



## PICKLEBALL CAPE TOWN

### Membership Packages, Benefits & Terms & Conditions

Effective: 2026

#### 1. Welcome to Pickleball Cape Town

Pickleball Cape Town is a community-first pickleball club built on inclusivity, development, and connection. We offer accessible play for beginners, social players, and competitive athletes — while using sport as a platform for positive social impact.

Our membership structure is designed to be:

- Simple and transparent
- Fair and flexible
- Strong value at every level

A portion of all membership and activity revenue supports youth and social development initiatives.

#### 2. Open Play (Pitch & Play)

Open Play, also known as Pitch & Play, forms the core of the Pickleball Cape Town experience. Sessions are offered at regular times to allow members and newcomers alike easy access to the courts.

#### Open Play Schedule

- Thursday evening
- Saturday morning
- Sunday evening

#### How Open Play Works

- Walk-in format: no need to book ahead
- Play is allocated on a first-come, first-play basis
- Sessions are 2.5 hours long
- Sessions may be cancelled due to weather
- Water and light refreshments are provided
- Paddles and balls are available for all players

### 3. Rotational Play System

Pickleball Cape Town operates a rotational play system during Open Play sessions.

- Players rotate regularly so that everyone plays with everyone
- We aim to match players by skill level to ensure enjoyable and competitive games
- We also intentionally rotate in less-experienced players to:
  - Encourage learning
  - Build confidence
  - Support skill development
- This approach promotes inclusivity, fairness, and a strong sense of community

Management reserves the right to manage rotations to maintain safety, enjoyment, and smooth flow of play.

### 4. Memberships & Packages

**FLEXIBLE**

**DINK & GO**

Play Your Way.

No commitment. Just pickleball.

**R100 Per Session**

**MONTHLY**

**PICKLE PLUS!**

Monthly Membership

More play. More perks.

**R500 Per Month**

**QUARTERLY**

**PICKLE PRO!**

Quarterly Membership

Maximum play. Ultimate perks.

**R1350 Per Quarter**

#### WHAT YOU GET

- ✓ Walk-in open play (Pitch & Play)
- ✓ Fair, inclusive rotational play
- ✓ Skill-matched games that support new players
- ✓ Paddles & Balls included
- ✓ Water & light refreshments included

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#### MEMBER PERKS

- ✓ 5% OFF Private court bookings
  - R285 / hour - R70 per extra 30 minutes. Maximum 4 players
- ✓ Access to events, leagues & tournaments
- ✓ 5% OFF Tournaments & league registrations
- ✓ 5% OFF Clinics & special events
- ✓ 5% OFF Branded merchandise & equipment

#### MEMBER PERKS

- ✓ 10% OFF Private court bookings
  - R270 / hour - R65 per extra 30 minutes. Maximum 4 players
- ✓ 1 FREE 1hr private court booking per month. Maximum 4 players
- ✓ Priority access to limited-capacity events
- ✓ 10% OFF Tournaments & league registrations
- ✓ 10% OFF Clinics & special events
- ✓ 10% OFF Branded merchandise & equipment

#### MEMBER PERKS

- ✓ 15% OFF Private court bookings
  - R255 / hour - R60 per extra 30 minutes. Maximum 4 players
- ✓ 6 FREE 1hr private court booking per month. Maximum 4 players
- ✓ Priority access to limited-capacity events
- ✓ 15% OFF Tournaments & league registrations
- ✓ 15% OFF Clinics & special events
- ✓ 15% OFF Branded merchandise & equipment

#### Best for

- 👉 Casual players, visitors & first-timers

#### Best for

- 👉 Regular weekly players who want value without long-term commitment

#### Best for

- 👉 Committed players, league players & high-frequency users

## Dink & Go gives you more than pay-as-you-play.

Dink & Go is a pay-as-you-play option. While Open Play fees are not discounted, registered members receive applicable discounts on court bookings, leagues, tournaments, events, equipment, and merchandise, as well as preferred access to limited-capacity programmes.

## Pickle Plus is where value starts to add up.

Pickle Plus provides unlimited Open Play, one free private court booking per month, applicable member discounts on bookings, leagues, tournaments, events, equipment, and merchandise, and priority access to limited-capacity programmes.

## Pickle Pro delivers maximum value and priority access.

Pickle Pro includes unlimited Open Play, multiple free private court bookings per quarter, applicable member discounts on bookings, leagues, tournaments, events, equipment, and merchandise, and priority access to limited-capacity programmes.

### Membership Benefits & Cost Savings – Comparison Table

Savings are calculated in comparison to the Dink & Go (Pay As You Play) rate of R100 per Open Play session, based on a conservative estimate of two Open Play sessions per week. This average accounts for weather variability, ensuring the figures are realistic for most members.

