99.6%	Delivery Completion Rate	The % of your route that you deliver versus how many packages you bring back to the station	Package Delivery Accuracy & Standard Practices
0	Delivery Success Behaviors	The number of packages you deliver calculated against the number of packages that don't get received by the customer (packages that are grouped, delivered over 25 meters from door, marked "Delivered to Customer", or POD is not taken)	
98.7	Photo on Delivery	Quality of each photo, taking photos every time you are supposed to, not bypassing the photo option	
100%	Call Compliance	Calling & texting customer when you are not able to deliver a package according to their notes or cannot access their building	
0	Attended Delivery	Don't overuse "Delivered to Customer" as this option should be used vary rarely	

## **PROPER PARK SEQUENCE**

Proper Park Sequence, all drivers need 98% or higher to remain compliant:

Proper Park Sequence is important because it keeps the van from rolling away while you are parked and Making deliveries.



## **How to Achieve Proper Park Sequence Goals?**

A - Apply Park Brake

P - Place Vehicle into Park Gear



In this order, at EVERY stop

T - Turn Ignition Off

T - Take the Keys with you