



## Alpine Graphics

Custom Wood Signs - Since 2010  
Nevada City, California

Last updated December 2022

## TERMS AND CONDITIONS

This Wholesale Agreement is made between you or your company and Alpine Graphics.

### GENERAL ORDERING INFORMATION

To qualify for wholesale purchases, you must be a valid retail business with a brick and mortar storefront and you must submit a copy of your State Retail Certificate or Sales Tax Exemption Certificate and a signed copy of this Agreement. By placing an order with Alpine Graphics you are representing that you are the owner, agent or representative of a currently valid retail business and that the transaction being made is a wholesale, tax exempt purchase for resale. Alpine Graphics does not authorize our customers to sell our product on any third party websites that are not owned by you like: Houzz, Etsy, Amazon..etc. nor can they be sold at booths, kiosks, fairs, or antique markets. All sales are final.

### WHOLESALE PRICING

All prices are listed in US dollars. All authorized retailers receive 60% off of our currently published full retail price as listed in our Etsy Shop, plus the cost of shipping (if applicable). Prices are subject to change without notice.

### ORDERING

We have an order minimum of \$200. Orders may be cancelled within three (3) business days of the order placement.

### HOW TO ORDER

Using our Etsy Shop as a "Catalog", use our Wholesale Order Sheet to provide the details of your order. Upon receiving your order we will provide mock-ups and an invoice for the total charges including shipping (if applicable). We require payment in full prior to fulfilling your order.

### BLACKOUT DATES

We are not able to fulfill wholesale orders received November 1st through December 31st, so get your holiday orders in early (July-August is best).

### DELIVERY & SHIPPING:

Please allow up to 3-4 weeks for us to complete your order. Be sure that the shipping address on your invoice is correct. Returned shipments will result in additional shipping fees to re-send your order. We will provide tracking numbers upon shipping your order.

### RETURNS / EXCHANGES

Alpine Graphics' wholesale merchandise may not be returned or exchanged.

### DAMAGE CLAIMS

Please inspect your entire order upon receipt. If your shipment is damaged in transit, defective, or has missing items you agree to contact us within five (5) days of delivery. You also agree to save all packaging materials

and product. Reported damages must be sent via email along with a photo of the items and packaging within five (5) days of receipt. A replacement will be put into production after receiving your request. Alpine Graphics is not responsible for issues reported after seven (7) days.

### PRODUCT SPECIFICATION

The natural wood we use can have character differences, including but not limited to warping, holes, cracks, raised grains, and knots. These natural variations do occur and should be expected as part of the rustic beauty of our signs.

### COPYRIGHT

All designs, products, images and content within are the sole property of Alpine Graphics protected by copyright and intellectual property law and may not be reproduced in any form without the express written consent of Alpine Graphics.

### PRIVACY

Your privacy is important to us. The only data that we collect, use and store is information you affirmatively provide to us when applying for a wholesale account or by placing an order. Your personally-identifying information is never shared with any third party.

**BY SIGNING BELOW, YOU AGREE THAT YOU HAVE  
READ, UNDERSTAND AND ACCEPT THE  
TERMS AND CONDITIONS DESCRIBED HEREIN.**

Signature:

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Printed Name:

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Title:

Date:

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Please submit this signed form along with a copy of  
your State Retail Certificate or Sales Tax Exemption  
Certificate to:

alpinegraphics@yahoo.com  
or mail to PO Box 2433, Nevada City Ca, 95959