The Tickler



A Monthly Publication of Douglas-Carson Legal Professionals

April 2025

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HAPPY SPRING! Looking forward to the nice weather to come.

This month the Honorable Kristin Lewis, District Judge in Carson City will be our speaker and will talk about her first year on the District Court.

Here are just a few interesting events that occurred in our country in April:

- April Fools' Day (April 1st): A day for lighthearted pranks and jokes.
- World Autism Awareness Day (April 2nd): A day to raise awareness and promote understanding of autism.
- World Health Day (April 7th): A day to focus on a specific health topic, promoting global health awareness.
- Administrative Professionals' Day (last week of April): A day to recognize and appreciate the work of administrative staff.
- April 10 is National Siblings Day.
- Arbor Day (April): A day to celebrate trees and encourage tree planting.
- April II, 1968, one week after the assassination of Martin Luter King, the Civil Rights Act aka Fair Housing Act was signed into law by President Lyndon B. Johnson.

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The Tickler is published monthly by Douglas-Carson Legal Professionals P.O. Box 2994 Minden, NV 89423-2994 www.douglascarsonlegal prof.org



DCLP LIVE!!

No Reservation Needed

Via ZOOM Wednesday, April 2, 2025 at 12 p.m.

No charge for guests.

Meeting ID: 922 280 3023 Passcode: 412889



[Congratulations to Sharon Coates, PP, CLP who won last month]







Douglas-Carson Legal Professionals

Presents

The Honorable Kristin N. Luis
District Court, Department II
First Judicial District Court

A Year in the Life of a Judge

On January 9, 2024 Kristin Luis was sworn in as the District Court Judge in Department II. In November 2018 Judge Luis was elected to Department 2 Justice/Municipal Court and was the first female to hold this position in Carson City.

Before Judge Luis' election, she served as the Assistant District Attorney in Carson City, holding this position from 2015 to 2018. She oversaw the juvenile and criminal divisions and handled several high-profile felony cases.

From October 2010 to January 2015, Judge Luis served as the Juvenile Special Master, hearing and deciding juvenile delinquency, child welfare and child support cases. Judge Luis also served as the Arbitration Commissioner and Mediation Coordinator, overseeing the alternative dispute resolution programs.

Before coming the District Attorney's Office, Judge Luis worked in private practice developing experience in the areas of criminal defense and civil litigation.

Judge Luis is a Nevada native, born and raised in Reno. She graduated with a Bachelor of Arts degree in Political Science from the University of Nevada, Reno in 1991 before attending Law School at Gonzaga University where she graduated with distinction in 1994. During breaks, Judge Luis volunteered at the Washoe County District Attorney's Office and also interned with the Honorable Mills Lane, Washoe County District Court. She also worked as a law clerk for the Washoe County District Court Judge James Stone.

Judge Luis has made her home in Carson City with her family. She is committed to the community and families that call it home. She is an active member of Soroptimist International of Carson City and she serves on the board of the Children's Museum of Northern Nevada. She also volunteers her time to support community youth programs, including girls softball, the Tigershark's swim program and the Junior Ski Program. Judge Luis is an outdoor enthusiast who spends time with family enjoying the many recreational opportunities.

Education (Cont.d)

DCLP presents **Cognitive Fitness**





a combination of contradictory or Oxymoron: incongruous words or concepts (such as cruel kindness).

Examples:

civil war old news silent scream plastic silverware jumbo shrimp paper towel working vacation

The word oxymoron is itself oxymoronic, which is to say, contradictory. The word is derived from two ancient Greek words: oxys, which means "sharp," and moronos, which means "dull" or "stupid." Take this sentence, for example:

> "This was a minor crisis and the only choice was to drop the product line," (Todd 2007).

There are two oxymorons in this sentence: "minor crisis" and "only choice." Read literally, they contradict themselves. A crisis is defined as a time of serious difficulty or importance. By that measure, no crisis is unimportant or minor. Similarly, a choice implies more than one option, whereas the word only implies the opposite.

President's Message (continued)

- April 15, 1912, the Titanic sank.
- The Revolutionary War in America began on April 19, 1775.
- The United States Library of Congress was established April 24, 1800.
- Our first President George Washington was inaugurated on April 30, 1789.

I hope you can join us at noon via Zoom on April 2.



