



Jacqueline Banks-Lewis

Target Case Manager

Jackie is certified in Target Case Management, Substance Use Disorder and Serious Mental Illness. Jackie holds a BS from University of Phoenix.

In the realm of healthcare, professionals possessing a specific skill set and dedication to their clients can significantly impact the quality of care provided. Jackie, an individual whose indispensable skill set aligns perfectly with the operations at GSK. Jackie's commitment, self-discipline, and expertise in overseeing the continued care of adult clients with serious mental illness and substance abuse, along with co-occurring chronic and complex physical health disorders, ensures the delivery of effective care and access to essential medical, social, educational, complex physical health disorders, and other support services. With her contributions, Jackie exemplifies the vital role of dedicated professionals in providing comprehensive care to individuals facing complex healthcare challenges.

Jackie's primary responsibility lies in overseeing and coordinating the care of adult clients with co-occurring mental illness, substance abuse, and complex physical health disorders. By taking a comprehensive approach, Jackie ensures that these individuals receive integrated care that addresses their unique needs holistically.

With her extensive experience and certifications in Target Case Management, Substance Use Disorder, and Serious Mental Illness, Jackie possesses the necessary expertise to ensure the delivery of effective care. Her knowledge and skills enable her to develop individualized care plans, incorporating evidence-based practices that optimize outcomes for clients with complex needs.

Jackie plays a crucial role in supporting clients in gaining access to vital services. This includes medical care, social support systems, educational resources, and other services necessary for their overall well-being. By establishing open lines of communication with clients and acting as an advocate on their behalf, Jackie helps bridge the gap between clients and the services they require.

Effective communication is a cornerstone of Jackie's approach. By opening the lines of communication between herself and clients, Jackie ensures that their voices are heard and that their needs are met. Additionally, she fosters collaboration with other healthcare professionals, including physicians, therapists, and social workers, to create a multidisciplinary team dedicated to the comprehensive care of each client.

Jackie's unique skill set and dedication bring significant benefits to GSK operations. By effectively coordinating care, ensuring effective treatment, and facilitating access to necessary services, Jackie contributes to improved client outcomes, increased client satisfaction, and enhanced efficiency within the organization.

Land, Housing, Bread, Clothing, Education, Equality and Justice