

QUALITY POLICY STATEMENT

The Quality Policy of Oxford security services Limited is to operate to the recognised British Standards, BS 7960 for Door Supervisors, BS 7499 for Security Guarding, BS 7858 for Screening, BS 7984 for Keyholding and Response Services and ISO 9001 Quality Management Systems and the SIA Approved Contractor Scheme.

We will continuously strive to improve the level of service, promote and develop a culture of continuous improvement of the service and Quality Management System.

We are committed to strengthening the partnership between ourselves and our customers and other stakeholders by understanding the needs and then providing high calibre personnel to deliver the service.

We will strive to maintain and improve complete customer satisfaction.

The performance of the Quality Management System and our Quality Objectives will be reviewed to ensure their effectiveness and continued suitability at our Management Review meetings.

The contents of this statement will be communicated to all personnel at induction. Its understanding shall be verified during audits.

Approved by

**Matthew Collaire
(Managing Director)**