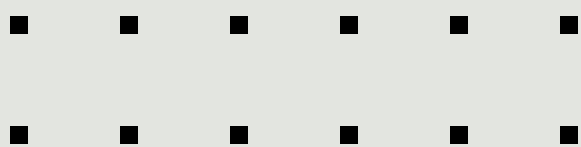


# 2025 THE HOP - MICROTRANSIT Travel Training

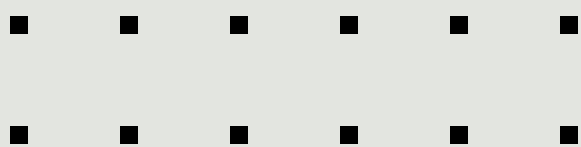




# PURPOSE OF TRAVEL TRAINING

Travel Training events allow The HOP to meet with the people who will be riding the bus: You!

Together we will learn about the services available and how to use them to get around.



# TABLE OF CONTENTS



## TYPES OF SERVICES



## SERVICES AREAS



## HOURS & COST



## RIDER APP & HOW TO BOOK

■ ■ ■ ■ ■ ■  
■ ■ ■ ■ ■ ■



# TYPES OF SERVICES

- **Microtransit**

Ride from Point A to Point B in the same city  
Schedule in Advance or Same Day

- **Demand Response**

Ride from Point A to Point B within the same county  
Schedule in Advance or Same Day

- **Regional Commuter**

Ride from Mobility Hub to Mobility Hub  
Urban routes cross from Copperas Cove to Temple  
Rural routes cross counties and require Schedule in Advance



# MICROTRANSIT

**Origin to Destination** - Where do you want to go?

**Shared Ride & Comingled** - A service for everyone.

**No Stops, No Walking** - Meet the driver where you are!

**Affordable** - Low cost public transportation.

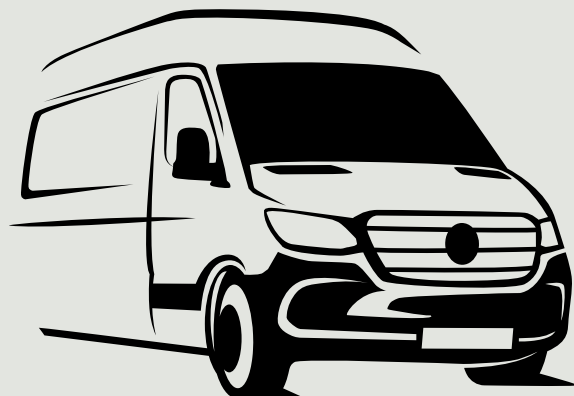
**Plan Ahead with Rider App** - Book up to 14 days in advance.

[www.takethehop.com](http://www.takethehop.com)



