MAP Direct Services Training Series

Workshop Day 1

The MAP System: Managing and Adapting Practice



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Training Team

- Natalie Ruth
 - Chestnut Health Systems

- Matt Buckman
 - Stress & Trauma Treatment Center



Day 1: Getting Started with MAP

- Access MAP resources at www.practicewise.com
- Introductions and goal setting
- What is MAP? Why should I learn about it?
- □ Therapist Portfolio



Day 1: Getting Started with MAP

- Concepts
 - EBS System Model
 - Focus-Interference
 - Connect-Cultivate-Consolidate
 - Clinical Event Structure
 - CARE Process
 - The MAP

- Resources
 - PWEBS Database
 - Practitioner Guides
 - Clinical Dashboards
- Applications
 - Assessment
 - Monitoring



Preview of the Week Ahead



Day Two: Anxiety



Day Three: Trauma and Depression



Day Four: Conduct Problems



Day Five

- □ Review, consolidation, planning
 - Case simulation
 - Putting concepts together
 - Preparing for the consultation period



Training Progression











Question Chat

At any point, you can put confidential questions into the Chat!





DAT STAT Account Access



Ice Breaker



Think of three statements about yourself:

2 statements must be true

1 statement must be false

The group will guess which statement is false!



Ice Breaker

Chat privately to Matt

- Two truths
- □ One lie
- Your name

- Your name
- Agency and location
- Service(s) you are most involved with
 - E.g., outpatient, schoolbased, in-home, day treatment, residential



Getting to Know You

- Name
- Agency
- Training background
 - MSW? Psychology? MFT?
- Practice setting
 - Clinic, Home, School, Residential?
- Other EBP experience?

We will also pass around a contact information verification form



Learning Objectives for Today

- Obtain basic knowledge of and rehearsal with MAP concepts
 - Evidence-Based Services (EBS) System Model
 - Focus-Interference Framework and Connect-Cultivate-Consolidate
 - Clinical Event Structure
 - CARE Process
 - The MAP



Learning Objectives for Today

- Receive both didactic instruction and hands on practice with MAP resources
 - PWEBS Database
 - Clinical Dashboard
 - Practitioner Guides
- Formulate preliminary goals for training and consultation



Why Are We Here?

- What is your knowledge of MAP coming into the training today?
- How do you envision this training connecting to your work or to the individuals and families you serve?





What is Managing and Adapting Practice (MAP)?

□ A system for providing evidence-informed care



Included in the MAP System

- A variety of models to support assessment and planning and monitoring of care for a variety of problems
 - Coordination of care for cases with multiple problems
- Resources that help you manage and adapt practice
 - Database summarizing hundreds of treatment studies
 - Practitioner Guides that include the most common practices from the most successful treatments
 - A tool to track treatment history and client outcomes



The Bottom Line About MAP

- A single system designed to support your clinical decisionmaking using evidence
- Coordinates provider and family expertise (local knowledge) with findings from the evidence base (general knowledge) to guide and organize treatment
- More like a toolkit to build treatments, rather than a treatment itself



MAP Therapist Portfolio





MAP Therapist Portfolio

- Forms
 - Submission Page
 - Direct Service Learning Record (Learning Record)
 - Direct Service Case Record (Case Record)
- Case Materials (for two cases)
 - PWEBS Summary of Youth Treatment
 - Clinical Dashboard (de-identified)





Direct Service Learning Record

- Designed for tracking learning experience and expertise achieved with each of the domains included in the MAP Direct Services curriculum
- Experience and Expertise levels attained are recorded on the form



Learning Record: Experience

- Experience comes in two forms
 - Reviewed
 - This was something you were taught
 - Rehearsed
 - This is something you practiced in an exercise, role play, or with a client



Experience

	Experience			
Standards for Completion	Review	Rehearsed		
You have learned the content for the domain, either from a MAP professional (i.e., Instructor, Agency Supervisor, or Training Professional) or an approved online course.	~			
You have rehearsed practices appropriate for the domain with or under direction of another MAP professional.	~	~		



Learning Record: Expertise

- Practice Knowledge
 - Verbal Knowledge
 - "I know what this is."
- Practice Production
 - Procedural Knowledge
 - "I can do it, but maybe not smoothly."
- Practice Skill
 - Skilled Performance, Compilation
 - "I can do this smoothly and from memory."
- Practice Habit
 - Automaticity, Overlearning, Automatic Practice
 - "I can do this without thinking or while multitasking."



Expertise

	Expertise Achieved						
Standards for Completion	Knowledge	Production	Skill	Habit			
You can define the domain, recall key points or steps in the domain, and identify when the domain content might be useful or relevant for direct service.	~						
You can perform the activity in the domain (e.g., apply a concept, use a resource, or perform a practice) but you need to consciously think through the steps as you go.	~	~					
You can perform the activity in the domain rapidly, with less error, and without having to think through the steps in your head.	~	~	~				
You can perform the domain skills automatically, and can even perform other activities at the same time without significantly decreasing quality. You readily identify opportunities to use the domain skills, and you adapt the skills to specific situations (This level of expertise may not be achievable for all domains.)	~	~	~	~			



MAP Therapist Portfolio Direct Service Learning Record

DIRECT SERVICE LEARNING RECORD

CONCEPTS	Experience		Expertise Achieved			
	Reviewed	Rehearsed	Knowledge	Production	Skill	Habit
EBS System Model						
CARE Process						
The MAP						
Connect-Cultivate-Consolidate						
Focus-Interference						
Clinical Event Structure						
Embracing Diversity						
RESOURCES	Exper	ience	E	xpertise	Achieve	d
RESOURCES	Reviewed	Rehearsed	Knowledge	Production	Skill	Habit
PWEBS						
Practitioner Guides						
Clinical Dashboard						
Treatment Pathways						
Focus Area 1:						
Focus Area 2:						
APPLICATIONS	Exper	ience	E	xpertise	Achieve	d
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Assessment						
Monitoring						
Planning						
Practice Delivery						
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Practice 13:						
Practice 14:						
Practice 15:						
Practice 16:						
Practice 17:						
Practice 18:						



MAP Therapist Portfolio Direct Service Learning Record

DIRECT SERVICE LEARNING RECORD

CONCEPTS	Experience		Expertise Achieved			
	Reviewed	Rehearsed	Knowledge	Production	Skill	Habit
EBS System Model	✓	₹.	♥.			
CARE Process	♥.	♥.				
The MAP	₹.	♥.	₩.			
Connect-Cultivate-Consolidate	4	₩.				
Focus-Interference	4	9	₩.			
Clinical Event Structure	✓	9				
Embracing Diversity	~	9		✓	✓	
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Clinical Dashboard	ď	ě	ě	Ď		
Treatment Pathways	•	•	•			
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Focus Area 2:	Ď					
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Practice 2: Self-Monitoring	♥′	♥′	♥′	♥′		
Practice 3: Cognitive: Anxiet	у 🗸	9	♥.	♥′		
Practice 4: Exposure	4		4			
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MAP Therapist Portfolio Direct Service Learning Record

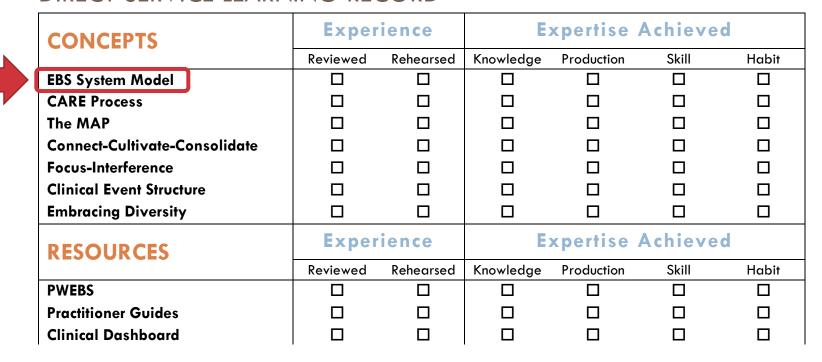


CONCEPTS	Experience		Expertise Achieved			
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CARE Process	♥	9	9			
The MAP	Ġ/	ġ/	9	\bigcirc		
Connect-Cultivate-Consolidate	Ÿ.	Ý.	Ÿ.	$\stackrel{\smile}{\Box}$		
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Focus Area 2:						
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Monitoring	♥	♥'	9'			
Planning	Ÿ	Ý	4			
Practice Delivery						
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Practice 2: Self-Monitoring	♥′	♥′	♥′	♥′		
Practice 3: Cognitive: Anxiet	y 🔽	<	♥.	<	Д	
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Practice 12:						
Practice 13:						
Practice 14:						
Practice 15:						
Practice 16:						
Practice 17:						
Practice 18:						



Let's Get Started!

DIRECT SERVICE LEARNING RECORD





Case Example



- Maggie
 - 7-year-old African American female
 - Presents with
 - Depressive Sxs (irritability, daily crying outbursts, suicidal ideation, lack of interest in play)
 - Anxiety Sxs (separation fears, cannot sleep alone, worries about family members and future)
 - Disruptive Behavior ("attitude," non-compliance with adult commands, aggressive behavior towards siblings)
 - History of trauma and recent assault by male classmate who touched her inappropriately



Evidence-Based Services (EBS) System Model



EBS System Model

- A model for how a system is structured to provide a service, which outlines:
 - What decisions are being made
 - Who makes those decisions
 - What drives the decision-making
- Examining the EBS System Model helps us think about how we formulate a case and how to make informed decisions about clinical care



About the Focus on Evidence-Based

Evidence

- Is frequently available, but infrequently used
- Holds us accountable
- Helps us set priorities
- Keeps us organized and grounded
- Gives us ideas
- Allows us to self-correct and develop as professionals
- Helps us make better decisions



More About Decisions

- **E**vidence
 - Is frequently available, but infrequently used
 - Holds us accountable
 - Helps us set priorities
 - Keeps us organized and grounded
 - Gives us ideas
 - Allows us to self-correct and develop as professionals
 - Helps us make better decisions

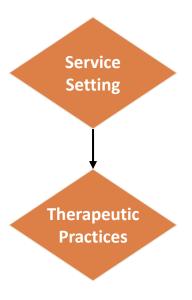


Where should we treat the youth?



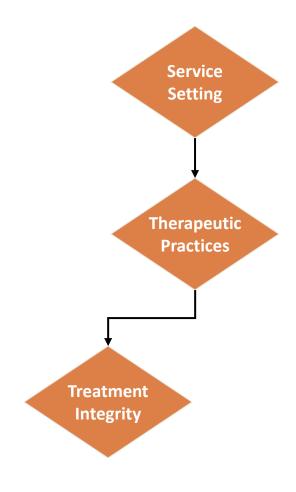


How should we treat the youth?



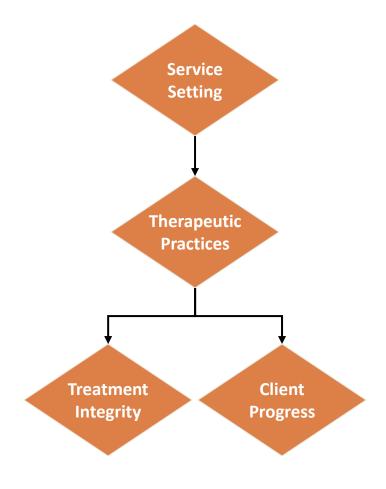


Are we providing quality services to the youth?





Is the youth getting better?









- □ Targets and Goals
 - What are the treatment targets/main problem areas?
 - What are the goals of treatment?
 - These directly affect the rest of the content/structure
- Service Setting
 - Where is treatment provided?





- Treatment Practices
 - What are the components of this treatment?
 - EBP sessions or Practice Elements
- Treatment Integrity
 - How do you know that you are keeping good fidelity to the treatment as it was intended to be implemented?
- Client Progress
 - Are there certain measures that are good indicators of treatment progress towards goals?

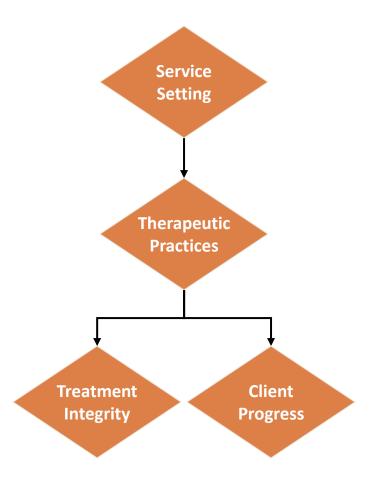


Who are the decision-makers?



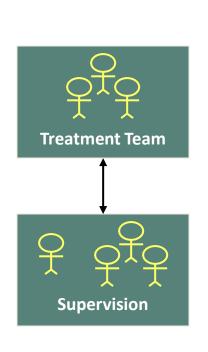
Who should treat the client?

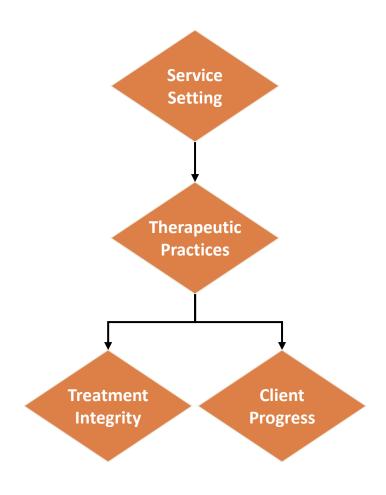






How should we manage the treatment?







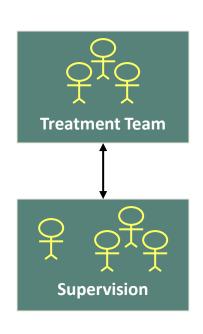
EBS System Model

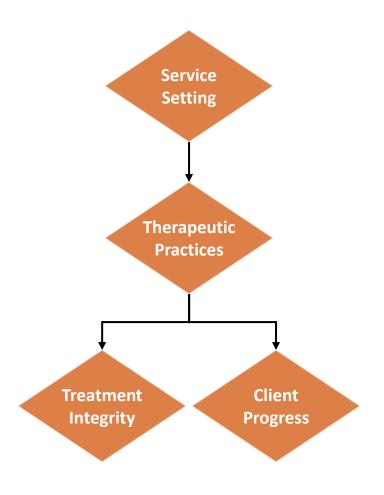
- Treatment Team
 - Who is involved in the treatment of the youth?
- Supervision
 - What does supervision look like for this EBP or type of organization?



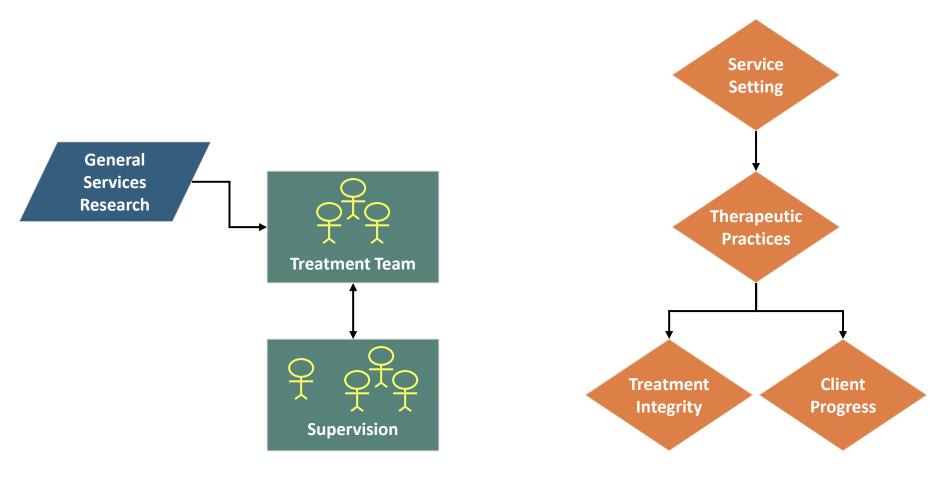
What drives decision-making?





