YOUR TAX DOLLARS AT WORK IN SPRING CREEK

Elko County and Spring Creek Association Partner on Parkway Snow Removal Beginning This Winter

Spring Creek Association (SCA) & Elko County are pleased to share some positive news as we prepare for the upcoming winter season. Through continued cooperation between SCA and Elko County, the Elko County Roads Department will begin providing snow removal services on five major Spring Creek parkways this winter. Snow removal may extend beyond regular operating hours, including nights, weekends and holidays, as conditions warrant and available resources allow.

This is an important step forward for our community and reflects several years of discussion, planning and collaboration with Elko County. Together, we have established a sustainable plan for maintaining these major roadways, supported by fuel and diesel tax revenues, along with sales and use tax revenues allocated through the County's Infrastructure Tax Plan.

We especially want to thank Elko County Commissioners Delmo Andreozzi and Rex Steninger for their leadership and continued efforts to help make this partnership possible, along with the entire SCA Board & Staff, Elko County Commission, County management and the Elko County Roads Department. This is an important investment in Spring Creek's infrastructure and a positive example of what can be accomplished when local organizations and government work together for the benefit of residents.

Which Parkways Will Elko County Maintain?

Elko County has accepted the following five parkways for comprehensive maintenance, including snow and ice removal, roadway repairs, preventative maintenance and larger road improvement projects.

The County Roads Department has established two snowplow routes serving Spring Creek.

County Plow 2 will service the Sunset Ridge and Vista Grande areas, including:

- Spring Valley Parkway
- Springfield Parkway
- Licht Parkway

County Plow 3 will service the Marina Hills and Palace Heights areas, including:

- Spring Creek Parkway
- Palace Parkway

These assignments will help the County organize snow removal operations throughout the community, with adjustments made as needed based on weather conditions, staffing, equipment and road priorities.

Snow removal operations may include nights, weekends and holidays when conditions warrant. The timing and frequency of plowing will depend on the severity of each storm and the resources available.

Which Roads Will SCA Continue to Maintain?

Spring Creek Association will continue providing snow removal and year round road maintenance on all remaining SCA maintained roads throughout our community, just as we have for decades. This includes Country Club Parkway and Parkridge Parkway, which have not been accepted by Elko County for maintenance.

Our SCA Roads Department will continue maintaining neighborhood roads, secondary streets and other Association maintained roadways throughout Spring Creek. With the County taking on the five major parkways, SCA will be able to focus more of its equipment, staffing and resources on the roads we continue to maintain.

Working Together Through Our First Winter

On October 28, SCA and Elko County met to coordinate winter operations, including Elko County Roads Supervisor Dennis Price and SCA Roads Supervisor Scooter. Both departments are committed to working together, communicating about road conditions and coordinating their efforts throughout the winter. Because this is our first winter operating under this new arrangement, we recognize there will be a learning curve. There may be adjustments to routes, schedules and operations as both departments gain experience working together. Both departments will coordinate any additional assistance as needed, with the goal of keeping roads accessible and minimizing disruptions for residents.

Our goal is to make this transition as smooth as possible while continuing to provide the quality of service our residents have come to expect. We appreciate everyone's patience and understanding as we work through this first season together.

Who Do I Contact About Snow Removal or Road Concerns?

With Elko County and SCA maintaining different roadways, please contact the organization responsible for the road where you have a concern.

Elko County Roads Department

For Spring Valley Parkway, Springfield Parkway, Licht Parkway, Spring Creek Parkway and Palace Parkway:

Office Hours: Monday through Friday, 6:00 AM to 4:30 PM

Phone: (775) 738-5036

Email: roadsdept@elkocountynv.net

For concerns after hours, on weekends or holidays, residents can contact Elko Central Dispatch through its non-emergency line at (775) 777-7300. For emergencies requiring immediate police, fire or medical assistance, call 911.

Spring Creek Association Roads Department

For all remaining SCA maintained roads, including Country Club Parkway and Parkridge Parkway:

Phone: (775) 753-6295

Email: frontdesk@springcreeknv.org

Residents can also submit a road concern through our online road issue reporting form or review snow removal information and frequently asked questions at:

https://springcreeknv.org/roads

We encourage residents to report concerns to the appropriate department so information can reach the right crews as efficiently as possible.

Winter Snow Removal Reminders

As we prepare for another Spring Creek winter, there are a few important things every resident can do to help our road crews work safely and efficiently.

- Keep trash cans and other items out of the roadway. Please bring trash containers back onto your property after collection so snowplows do not strike them or have to maneuver around them.
- Do not park vehicles on roadways. Roadside parking can interfere with plowing operations and create safety concerns. Please follow applicable Elko County parking regulations.
- Do not push snow from driveways across or into the roadway. Frozen piles of snow can create dangerous conditions for drivers and damage snow removal equipment.
- Give snowplows plenty of room. Stay well behind operating equipment and never attempt to pass a plow when visibility or road conditions are unsafe.
- Keep children away from roads and snow removal equipment, especially during evening and nighttime operations.
- Snow berms at driveways are unavoidable. With approximately 5,400 homes in Spring Creek, many with two driveways, snowplow operators cannot lift their blades at every

driveway and still clear roads in a timely manner. We appreciate residents' understanding that clearing snow left at driveway entrances is the homeowner's responsibility.

- Be patient during major storms. Strong winds, blowing and drifting snow, the rate of snowfall, icy conditions and equipment issues can all affect how quickly roads are cleared.

During heavy storms, crews may need to make repeated passes on major roads before moving to other areas. Even a roadway that has already been plowed can become snow covered again quickly when winds and snowfall continue. We encourage everyone to plan ahead, allow extra travel time and avoid unnecessary travel during severe winter weather.

For additional information, winter preparation tips, snow removal FAQs and road issue reporting, visit:

https://springcreeknv.org/roads

We are grateful to the Elko County Commissioners, particularly Delmo Andreozzi and Rex Steninger, for working alongside SCA to make this transition possible.

We also appreciate Elko County Roads Supervisor and SCA Roads Supervisor and the dedicated Roads Department employees for their efforts to coordinate operations and prepare for the upcoming winter. This partnership represents a meaningful step toward improving long term road maintenance in Spring Creek and making better use of the resources available to serve our community.

We know the first winter will bring some adjustments, but we are excited about the opportunity to work together, learn from the process and continue improving how road services are provided. Thank you to our residents for your continued support, patience and cooperation as we begin this new chapter.