



# TERMS & CONDITIONS

SFIR Home Improvements  
11 Dettingen Crescent  
Deepcut  
Surrey  
GU16 6GN

Telephone: 03333 222 600  
Web: [www.sfir.uk](http://www.sfir.uk)  
Email: [salesinfo@sfir.uk](mailto:salesinfo@sfir.uk)

This Contract is between SFIR Home Improvements, Sub Contractors and the Customer named overleaf. The Terms, US, We or Our refer to SFIR Home Improvements and our Sub Contractors, the Term You refers to the person signing this Contract.

1. You, the person signing this Agreement shall be deemed to be the Customer unless he or she has expressed on the face of the Agreement to be signing on behalf of or as an Agent of the Customer, but the person signing the Agreement expressly warrants that they have the legal right to sign the Agreement on the Customers behalf.
2. We will carry out the complete works in accordance with the Schedule of Works and Specifications. The parties may agree a variation to the Contract but only as agreed in writing.
3. We shall complete the works within a reasonable time.
4. You will give access to the property and its workmen at all reasonable times and ensure the freedom of movement to Us so that the works may be carried out and completed in accordance with the Contract. You also agree to provide water and electricity required for the work to be completed and shall be provided without charge to Us. (These costs are minimal).
5. The works will be carried out with reasonable skill and care and all materials provided remain the property of Ours until full payment has been received. We will provide through a third-party scaffold Company as needed and necessary and as shown overleaf scaffolding which will enable us to complete the works. NB: We cannot be held responsible for the removal of the scaffold as this is normally arranged by the scaffold provider as they have their own work schedules. You agree you cannot hold or refuse payment due to scaffold being on your premises.
6. For Closed Cell spray foam removal, We will ensure that the closed cell insulation will be removed from timbers within the loft space, NB: Residual spray foam may remain on the rear of tiles, and this will not affect the certification provided once the work is complete. You agree and understand that we cannot be held responsible for any damage to the outer roof coverings, whether these are tiles or slates. Further you understand that it is a physical impossibility to see what lies behind, occurs behind or is happening behind the spray foam insulation and no responsibility is held by the Company or its Contractors who undertake the removal works. You understand that where closed cell spray foam is bonded to the rear of the tile, we cannot beheld responsible for issues that arise from the original condition of an existing roof structure.
7. All Consumers have a fourteen (14) day right of cancellation. If you change your mind regarding this Contract then you must notify us in writing of your Cancellation, we will accept written notification posted and delivered to our trading address, which is 11 Dettingen Crescent, Deepcut, Camberley, Surrey GU16 6GN. Please note We are not responsible for delays in Posting. If a cancellation is received within the 14-day cancellation period any deposit that has been taken will be returned to you without any charge. If a cancellation is received after the 14-day cancellation period has expired and the work has been started then you will lose your deposit and may be charged any reasonable cost associated with the Contract, this could include any handling charge that is incurred by Us. If the work has been completed, we will be entitled to charge you for the costs incurred up to that point, which will include the full cost of the Contract, this does not limit or take away our rights to enforce the Contract through the courts should the need arise.
8. You understand that full payment is due upon the completion of the work and We accept Bank Transfers.
9. You understand that the Contract can be started within the 14-day cancellation period if requested by You and the work will commence as soon as a physical date is available.
10. Governing Law: This Agreement will be governed by English law and any disputes will be dealt with by the courts of England and Wales. This is the law that applies to your Agreement and English is the language that we shall communicate with you in relation to your Agreement with us.
11. By signing the contract, I agree that I have read and understood the Terms and Conditions above and I agree to be bound by them.