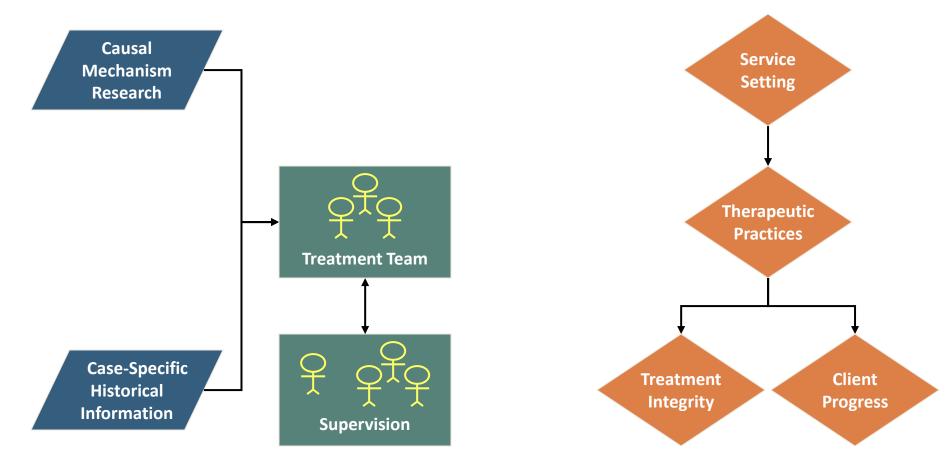






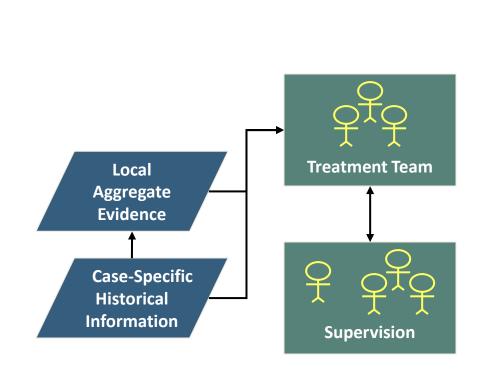


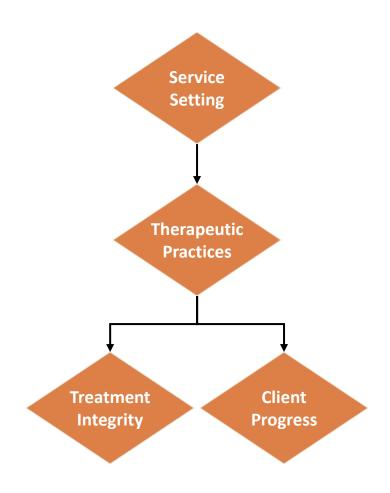








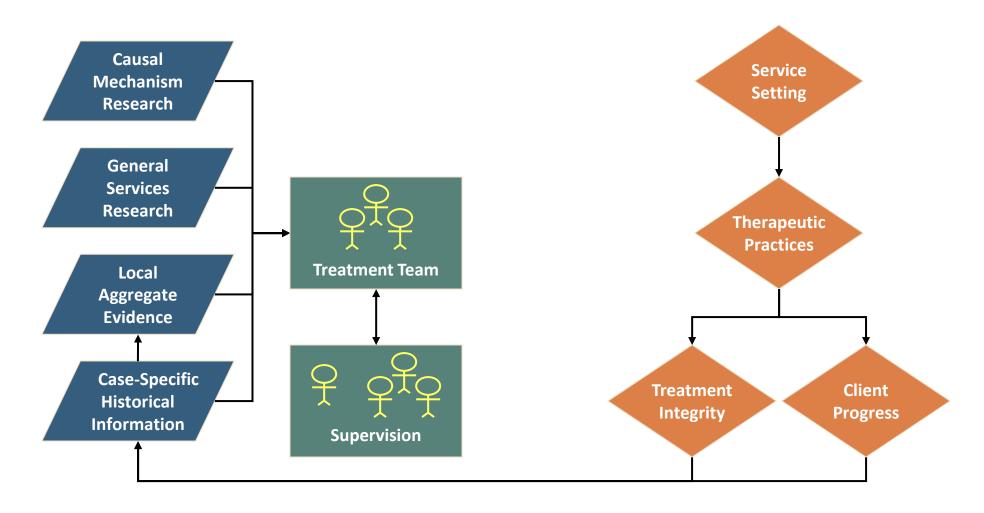




Practice-Based Evidence Model



Best to use all the evidence to drive decisions





EBS System Model

- Causal Mechanism Research
 - Theory on psychopathology
 - Information on the etiology and development of mental health problems in youths and families
 - Basic knowledge about development, emotions, and behaviors
- General Services Research
 - Knowledge represented by all the studies of treatments that show what has worked for certain kinds of youth with particular mental health problems



EBS System Model

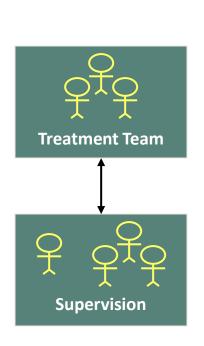
- Local Aggregate Evidence
 - Information grouped into units (e.g., caseloads, agencies, counties) summarizing averages, patterns, or trends on matters of interest (e.g., average test scores, effectiveness of treatments)
- Case-Specific Historical Information
 - The history of each youth or family, which can include
 - Practices received and progress ratings
 - Background information that describes the youth or family's characteristics and past experiences

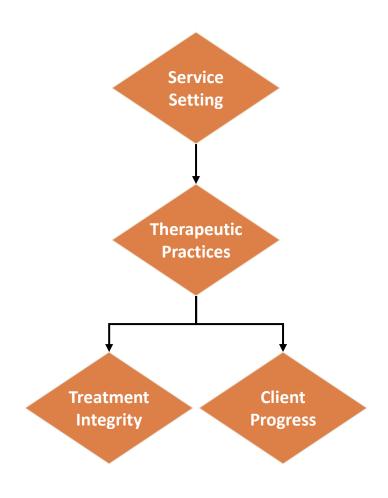


How are the decisions related?



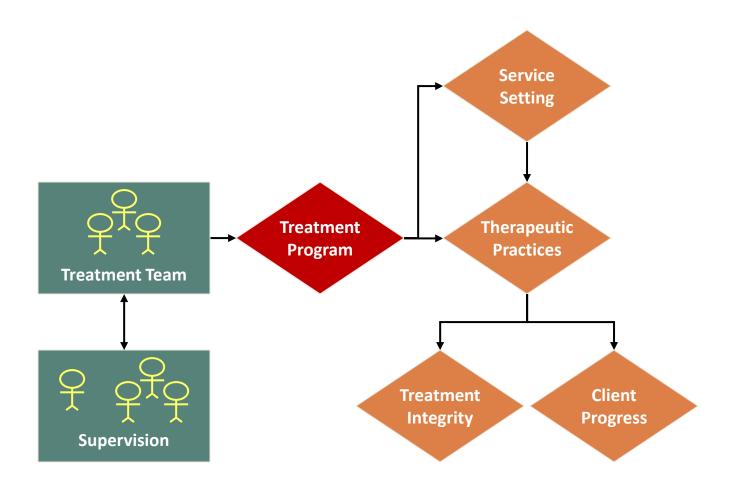
Often, treatment programs make many of the decisions for you in advance.







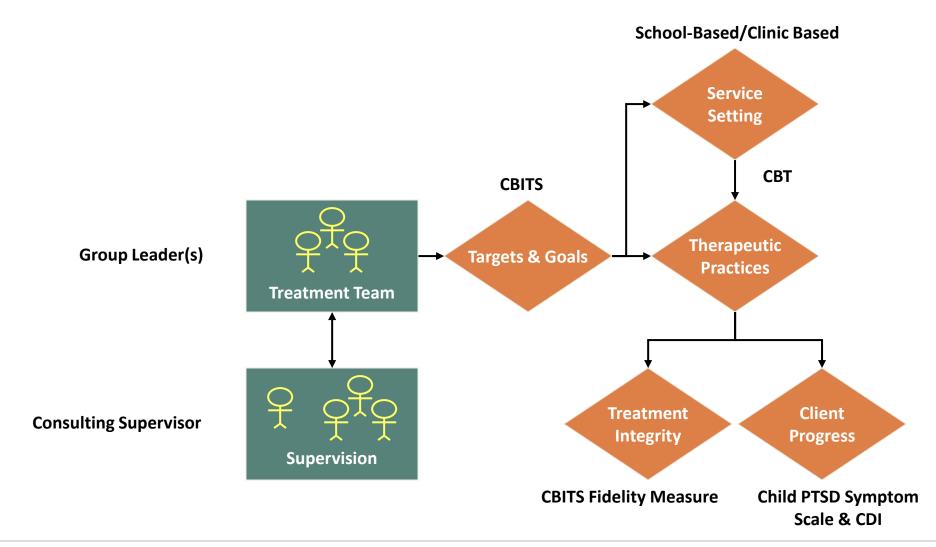
Selecting a treatment program will often dictate the setting, practices, integrity measures, progress measures, and even treatment team and supervision structure.





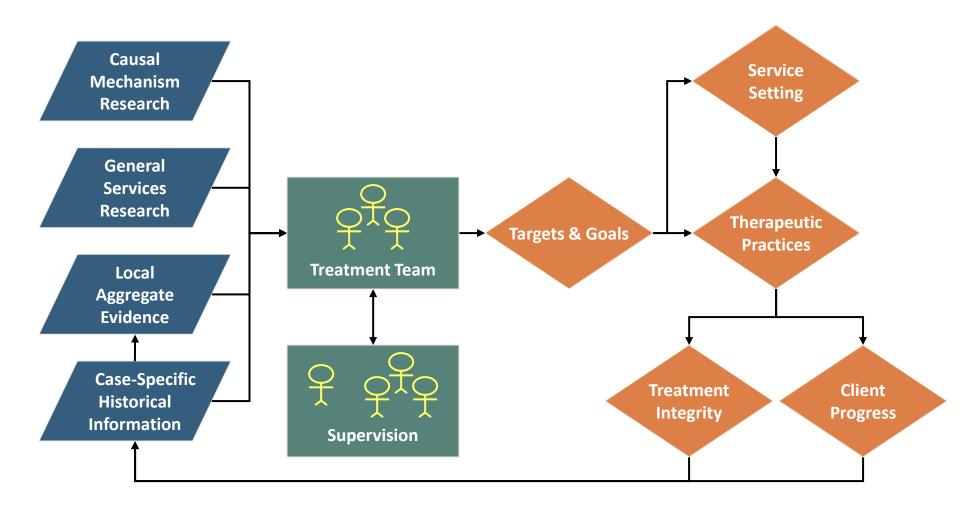
Example

CBITS: Cognitive Behavioral Intervention for Trauma in Schools



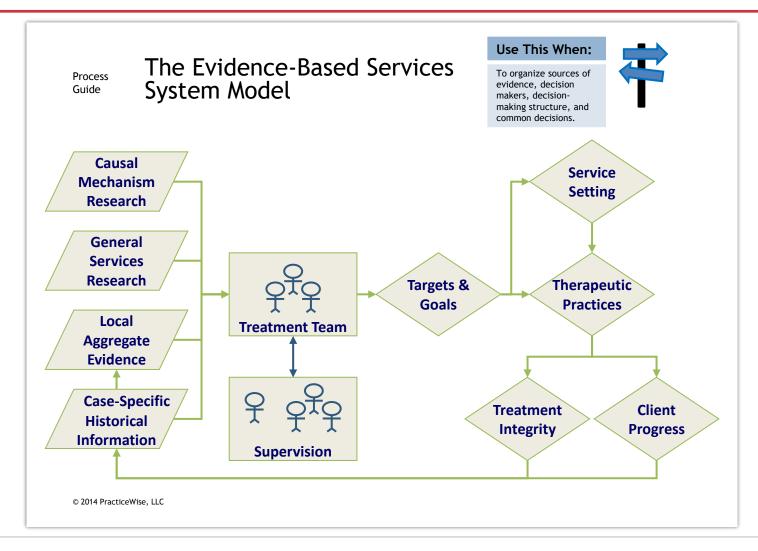


But these decisions can be "unbundled" by selecting targets and goals first and making other decisions in turn



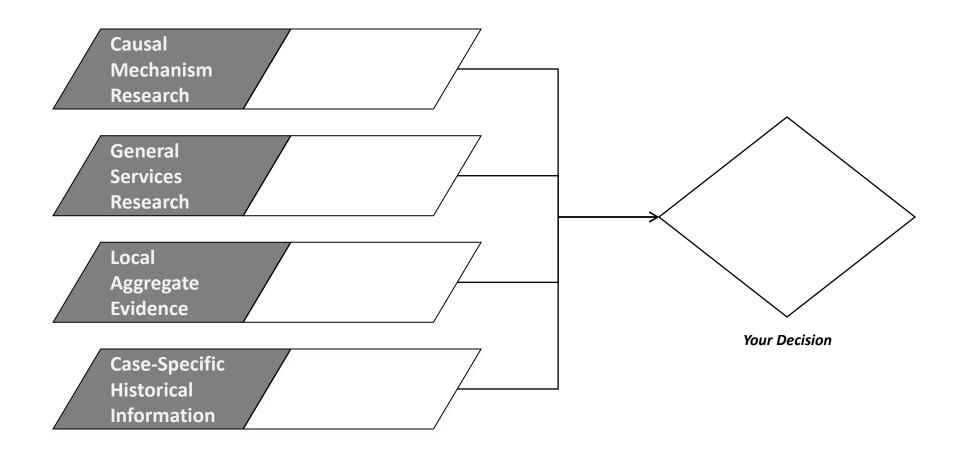


Process Guide



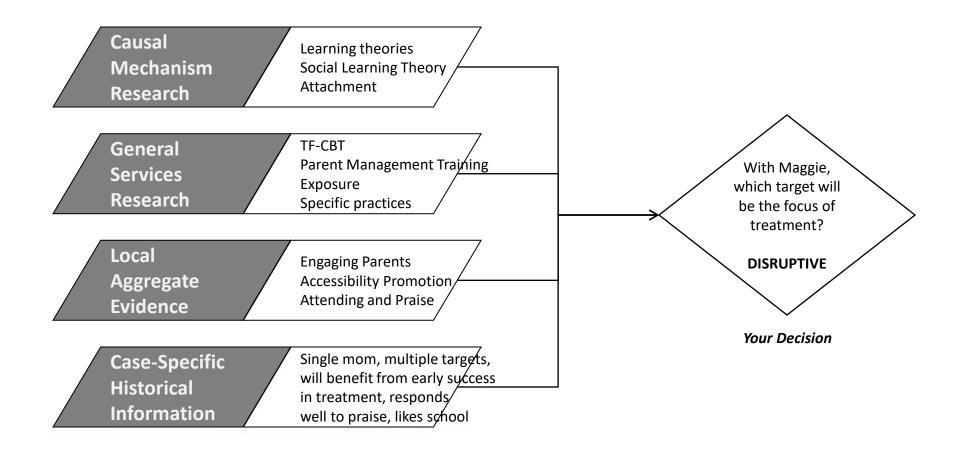


Evidence-Based Services (EBS) System Model





Evidence-Based Services (EBS) System Model





Activity

Process Guide: EBS System Model



EBS System Model Activity, Part 1

- □ 10-minute reflection
- □ Tasks:
 - Consider a case on your current or past caseload
 - Come up with a key question/decision
 - E.g., What practices should I use? When should I finish treatment?
 - Fill in the boxes of your process guide to show what evidence you used from each category in making one of your clinical decisions



EBS System Model Activity, Part 2

- □ 10-minute rehearsal, explaining your use of evidence
- □ Tasks (work with a partner):
 - Rehearse explaining how you thought through your treatment plan using the EBS System Model; each person gets 5 minutes to discuss
 - Describe how you made decisions about each section and clarify which data sources you used for your choice
 - Describe your thinking concerning
 - Assessment
 - Planning
 - Monitoring



Learning Record Update



MAP Therapist Portfolio Direct Service Learning Record

Check off:

	Experience		Expertise Achieved				
	Reviewed	Rehearsed	Knowledge	Production	Skill	Habit	
EBS System Model	√	√	✓				

DIRECT SERVICE LEARNING RECORD

CONCEPTS	Experience		Expertise Achieved				
	Reviewed	Rehearsed	Knowledge	Production	Skill	Habit	
EBS System Model							
CARE Process							
The MAP							
Connect-Cultivate-Consolidate							
Focus-Interference							
Clinical Event Structure							
Embracing Diversity							
	Experience		Expertise Achieved				
RESOURCES	-						
DWEDC	Reviewed	Rehearsed	Knowledge	Production	Skill	Habit	
PWEBS							
Practitioner Guides							
Clinical Dashboard							
Treatment Pathways	_	_	_	_	_	_	
Focus Area 1:							
Focus Area 2:							
APPLICATIONS	Experience		Expertise Achieved				
	Reviewed	Rehearsed	Knowledge	Production	Skill	Habit	
Assessment							
Monitoring							
Planning							
Practice Delivery							
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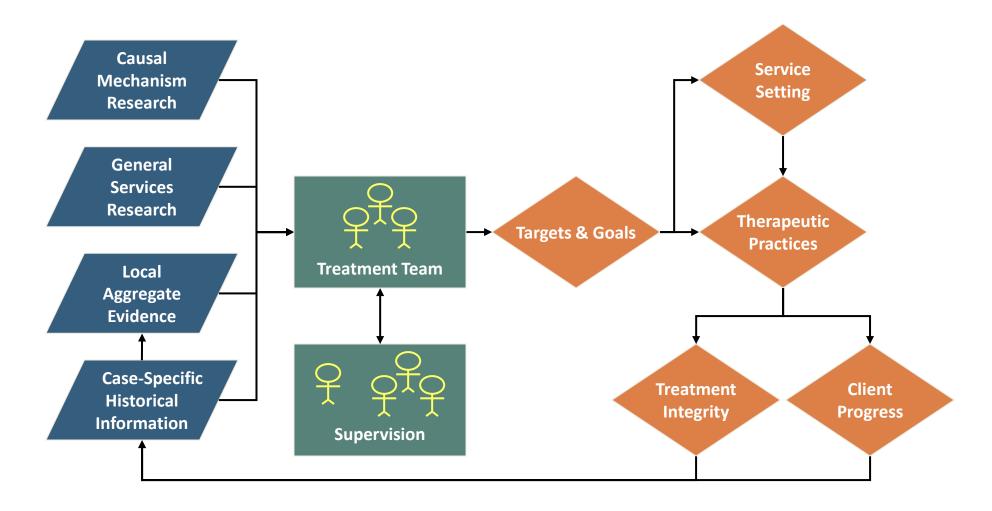


PWEBS Database

Practice Wise Evidence-Based Services Database

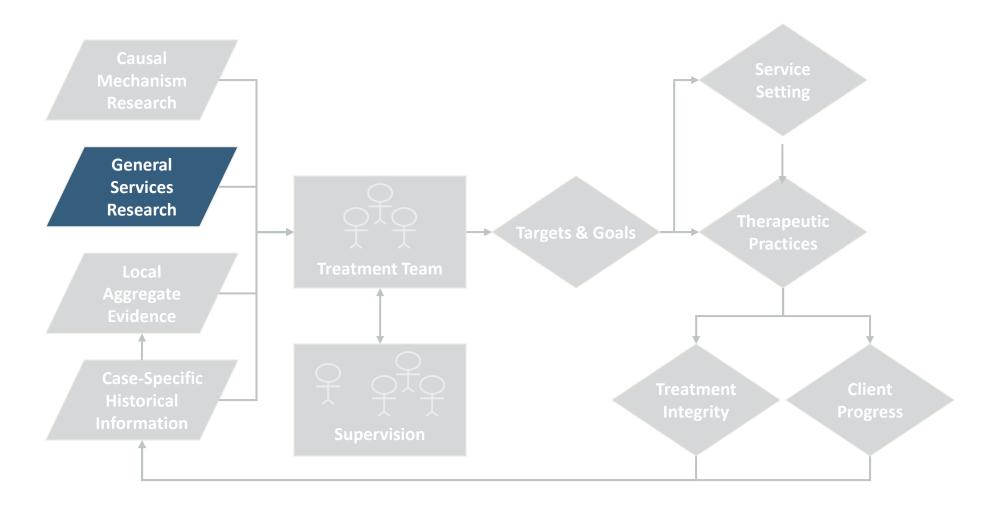


EBS System Model





EBS System Model





What is in the treatment literature?