Maria Nelson, PLS DCLP President

But if you are fluent in English, it's easy to recognize such oxymorons for the figures of speech they are. As the example's author, Richard Watson Todd, said, "The true beauty of oxymorons is that, unless we sit back and really think, we happily accept them as normal English."

Oxymorons have been used since the days of the ancient Greek poets. William Shakespeare was known to sprinkle them throughout his plays, poems, and sonnets. In Romeo and Juliet, Act 1, Scene 1, we have a full 13 of them!

O brawling love! O loving hate!

O anything of nothing first create!

O heavy lightness, serious vanity!

Misshapen chaos of well-seeming forms!

Feather of lead, bright smoke, cold fire, sick health!

Still-waking sleep, that is not what it is!

This love feel I, that feel no love in this.

Oxymorons also feature in modern comedy and politics. The conservative political writer William Buckley, for instance, became famous for quotes like, "An intelligent liberal is an oxymoron." Likewise, in 1975 comedian George Carlin popularized a few notable ones, including "military intelligence" and "business ethics."

Source: ThoughtCo.com

Education (Contid)

The answer to this puzzle will appear in the May issue.





Answer to March Puzzle.

FHEUDSBKPM S FCWEU

Word Search Puzzle for April

Χ	F	G	R	М	K	М	J	Ε	L	L	Υ	В	Ε	Α	N	S
Ν	В	G	W	0	L	L	Α	М	Н	S	R	Α	М	С	U	L
Α	0	В	F	Α	Ε	Н	K	Н	Ε	Q	U	1	Ν	0	X	M
U	S	Ν	М	Ε	1	Р	С	G	1	X	R	D	Υ	G	G	С
В	Р	В	Ε	G	G	S	K	0	٧	Т	Ε	S	R	R	Т	D
Υ	Α	Ε	J	G	U	М	F	Ε	Υ	F	Т	R	W	Е	Α	U
R	R	S	М	L	Е	W	R	С	S	Α	S	Ε	U	F	S	1
U	Α	J	Κ	D	Ε	Ν	X	Н	Α	X	Α	W	F	L	L	S
В	D	Z	D	Ε	Α	В	Н	0	Р	F	Е	0	С	U	L	٧
D	Ε	Р	С	L	Т	U	0	С	R	Н	D	L	В	Z	Т	С
Α	В	J	В	М	N	S	W	0	W	I	Р	F	С	Ε	0	Р
С	S	В	U	Т	Е	D	Н	L	L	М	D	Z	Ν	U	0	J
٧	U	Н	Ν	R	L	0	С	Α	٧	K	K	S	Р	U	Е	В
Т	Ε	Ν	Ν	0	В	Р	Ν	Т	F	D	S	F	W	Q	D	Ε
s	Υ	S	1	С	J	М	U	Ε	Q	Α	В	Р	X	Υ	L	S
F	S	W	Ε	Р	В	1	Ε	Е	R	S	Т	0	R	R	Α	С
Υ	Н	D	S	Р	R	1	N	G	Т	I	М	Ε	Р	Р	Е	D

Find the words listed below in the grid above. Words may be spelled forwards, backwards, upside down, and/or on the diagonal.

DRESS	CARROTS	EASTER
BUNNIES	CADBURY	SPRINGTIME
EGGS	CHOCOLATE	HUNT
BASKETS	JELLYBEANS	PARADE
GRASS	FLOWERS	LAMB
VERNAL	MARSHMALLOW	BONNET
EQUINOX	HAM	DAFFODIL

Education (Cont.d)

Quiz on Trial Procedure

Submitted by Mary Baldecchi, Emeritus PP, PLS

	. When an appellate court sends a case back to a lower court for further proceedings, it is referred to as:
	A. AffirmB. RemandC. ReverseD. None of these choices
:	. A challenge to exclude a potential juror from serving on the jury without any supporting reason or cause is a:
	 A. Challenge for cause B. Peremptory challenge C. Voir dire D. Both A and B
;	. The questioning of a witness following the adverse party's cross-examination is a/an:
	 A. Direct examination B. Opening statement C. Recross examination D. Redirect examination
	. A meeting prior to trial in which the judge and the attorneys litigating the suit discuss settlement possibilities among other things is a:
	 A. Motion in limine B. Pre-trial conference C. Trial notebook D. Voir dire
!	. This motion requests that certain evidence not be brought out at the trial:
	 A. Motion for directed verdict B. Motion for new trial C. Motion for judgment notwithstanding the verdict D. Motion in limine Answers on page 8.



