

PATIENT RIGHTS & RESPONSIBILITIES



As a patient, you have the right to:

- Timely access to medical care.
 - Be treated with dignity and respect by each staff member.
- Medical care is free from discrimination on the basis of age, sexual orientation, gender, race, ethnicity, national origin, language, disease, disability, or religion.
- Easy-to-understand information about your diagnosis and treatment options from your medical service provider.
 - Ask your medical service provider questions so that you can make informed decisions about your health.
 - Request the professional qualifications of the primary medical service provider rendering care.
 - Communicate confidentially with your medical service provider.
 - Privacy and confidentiality as outlined in the Notice of Privacy Practices.
 - Withdraw your consent, delay, or otherwise refuse examination, intervention, or treatment.
 - Continuity of care – if for any reason you decide to seek care elsewhere, your medical service provider will work to coordinate your care in accordance with your wishes.
 - Review and request amendments to your medical records.
 - Provide confidential feedback.

As a patient, you have a responsibility to:

- Conduct all your interactions with staff members, other patients, and visitors in a respectful and polite manner. Verbal or physical intimidation, violence, or the threat of violence towards anyone will not be tolerated and will be reported to the appropriate authorities.
- Be honest and forthcoming with your medical service provider about the symptoms you are experiencing.
- Provide as complete a medical history as you can, which includes details and information about past illnesses, medications, hospitalizations, and other matters related to current health.
- Cooperate with agreed-upon treatment plans.
- Coordinate routine medical care and delivery of needed medications if you accept an assignment at a post where such care or medication may not be available.
- Fulfill financial responsibilities that are incurred when seeking medical care on the local economy.
- Understand that we operate in a manner intended to protect patient safety, safeguard confidentiality, and reduce the risk of medical errors. Understand that we adhere to established capabilities and available resources. business hours, observe standard operating procedures, and provide care consistent within our capabilities and available resources.