- Hundreds of studies
- Over a thousand treatment protocols
- Tens of thousands of youth participants



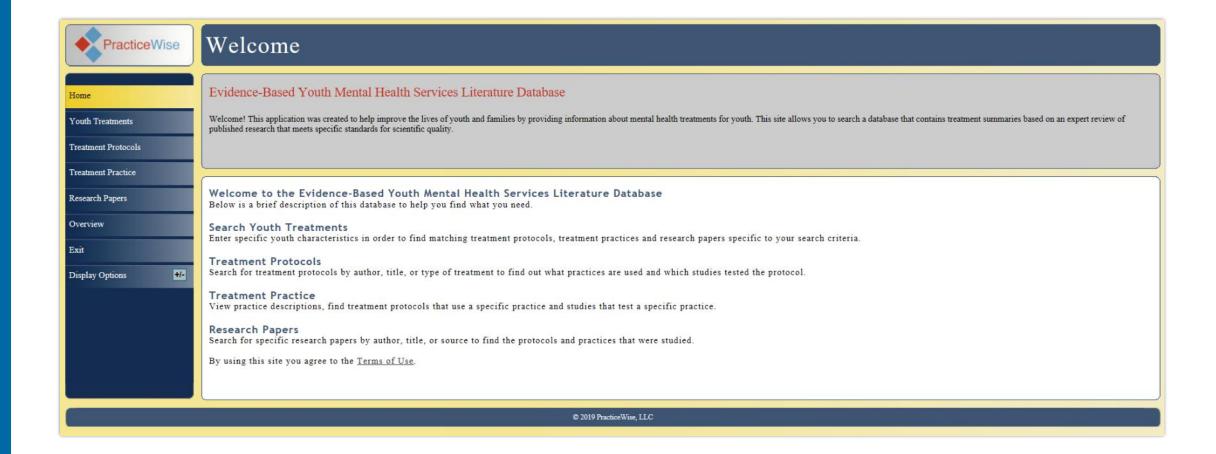
Information Overload



Good to see you, Maggie. As soon as I finish reading these papers, we can start our session today.

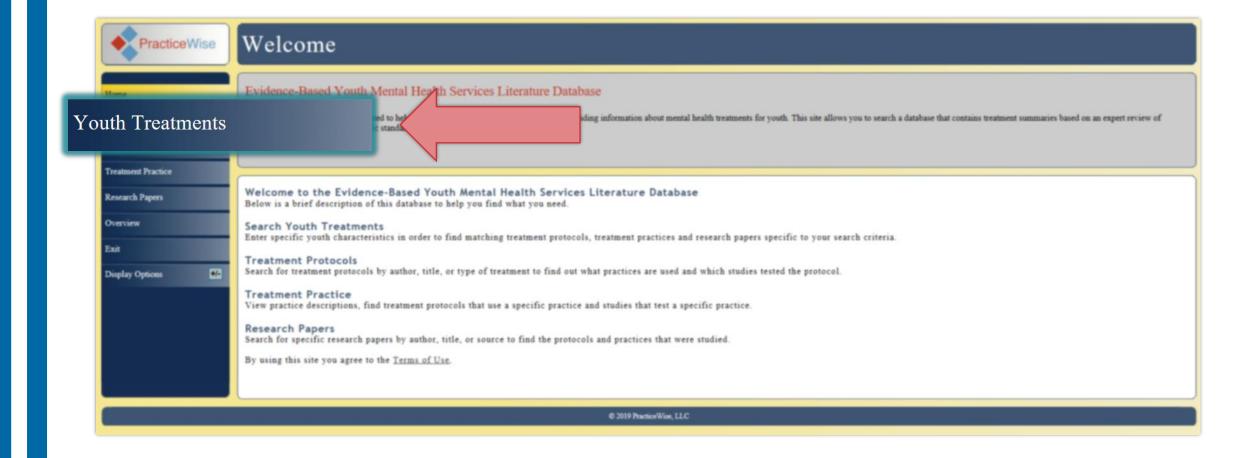


PWEBS Database





PWEBS: Youth Treatments Search





PWEBS: Youth Treatments Search

YOU CAN SELECT

- Strength of Evidence
- Problem Type
- Age or Grade
- Gender
- Race or Ethnicity
- Service Settings
- Diagnosis

YOU GET BACK

- Treatment Families
 - Types of treatments that have been shown to work
- Settings and Formats
 - Where/how the treatments took place
- Practice Elements
 - Components of the treatments



Strength of Evidence

- A classification of treatments according to the quality and quantity of evidence behind them
- More evidence usually is associated with greater confidence in that treatment
- Guided by standards set by APA Division 12



Best Support: Level 1

- Two or more studies showing
 - Treatment was better than another treatment or placeboOR
 - Equal to an established treatment (with n > 30 per group)
- Treatment manual needed
- Sample characteristics clearly specified
- Multiple investigator teams



Good Support: Level 2

- Two or more studies showing
 - Treatment was better than waitlist or no treatment

OR

- One study with
 - Manuals

AND

- Treatment was better than another treatment or placeboOR
- Equal to an established treatment (with n > 30 per group)



Moderate Support: Level 3

- One study shows treatment is
 - Better than another treatment or placebo

OR

Equal to established treatment (with n>30 per group)



Minimal Support: Level 4

- One study shows treatment is
 - Better than a waitlist

OR

No treatment control group



No Support: Level 5

□ Tested in at least one study, but failed to meet criteria for levels1 through 4



Problem Types Reviewed

- Anxiety
- Attention Problems
- Autism Spectrum
- Depression
- Disruptive Behavior
- Eating

- Elimination
- Mania
- Substance Use
- Suicidality
- Traumatic Stress



PWEBS in Action

Let's go online!



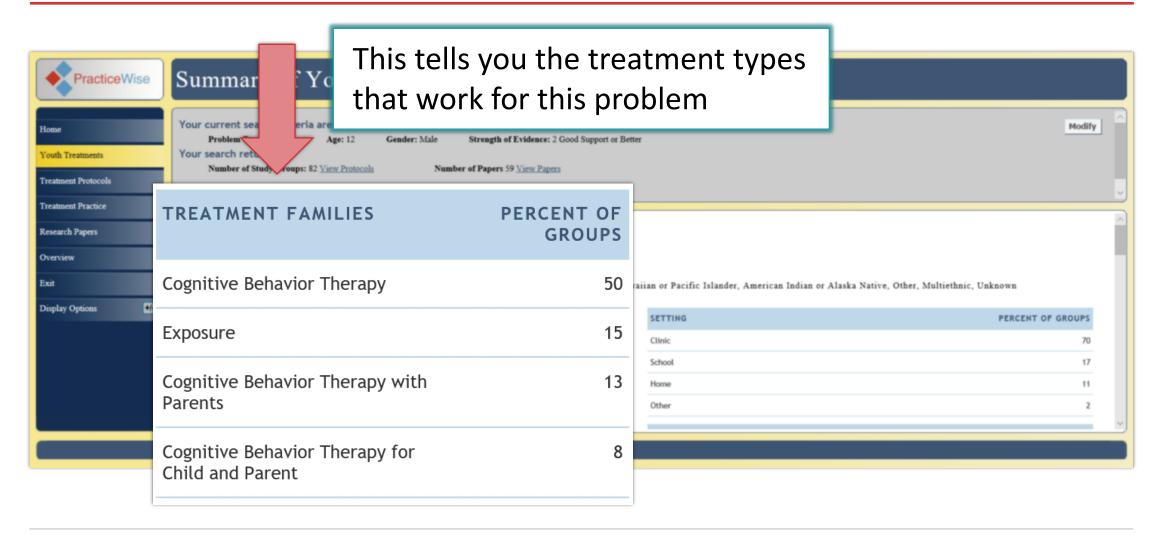


PWEBS Youth Treatments Search





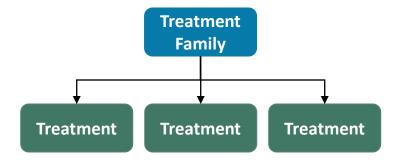
PWEBS Youth Treatments Search



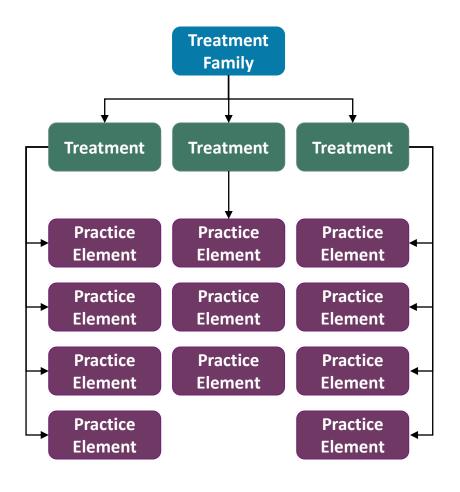


How exactly do I do these treatments?

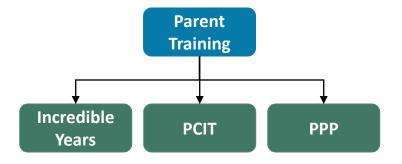




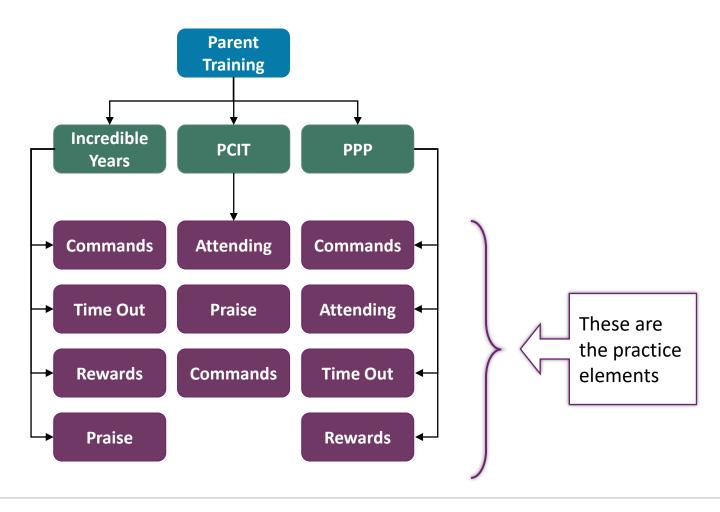








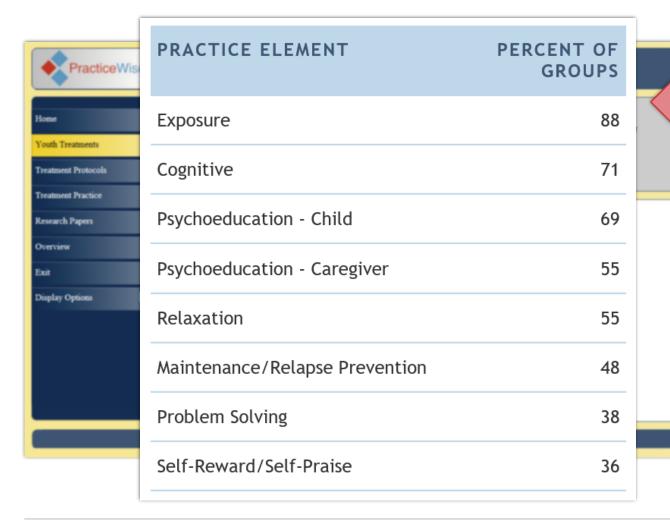


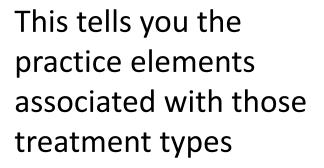














Practice

It's your turn to use PWEBS!



Tips for Practicing

- □ Start at Level 2 Support
- Search one problem area at a time
- □ Do not put in too many demographics at once
- Example search criteria for Maggie
 - Level 2 Support
 - Depression
 - African American



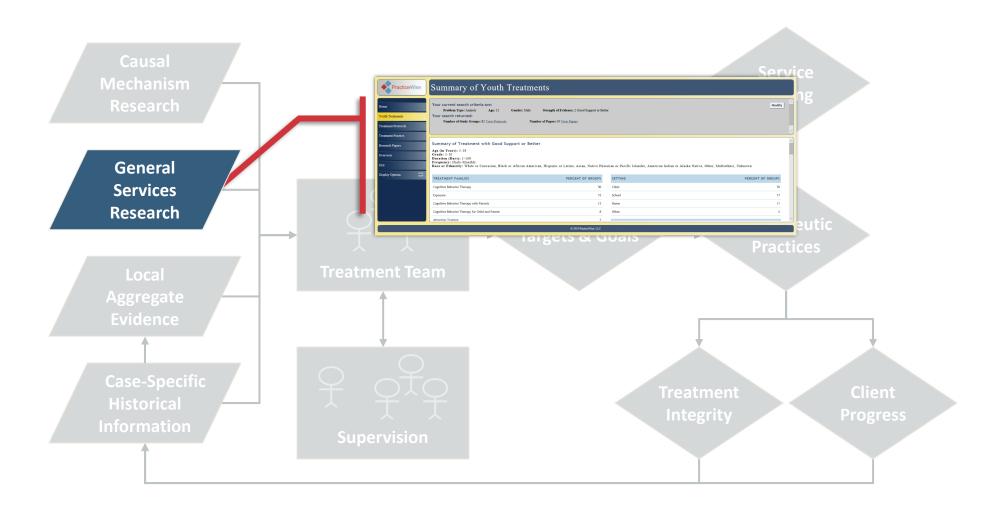
Other Things to Know

- Advanced search features
 - Service Setting
 - Diagnosis
- Display options
 - Resizing the screen
 - Turning descriptions on and off

If you think we missed an article, email it to: nominations@practicewise.com



PWEBS and the EBS System Model





Learning Record Update



MAP Therapist Portfolio Direct Service Learning Record

Check off:

	Experience		Expertise Achieved				
	Reviewed	Rehearsed	Knowledge	Production	Skill	Habit	
PWEBS	√	√	√				

DIRECT SERVICE LEARNING RECORD

CONCEPTS	Experience		Expertise Achieved				
	Reviewed	Rehearsed	Knowledge	Production	Skill	Habit	
EBS System Model							
CARE Process							
The MAP							
Connect-Cultivate-Consolidate							
Focus-Interference							
Clinical Event Structure							
Embracing Diversity							
	Exper	ience	Expertise Achieved				
RESOURCES	Reviewed Rehearsed		Knowledge Production Skill Habit				
PWEBS	Reviewed		Cilowledge				
Practitioner Guides							
Clinical Dashboard					-		
Treatment Pathways	_	_	_	_	_	_	
Focus Area 1:							
Focus Area 2:							
	Experience		Expertise Achieved			d	
APPLICATIONS	Reviewed	Rehearsed	Knowledge	Production	Skill	Habit	
Assessment							
Monitoring							
Planning							
Practice Delivery						_	
Practice 1:							
Practice 2:							
Practice 3:							
Practice 4:							
Practice 5:							
Practice 6:							
Practice 7:							
Practice 8:							
Practice 9:							
Practice 10:							
Practice 11:							
Practice 12:							
Practice 13:							
Practice 14:							
Practice 15:							
Practice 16:							
Practice 17:							
Practice 18:							



Treatment Planner

Focus-Interference Framework

Connect-Cultivate-Consolidate

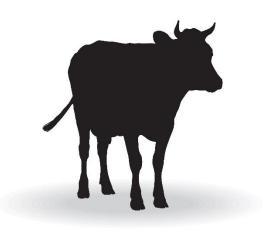


Focus-Interference Framework

- Successful treatments are often characterized by a strong therapeutic focus
 - They involve a plan and stick to the plan
 - Focus can shift, but it should be strategic and not haphazard
 - They are not continually reacting or chasing the crisis of the week



Beware of the COW (Crisis of the Week)



COWs must be addressed and acknowledged, but should not destroy the plan



Treatment Planner

Focus

This is where your plan is...

Interference

Issues that threaten the plan go here...





Interference: What Could Threaten the Plan?

