

CYBERWIN CASE STUDY 2024 - ITEX

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Sandy Stoltz, Managing Director

ITEX



Cyberwin, specializes in distributing exclusive and innovative technology solutions. As a boutique distributor, we pride ourselves on providing access to disruptive technologies that transform businesses and industries.

Partner Overview

ITEX specializes in delivering customized Managed Information Technology Services designed to empower businesses to thrive. Our team consists of 24 dedicated and skilled professionals. We take pride in extending our services and support beyond the borders of SA to regions including the USA, Australia, and Europe. Committed to collaboration and fostering long-term partnerships, we are dedicated to supporting our customers on their journey to success.


The Need

As a Managed Service Provider (MSP) it is our commitment to our customer to introduce innovative technologies to ensure we continue to offer simple, powerful, and affordable solutions.

Recognizing the shortcomings of our existing email security setup, we set out to find a better solution. After exploring options, we came across Libra. They were quick to respond and provided all the details we needed in simple terms. After chatting with them, we were confident that switching to Libra was the right move for us.

The Technical Implementation

The overall transition to Libra was smooth and highly beneficial, despite encountering a few initial hiccups with training material. We soon realized the benefits of the new system compared to our old one, offering thorough reporting, a user-friendly interface, and a single console to manage all our customers. With hands on help from experts like Sam and Pete, we migrated all our customers to Libra's ESG and the ongoing support we received, reaffirmed our confidence in our decision to choose Libra as our Email Security solution.



Why we chose Libraesva ESG

Libra met all our functionality needs, and their technical support is excellent.

We would certainly recommend Libra's email security gateway to other companies like ours.