The next Lunch Bunch meet up will be on Wednesday, April 16, 2025 at noon at the Great Basin Brewing Company at 302 North Carson Street in Carson City. If you can get away, please join this opportunity to socialize and catch up with our members.

Education (Cont.d)

GRAMMAR GAMES What's Wrong With This Sentence?

[Editor's Note: This is a new column in the Tickler to sharpen grammar and editing skills. Five sentences will be presented. Your task is to read, edit (if necessary), or circle "stet" (let it stand)—a term we all know. Space to edit or rewrite the sentence has been provided. The answers, as well as explanations, appear elsewhere in this issue.]

- 1. We rose at five A.M. in the morning to practice our grammar exercises, a task we looked forward to more and more eagerly as the semester drew on. STET
- 2. Our next-door neighbors, the Numbskulls annoyed us by staging revivals of Broadway flops in their backyards. STET
- 3. That foul fiend! He'll get his just desserts when I unfriend him on Facebook. STET
- 4. From 2016–2020, we listened to the audiobook of *Infinite Jest*. STET
- 5. As a zombie, Lucinda's dining options were limited. STET

Nevada Legal News

2025 Nevada Legislative Session Bill Tracker

New laws that went into effect in Nevada in 2025

Nevada Overtime Laws 2025: A Complete Review

What new content and topics would you like to see in The Tickler in 2025? <u>Email the Editor</u> with your suggestions.



Answers to Trial Preparation Quiz:

a .e

d. B

3. [

2. B

J. B

SELF-ESTEEM vs SELF-CONFIDENCE—PART 2

Editor's Note: This multi-part series follows on from February's professional development article on "The Imposter Syndrome." If you are missing any article from the series, you can find past monthly issues on our <u>website</u>.

How to Improve Your Self-esteem

Be kind to yourself

- Get to know yourself. For example, what makes you happy and what you value in life.
 You might find it helpful to write this in a journal.
- Try to challenge unkind thoughts about yourself. You might automatically put yourself down. If you find yourself doing this, it can help to ask: "Would I talk to a friend this way?"
- Say positive things to ourself. Some people like to do this in front of a mirror. It can feel strange at first, but you may feel more comfortable the more you do it.
- Try to avoid comparing yourself to others. For example, it might help to limit how much time you spend on social media or online communities. What other people often choose to share about their lives isn't always the full picture.
- Do something nice for yourself. For example, making your favorite meal or playing a game you enjoy.

Try to recognize positives

- Celebrate your successes. No matter how small they may seem, take time to praise yourself. For example, this could be getting outside for a walk or treat yourself to a movie.
- Accept compliments. You could save them up to look over when you're feeling low or doubting yourself.
- Ask people what they like about you.
 If you feel comfortable, this could be a skill

- that you've learned, or something you do to help other people.
- Write a list of things you like about yourself. For example, this could be a skill that you've learned, or something you do to help other people.

Build a support network

- Talk to someone you trust. Having someone listen to you and show they care can help. If you aren't able to open up to someone close to you, you could call a help line.
- Focus on positive relationships. It might feel difficult to control who you spend time with, but where possible, it can help to spend time with people who make you feel good about yourself.
- Try peer support. Making connections with people who have similar or shared experiences can help.

Look after yourself

- Try to get enough sleep. Getting too little or too much sleep can have a negative impact on how you feel.
- Think about your diet. Eating regularly and keeping your blood sugar stable can make a difference to your mood and energy levels.
- Try to do some physical activity. Being active can help your mental wellbeing and improve your self-esteem. Being in a green space can often help how you feel.

Professional Dev

Practical Tips for Improving Self-Esteem and Self-Confidence (cont'd)

- Practice mindfulness and meditation. For example, you could learn the Zentangle[®] method of drawing which embodies gratitude, compassion, impartiality, and acceptance of self and others.
- Limit or avoid drugs and alcohol. You might
 want to use recreational drugs or alcohol to cope
 with difficult feelings about yourself. But in the long
 run they can make you feel worse and can prevent
 you from dealing with underlying problems.