- Problems we can search for on PWEBS
 - Even if its not an active problem now, we can do a PWEBS search for it and have some practices ready
- Others kinds of problems
 - How do we get an evidence-informed idea of what to do about problems like mom and dad arguing?
- Some interference areas will be in place at intake and some will emerge later on
 - Chronic and acute interference



Example

Focus

Working on depressed mood, using strategies to increase positive feelings and behaviors

Interference

Mom and Dad arguing lately



Connect-Cultivate-Consolidate

Connect

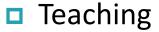




- Educate
- Orient

Cultivate





Rehearsal



Consolidate

- Review
- Answer questions
- Try skills in new situations or with less help
- Build independence
- Prepare for termination

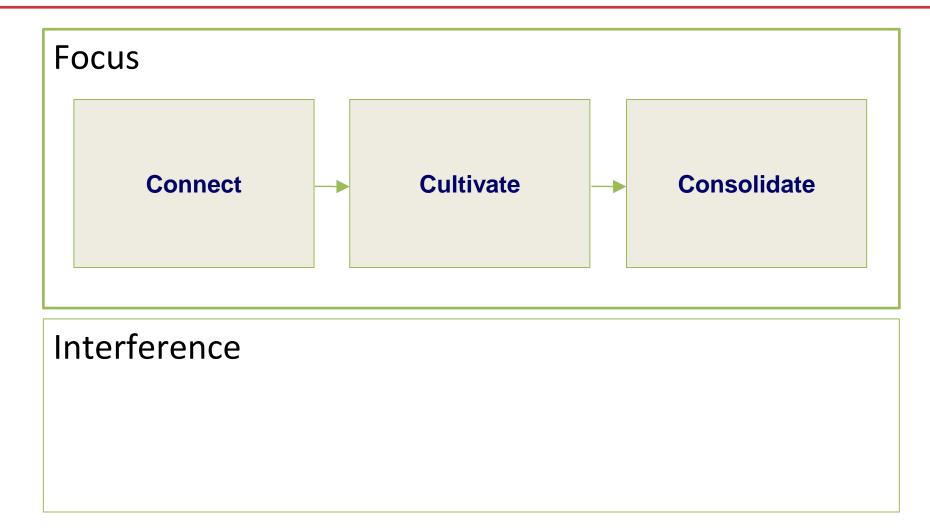


Example for Depression



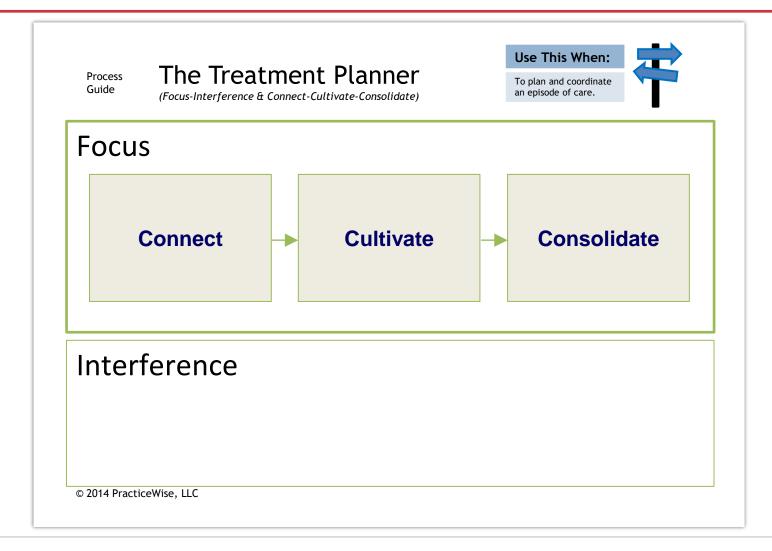


Treatment Planner



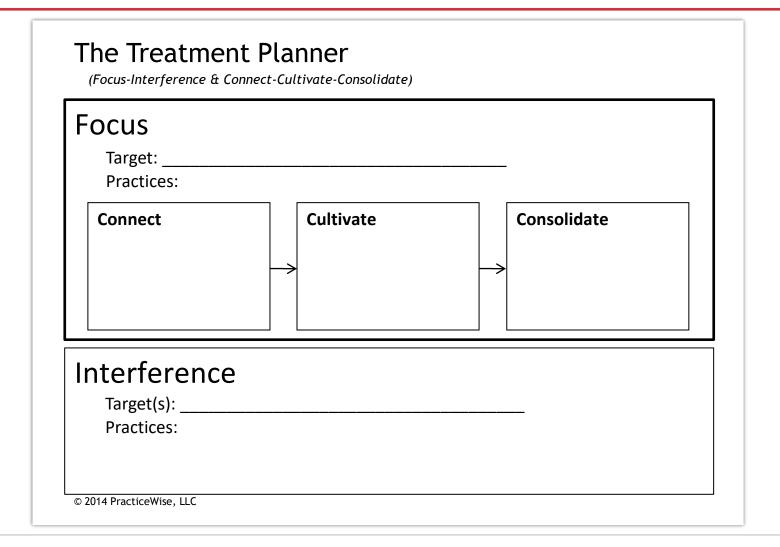


Process Guide





Worksheet





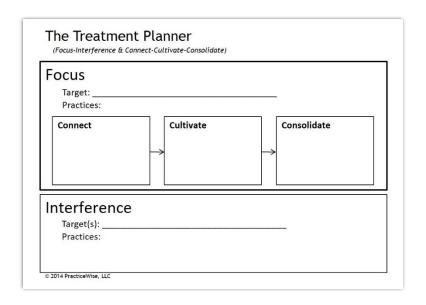
Practice

Let's work with the Treatment Planner



Practice Activity

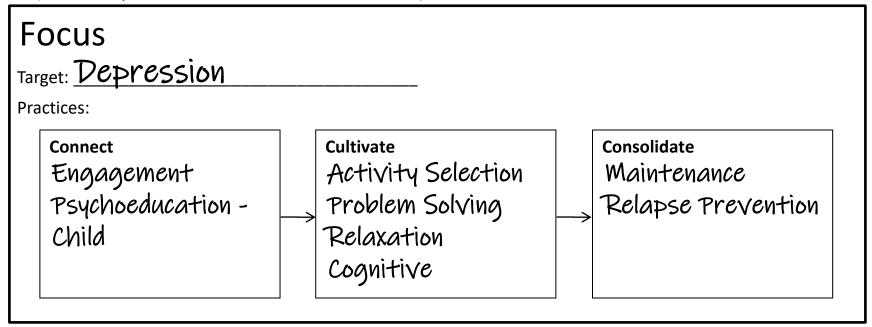
- □ Pick the focus
- Identify possible interference
- Do a PWEBS search for the focus target
- Write at least one practice element in each C-C-C box
- Do a PWEBS search for interference
- Write at least one practice element in the interference box





The Treatment Planner

(Focus-Interference & Connect-Cultivate-Consolidate)



Interference

Target(s): Disruptive Behavior

Practices:

Commands

Time Out

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Treatment Planner Summary

- □ Focus-Interference Framework
- Connect-Cultivate-Consolidate
- A "scratch pad" for planning which elements will be of best use during what phase of treatment
- Not "required paperwork," but many people report that this framework is helpful for organizing their ideas



MAP Therapist Portfolio

Direct Service Learning Record

Check off:

	Experience		Expertise Achieved				
	Reviewed	Rehearsed	Knowledge	Production	Skill	Habit	
Connect- Cultivate- Consolidate	√	√	✓				
Focus- Interference	√	✓	✓				

DIRECT SERVICE LEARNING RECORD

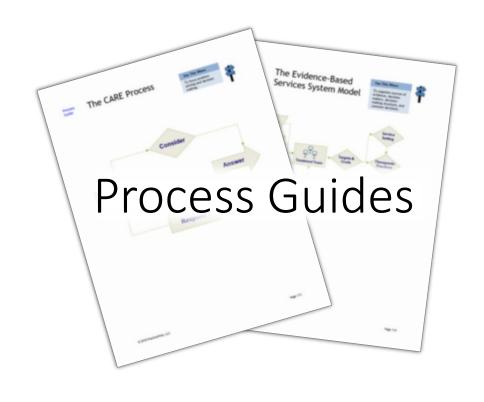
Reviewed Rehearsed Knowledge Production Skill Habit
The MAP
Connect-Cultivate-Consolidate
Clinical Event Structure
Clinical Event Structure Embracing Diversity
Clinical Dashboard Clinical Pathways Course Area 2: Course Area 3: Course Area 4: Course Area 4:
Experience Expertise Achieved Reviewed Rehearsed Knowledge Production Skill Habit
Reviewed Rehearsed Knowledge Production Skill Habit
Reviewed Rehearsed Knowledge Production Skill Habit
PWEBS
Practitioner Guides
Clinical Dashboard
Treatment Pathways
Focus Area 1:
Coust Area 2: _
Reviewed Rehearsed Knowledge Production Skill Habit Assessment
Reviewed Rehearsed Knowledge Production Skill Habit Assessment Monitoring Reviewed Rehearsed Knowledge Production Skill Habit
Monitoring
Planning
Practice Delivery
Practice 1:
Practice 2:
Practice 3:
Practice 4:
Practice 5:
Practice 6:
Practice 7:
Practice 8:
Practice 9:
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Practice 13:
Practice 14:
Practice 15:
Practice 16:
Practice 17:
Practice 18:

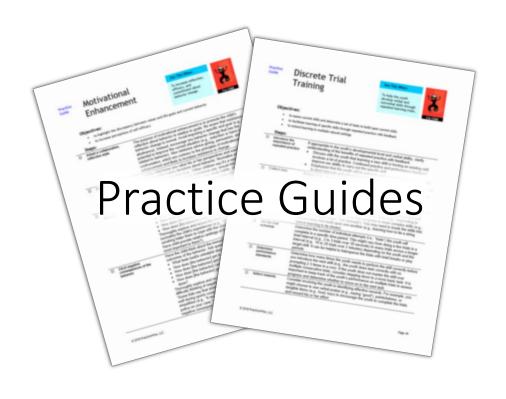


Practitioner Guides



What Are Practitioner Guides?







Practitioner Guides

- Process Guides
 - Visual models of the core frameworks for MAP
- Practice Guides
 - A convenient set of instructions for the most common practice elements amongst evidence-based treatments for youth
 - Includes "generic" versions of these common practice elements
- Accessible online and downloadable to your desktop

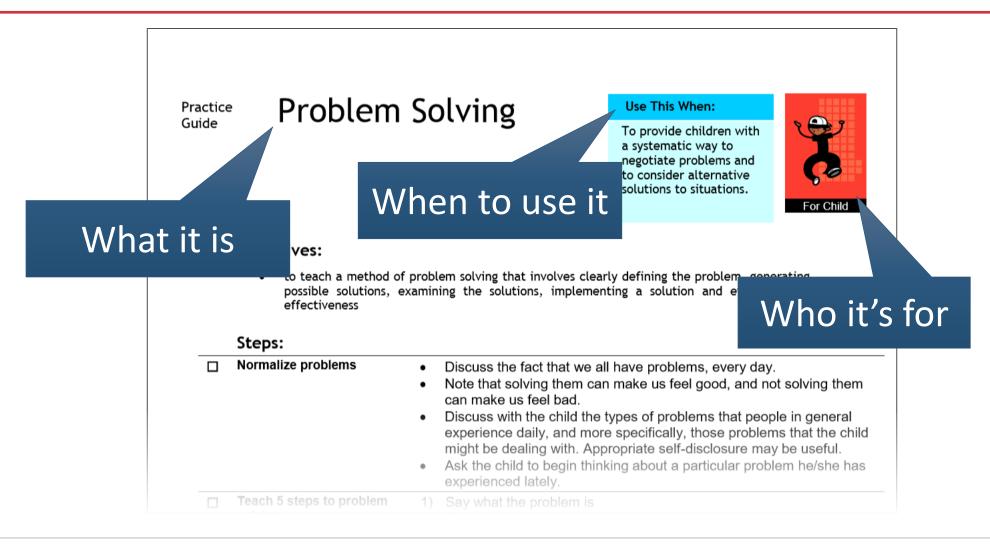


Practitioner Guides

- We've already seen some Process Guides
 - EBS System Model
 - Treatment Planner
- □ Let's take a closer look at a Practice Guide...

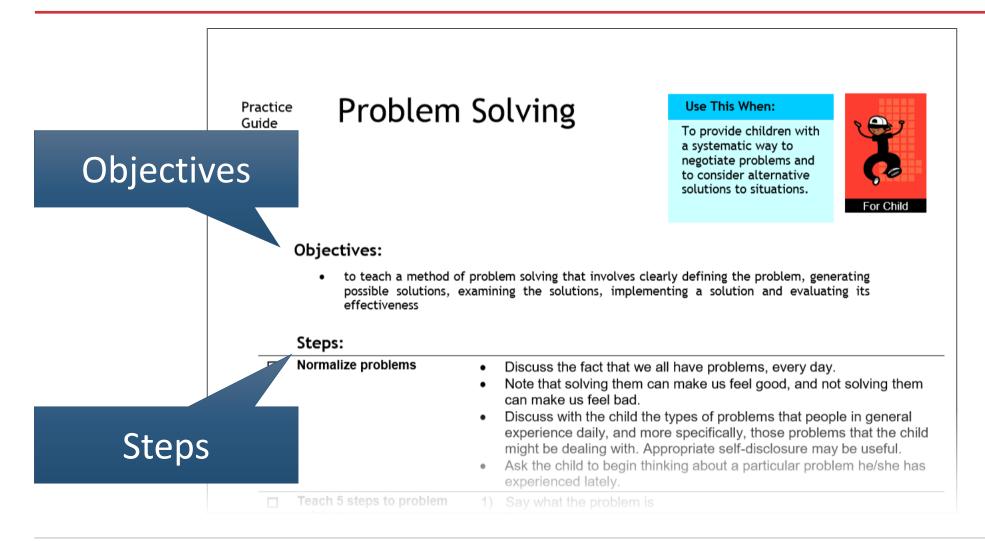


Anatomy of a Practice Guide



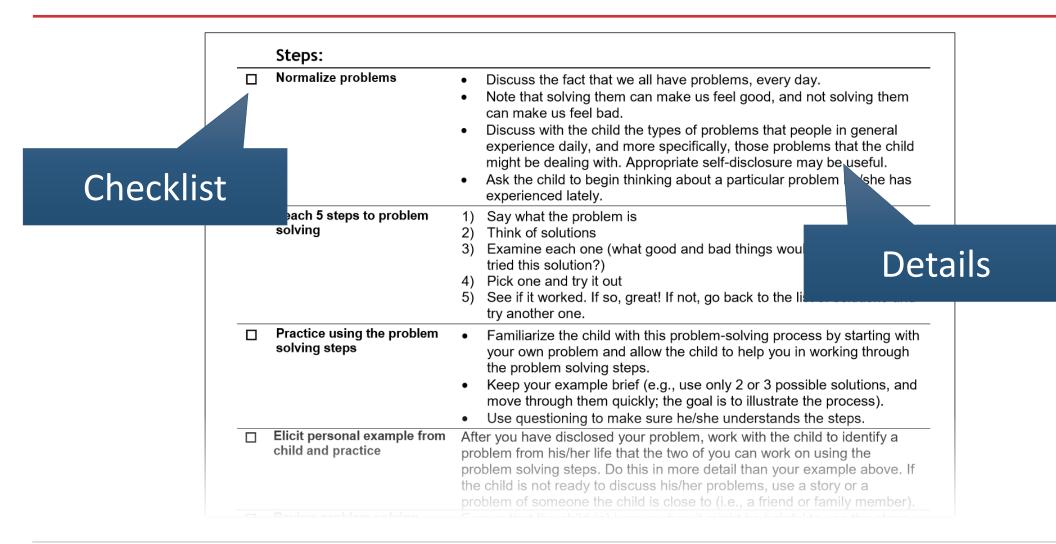


Anatomy of a Practice Guide





About the Steps





Increasing Practice Expertise

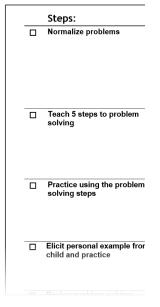
	Expertise Achieved					
Practice Delivery	Knowledge	Production	Skill	Habit		
Problem Solving	~	~				

Steps:	
Normalize problems	Discuss the fact that we all have problems, every day. Note that solving them can make us feel good, and not solving them can make us feel bad. Discuss with the child the types of problems that people in general experience daily, and more specifically, those problems that the child might be dealing with. Appropriate self-disclosure may be useful. Ask the child to begin thinking about a particular problem he/she has experienced lately.
Teach 5 steps to problem solving	 Say what the problem is Think of solutions Examine each one (what good and bad things would happen if he/she tried this solution?) Pick one and try it out See if it worked. If so, great! If not, go back to the list of solutions and try another one.
Practice using the problem solving steps	 Familiarize the child with this problem-solving process by starting with your own problem and allow the child to help you in working through the problem solving steps. Keep your example brief (e.g., use only 2 or 3 possible solutions, and move through them quickly; the goal is to illustrate the process). Use questioning to make sure he/she understands the steps.
Elicit personal example from child and practice	After you have disclosed your problem, work with the child to identify a problem from his/her life that the two of you can work on using the problem solving steps. Do this in more detail than your example above. If the child is not ready to discuss his/her problems, use a story or a problem of someone the child is close to (i.e., a friend or family member).



Increasing Practice Expertise





More skilled users might reference the checklist only



Increasing Practice Expertise



When the practice becomes a habit...

You might know the guide by heart!



Practitioner Guides Online

- Accessing the guides
 - Interactive version
 - Can manipulate the view to see as little or as much as you wish
 - Downloading PDF
- Please note:
 - MAP does not stipulate how much time/how many sessions you spend on each Practitioner Guide



Maggie's Example

- Given her age and presenting concerns, an important practice will be Engagement with Caregiver
- Let's examine the Practice Guide to see what is included
 - How is this similar or different from your current practice?



