



K9 TO 5 & BEYOND

K9 to 5 & Beyond Inc.  
20811 Dubarry Trail  
Farmington, MN 55024  
651-437-7552/651-246-6387

### **Customer Information**

Verify that your dog is up to date on the following vaccinations **at least one week prior** to lodging:

Rabies

DHPP-distemper, hepatitis, parvo, para-influenza

Bordetella **At least 7 days prior to boarding**

For the comfort of all our guests we prefer your pet be on a flea and tick program.

**We cannot accept your pet without proof of vaccinations!**

Our goal is to provide a home like stress free atmosphere. When boarding with K9 to 5 & Beyond Inc. you have a choice between traditional boarding and socialized boarding.

Traditional boarding allows you the peace of mind knowing your pet is housed in one of our 12 spacious suites and will be given private playtime and potty breaks no less than 4 times a day. He/she will have access to our indoor play area as well as our outside fenced in play yards during this time. Any pet that is not spayed or neutered **must** choose traditional boarding. Your dog(s) will not have direct contact with other dogs.

Socialized boarding combines traditional boarding with daytime daycare. Daytime daycare provides your pet with a stimulating environment in which to play and socialize with other dogs through out the day. Our daytime daycare allows your dog free access to our indoor and outdoor play areas while being closely supervised. Required orientation for daycare can be done in advance or on the first day of lodging. This allows us to assess your pet's temperament and insure that they will not be a hazard to themselves or others. Dogs that show aggressive behavior, play too roughly (even though they are non-aggressive), continuous barkers, or those that show excessive mating tendencies will not be allowed to daycare and will be boarded traditionally. Generally most dogs who have been to obedience classes, go to off leash dog parks or have canine buddies at home tend to fit right in. (If choosing orientation in advance please bring proof of vaccination to orientation day.)

Please note that all dogs attending supervised daytime daycare must be spayed or neutered! Full blood Pit-bulls, Akita's (mixes will be assessed) or wolf mixes will not be allowed in daycare and will be traditionally boarded.

When choosing to allow your dog(s) to attend daytime daycare during his/her boarding stays, please understand that your dog(s) will have close contact with other dogs during this daycare

time. As always, with the interaction of dogs there is a chance for scrapes, cuts, and injury. You need to decide if this is an acceptable risk for you and your dog(s).

Eating habits may change when your pet is lodging at any facility; Diarrhea is a common result of a dog's nervous stomach, or perhaps feeling a bit homesick. To make your pet the most comfortable we request that you provide us with the food he/she is used to eating. Please bring only enough for the entire stay in labeled baggies or a plastic container.

To ensure the safety of your pet all dogs staying at our facility are required to have on a break away collar; no buckle or choke chain collars are allowed. If you do not have a break away collar we will lend you one of ours for the duration of your pet's stay.

All of our suites provide a bed and mattress; you are welcome, however, to bring your dog's own bed and toys. All bedding and toys must be clearly labeled with permanent ink. We cannot accept bedding that is not easily washable, such as bean bags or pillows. Please note that sometimes dogs damage or destroy their bedding and toys when sleeping in an unfamiliar place.

Because our goal is to make sure your pet is happy, safe and content during his/her stay, we ask that you fill out the following questionnaire and return it to us when your pet's vacation begins.

Our hours of operation are:

Monday thru Friday 7:30 am – 5:00 pm

Saturday and Sunday 7:30 am – 3:00 pm

We are closed Thanksgiving, Christmas, New Years and Easter days (we will gladly lodge guests on these days but will not accept arrivals or departures) **All other holidays we close at 12:00 pm (noon).**

Our fees are \$35.00 per night- please note if you forget to bring your pets food or additional food is needed you will be charged for the food purchased.

Guests can be checked in any time during business hours. You will be charged for lodging the day you arrive regardless of what time you check in.

**There is no charge for pets picked up before 12:00 pm. (noon)**

**Pets picked up after 12:00 pm (noon) may be charged for a full day's lodging depending on the capacity of the facility on that day. Please check in advance if you know you will not be able to pick up before 12:00 pm (noon).**

We know how important your friend is to you, so if ever you have any questions or concerns, please give us a call.