Be open to change, but be realistic

- Making a list of your strengths and challenges is one thing—but being motivated to put in the work to make the change happen is another. Don't give up! Turn your fear or reservations into motivation and remember you are putting in the effort for a great cause...You! It is important to update your list of areas for opportunity as you grow and change.
- Change is not something that happens overnight and perfection doesn't exist. You're working to be the best version of yourself—and you determine who that is.

- Surround yourself with people who invigorate and energize you and make you feel positive about reaching your goals.
- If you're comparing yourself to others online or their content is making you feel inadequate, take a break from social media and the internet. You control the content you consume, so be cognizant of how what you are viewing is making you feel.

You can't change the past, and you have no way of predicting the future. So it is important that you focus on the here and now to establish a positive outlook and prepare for anything that comes your way.

Use hopeful statements.

Forgive yourself. Everyone makes mistakes.

Avoid "should" and "must" statements.

Focus on the positive.

Consider what you have learned.

Relabel upsetting thoughts.

Encourage yourself.

American psychologist Abraham Maslow included self-esteem in his hierarchy of human needs, describing two types: (I) the need for respect from others in the form of recognition, success, and admiration, and (2) the need for self-respect in the form of self-love, self-confidence, skill or aptitude.

Carl Rogers, an advocate of humanistic psychology, believed the concept of self-esteem is an inalienable right for every person:

"Every human being...deserves to esteem himself and to be esteemed."

Sources: Wikipedia; mind.org and defeatsuicide.com

morality, creativity, spontaneity, problem solving, lack of prejudice, Self-actualization acceptance of facts self-esteem, confidence, achievement, respect of others, respect by others Esteem friendship, family, sexual intimacy Love/belonging security of: body, employment, resources, morality, the family, health, property Safety Physiological

Professional Dev

It's All in a Good Night's Sleep



How do you sleep?

The "vampire sleeping position" is characterized by sleeping on one's back with arms crossed over the chest, or sometimes with arms straight by the sides. Some interpret this position as a form of self-soothing or a sign of a quiet, moral personality. Other common sleep positions include sleeping on your side, on your stomach, or in the fetal position.

The rarest sleeping position is sleeping on your stomach, also known as the prone position. Only about 7% of adults prefer it. While some studies suggest that sleeping on your stomach can help with snoring or certain lung conditions, it is generally not recommended as it can put strain on the spine and back.

Some neurodivergent individuals find comfort in sleeping with "T-Rex arms" or wrapping themselves in a duvet like a sleeping bag.

Research shows that men often tend to sleep on the right side of the bed as it makes them feel dominant while women prefer the left as it makes them feel safe. There are also claims that people who sleep on the left side of the bed wake up in a good mood, and people who sleep on the right side of the bed wake up grumpy.

Sleeping on your back is one of the most common positions as it is effective in spreading body weight over a wide area of the back, meaning that no one area is placed under greater strain than other. Moreover, this position ensures a straight line is maintained in the spine with no irregular curvature. However, sleeping on one's back may not be suitable for those with certain underlying health conditions, such as heart disease, chronic back pain, and obstructive sleep apnea or problems with snoring.

Sleeping on your side is another popular sleeping position because of the comfort it provides in addition to the benefits in terms of reducing back pain. It is advisable to have a side sleeper pillow to hold and rest your leg on as you sleep, while the pillow supporting your head should not be too low as this could lead to neck pain. Indeed, the pillow should ensure that a

straight line is maintained from the head down to the spine when lying on your side so that the level of the neck is the same as that of the lower back and hips.

The four worst sleeping positions are: (I) the fetal position, (2) sleeping on your stomach, (3) half sitting and half lying down (using a pillow to support your lower back as your bottom rests on the bed or sofa while you play on your phone, read a book, or watch TV), and (4) resting your head on your upper arm.

It is important that you adjust your body when you feel any discomfort whatsoever regardless of position—as this will minimize any sustained pressure placed on bones and muscles.

Bedding is another crucial aspect to consider because its suitability will differ depending on a person's unique head shape. Bedding should be selected based on the comfort it provides, with pillows offering suitable height, mattresses providing an appropriate amount of support for the back, and a side sleeper pillow advised so you have something to hold when sleeping on your side. Waking up without any neck or back pain means you have made the right choices in this regard.