Learning Record Update



MAP Therapist Portfolio Direct Service Learning Record

Check off:

	Exper	ience	Expertise Achieved				
	Reviewed	Rehearsed	Knowledge	Production	Skill	Habit	
Practitioner Guides	√	✓	✓				

DIRECT SERVICE LEARNING RECORD

CONCEPTS	Experience		Expertise Achieved				
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EBS System Model							
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Practitioner Guides							
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Focus Area 2:							
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Assessment							
Monitoring							
Planning							
Practice Delivery							
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Practice 18:							



The Session Planner

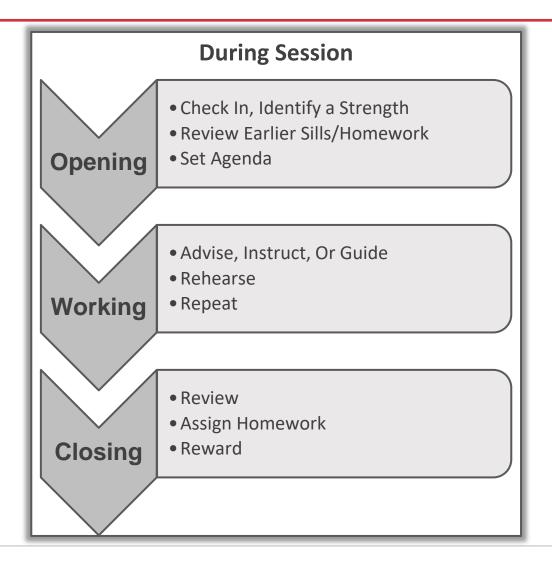
Clinical Event Structure



How do I structure a session once I have selected a guide?



The Phases of a Session

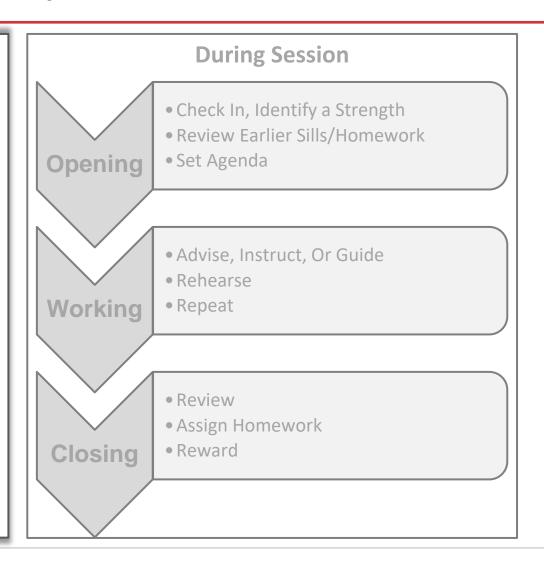




Getting Ready Beforehand

Before Session

- ☐ Remind client and obtain commitment
- ☐ Review dashboard to assess progress and practice history
- ☐ Review notes on previously assigned homework
- ☐ Identify next practice(s) that will be the focus
- Review the Practice Guide(s)
- ☐ Establish session plan and choose rehearsal activity
- ☐ Check in with supervisor if needed





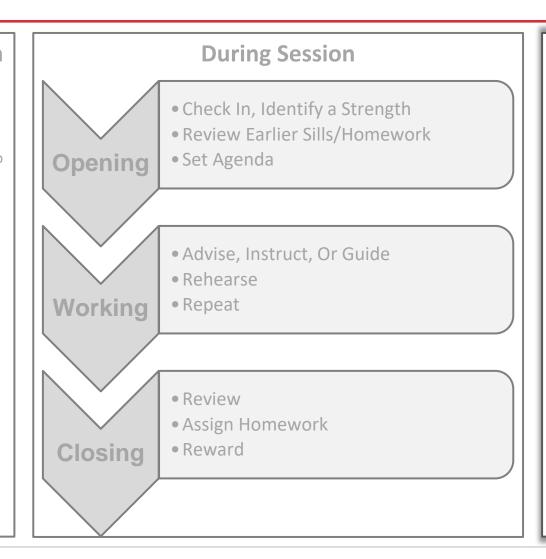
Following Through

Before Session Remind client and

☐ Review dashboard to assess progress and practice history

obtain commitment

- Review notes on previously assigned homework
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- ☐ Check in with supervisor if needed



After Session

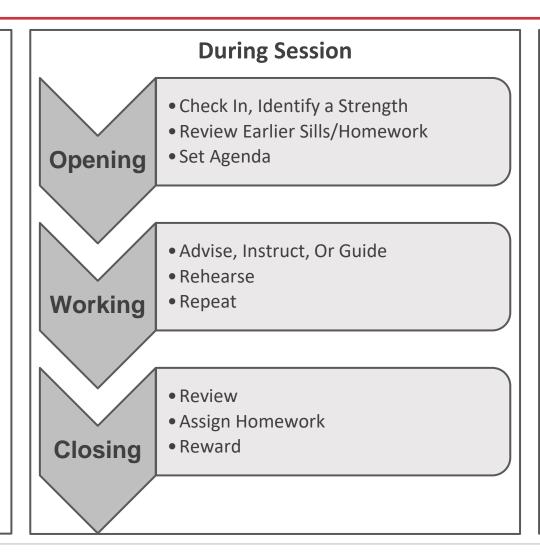
- ☐ Record progress ratings and practice(s) performed
- ☐ Review Practice
 Guide(s) to
 determine if any
 steps were missed
 that should be
 covered next time
- ☐ Note any homework that was assigned
- ☐ Note any new stressors or obstacles
- ☐ Check in with supervisor if needed



Session Planner

Before Session

- ☐ Remind client and obtain commitment
- ☐ Review dashboard to assess progress and practice history
- ☐ Review notes on previously assigned homework
- ☐ Identify next practice(s) that will be the focus
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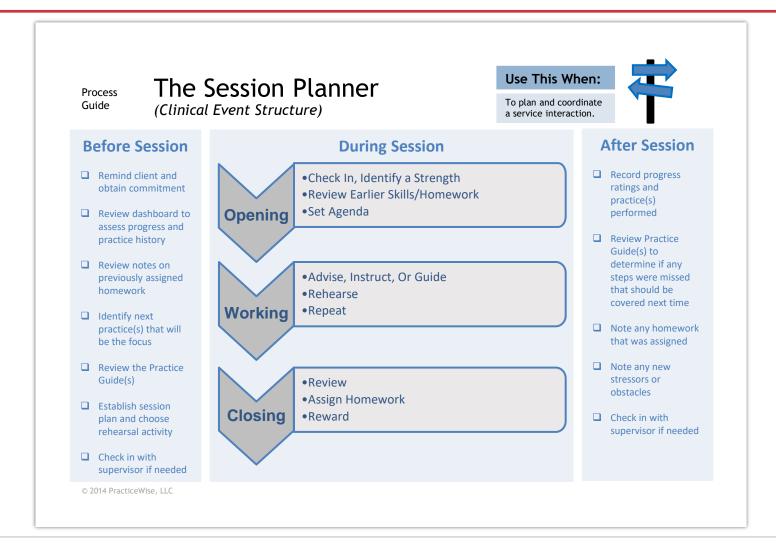


After Session

- ☐ Record progress ratings and practice(s) performed
- ☐ Review Practice
 Guide(s) to
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- ☐ Note any homework that was assigned
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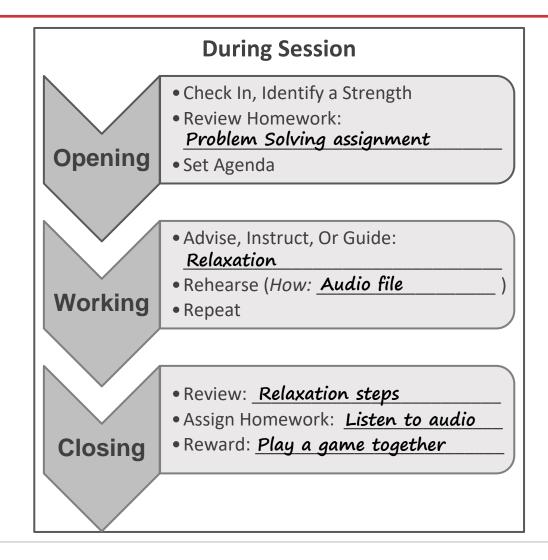


Process Guide



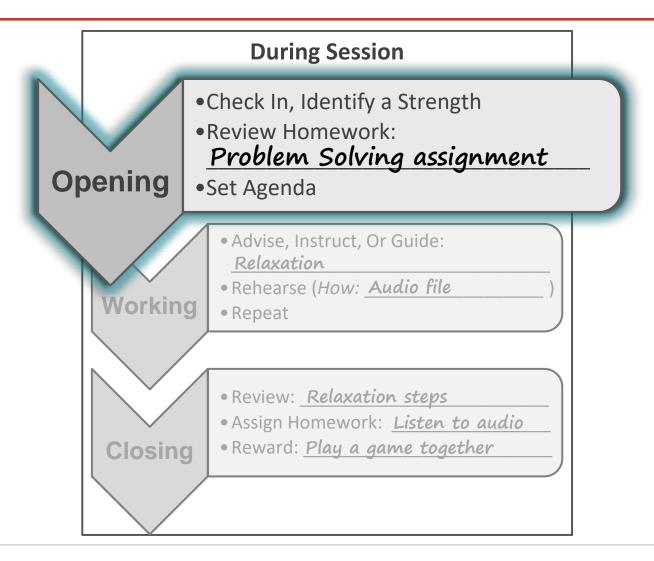


Example for Maggie





Example for Maggie





Activity

Challenge by Choice

Comfort Zone – Learning Zone – Danger Zone

YOUR DANGER RATING





Challenge by Choice!

- □ For today, which of these best describes your "learning zone?"
 - Role play as a therapist in front of the room
 - Role play with a co-therapist in front of the room
 - Role play as a therapist in a table role play
 - Role play as co-therapist in a table role play
 - Role play as therapist in a dyad role play
 - Observe role play





Role Play Guidelines

- We will be circulating to observe
- We will not answer questions
- □ Please just do your best

FEEDBACK

Public: (Some of) the good work

Private: More as requested



Model and Role Play

- Transition from check-in to session
- Client is 7-year-old Maggie
 - You have seen her for 6 sessions
 - Her last homework was to practice problem solving
 - Maggie completed the homework
- Your task
 - Greet client and check-in
 - Transition to homework review
 - Praise compliance and note changes in ratings
 - Move to set agenda ("Today, I planned to do X...etc.")
 - And scene!



Model and Role Play

- Your task
 - Greet client and check-in
 - Transition to homework review
 - Praise compliance and note changes in ratings
 - Move to set agenda ("Today, I planned to do X..., etc.")



Other Questions About Sessions

- □ How much of one PG can I complete in a single session?
- □ How else might I personalize this PG for my youth?
- □ Can I use more than one PG per session in some cases?



Learning Record Update



MAP Therapist Portfolio Direct Service Learning Record

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Clinical Event Structure	√	√	✓				

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Focus Area 1:							
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APPLICATIONS	Experience		E	xpertise	Achieved	Chieved	
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Assessment							
Monitoring							
Planning							
Practice Delivery							
Practice 1:							
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Practice 18:							



Clinical Dashboards

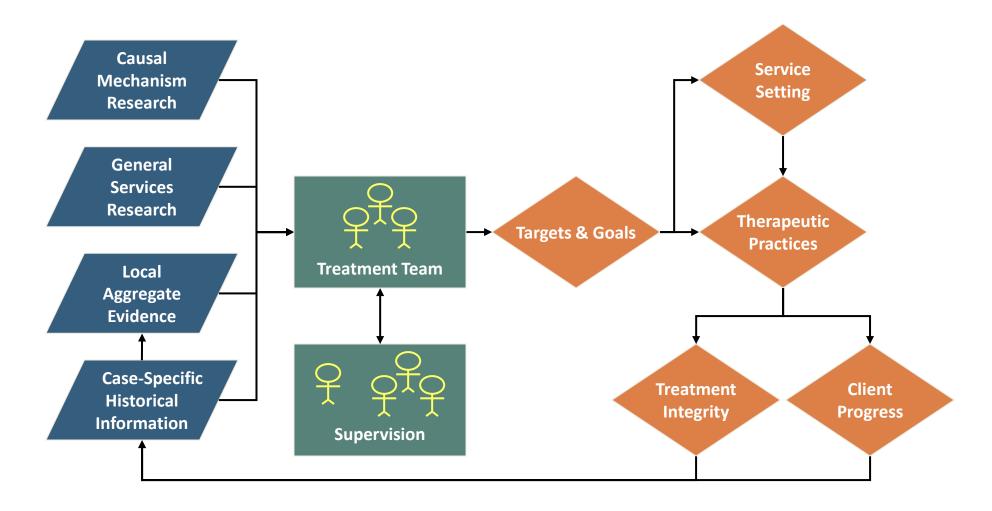
Keeping Track of Progress and Practice



How do I keep track?

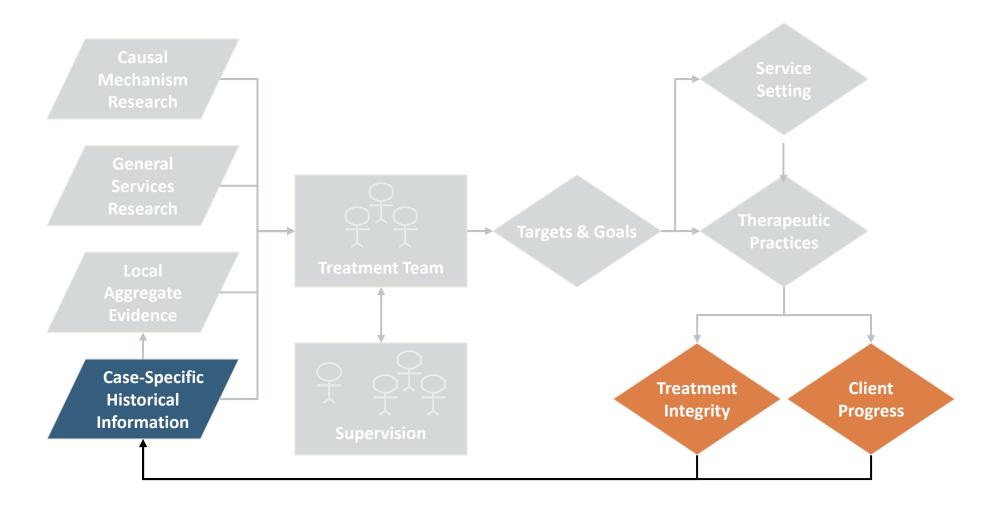


EBS System Model





EBS System Model





How do I keep track?

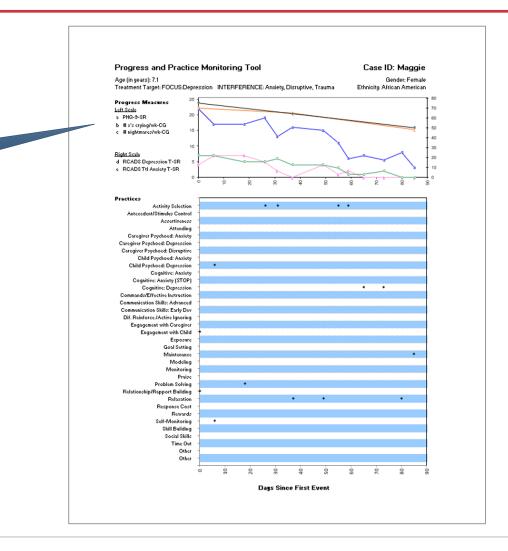
- Progress ratings
- Practice history

Case-Specific Historical Information



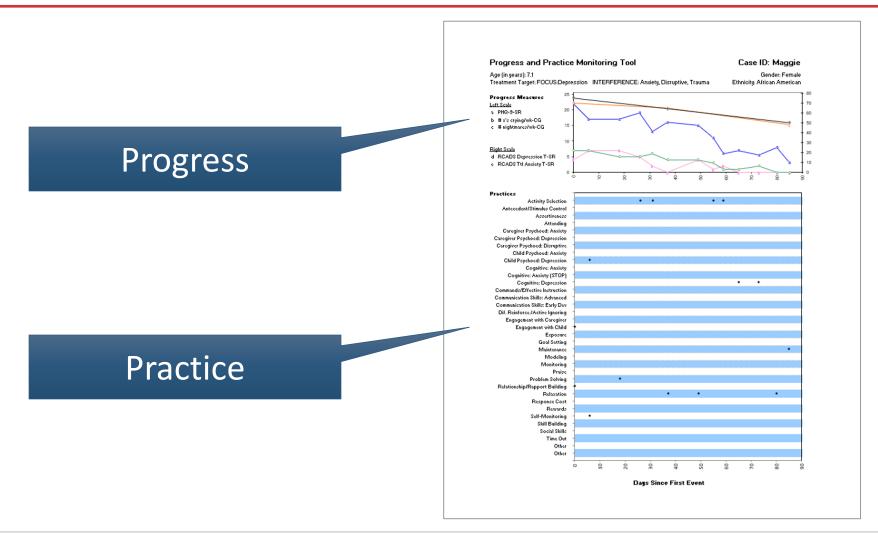
Clinical Dashboard

Progress





Clinical Dashboard





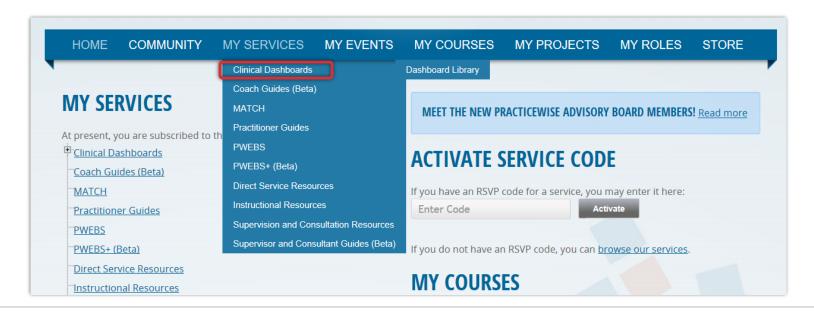
Excel® Comfort Scale

Rating	Comfort Level	
10	Extreme comfort	"I wrote code for Excel®."
7	Moderate comfort	"I use Excel® with ease."
5	Some comfort	"I have used Excel® some."
3	Little comfort	"What is Excel®?"
0	No comfort	"Which one is the computer?"