BENEFIT	DINK & GO	PICKLE PLUS	PICKLE PRO
<b>Membership Cost</b>	R100 / session	R500 / month	R1,350 / quarter
<b>Open Play Access</b>	Pay per session	Unlimited	Unlimited
<b>Open Play Sessions Used</b>	Pay as played	±12 / month	±36 / quarter
<b>Open Play Value</b>	Pay as played	<b>R1,200 / month</b>	<b>R3,600 / quarter</b>
<b>Free Court Bookings</b>	–	1 × 1-hour / month	6 × 1-hour / quarter
<b>Value of Free Court Bookings</b>	–	<b>R300 / month</b>	<b>R1,800 / quarter</b>
<b>TOTAL VALUE</b>	–	<b>R1,500 / month</b>	<b>R5,400 / quarter</b>
<b>TOTAL COST SAVING</b>	–	<b>R1,000 / month</b>	<b>R4,050 / quarter</b>
Walk-in Open Play	✓	✓	✓
Water & Light Refreshments	✓	✓	✓
<b>Paddles &amp; Balls Provided</b>	✓ Included	✓ Included	✓ Included

BENEFIT	DINK & GO	PICKLE PLUS	PICKLE PRO
Private Court Bookings Available	✓	✓	✓
<b>Court Booking Discount</b>	5% off	10% off	15% off
Discounted Court Rate (1 hr)	R285	R270	R255
Discounted 30-min Rate	R70	R65	R60
<b>Priority Court Booking</b>	✗	✗	✓
Access to Events, Leagues & Tournaments	✓	✓	✓
<b>Priority Access to Events &amp; Leagues</b>	✗	✓	✓
<b>Discount on Tournaments &amp; Leagues</b>	5%	10%	15%
<b>Discount on Merchandise &amp; Equipment</b>	5%	10%	15%
<b>Discount on Clinics &amp; Special Events</b>	5%	10%	15%
Contribution to Social Development	✓	✓	✓
<b>Best for You If...</b>	Casual & flexible	Regular & value-driven	Frequent & competitive

### **Savings Disclaimer**

Savings are based on regular attendance of approximately 12 Open Play sessions per month and full use of included free private court bookings. Actual savings may vary depending on individual attendance, weather conditions, and scheduling.

Even if up to 25% of Open Play sessions are cancelled due to weather, Pickle Plus and Pickle Pro memberships continue to deliver substantial cost savings on Open Play fees alone, before factoring in additional benefits such as free court bookings, member discounts, and priority access.

## 5. Private Court Bookings

### Standard Court Booking Rates

- R300 per hour
- Maximum 4 players per court
- Paddles & balls included
- R75 per additional 30 minutes thereafter

### Booking Windows

- Monday – Wednesday: 07:00–12:00 & 16:00–19:30
- Thursday: 07:00–12:00
- Friday: 07:00–19:30

### Free Court Booking Rules

- Free bookings are non-transferable
- Free bookings do not roll over
- Free bookings may not be booked consecutively
- Member + 3 guest players
- Only one court per booking slot may be booked using free booking benefits

## 6. Events, Leagues, Coaching & Clinics

- Events, leagues, tournaments, coaching, clinics, and special events are offered throughout the year
- These are booked and paid for separately unless stated otherwise
- Pickle Plus and Pickle Pro members receive priority access
- Member discounts apply as outlined in the comparison table

## 7. TERMS & CONDITIONS

### 7.1 Membership Validity

Memberships are valid only for the registered individual and are non-transferable. Proof of identity may be requested.

### 7.2 Fees & Payments

- All fees are payable in advance
- Monthly memberships renew on a monthly basis
- Quarterly memberships must be paid in full upfront
- Fees are due by the 1st of each month
- Pickleball Cape Town may amend fees with reasonable notice

### 7.3 Refunds & Cancellations

- Membership fees are non-refundable once activated
- No refunds or credits are issued for missed sessions or weather-related cancellations
- Memberships may not be paused unless agreed in writing

### 7.4 Open Play & Rotational Play

- Open Play operates on a walk-in basis
- A rotational play system is used to ensure fairness and inclusion
- Management may adjust rotations to maintain safety and enjoyment
- A fair-use policy applies to unlimited memberships

### 7.5 Court Bookings

- Courts must be booked in advance and are subject to availability
- Free and discounted booking benefits are package-specific
- Discounts apply only to bookings made by the active members

## 7.6 Discounts & Exclusions

- Discounts apply to the registered member only
- Discounts are not transferable or retroactive
- Pickleball Cape Town may exclude certain partnered or third-party events, tournaments, clinics, special events, and/or merchandise from member discounts at its discretion, with reasonable notice

## 7.7 Equipment Use

Paddles and balls are provided for use during play and must be returned after each session. Charges may apply for loss or damage.

## 7.8 Weather & Force Majeure

Outdoor play is weather dependent. Pickleball Cape Town is not liable for disruptions caused by weather or events beyond its control.

## 7.9 Conduct & Liability

Players participate at their own risk and must adhere to club rules. Unsporting behavior may result in suspension or termination without refund.

## 7.10 Amendments

Pickleball Cape Town reserves the right to amend schedules, pricing, memberships, and policies with reasonable notice.

## 7.11 Acceptance

Participation in any Pickleball Cape Town activity constitutes acceptance of these Terms & Conditions.