An appropriate environment for sleep means having a dark bedroom with no light or noise disruption. If this is not possible, you may wish to use devices used to improve sleep quality, such as sleep masks or ear plugs, which can ensure you get a good night's sleep, and that your body feels properly rested.

Even making slight adjustments to your sleeping habits can significantly improve sleep quality and help you feel properly rested, while also providing care for your bones, muscles, and nerves. All of this will ensure you can wake up feeling refreshed and ready to take on another day of work and daily tasks, as well as helping you lead a lone and healthy life free from injury to the musculoskeletal and nervous systems.

Source: https://www.samitivejhospitals.com/article/detail/4-unhealthy-sleeping-positions-postures

MEMBERSHIP DUES (NEW AND RENEWALS)

NALS is implementing a change to our renewals process.

What's Changing?

Starting with the 2025-2026 membership year, all NALS memberships will follow one unified renewal cycle: May I—April 30.

What This Means for You:

Your NALS membership will now expire on **April 30** every year, and **May I** will be the start of next year's membership cycle.

How It Works:

NALS is aligning all membership expiration dates to **April 30**. To do this, we are prorating renewal fees based on how many months are left until your membership can reach **April 30**.

• Prorated Payment for This Transition Year Only:

- Instead of paying for a full year, you will pay a prorated amount to cover the time remaining between your current renewal date and April 30.
- This prorated amount ensures your renewal aligns with the new April 30 expiration date.

The table below shows what you will pay based on your current renewal month and membership type.

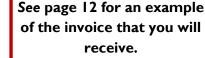
*If your expiration date is **before** April 30, 2025, you will pay for the remaining months to get to this April **in addition** to your standard membership fee to cover the 2025-2026 year.

If your membership expires **after April 30, 2025, you will only pay for the remaining months to get to April 30, 2026.

Current Expiration Month	Months to Pay	Individual Member Fee	Associate Member Fee	Retired Member Fee	Student Member Fee
January	15	\$165	\$112.50	\$93.75	\$52.50
February	14	\$154	\$105	\$87.50	\$49
March	13	\$143	\$97.50	\$81.25	\$45.50
April	12	\$132	\$90	\$ 75	\$42
May	11	\$121	\$82.50	\$68.75	\$38.50
June	10	\$110	\$75	\$62.50	\$35
July	9	\$99	\$67.50	\$56.25	\$31.50
August	8	\$88	\$60	\$50	\$28
September	7	\$77	\$52.50	\$43.75	\$24.50
October	6	\$66	\$45	\$37.50	\$21
November	5	\$55	\$37.50	\$31.25	\$17.50
December	4	\$44	\$30	\$25	\$14



Membership Dues and Renewals (cont'd)





Standard Annual Fee After Alignment:

- Once your membership is aligned with the new renewal cycle, you will pay your annual membership fee (\$132 for individuals) each year with a new annual expiration date of April 30.
- All members now have the option to split their dues into four (4) payment installments if they would like.

Contact us if you have questions. NALS is here and happy to help!

membership five (5) months to April 30, 2026.

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Answers to: What's Wrong With This Sentence?

Lucinda, sadly, is.

As a zombie, Lucinda had limited dining options. OR Now that she was a zombie, Lucinda's dining options are not a zombie, although options were limited. Explanation: This is a dangler. Lucinda's dining options are not a zombie, although

From 2016 to 2020, we listened to the audiobook of Infinite Jest. Explanation: The audiobook's only 56 hours long, so maybe you listened to it over and over. And if you start a span of years with "from" you must use "to."

ice cream; they get what they deserve. — Note handy mnemonic.

3. That foul fiend! He'll get his just deserts when I unfriend him on Facebook. Explanation: Fiends don't get cake and

one set of next-door neighbors? Lose the comma altogether.

Our next-door neighbors, the Numbskulls, annoyed us by staging revivals of Broadway flops in their backyard. Explans-Our next-door neighbors the Numbskulls annoyed us by staging revivals of Broadway flops in their backyard. Explanstion: Are the Numbskulls your only next-door neighbors? If so, surround their name with commas. More than

So does "in the morning."