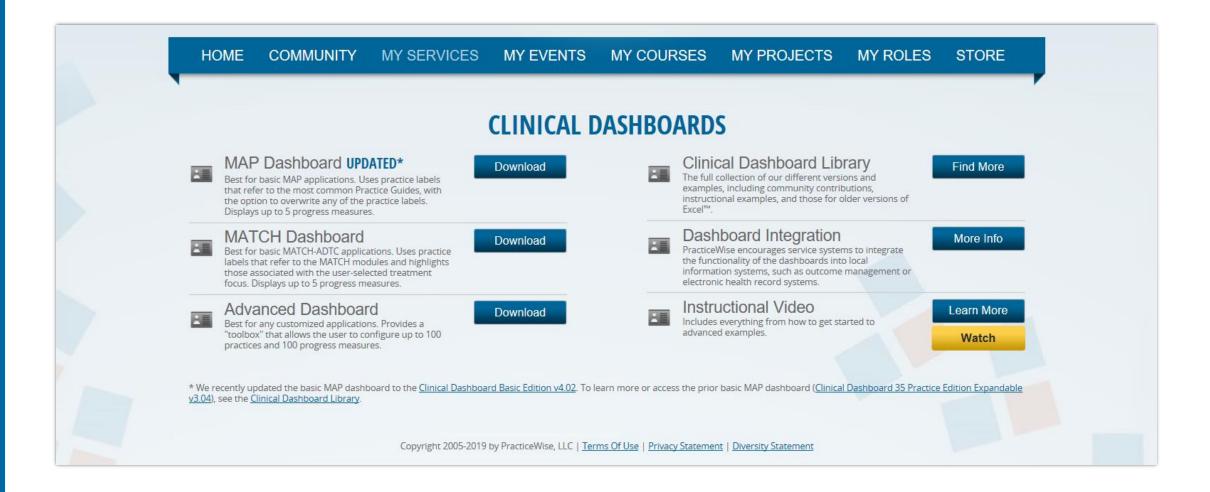
How to Access Clinical Dashboards

- 1. www.practicewise.com
 - My Services > Clinical Dashboards
 - MAP Dashboard → Download
 - PracticeWise_Clinical_Dashboard_Basic_v4_02



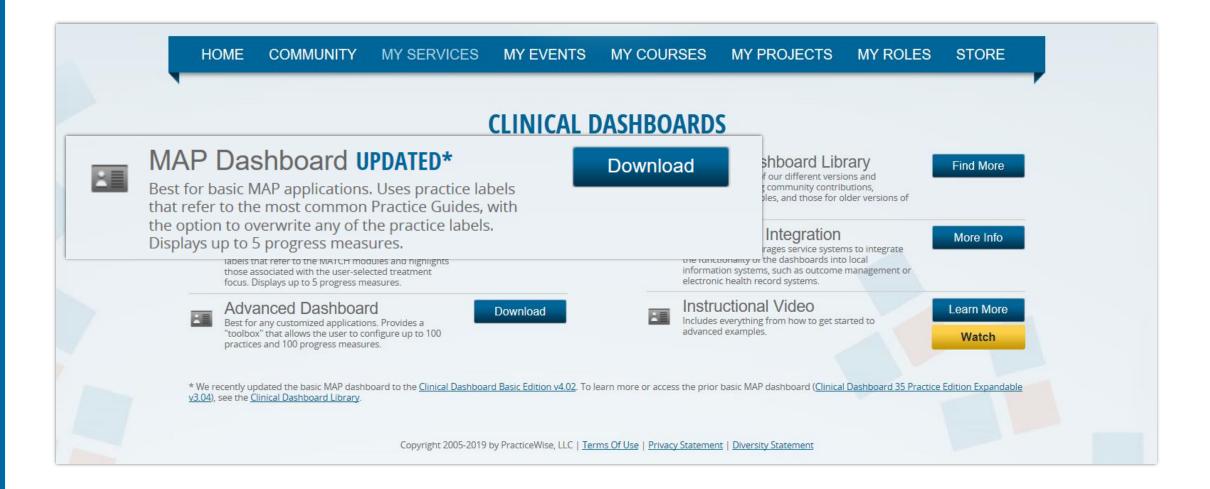


Two Ways to Access Clinical Dashboards



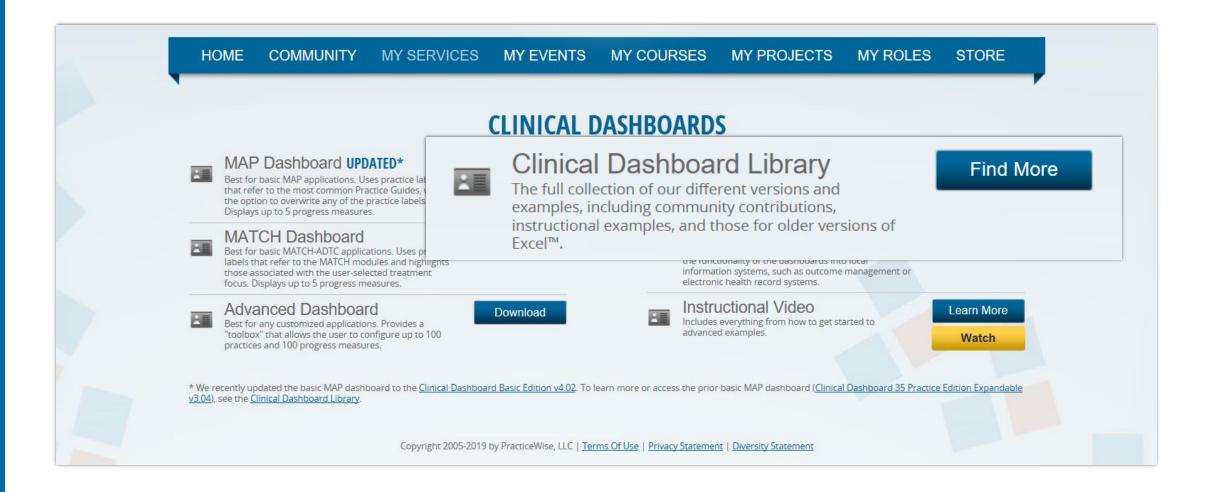


1. Download the MAP Dashboard



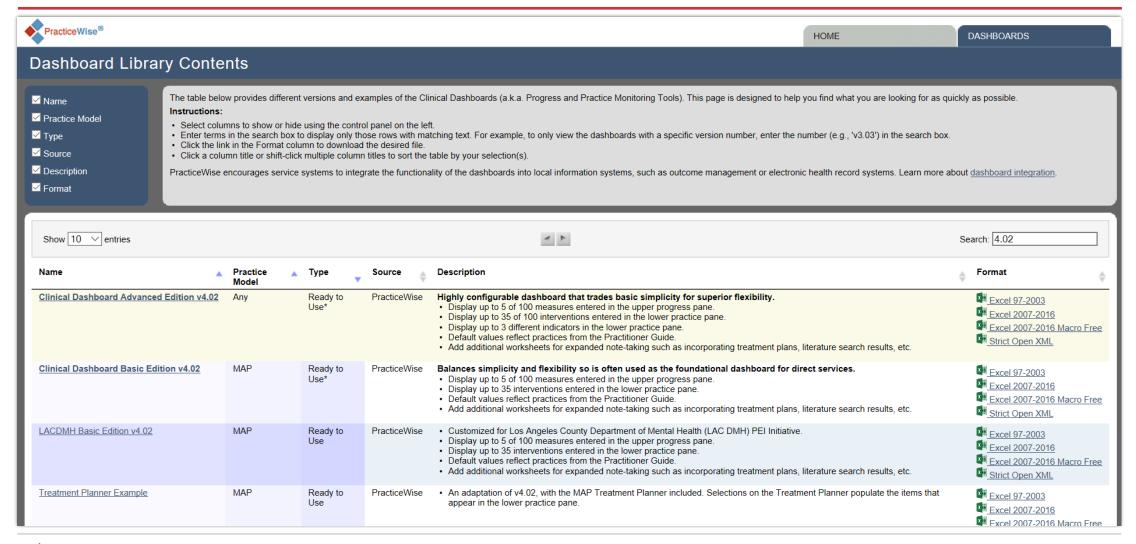


2. Search the Clinical Dashboard Library



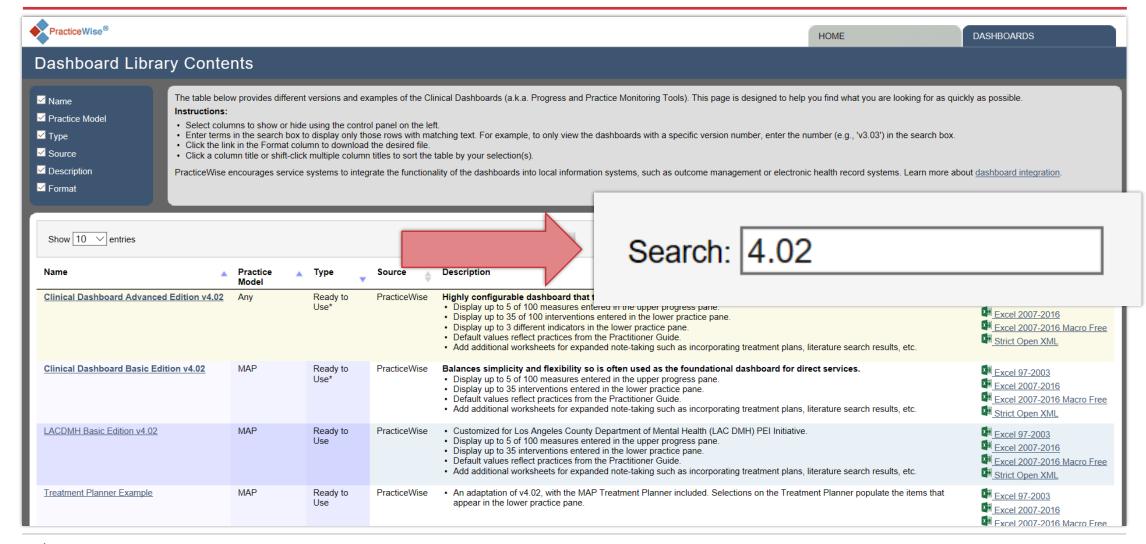


2. Search Clinical Dashboard Library



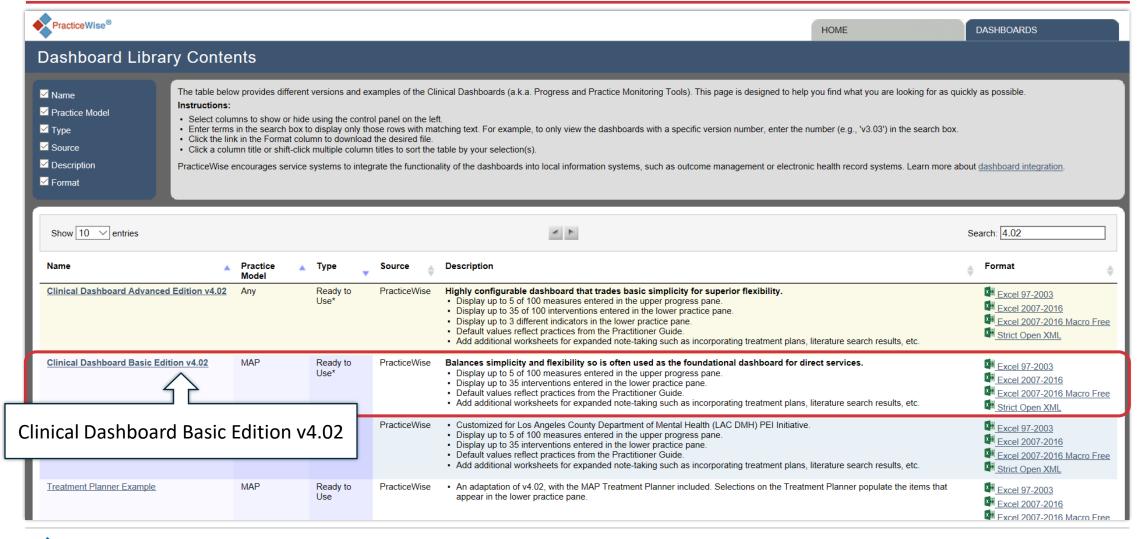


2. Search Clinical Dashboard Library



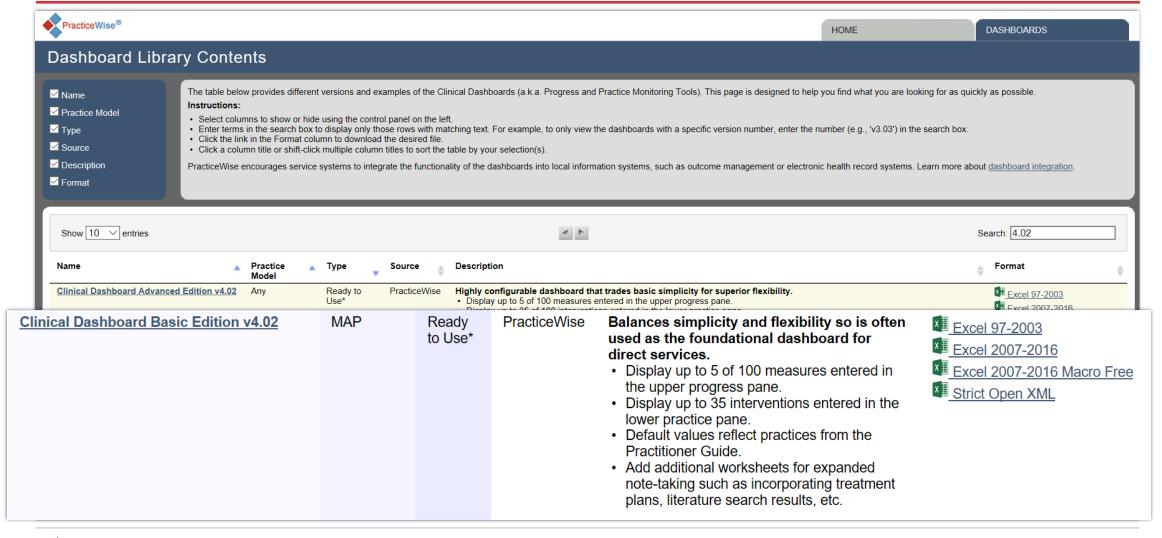


2. Search Clinical Dashboard Library





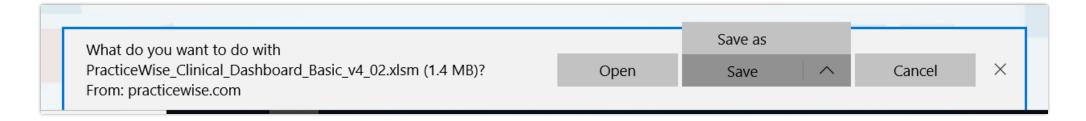
Clinical Dashboard Basic Edition v4.02





How to Access Clinical Dashboards (continued)

- 2. Use "Save As" to create a dashboard for the new case
 - A. TherapistLastName_CaseNickname_Date
 - B. Cromley_ScoobyDoo_2018-01-10
 - c. NOTE: No identifying information



3. Enter your data in the various sheets (NOT YET!)



Demonstration of Dashboard Menu

- There are a number of different dashboards within your menu
- We can discuss the utility for the other dashboards later this week



What Goes Into the Dashboard?

- Let's get acquainted with the functions of the dashboard by creating one for Maggie
- If you wish, you can build Maggie's dashboard along with us or follow along as we build it



What Is a Sheet?

- □ A "sheet" is like a sheet of paper in the spreadsheet file
- Each sheet is represented by a tab at the bottom of the Excel screen
- Each sheet of the dashboard is labeled



Exploring the Dashboard Sheets

- Instructions
- Presentation-Results
- Notes
- Data-Progress
- Data-Practices
- Data-ClientInfo



Instructions Sheet

- The instructions sheet provides detailed instructions for using the dashboard
- □ The instructions describe how to
 - Enter client information
 - Enter progress data
 - Enter practice data
 - View results



Data-ClientInfo

- Client Data Information fields
 - De-identified name
 - Date of Birth
 - (DO NOT enter true DOB if you will be sending over the internet or on a public computer)
 - Gender
 - Ethnicity
 - Treatment Target



Data-Progress Sheet

- On this sheet, enter assessment dates along with the score(s)
- Enter the name of the measure in the column that says "Measure Description" (Column C)
- Enter minimum (Column E) and maximum (Column F) value for scores on the measure
- □ Enter the dates of assessment in Row 3, beginning at Column G
- Scores are entered along the Measure's row, under the date of administration



Progress Sheet FAQs

- What should I measure?
- I don't think I can measure anything with my client, what should I do?
- How often do I measure?
- What if I want to add new measures?



Data-Practices Sheet

- On this sheet, enter session dates and practice elements you used
- Practice names appear under Event Description (Column C)
 - Practices in template can be edited or rearranged
- Indicate use of a practice by entering(or using pull-down menu to select) "Yes" in the appropriate box
- □ Enter the dates in Row 3, beginning at Column G



When Have I Used a Practice?