# RELIABLE & DEPENDABLE

## On-Time Trip Percentage over 3 months

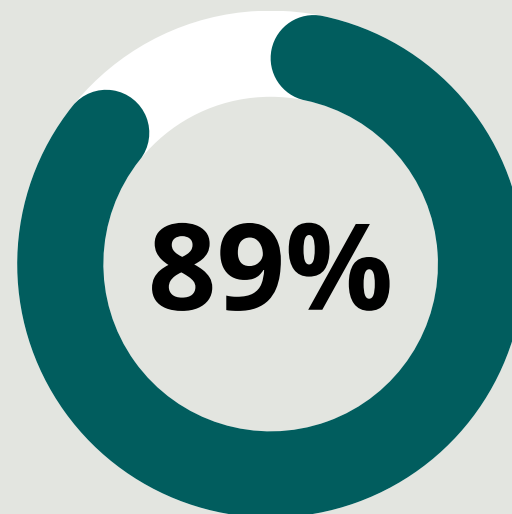


Jan



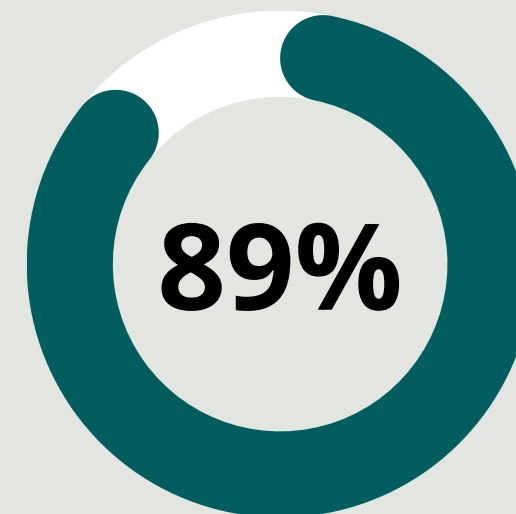
45,989 Boardings

Feb



46,796 Boardings

Mar



51,459 Boardings





# DEMAND RESPONSE

**Origin to Destination** - Where do you want to go?

**Shared Ride & Comingled** - A service for everyone.

**Trips in County** - Travel anywhere within the county.

**Trips out of County** - Connect to a Regional Commuter.

**Call to Book** - Call to book up 14 days in advance.



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# REGIONAL COMMUTERS

**Mobility Hubs** - Travel from Bus Stop to Bus Stop.

**City to City** - Travel from Copperas Cove to Temple.

**Count to County** - Travel from one county to the next county.

**Set Schedule** - Operates on a set schedule arriving at certain times.

**Urban vs. Rural** - Urban = WalkOn, No Scheduling Required  
Rural = Must Schedule in Advance

[www.takethehop.com](http://www.takethehop.com)





# URBAN SERVICE AREA



[www.takethehop.com](http://www.takethehop.com)



# RURAL SERVICE AREA

## Microtransit

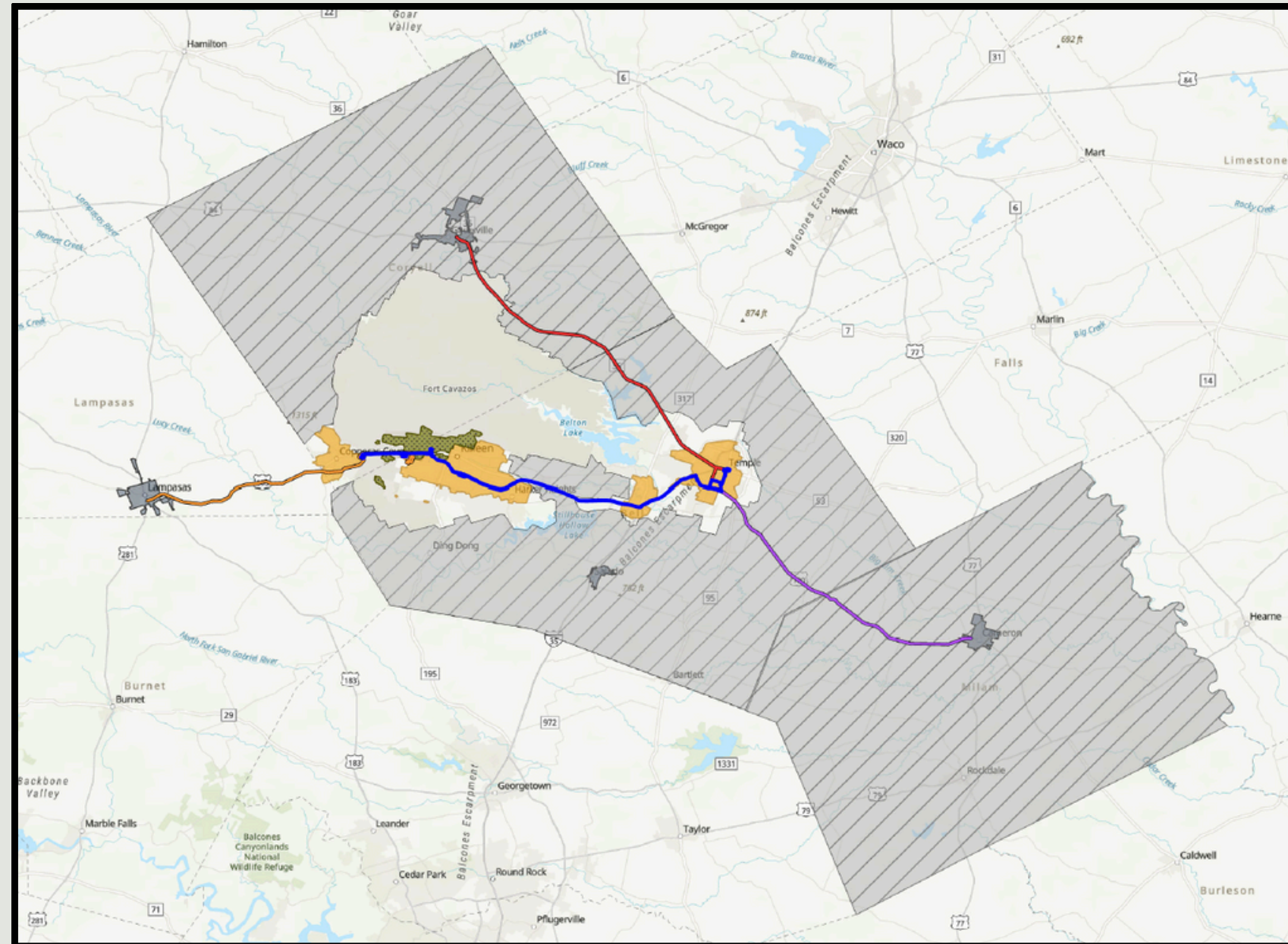
- Cameron
- Lampasas
- Gatesville
- Salado