We rose at five A.M. in the morning to practice our grammar exercises, a task we looked forward to more and more eagerly as the semester drew on. **OR** We rose at five A.M. in the morning to practice our grammar exercises, a task we looked forward to more and more eagerly as the semester drew on. **Explanation: "**A.M." tells you it's the morning.

4.

7

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Chapter & Mews

#### **EXAMPLE OF MEMBERSHIP RENEWAL INVOICE**



Date Invoice #



Invoice #

PO Terms Due Date

#### National Association for Legal Support Professionals

\$85.62 due in 90 days (4/22/2025)

| Description                                                   | Amount     |
|---------------------------------------------------------------|------------|
| Continuing Individual Annual                                  | \$165.00   |
| Local Chapter Dues - Douglas-Carson Legal Professionals (\$5) | \$6.25     |
| Total                                                         | \$171.25** |
| Balance Due                                                   | \$171.25   |

NALS Foundation Contribution (optional)

Contributions to the NALS Foundation are tax deductible to the full extent of the law.

Membership dues are not tax deductible as charitable contributions. However, they may be tax deductible under other provisions of the IRC.

Please Remit Checks (payable to NALS) or Credit Card Payments To:

NALS, Inc. 3502 Woodview Trace, Ste 300 Indianapolis, IN 46268

You may also pay online at www.nals.org or fill out the credit card information below. By filling out, you are authorizing NALS to charge your card for the designated amount.

Card Number Expiration Date Security Code

Name Shown on Card Credit Card Type (Visa, MasterCard, Discover, AmEx) Billing Zip Code

\*\* This <u>pro-rated</u> total represents dues for the remainder of 2025 through next renewal date in April 2026.

Chapter &



#### The Reading Nook

By Members for Members

#### The Third Girl by Nell Goddin

Submitted by Mary Baldecchi, Emeritus PP, PLS, CLA

Author Nell Goddin has written a series of books called the Molly Sutton Mysteries. The title character is an American who has moved to a small town in France to find a new life. Molly doesn't speak much French but gets by with what she knows and soon learns more words. She starts with just enough to order almond croissants at the local bakery where she becomes a regular customer.

Molly is something like Jessica Fletcher in "Murder, She Wrote." Both live in a small town and get involved in local murder mysteries. I've read the first and second books (*The Third Girl* and *The Luckiest Woman Ever*). To be honest, I enjoyed the first one more than the second. But I'm hoping that when I read the next book in the series, I'll understand some of the questions that were left unanswered at the end of the second one. I guess that's what will keep me coming back for more.

[Editor's Note: There are 13 books in this series:

Book I: The Third Girl

Book 2: The Luckiest Woman Ever

Book 3: The Prisoner of Castillac

Book 4: Murder for Love

Book 5: The Château Murder

Book 6: Murder on Vacation

Book 7: An Official Killing

Book 8: Death in Darkness

Book 9: No Honor Among Thieves

Book 10: Eye for an Eye

Book II: Bittersweet Oblivion

Book 12: Seven Corpses All in a Row

Book 13: Madame Tessier Knows All

Available in paperback, Kindle, and Audible. Also available on Libby (the library app) for free.]







#### Legal Marketplace

The Legal Marketplace is a new legal database created by NALS!

The Legal Marketplace will help you discover new vendors, compare vendor services, and recommend suppliers you have used in the past.

Visit LegalMarketplace.org now!

#### What is the Legal Marketplace?

The Legal Marketplace is a dynamic platform designed to connect the entire legal industry through company listings, client reviews, and resources. Our marketplace is an industry wide effort to create one cohesive legal resource where professionals can find, review, and recommend legal vendors. Whether you're a lawyer seeking to expand your network, a firm looking for specialized expertise, or a client in need of trusted legal support, the NALS Legal Marketplace will have the trusted resources you need, recommended by other legal professionals.

#### What is the Member Experience section?

The Member Experience section at the bottom of the vendor listings are only available for NALS members who login with their NALS website information. Once you add 3 different vendors to your supplier list (by clicking add to my suppliers at the bottom of a listing and listing your relationship as a customer), you can access this tool. It will show you other NALS members who have used this supplier in the past. That way, you can reach out to them to see their experience with that supplier. This is a NALS member perk only.