- Spent most of session on the practice?
 - YES

- □ Taught and/or rehearsed the practice?
 - YES

- Reviewed the practice for a few minutes?
 - NO



When Have I Used a Practice?

- Discussed practice as part of homework?
 - NO

- □ Did the practice myself with the child (e.g., rewards, attending)?
 - NO

- Should have done the practice but forgot?
 - NO



Presentation-Results Sheet

- □ This sheet provides a snapshot of the progress of the case
- The sheet summarizes all of the data entered in the remaining three data sheets
- You cannot type into this sheet, but you can choose different options to customize the display
 - Use pull-down menus to select:
 - Measures (up to 5)
 - Style of data display (e.g., dotted line, dashed line)
 - Side of graph to display measure scale (left or right)



What Are Scales?

- Note that you may have up to two different "scales" represented in the graph (left vs. right display)
- Keep similarly-scaled measures on the same side
 - Examples
 - Measures that range between 1-100 on one side
 - T-scores
 - "Percentage of week that client did _____"
 - Measure that range between 1-10 on the other side
 - Mood rating



Notes Sheet

- □ This sheet allows you to enter any notes you may want to enter
- You can use this as a place to jot down critical incidents so you can remember them when reviewing the dashboard
- This is a good place to specify more information about your measures
 - Who was the reporter?
 - What was your metric? (Frequency Count, Severity Rating, T-Score, etc.)



Other Uses for Notes Page

- □ List of definitions of measures
- Write in Crises of the Week (COWs) with further detail
- Medication information
- Treatment goals



Common Problems

- □ Help: I cannot open the file!
- Help: I don't see all the sheets!
- □ I don't get the different scales (left and right).
- My dashboard looks likes stuff is missing.
- □ I want to change what I am measuring—how do I do that?



More Q&A on Dashboards



Learning Record Update



MAP Therapist Portfolio Direct Service Learning Record

Check off:

	Exper	rience	Expertise Achieved				
	Reviewed	Rehearsed	Knowledge	Production	Skill	Habit	
Clinical Dashboard	√	√	√				

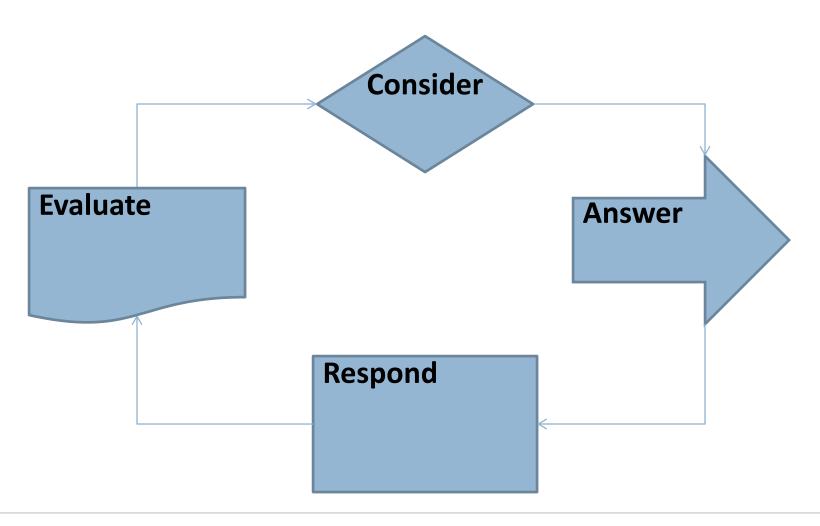
DIRECT SERVICE LEARNING RECORD

CONCEPTS	Experience		Expertise Achieved				
CONCELLIS	Reviewed	Rehearsed	Knowledge	Production	Skill	Habit	
EBS System Model							
CARE Process							
The MAP							
Connect-Cultivate-Consolidate							
Focus-Interference							
Clinical Event Structure							
Embracing Diversity							
	Experience		Expertise Achieved				
RESOURCES							
D.V.=D.G	Reviewed	Rehearsed	Knowledge	Production	Skill	Habit	
PWEBS							
Practitioner Guides							
Clinical Dashboard							
Treatment Pathways	_				_		
Focus Area 1:							
Focus Area 2:							
APPLICATIONS	Experience		Expertise Achieved				
	Reviewed	Rehearsed	Knowledge	Production	Skill	Habit	
Assessment							
Monitoring							
Planning							
Practice Delivery							
Practice 1:							
Practice 2:							
Practice 3:							
Practice 4:							
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Practice 17:							
Practice 18:							



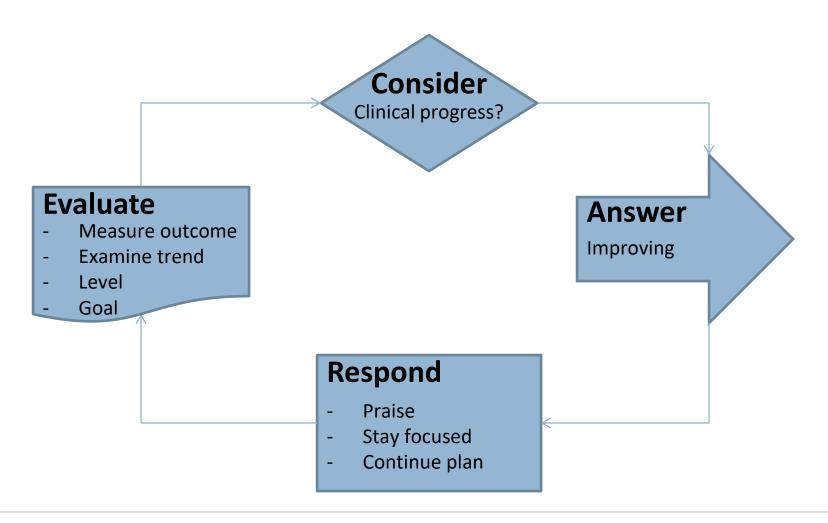
Clinical Problem Solving





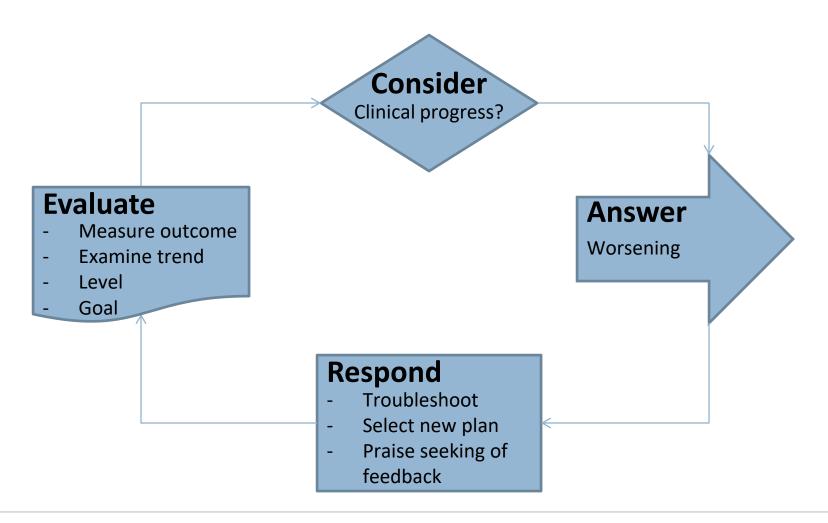


Clinical Progress Example 1





Clinical Progress Example 2





Learning Record Update



MAP Therapist Portfolio Direct Service Learning Record

Check off:

	Experience		Expertise Achieved				
	Reviewed	Rehearsed	Knowledge	Production	Skill	Habit	
CARE Process	√	√	√				

DIRECT SERVICE LEARNING RECORD

CONCEPTS	Experience		Expertise Achieved				
	Reviewed	Rehearsed	Knowledge	Production	Skill	Habit	
EBS System Model							
CARE Process							
The MAP							
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Focus-Interference							
Clinical Event Structure							
Embracing Diversity							
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Practitioner Guides							
Clinical Dashboard							
Treatment Pathways							
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	Reviewed	Rehearsed	Knowledge	Production	Skill	Habit	
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Practice 15:							
Practice 16:							
Practice 17:							
Practice 18:							



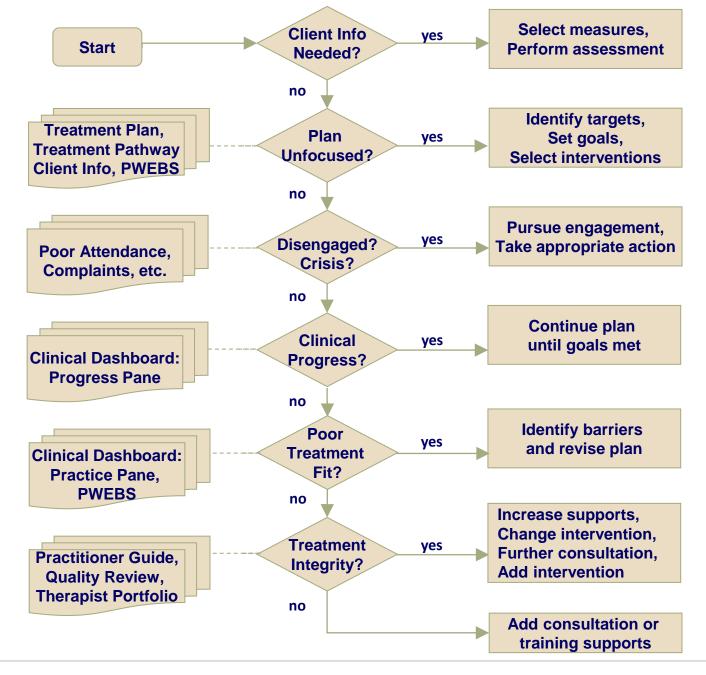
Putting it All Together



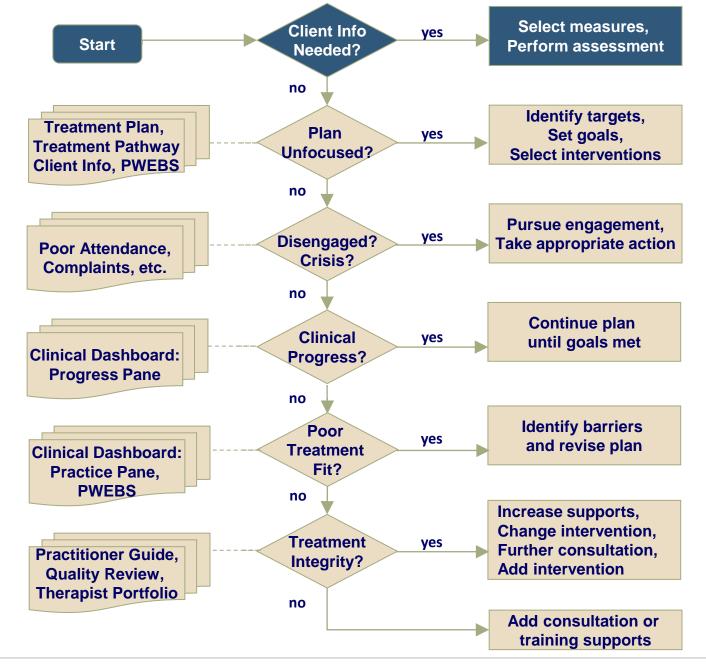
The MAP Process Guide

- The MAP process guide is an outline of clinical decisions that are made during clinical care
- Knowing where you are on The MAP is an important skill

