

Frequently Asked Questions

What do I need to do before boarding my dog?

Contact Dana to check availability and set up a meet and greet at 319-427-2170 or email danasdogsllc@gmail.com

You will also need to submit the Client Agreement, Play Release, and Boarding Intake Form along with a copy of their vaccinations to secure your reservation.

All dogs must be non-aggressive. Dog(s) will be evaluated at their meet and greet on their temperament with other dogs and children in order to stay.

Pet parents must provide up-to-date vaccination records from a veterinarian for DLHPP (Distemper, Hepatitis, Leptospirosis, Parainfluenza, Parvovirus), Bordetella, and Rabies.

What should I bring for my pup's stay?

To help prevent tummy aches, we require pet owners to bring the food their dog is used to eating. Bring enough food for the entire stay and a few extra helpings just in case.

You will also need to bring any medication your pup will require during their stay, how they typically take their medications, and a leash for drop-off/pickup.

We require proof of vaccinations, client agreement, play release, and boarding intake form prior to boarding. Payment is due at check-out or before, for all services.

How do I pay?

We offer several options for payment, you can pay via cash, check, Venmo or credit card. If you pay through credit, there is a 4% service charge. All payments are due at pick-up. *If a reservation is more than 14 days, a deposit is required.*

www.venmo.com/DanasDogs



Is daycare included in boarding or will my dog be socialized while boarding?

Yes, daycare is included in boarding your dog at Dana's Dogs. However, each dog is different. Your dog's daily activities can be tailored to best suit their energy level and desired socialization. We offer playtimes, enrichment activities, cuddle times, and their own personal space. How much time we spend outside depends on the weather and the dog(s) in our care.

Where does my dog sleep?

All dogs sleep in their own kennel or crate provided by Dana's Dogs. Each sleeping space has its own raised bed, blankets, or dog bed depending on the needs of the dog. We encourage you to bring something that smells like home for them to cuddle with as well or if you would like to

provide your own blanket or bed you are able to do so. Please let us know if your dog does not do well with blankets or soft beds.

Why use Dana's Dogs instead of a traditional kennel or my vet?

- Family environment, they feel at home because they are in a home environment
- **Pet parents get photos and updates during their stay**
- Lowers stress levels of your dog
- Customized care based on your dog's needs
- All the comforts of home, staying on couches, blankets, pillows and large fenced area to play
- Regular potty breaks
- Lots of attention and love
- Interactive toys
- Small group play
- One-on-one time
- Access to a walking trail

Check out our reviews to see what other pet parents have said!

When can I drop off or pick up my dog?

Drop-off and pick-up times are **by appointment** between 7:30 am and 7 pm W-F, 8 am - 7 pm Sat. and 8am – 6:30 pm on Sundays. Any pickup after posted closing time will result in a \$15 late fee. Any dog still in Dana's Dog's care after 7:30 pm will board for an additional night at the owners' expense. We do our best to be flexible and try to find a time that works with everyone's schedules so communication is a must.

Plus, we offer weekend appointments! No need to wait until the weekday to get your pup!

How old does my dog need to be in order to stay?

All dogs need to be at least 12 weeks old in order to board, this is state law. Iowa law also states that all dogs older than 6 months are required to be spayed or neutered.

Any dog over the age of 14 or in declining health will need to have a Rainbow Bridge Protocol on file.

What kind of experience does Dana have watching dogs?

Dana's Dogs is licensed by the state so we go through all the same requirements and inspections as the big kennels. Dana has been taking care of other people's animals for years. She is also a certified **Fear Free Pet Professional**; The Fear Free mission is to prevent and alleviate fear, anxiety, and stress in pets. I have completed my certification through **Rachel Bean RVN's School for Canine First Aid - Paw and Pad Injuries**. This course covered basic paw injuries and how to treat them as well as when to contact your veterinarian.