## Demand Response

- Bell Co.
- Milam Co.
- Coryell Co.

## Rural Commuters

- RC Coryell
- RC Milam
- RC Lampasas



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# SERVICE HOURS

## Hours Vary Depending on Service

### Urban Services

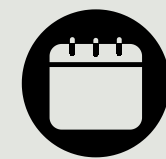


Mon - Fri



6am - 8pm

### Cavazos Connector



Mon - Fri



6am - 8pm

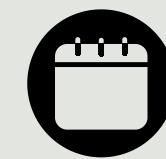


Sat - Sun



11am - 10pm

### Rural Services

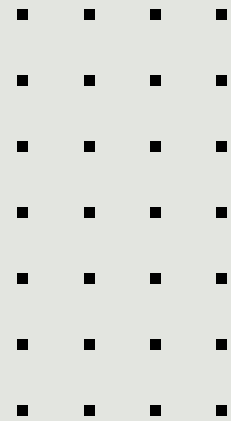


Mon - Fri



8am - 5pm

[www.takethehop.com](http://www.takethehop.com)



# FARE TYPES

1

2

3

4

5

Service Types

Urban City

Urban Commuter

Rural City

Rural County

Rural Commuter



Service Type

Microtransit

Walk On  
Commuter

Microtransit

Demand  
Response

Schedule  
Commuter



Price Per Adult

\$2

\$2

\$2

\$4

\$6



50% Discounts



e-Ticket Type

Microtransit

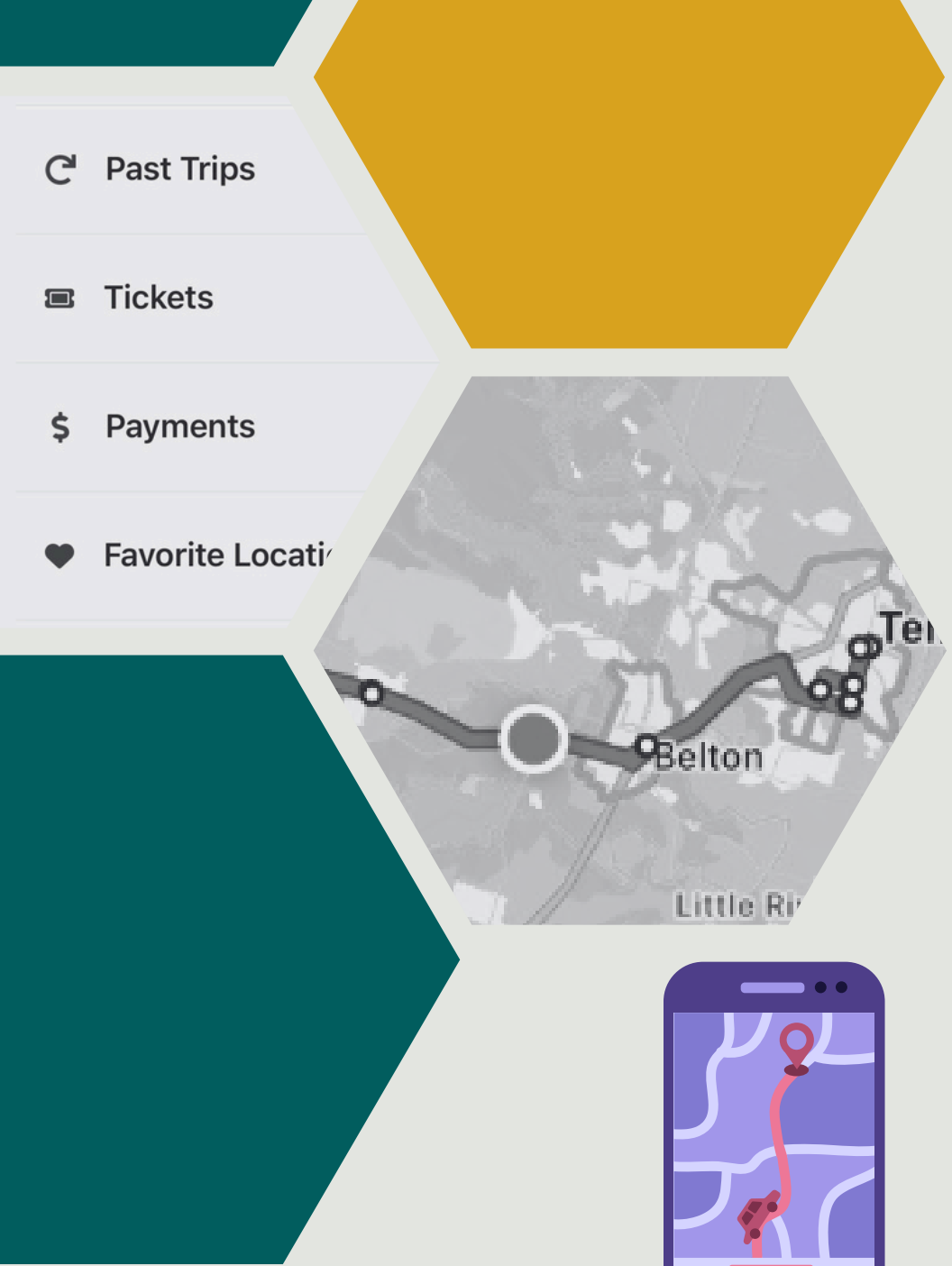
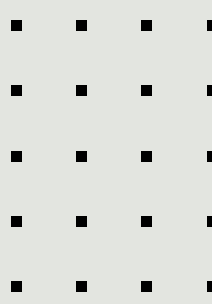
Microtransit

Microtransit

County  
Services

County  
Services





# RIDER APP

- **Free & Easy to Use**  
Scan the QR Code or search “The HOP” in the app store.
- **Self Service, No Need to Call**  
Manage your trips, add payment methods, and track the progress of your trip all in the app.
- **Stay Up To Date**  
Receive notifications about the status of your trip.  
Check Announcements for important information.



Scan Here &  
Download



# DIFFERENT WAYS TO REQUEST A TRIP



Leave At

Will leave at a specified time or up to **45 minutes after**.  
*Best used after an appointment or workday.*



Arrive By

Will arrive at a specified time or up to **45 minutes earlier**.  
*Best used before an appointment or workday.*



Now

Pickup time is based on current availability, similar to a 'will call'.  
*Is not guaranteed a pickup time.*





# OTHER INFORMATION



- **Child Seats Required**

All HOP vehicles require child seats according to Texas State Law. Seats must be provided and installed by the parent/guardian.

- **Courtesy Uber Trips**

When busy The HOP can send an Uber at no additional cost. These are a courtesy and cannot be requested.



- **Be Aware of Walking Portions**

When booking in the Rider App double check if your trip includes a walking portion. Please meet the driver at the pin shown in the Rider App.

[www.takethehop.com](http://www.takethehop.com)



# CONTACT US



**254-933-3700**



**[www.takethehop.com](http://www.takethehop.com)**



**[comments@takethehop.com](mailto:comments@takethehop.com)**



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