



Prevention of abuse, violence, neglect, exploitation policy

1. Purpose

Sprout Psychology Centre works tirelessly to uphold the human rights, safety and wellbeing of our participants. This policy provides guidance to Sprout Psychology Centre management, and all staff regarding our zero tolerance approach to violence, all forms of abuse, neglect and exploitation.

2. Objective

We have a zero tolerance approach to violence, any form of abuse including sexual abuse, neglect or exploitation. We are committed to prevention, early intervention and prompt responses.

3. Scope

This policy applies to all staff of Sprout Psychology Centre including Principal Psychologist, Practice Manager, Admin staff, Provisional Psychologist and Behaviour Support Clinicians.

4. We will

- ensure the safety and wellbeing of our participants is paramount
- create a positive culture of zero tolerance where abuse is proactively managed
- create and maintain a person-centred approach and culture of respect
- empower people with disability and encourage self-advocacy and speaking up
- provide different communication options to assist those who experience communication difficulties
- provide response systems to identify, report and respond promptly, adequately and appropriately and without retribution to allegations of abuse
- fully cooperate with and learn from any external investigations
- provide information, training, instruction, supervision and strong leadership to support our employees in understanding, identifying, preventing and responding to abuse, neglect and exploitation effectively
- foster best practice through ongoing system review aimed at the elimination of violence, abuse, neglect and exploitation.

We recognise our participants, their families, representatives and advocates join us in playing a significant role in both preventing the occurrence of abuse and speaking up to report abuse.



Our objective is always to maximize the wellbeing and human rights of our participants and create an environment and culture of respect which is reflected in our values and behaviours, recruitment practices, training, and everything else we do.

Accountability sits with the Principal Psychologist for the development and implementation of abuse policy and prevention and response procedures however everyone is responsible for preventing and responding to allegations of abuse.

We will comply with all relevant legislative, regulatory and legal requirements.

If you are aware or suspect instances of violence, abuse, neglect or exploitation please discuss this with your Psychologist who will discuss with you the most appropriate course of action.