ROD WARRANTY FORM

Fill Out Form Completely

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Daytime Phone: _____ Email Address: _____

Rod Model: _____ Purchase Date: _____

Processing Fees

- $20 return shipping fee
- If you receive your rod and find a defect within 7 days. Contact Nova Tackle Warranty Department at warranty@novatackle.com. Please include a photo of issue and a dated copy of your receipt.

Payment Info: A Check or Money Order for $20 return shipping made out to Nova Tackle Company must be sent with every warranty claim for return shipment. Credit Cards not Accepted. Rods received without necessary return shipment funds, will be held for 7 days and discarded.

Comments/Problem with Rod

_____

_____

_____

_____

ADDITIONAL CHARGES MAY BE APPLIED AT THE DISCRETION OF THE WARRANTY DEPARTMENT BEYOND NORMAL WEAR AND TEAR

The instructions below should be followed when returning rods for warranty repair

1) Must send complete rod - Do not cut rod
2) Enclose “PROOF OF PURCHASE”
3) Fill out this form completely and include with rod .
4) Carefully package and adequately insure product being returned.
5) Send Rods To: Nova Tackle 48143 West Road Wixom MI 48393
6) Retain all shipping receipts & tracking number. We recommend insuring your returned rod for Retail Price.

If the rod is determined to be outside of the warranty coverage, an estimate for repairs will be sent to customer. Once the rod service / repair is paid for, the rod will be put in line to be worked on.

Shipping & Handling: All repair work is sent back Standard Shipping.
For additional information or questions, email warranty@novatackle.com.