

MLS Arena COVID19 Safety Plan

(updated: June 11, 2020)

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1. STATEMENT OF PURPOSE AND RESPONSIBILITIES

MLS Arena endeavors to provide a safe, healthy, and secure environment in which to carry on its business. All possible preventive measures are taken to eliminate accidental injuries, occupational diseases, and risks to personal security.

Compliance with the Workers' Compensation Act, OSHA, WHMIS and related legislation is the minimum standard acceptable in MLS Arena facilities.

In accordance with Occupational Health and Safety Regulations, MLS Arena has developed this COVID19 Exposure Control Plan, a health and safety program, which includes:

- a. Administrative controls
 - b. Game format controls
 - c. Personal protective equipment
 - d. Engineered controls
 - e. Training
- A. MANAGEMENT:** It is the responsibility of Management acting through the facility Managers to:
- a. Provide a safe, healthy, and secure working environment.
 - b. Ensure regular inspections are made and action taken as required to improve unsafe conditions.
 - c. Ensure that health, safety, and personal security considerations form an integral part of the design, construction, purchase and maintenance of all buildings, equipment, and work processes.
 - d. Provide first aid facilities where appropriate.
 - e. Support operators in the implementation of an effective health, safety, and security programs.
 - f. Ensure compliance with various regulatory bodies and other applicable legislation.
 - g. Communicate with affected groups about events or situations when potentially harmful conditions arise or are discovered.
 - h. Provide training to operators with respect to safety related items.
 - i. Ensure proper records are kept with respect to the above items
 - j. Ensure adequate resources are available to implement appropriate procedures.
 - f. Report any accidents or incidents involving personal security to the appropriate authority.
 - g. Participate, if requested, on facility safety committees.
 - h. Maintains a level of knowledge with respect to safety through ongoing personal learning and training initiatives.
- B. INDIVIDUAL STAFF:** It is the responsibility of individual staff members to:
- a. Observe safety rules and procedures established by facility Managers.
 - b. Be safety-conscious in all activities.
 - c. Report as soon as possible any accident, injury, unsafe condition, insecure condition, or threats to personal security to a Manager.
 - d. Properly use and care for all personal protective equipment provided by MLS Arena.
 - e. Attend training in safety related matters and update work procedures as a result.
- C. CUSTOMERS & ATHLETES :** It is the responsibility of customers and athletes to:
- a. Observe safety rules and procedures established by MLS Arena.
 - b. Be safety-conscious in all activities inside and outside the facility.
 - c. Report as soon as possible any unsafe condition to MLS Arena management.
 - d. Properly use and care for all personal protective equipment provided by MLS Arena.

D. SAFETY ACTIVITY RECORDS (INSPECTIONS, MEETINGS, TRAINING)

- a. Part of maintaining a safe workplace is keeping records with respect to training activities. Positive, detailed records are integral to MLS Arena's risk management duties.
- b. Records must be maintained with respect to inspections (both agency inspections and MLS Arena inspections), meetings and training initiatives (at the individual level as well as the group level).
- c. Employee training will be delivered through on site training initiative and records will be maintained accordingly.

E. PROCEDURES FOR UPDATING THE EXPOSURE CONTROL PLAN

- a. This COVID19 Exposure Control Plan is meant to be a living document and must be reviewed and updated at a minimum on a regular scheduled basis to reflect the changes mandated by regulation and industry best practices.
- b. Each month Facility Managers will review this plan in its entirety and make updates.
- c. Any change in the document will be communicated to the workforce through memorandum..

2. COVID19 EXPOSURE

This section describes the hazards related to COVID19, the effects it has to humans, and the correct method of treatment to help mitigate health impacts.

A. BACKGROUND

Coronaviruses are a large family of viruses. Some cause illness in people and others cause illness in animals. Human coronaviruses are common and are typically associated with mild illnesses, like the common cold.

