



## Social Distancing Procedures

As Vivid Special Events shows are booked, the following social distancing procedures will be followed at all Vivid Special Events events to promote the health and safety of our staff, vendors, and guests:

### Touchless Payments

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- **Touchless Ticketing** - No ticket sales will be processed onsite. All tickets will be sold online, and redeemed using touchless scanners. Signage and staff onsite will direct guests who come to the event venue without tickets to purchase online using their mobile devices. Tickets purchased online by guests onsite will be immediately redeemable. There will be no cash changing hands, no passing of cards back and forth, and no hand stamps for re-entry. There will be no re-entry once guests leave the show. Wherever possible, the ticket scanning station will be placed near the entrance to the venue, but in a shaded outdoor area.

### Reduced Capacity

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- **Pulsed Guest Admission & Booth Sanitization** - All guest tickets will be pre-sold in two-hour increments. Guests will have access to the show during the specific two hours for which they purchased tickets only. There will be a brief shut-down period after each two-hour block, during which the room will be cleared of guests, and vendors will have the opportunity to clean and sanitize their booths. The total number of people in the building (VIVID staff, vendor staff, venue staff, and guests) will be kept under the total allowable number of people in the building at all times.

- **Increased Spacing of Vendor Booths** - Aisles will be widened to facilitate social distancing, and every vendor booth will be separated from every other vendor booth by at least six feet. This additional spacing may result in a reduction of the number of vendor booths available at each show.

## Operational Adjustments

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- **Social Distancing in Que Line** - We hope to avoid any substantial line for guests entering the show through the use of electronic ticketing that can be quickly validated, and pulsed entry. Que lines will be marked out, however, providing for social distancing in case a line forms at any point.

## Distancing & Masks

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- **Masks** - Every person in the show must wear a cloth or surgical mask at all times. Guests without a face covering will be denied entry, and vendors without a face covering will be in violation of vendor rules and ejected from the show.
- **Distancing** - Every guest, vendor, and staff member will be required to maintain six feet of distancing at all times (other than during retail transactions.) Anyone violating these guidelines will be in violation of event rules and ejected from the show.