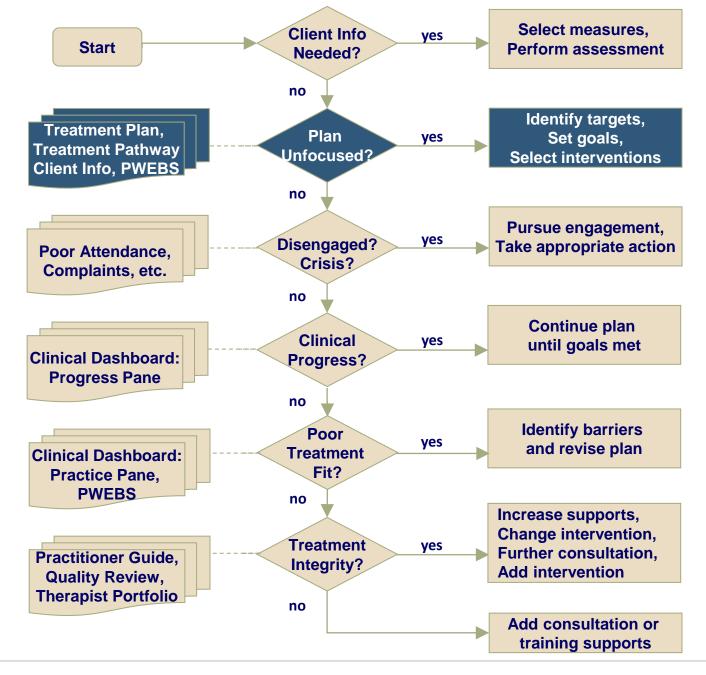














Sample PWEBS Results for Maggie

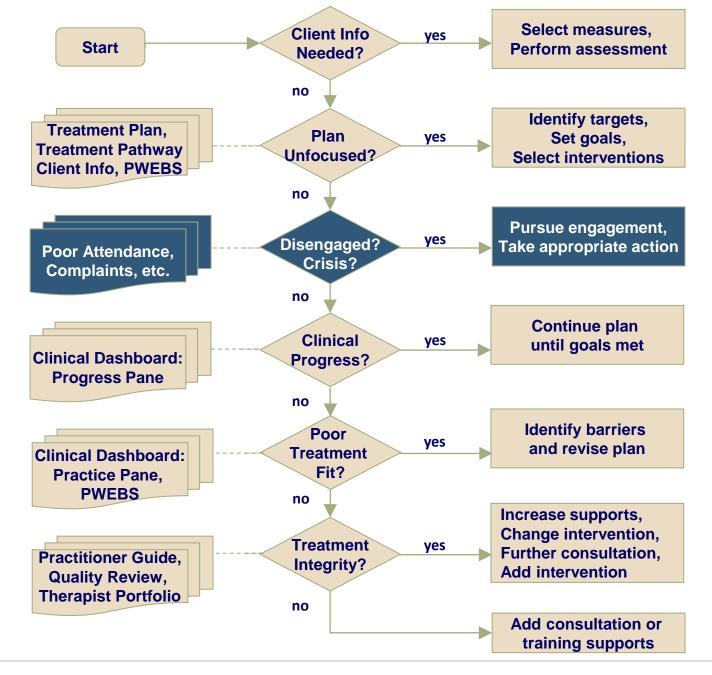
Practice Elements for Depression

- Psychoeducation
- Relaxation
- Problem Solving

Practice Elements for Disruptive Behavior

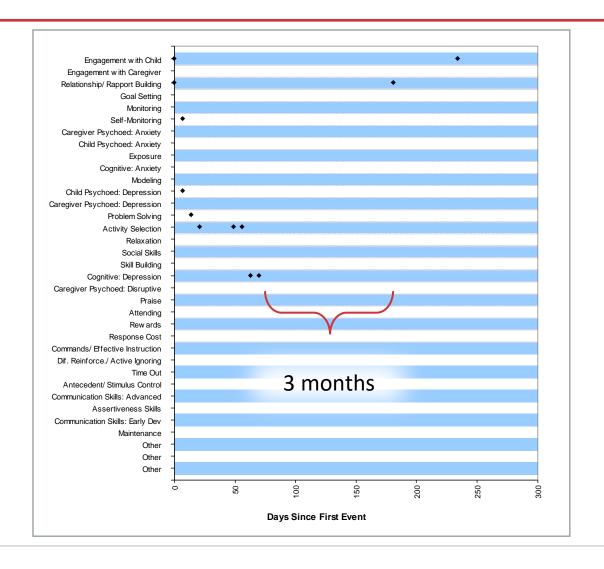
- Praise
- Rewards
- Commands





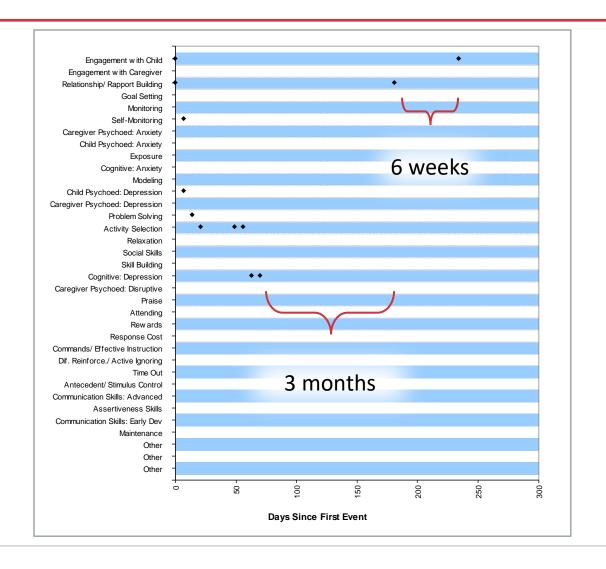


Evidence of Poor Engagement

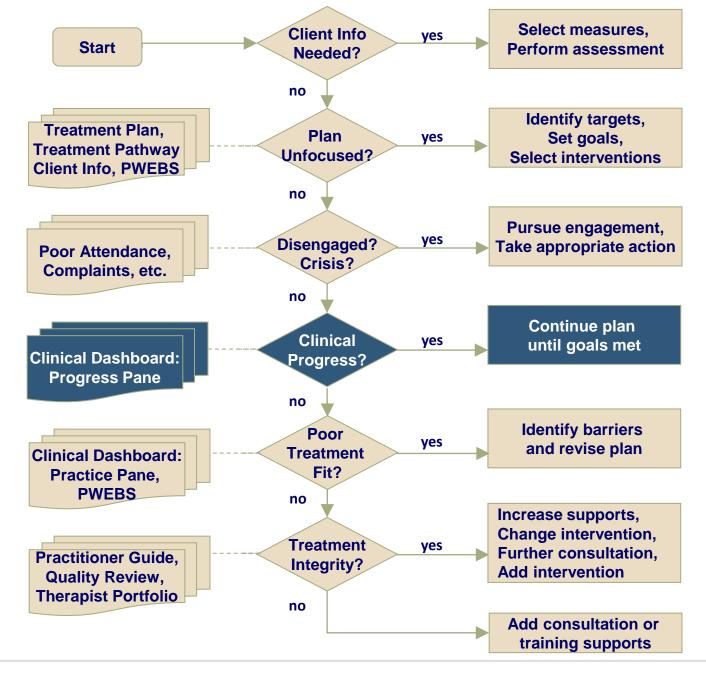




Evidence of Poor Engagement

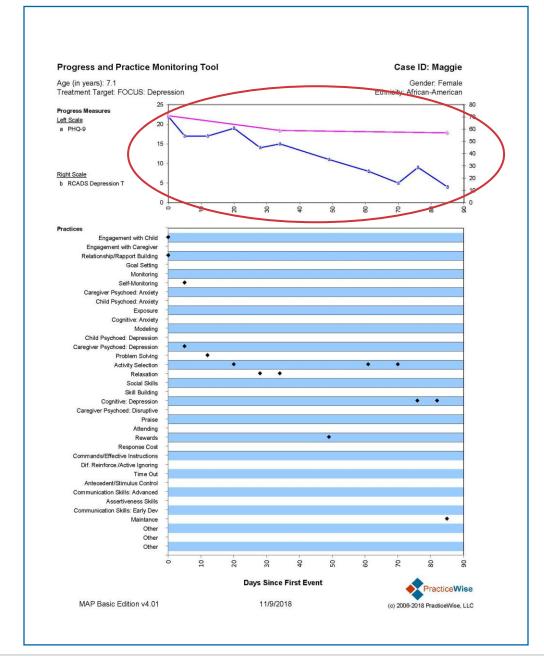








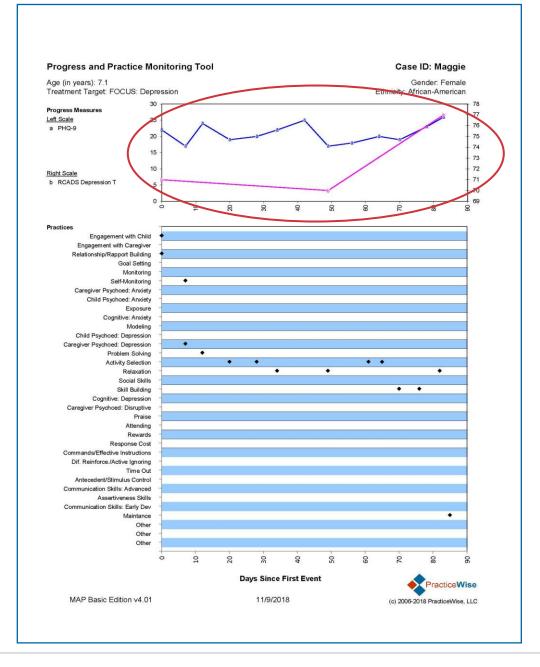
Progress is good: Depression scores are getting lower



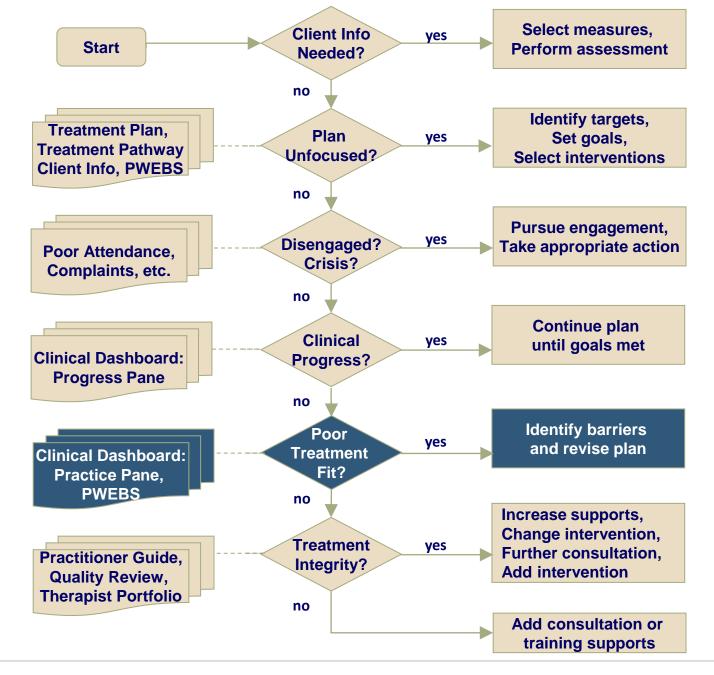


Progress is poor:

Depression scores are the same or getting higher

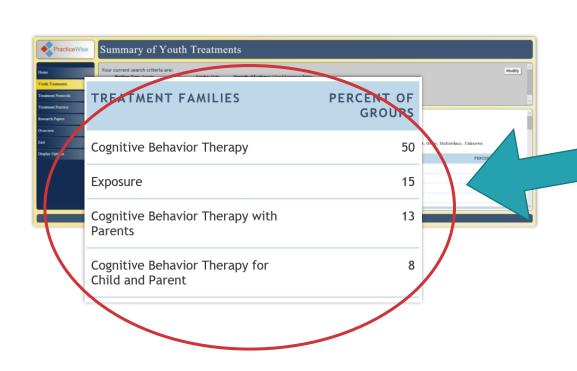






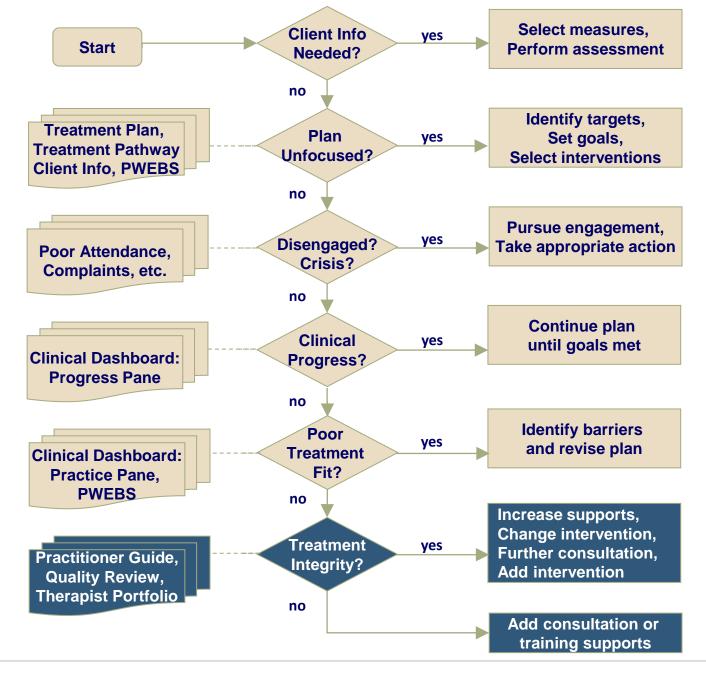


Do the Practices Fit the Problem?











Consultation Can Be Fun!











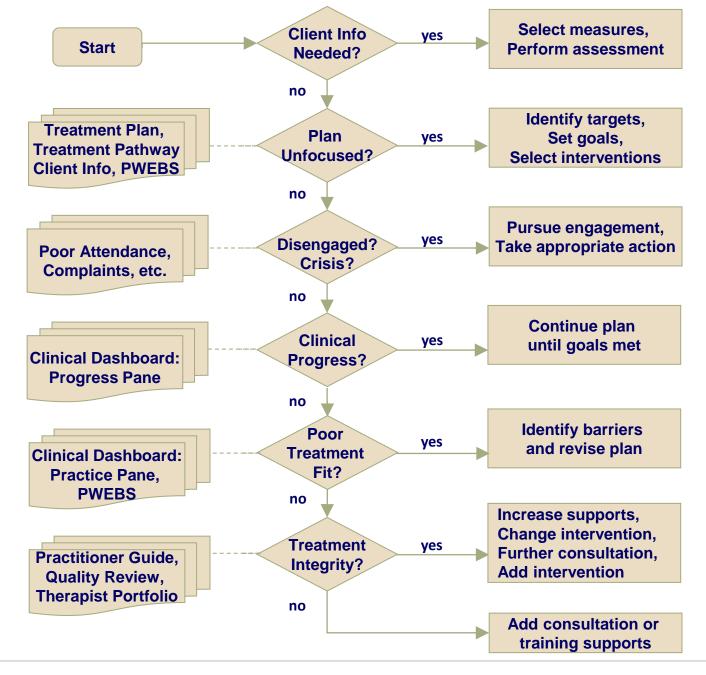














Learning Record Update



MAP Therapist Portfolio

Direct Service Learning Record

Check off:

	Experience		Expertise Achieved				
	Reviewed	Rehearsed	Knowledge	Production	Skill	Habit	
The MAP	√	✓	✓				

DIRECT SERVICE LEARNING RECORD

CONCEPTS	Experience		Expertise Achieved				
331132113	Reviewed	Rehearsed	Knowledge	Production	Skill	Habit	
EBS System Model							
CARE Process							
The MAP							
Connect-Cultivate-Consolidate							
Focus-Interference							
Clinical Event Structure							
Embracing Diversity							
RESOURCES	Exper			Expertise Achieved			
	Reviewed	Rehearsed	Knowledge	Production	Skill	Habit	
PWEBS							
Practitioner Guides							
Clinical Dashboard							
Treatment Pathways			_			_	
Focus Area 1:							
Focus Area 2:							
APPLICATIONS	Experience		Ex	xpertise	Achieved	Achieved	
	Reviewed	Rehearsed	Knowledge	Production	Skill	Habit	
Assessment							
Monitoring							
Planning							
Practice Delivery	_	_	_	_	_		
Practice 1:							
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Practice 18:							



Applications

Assessment and Monitoring



Assessment and Monitoring

Assessment

- Helps answer two questions:
 - 1. Is the case eligible for care/should we treat the case?
 - 2. How should we treat case? (what is the main focus)
- You will do this before you go to PWEBS

Monitoring

- Helps answer one question:
 - 1. How is treatment working?
- We will talk about this throughout the week



Some Guidelines for Both

- Assess multiple informants
 - Child
 - Caregiver
 - Teacher
- Assess multiple domains
 - Main symptoms
 - Comorbid symptoms
 - Functioning
 - Education
 - Ecology
- Focus on observable constructs



Assessment Guidance

- □ Can use diagnostic interviews or checklists
- Can use instruments keyed to referral problem
 - Depression measure for depression referral
- □ Goal 1
 - Identify whether impairment justifies intervention (may already be determined)
- □ Goal 2
 - Select main target for intervention



Assessment Suggestions

- □ Free measures
 - Strength and Difficulties Questionnaire (all problems)
- Other measures
 - ASEBA (CBCL and YSR: all problems)
 - Children's Depression Inventory (depression)
 - Connors ADHD Rating Scales (ADHD)
 - Behavioral Assessment System for Children (all problems)
- We encourage use of standardized measures ~ 3 months



Lean Example for Maggie

Depression

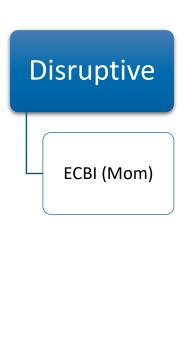
Mood Rating [0-10Best] (Youth)

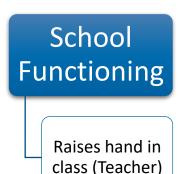


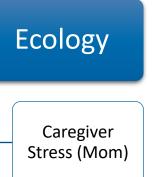
Rich Example for Maggie

Depression **RCADS** Depression (Mom) **Mood Rating** [0-10Best] (Youth) # Pleasant Activities/wk (Youth)

Anxiety RCADS Total Anxiety (Mom)

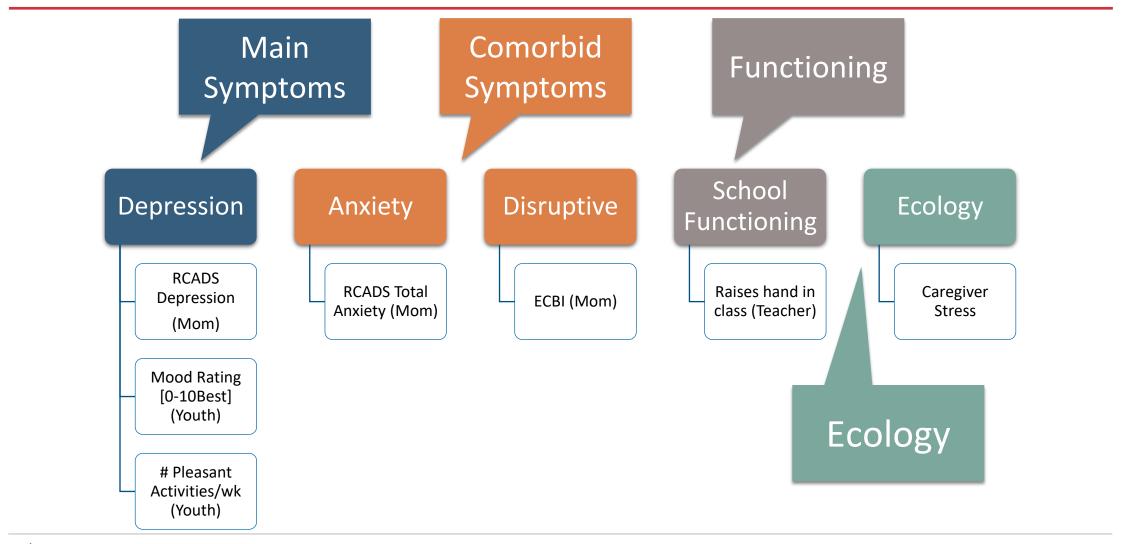






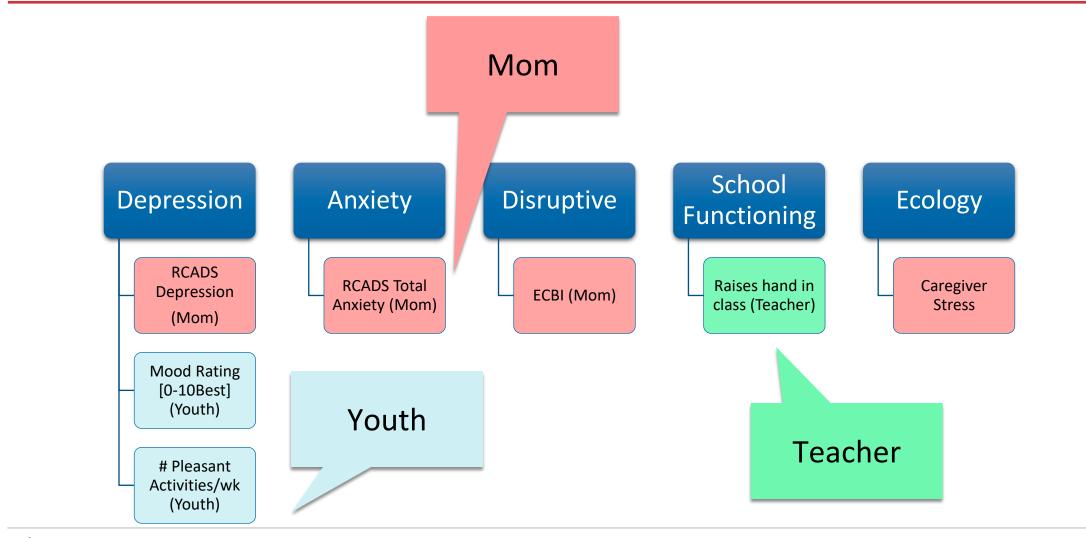


Multiple Domains





Multiple Informants





Free Distance Learning Resources

- PracticeWise offers free online learning videos in the My Courses section of the website
- □ Course topics include:
 - Resources
 - PWEBS, Process Guides, Clinical Dashboards, and more
 - Direct Services
 - EBS System Model, practices, and applications



Free Distance Learning Resources

- □ To access the free online learning videos:
 - Log-in to your PracticeWise user account
 - Navigate to the My Courses tab





Continuing Education Courses

- PracticeWise also offers online continuing education courses that can be purchased in the Store section of the website
 - All courses provide APA-approved continuing education credit





Learning Record Update



MAP Therapist Portfolio Direct Service Learning Record

Check off:

	Experience		Expertise Achieved				
	Reviewed	Rehearsed	Knowledge	Production	Skill	Habit	
Assessment	√	√	√				
Monitoring	√	✓	√				

DIRECT SERVICE LEARNING RECORD

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Practice 18:						



Reviewing Our Goals

- Get started learning MAP
- Demonstrate how to use the PWEBS Database, Clinical Dashboard, and Practitioner Guides
- Introduce core MAP concepts
- Review some practice elements for common treatment targets
 - Anxiety, Trauma, Depression, and Disruptive Behavior
- Discuss how MAP facilitates the care you provide to youths and families



Reviewing Your Goals



Homework to Try

- □ Practice signing in
- ☐ Go online and play with the PWEBS database
- Do searches for some of your newest clients



Feedback Request

- What's working?
- What's not?
- What went too fast?
- □ Too slow?

Please let us know or use the question bag.





Thank you for a great first day of MAP training!



