MDCOM
TECHNOLOGY SOLUTIONS FOR BUSINESS

Get Elevate's advanced communications capabilities and Microsoft Teams' collaboration in a seamless, single-app experience.

Fully Embedded App
Single-app experience with no $8 Teams Phone license required

Advanced Features
Advanced cloud-based phone system, SMS, Call Center and more

Trusted Local Support
Exceptional local support from a provider who knows your business

For businesses centered around Microsoft Teams for collaboration, Elevate for Teams Advanced offers an integrated solution that enhances Teams with Elevate's powerful communication features. This integration brings Elevate's advanced cloud-based phone system, call center features, queue management, texting, and archiving directly into the familiar Teams app, eliminating the need for an additional Teams Phone license.

To ensure a streamlined user experience, collaboration features such as chat, meetings, and file sharing are used within Teams. All cloud communications are handled through Elevate, accessible via the Elevate icon within the Teams desktop application. Additionally, presence status is synchronized between Elevate and Teams, and the contacts list is shared for seamless ease of use.

MICROSOFT TEAMS FOR COLLABORATION:

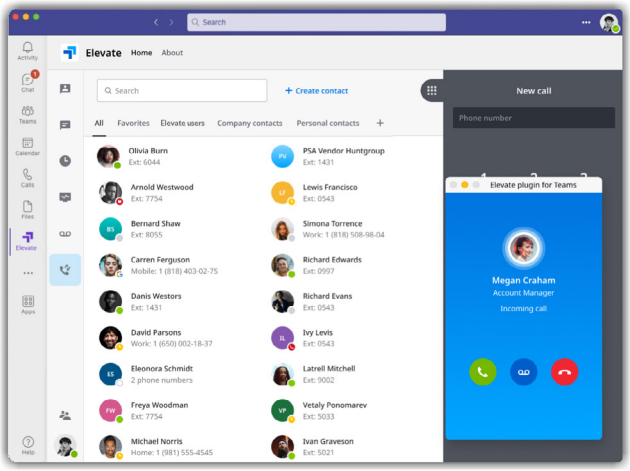
Use Teams collaboration tools to manage chat, file sharing, and video meetings.

ELEVATE FOR COMMUNICATIONS:

Elevate your business communication with our enterprise-grade phone system, featuring integrated SMS and advanced call routing.

A SIMPLIFIED SINGLE-APP EXPERIENCE:

Teams users can use Elevate for SMS and to make calls within the familiar Teams app.



HOW ELEVATE AND TEAMS WORK TOGETHER

FEATURES	USE TEAMS FOR	USE ELEVATE FOR
Chat/Instant Messaging	●	
Video Meetings	●	
File Sharing & Cloud Storage	●	
Enterprise PBX		●
Unlimited Domestic Calling		●
Unlimited International Calling to 33 countries		●
Free Phone		●
30-Day Rolling Archiving (for SMS, call records, call recordings, and voicemails)		●
Business SMS		●
Elevate Mobile App		●
Phone Features (Call Forward, Hold, 3-way)		●
Call Center (Monitor, Barge, Whisper)		●
Call Queuing		●
Automated Attendant		●
Advanced Hunt Groups		●
Reporting & Analytics		●
Voicemail & Transcription		●
Call Recording		●
Music on Hold		●
3rd Party Integrations (Salesforce, ServiceNow, NetSuite, and more)		●

QUESTIONS? CONTACT US TODAY!

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