**Patients must read and agree to this consent to have a telehealth visit.**

**By checking into your appointment, you consent to have read and agree to the terms below.**

We offer telehealth visits with a direct video/audio platform for patients, that is HIPAA compliant, through Doxy.me.

Since the COVID-19 pandemic started in 2020, this platform has been encouraged by the CDC and as of now, insurance coverage has been allowed, but is not guaranteed.

* After the visit, most insurance will be billed in the usual fashion.
* Medicare patients will need to follow our policy of payment at time of service with reimbursement from Medicare.
* If you have HMO insurance you will need a referral as with other visits. It is the patient’s responsibility to find out if a referral is needed for specialty care visits.
* A $35 no-show fee for return visits and $65 for new patients will be charged if the patient does not check in to the appointment as scheduled. This fee is not covered by insurance, is the patient responsibility, and cannot be applied to a future visit.

The patient is responsible for his/her electronic equipment: smart phone with audio/video capability, computer with camera and microphone.

**Acknowledgement of Notice of Privacy Practices**

Under the Health Insurance Portability Accountability Act (HIPAA) of 1996, you have certain rights to privacy in regards to your personal health information.

You can view it on the practice website (westernspringsallergy.com on “Patient Forms” page). You have a right to request in writing how your personal health information is disclosed; you can revoke this consent in writing, except to the extent actions were taken in the past that relied on this consent.

**Personal Health Information Release**

If you give your consent for the practice to contact you by voicemail and to leave messages with your medical information, please have the best phone number to do this on. If you are an established patient, you agree to use the information you previously supplied in our office.