocity impacts. CKC recommends the use of a trivet to protect the stone surface from high heat applications, like crock pots or resting prepared meals in cooking pots and pans.

HUMIDITY

Granite is naturally porous. Exposure to moisture trapped below the surface, with items such as silicone drying racks or wet rags, can trap moisture into stone countertops. The area can appear to be a stain but will evaporate after a few days in most cases. If you have a textured stone slab, or anything other than polished, this kind of staining could be permanent. An upgraded sealer is recommended in these cases.

SEALING

Natural stones **DO** need to be sealed. General rules for sealing natural stones are once every 6 months for a light stone, and once a year for a dark stone. For more specific information please contact our office about your individual stone's reaction to sealing and staining.

CKC offers a one year warranty on the craftsmanship of any residential installation with proper care and maintenance. See our warranty page for details and restrictions. CKC does not offer any warranties for the stones themselves.