



**iHeart Property
Management** LLC



Resident Benefit Package

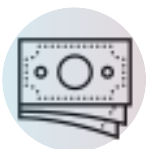
Price : \$39/Month
(Average Value over \$2000)

24/7 Maintenance Portal

Make maintenance and service requests 24/7 from anywhere in the service portal. This system gives you up to date status notifications and historical records for all of your maintenance items.

HVAC Preventative Maintenance

You'll Love The Benefits



Save Time & Money



HVAC Maintenance



Breathe Cleaner Air

What does this mean for you as a resident to be a part of the “Resident Benefit Program”?

More value & protection!

Tenant Portal/ Payment Processing and On-line Statements 24/7:

As a resident, you are able to pay rent and other charges through the portal. Access to your leasing information and documents are provided 24/7 and you can generate accounting reports with ease.



Appfolio App for iPhone or Android: Pay rent, check service request status, and view signed agreements.

Online Portal by AppFolio

HVAC Preventative Maintenance Program:

Every month you will receive the appropriate size and number of air filters needed for your property. These filters will be delivered straight to your doorstep as a reminder that the filters are due to be replaced according to your lease. iHeart Property Management will also provide seasonal HVAC maintenance and safety checks to ensure your system is operating at its best! These measures allow your unit to save you \$\$\$ and prevent equipment failures when summer temperatures are at their peak!

Want Proof the home you moved into was **“LIKE THAT WHEN I MOVED IN?”**

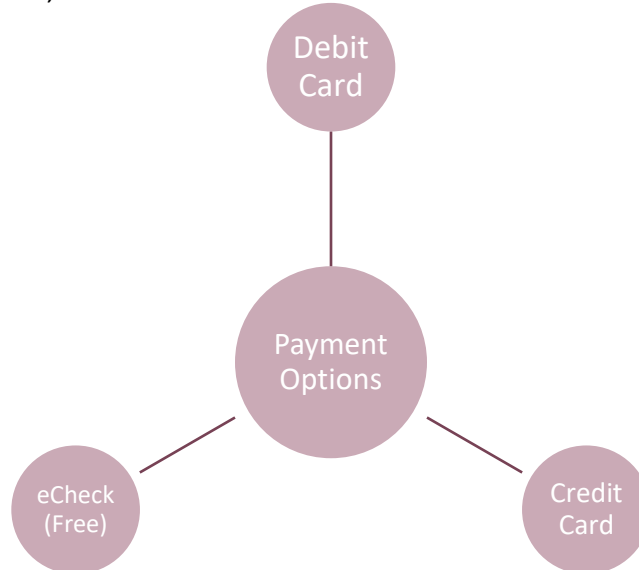
MyWalkthru is the answer. We provide this app to you to take overview photos and close-up photos of any issue that was in the home at move-in. That way, when you move out you won't get charged for those things that existed prior to your moving in.



Resident Direct Texting Line: Sometimes you have quick question that does not need to be submitted as a maintenance or service request. Communicate with your property management team and get prompt responses during our office hours through texting our dedicated text number. We realize that many residents prefer to text and not email or take phone calls, so we added this service allowing you to communicate with our office in your preferred way.

One-time Fee Waiver: iHeart PM understands that life happens and sometimes we forget to make that bank transfer causing a bounced rent payment. iHeart will waive one late fee per calendar year if all charges are paid before the 10th of the month.

Multiple Payment Options: Pay online in the way most convenient for you! eCheck (free), Debit card, or Credit card.



Credit Reporting: Get the good credit you deserve for on-time rental payments.

³ This can help you become a homeowner and also obtain lower finance rates on personal loans and insurance policies. Increase your credit score every time you pay rent!!

At iHeart Property Management, we believe in the value of homeownership.

Start building your future today. As simple as renting. As powerful as owning.

Welcome to the neighborhood.



Home Buyers Program:

In the last decade, millions of Americans have been forced to put their dreams of homeownership on hold. Home prices are rising faster than wages. Mortgage requirements are becoming stricter. As a result, renters are missing out on a critical wealth-building opportunity: owning a home.

**You're automatically enrolled into the iHeart Realty LLC
Tenant Rebate Program!**

You will have access to Residential purchase specialists and Mortgage advisors assisting in what's needed to qualify. When you purchase with an iHeart Realty REALTOR, you will receive a Rebate out of the agent's commission at closing to help with your downpayment.

***All the while
earning credit
every month you
pay rent!***

