Site Reliability Engineer

Client Summary:

This client is a global IT services, consulting and business solutions organization that has been partnering with many of the world's largest businesses in their transformation journeys.

Position Type: W2

Location: Fort Lauderdale, FL.

Duration: 6 Months

Pay Rate: $63.00 an hour

Work Eligibility: US Citizen or Green Card holder

Responsibilities:

- Act as the primary point of contact for issue management, acknowledging and addressing emergency situations and high-severity incidents with speed and professionalism.
- Collaborate closely with technology teams, product owners, and other relevant stakeholders to investigate, analyze, and resolve issues effectively.
- Drive the resolution process end-to-end by handshaking with respective technology partners, ensuring accountability and clear progress towards closure.
- Provide periodic and structured updates on the status of issues to leadership and all relevant stakeholders, ensuring transparency and alignment.
- Coordinate across multiple teams and functions to facilitate solutions, remove roadblocks, and ensure timely incident resolution.
- Contribute to continuous improvement by identifying root causes and working with teams to prevent recurrence of critical issues.
- Need candidates who have at least 4+ years of experience in Java and open-source technologies.
- Problem-solving skills with a mindset for designing reliable, long-living solutions.
- Exceptional communication and stakeholder management skills, with the ability to collaborate with cross-functional teams, including developers, business analysts, and quality assurance professionals.
- Handling and troubleshooting day-to-day operations.
- Identifying problems or known errors and performing root cause analysis (RCA).
- Knowledge in Agile methodology.
- Must be local to Fort Lauderdale, Florida geography.

Qualifications:

- Bachelor's degree in computer science, software engineering, information technology, or a related technical field

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- 5 - 8 years of experience in SAP S/4HANA Enterprise Management – R&D Engineering – Enterprise Portfolio & Project Management
- 4+ years of hands-on experience with Java and open-source technologies
- Strong background in Site Reliability Engineering (SRE) and incident management
- Proven ability in root cause analysis (RCA) and driving resolution of high-severity issues