#### What is the purpose of giving vendors ratings?

By giving vendors honest reviews, you are helping the entire legal industry improve the quality of their products and services. You are creating and holding vendors accountable for their customer service, prices, and products. We encourage you to leave honest reviews, so other legal professionals can hear of your experiences.

#### What is done with my ratings?

**Our Rating's Promise:** We won't publish ratings or share any individual ratings with any supplier. We will only share aggregated data (averages etc.) with suppliers to help them improve their service.

What do we do with the rating information? We do NOT publish any rating information. We use the aggregated data to provide quantifiable data back to industry suppliers to help them improve their respective products and services. For example, if a supplier had received 100 ratings for their support and their average rating was 4.1 out of 5, we would simply tell the supplier that their average member rating for service was 4.1 out of 5, based on approximately 100 members.

**Future Possibilities:** In the future, we may be able to provide additional data to help them improve their service. For example, we could provide them with their average score based on members who are new vs. experienced with their software, or we may provide trending data such as telling them that they have improved their service rating by 15% over the past six months.



Be sure to check for the special CLE code you will receive when renewing your membership in 2025.



If you are unsure of your renewal date visit nals.org OR contact VP Sharon Coates, PP, CLP

#### New to Zoom?

You can join DCLP's meetings as a participant without creating a Zoom account.

#### **Windows or Mac**

- 1. Open the **Zoom** desktop client.
- 2. **Join** a meeting using one of these methods: (a) Click **Join** a **Meeting** if you want to **join without** signing in, or (b) sign in to Zoom and then click **Join**.
- 3. Enter the **meeting** ID number and your display name. If you're signed in, you can change your display name. If you're not signed in, enter a display name.
- 4. Select if you would like to connect to audio and/or video and click **join**.

#### For other devices, visit:

https://support.zoom.us/hc/en-us/articles/201362193-Joining-a-meeting



April 3 — Mary Baldecchi, Emeritus PP, PLS, CLA

April 10— Danielle Swift-Friend
April 10— Micki Arguello, PLS

April 10— Regina Nichols, PLS, CP

April 26— Susan Happe, PLS





Chapter & News

### NALS Code of Ethics & Professional Responsibility

Members of NALS are bound by the objectives of this association and the standards of conduct required of the legal profession. Every member shall:

- Encourage respect for the law and administration of justice
- Observe rules governing privileged communications and confidential information
- Promote and exemplify high standards of loyalty, cooperation, and courtesy
- Perform all duties of the profession with integrity and competence
- Pursue a high order of professional attainment

Integrity and high standards of conduct are fundamental to the success of our professional association. This Code is promulgated by NALS and accepted by its members to accomplish these ends.

**Canon I.** Members of this association shall maintain a high degree of competency and integrity through continuing education to better assist the legal profession in fulfilling its duty to provide quality legal services to the public.

**Canon 2.** Members of this association shall maintain a high standard of ethical conduct and shall contribute to the integrity of the association and the legal profession.

**Canon 3.** Members of this association shall avoid a conflict of interest pertaining to a client matter.

**Canon 4.** Members of this association shall preserve and protect the confidences and privileged communications of a client.

**Canon 5.** Members of this association shall exercise care in using independent professional judgment and in determining the extent to which a client may be assisted without the presence of a lawyer and shall not act in matters involving professional legal judgment.

**Canon 6.** Members of this association shall not solicit legal business on behalf of a lawyer.

**Canon 7.** Members of this association, unless permitted by law, shall not perform legal functions except under the direct

supervision of a lawyer and shall not advertise or contract with members of the general public for the performance of paralegal functions.

**Canon 8.** Members of this association, unless permitted by law, shall not perform any of the duties restricted to lawyers or do things which lawyers themselves may not do and shall assist in preventing the unauthorized practice of law.

**Canon 9.** Members of this association not licensed to practice law shall not engage in the practice of law as defined by statutes or court decisions.

**Canon 10.** Members of this association shall do all other things incidental, necessary, or expedient to enhance professional responsibility and participation in the administration of justice and public service in cooperation with the legal profession.



The NALS Legal Brief is a biweekly newsletter that delivers to you the trends, updates, and news from around the legal industry that is necessary to help you succeed in your career. Along with some association news, the NALS Legal Brief will give you a rundown of the current state of the legal support world by giving you a list of relevant industry-focused articles to educate and inform you.

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