

# The OmniShelf Warranty

The OmniShelf, LLC warranty is for **90 days**. It covers any manufacturer defects, damage during shipment, or poor workmanship.

The OmniShelf, LLC is not responsible for:

- 1.) Any items (equipment, meters, laptops, tools, etc.) that are placed on the OmniShelf
- 2.) Improper handling, mounting or removal of the OmniShelf
- 3.) Any damage to the OmniShelf or equipment due to fall caused by improper mounting or exceeding the weight limit. When using magnets, mounting surface must be clean, rust free and at a minimum, 16 gauge in thickness. When using Suction Cups the mounting surface must be clean and non-porous.
- 4.) Damage due to mounting the OmniShelf to a surface containing sensitive electrical or electronic equipment
- 5.) Any injury due to improper use or handling
- 6.) Any injury due to fingers or hands being pinched while attaching to a desired surface or closing of the OmniShelf
- 7.) Injury when used by someone that has a pacemaker or any other medical equipment that is sensitive to magnetic fields

## **Return Policy:**

If the OmniShelf is received damaged or with any manufacturing defects, please email or call The OmniShelf within the 24 hours after the unit is delivered.

- a.) Email a photo of the damage or defect. If deemed a warranty issue, a replacement will be shipped to you free of charge.
- b.) The replacement unit will only be warrantied for damage caused during shipment. A one year warranty can be purchased for \$45.00.
- c.) If you are not satisfied with The OmniShelf, please return within the first 7 days of purchase for a full refund, minus a 20% restocking fee.
- d.) If it is concluded that the damage is caused by the customer, the customer will be responsible for all shipping charges.