Human coronaviruses cause infections of the nose, throat, and lungs. They are most commonly spread from an infected person through:

- a. respiratory droplets generated when you cough or sneeze
- b. close, prolonged personal contact, such as touching or shaking hands
- c. touching something with the virus on it, then touching your mouth, nose, or eyes before washing your hands

Current evidence suggests person-to-person spread is efficient when there is close contact.

COVID-19 is a new disease that has not been previously identified in humans. Rarely, animal coronaviruses can infect people, and more rarely, these can then spread from person to person through close contact.

B. EXPOSURE EFFECTS

Those who are infected with COVID-19 may have little to no symptoms. You may not know you have symptoms of COVID-19 because they are like a cold or flu, including:

- a. cough
- b. fever
- c. difficulty breathing
- d. pneumonia in both lungs

In severe cases, infection can lead to death. Symptoms may take up to 14 days to appear after exposure to COVID-19. This is the longest known incubation period for this disease.

Recent evidence indicates that the virus can be transmitted to others from someone who is infected but not showing symptoms. This includes people who:

- a. have not yet developed symptoms (pre-symptomatic)
- b. never develop symptoms (asymptomatic)

While experts know that these kinds of transmissions are happening among those in close contact or in close physical settings, it is not known to what extent. This means it is extremely important to follow the proven preventative measures outlined in this plan.

C. VULNERABLE PERSONS

There is an increased risk of more severe outcomes for those who are:

- a. aged 65 and over
- b. with compromised immune systems
- c. with underlying medical conditions

People who fall into these categories as vulnerable populations should not enter a MLS Arena facility.

Anyone demonstrating any of the symptoms related to COVID-19 (cough, fever or difficulty breathing), should not enter MLS Arena facility either.

3. RISK IDENTIFICATION AND EXPOSURE TREATMENT

Employees showing any of the symptoms of COVID19 must reduce contact with others by:

- a. Isolating yourself at home for 14 days to avoid spreading it to others
- b. If you live with others, stay in a separate room, or keep a 2-metre distance
- c. Visit a health care professional or call your local public health authority
- d. Call ahead to tell them your symptoms and follow their instructions

Isolation means staying at home when displaying the symptoms of COVID19. By avoiding contact with other people, the spread of disease to others in the community can be reduced. If an individual is observed to be displaying the symptoms of COVID19 in the workplace, any contact should be avoided by removing oneself from the immediate area. This should be reported to the immediate supervisor.

Limit Contact

- a. Do not leave home unless it is to seek medical care
- b. Do not use public transportation (e.g. buses, taxis)
- c. Arrange to have groceries and supplies dropped off at your door to minimize contact
- d. Stay in a separate room and use a separate bathroom from others in your home, if possible
- e. If you must be in contact with others, practice physical distancing and keep at least 2 meters between yourself and the other person.
- f. Avoid contact with individuals with chronic conditions, compromised immune systems and older adults.
- g. Keep any interactions brief and wear a medical mask if available, or if not available, a non-medical mask or facial covering
- h. Avoid contact with animals, as there have been several reports of people transmitting COVID-19 to their pets.

Wash Hands

- a. Wash your hands every 30 minutes with soap and water for at least 20 seconds, and dry with disposable paper towels or dry reusable towel, replacing it when it becomes wet.
- b. Wash your hands immediately after touching a surface, using hand tools, or using equipment that any other employee may have also used previously.
- c. You can also remove dirt with a wet wipe and then use an alcohol-based hand sanitizer.

- d. Avoid touching your eyes, nose, and mouth.
- e. Cough or sneeze into the bend of your arm or into a tissue.

