

# Frequently Asked Questions

## What do I need to do before boarding my dog?

Contact Dana to set up an appointment at 319-427-2170 or email [danasdogsllc@gmail.com](mailto:danasdogsllc@gmail.com)

All dogs must be non-aggressive. Dog(s) will be evaluated at their meet and greet on their temperament with other dogs and children in order to stay. If your pet does not get along well with others, drop-in visits might be more appropriate.

Pet parents must provide up to date vaccination records from a veterinarian for DLHPP (Distemper, Hepatitis, Leptospirosis, Parainfluenza, Parvovirus), Bordetella, and Rabies.

## What should I bring for my pup's stay?

To help prevent tummy aches, we require pet owners to bring the food their dog is used to eating. Bring enough food for the entire stay and a few extra helpings just in case. Any medication your pup will require during their stay, and a leash for walking.

We require proof of vaccinations, client agreement, and boarding intake form prior to boarding and payment at check-out or before, for all services.

## Will my dog be socialized if I'm boarding?

Each dog is different. Your dog's daily activities can be tailored to best suit their energy level and desired socialization. We offer playtimes, enrichment activities, cuddle times, and their own personal space.

## How do I pay?

We offer several options for payment, you can pay via cash, check, Venmo or credit card. If you pay through credit, there is a 4% service charge. All payments are due at pick-up.

[www.venmo.com/DanasDogs](http://www.venmo.com/DanasDogs)



## Why use Dana's Dogs instead of a traditional kennel or my vet?

- Family environment
- Pet parents get photos and updates
- Lowers stress levels of your dog
- The comforts of home, staying on couches, blankets, and pillows
- Kennel-free environment
- Regular potty breaks
- Lots of attention and love
- Interactive toys
- Small group play
- One-on-one time
- Access to a walking trail
- Customized care based on your dog's needs

## When can I drop off or pick up my dog?

Drop off and pick up times are **by appointment** between 7 am and 7 pm. any pickup after 7:00 pm will result in a \$15 late fee. Any dog still in Dana's Dog's care after 8:00 pm will board for an additional night at the owners' expense. We do our best to be flexible and try to find a time that works with everyone's schedules.

Plus, we offer weekend appointments! No need to wait until the weekday to get your pup!

## How old does my dog need to be in order to stay?

All dogs need to be at least 12 weeks old in order to board.

## What kind of experience does Dana have watching dogs?

Dana's Dogs is licensed by the state so we go through all the same requirements as the big kennels. Dana is also a certified Fear Free Pet Professional The Fear Free mission is to prevent and alleviate fear, anxiety, and stress in pets. I have completed my certification through Rachel Bean RVN's School for Canine First Aid - Paw and Pad Injuries. This course covered basic paw injuries and how to treat them as well as when to contact your veterinarian.