Avoid Contaminating Items & Surfaces

- a. At least once daily, clean and disinfect surfaces that you touch often, like toilets, bedside tables, doorknobs, phones, and television remotes.
- b. Do not share personal items with others, such as toothbrushes, towels, bed linen, utensils, or electronic devices.
- c. To disinfect, use only disinfectants that have a Drug Identification Number (DIN). A DIN is an 8-digit number given by Health Canada that confirms the disinfectant product is approved and safe for use in Canada.
- d. Place contaminated items that cannot be cleaned in a lined container, secure the contents, and dispose of them with other household waste.
- e. Put the lid of the toilet down before flushing.
- f. Wearing a face mask, including a non-medical mask or facial covering (i.e., constructed to completely cover the nose and mouth without gaping, and secured to the head by ties or ear loops), may trap respiratory droplets and stop them from contaminating surfaces around you - but wearing a mask does not reduce the need for cleaning.

Hygiene

Proper hygiene can help reduce the risk of infection or spreading infection to others:

- a. Wash your hands every 30 minutes with soap and water for at least 20 seconds, especially after using the washroom and when preparing food. Use alcohol-based hand sanitizer if soap and water are not available.
- b. When coughing or sneezing:
 - a. cough or sneeze into a tissue or the bend of your arm, not your hand
 - b. dispose of any tissues you have used as soon as possible in a lined waste basket and wash your hands afterwards
- c. Avoid touching your eyes, nose, or mouth with unwashed hands

Cleaning

Coronaviruses are one of the easiest types of viruses to kill with the appropriate disinfectant product when used according to the label directions.

Although they do not claim to kill COVID-19, cleaners can play a role in limiting the transfer of microorganisms. Health Canada recommends cleaning high-touch hard surfaces often, using a disinfectant according to the label directions. These surfaces include:

- a. Toilets
- b. Phones
- c. Electronics
- d. Door handles
- e. Bedside tables
- f. Television remotes
- g. Hand tools
- h. Equipment, including Zamboni controls

Discarding Used PPE, Trash, Other Items

Previously used PPE such as gloves and disposable masks, as well as any other items intended to be discarded must be done in a manner that ensures surfaces that could potentially have the virus are not touched by an employee. Employees should wear disposable gloves when handling such items and once

the work assignment has finished, the employee should wash hands thoroughly and apply hand sanitizer.

A. MONITORING THE WORKPLACE

Upon returning to work from layoff or upon hiring (new employee), the health status of all employees will be screened by their immediate supervisor to identify any underlying vulnerabilities related to COVID19 using a declaration checklist. Refer to Appendix A – Employee Protocol and Commitment to Safety for

details. This form will be kept in the employee’s personnel file. In the event the screening of an employee reveals one or more vulnerabilities, the employee will not be allowed to enter the workforce. Daily, all employees at the start of their shift will complete a self-screening checklist for COVID19-related vulnerabilities. Refer to Appendix B – Fit to Work Questionnaire for details. This form will be submitted to the immediate supervisor prior to commencing work activities and kept in a separate, secure file and shredded after 21 days. In the event the screening of an employee reveals one or more vulnerabilities, the employee will not be allowed to enter the workforce.

Anyone intending to enter a MLS Arena facility will be pre-screened for COVID19-related vulnerabilities. Refer to Appendix C – Visitor Questionnaire for details. In the event the screening of a visitor reveals on or more vulnerabilities, the visitor will not be allowed to enter the building and will be requested to leave the premise immediately.

4. COVID19 EXPOSURE CONTROL

This section outlines MLS Arena’s system to minimizing the risks associated with having its employees, contractors, and visitors unexpectedly exposed to COVID19. MLS Arena’s exposure control system is comprised of the following attributes:

- a. Administrative controls
- b. Game/practice format controls
- c. Use of personal protective equipment
- d. Engineered controls
- e. Training

A. ADMINISTRATIVE CONTROLS

Administrative controls are the policies and procedures developed for non-ice activities. These controls include:

- a. MLS Arena COVID19 Safety Policy – Refer to Appendix D
- b. MLS Arena COVID19 Safety Procedure – Refer to Appendix E
- c. MLS Arena Disinfecting Procedure – Refer to Appendix F
- d. MLS Arena Physical Distancing Procedure – Refer to Appendix G

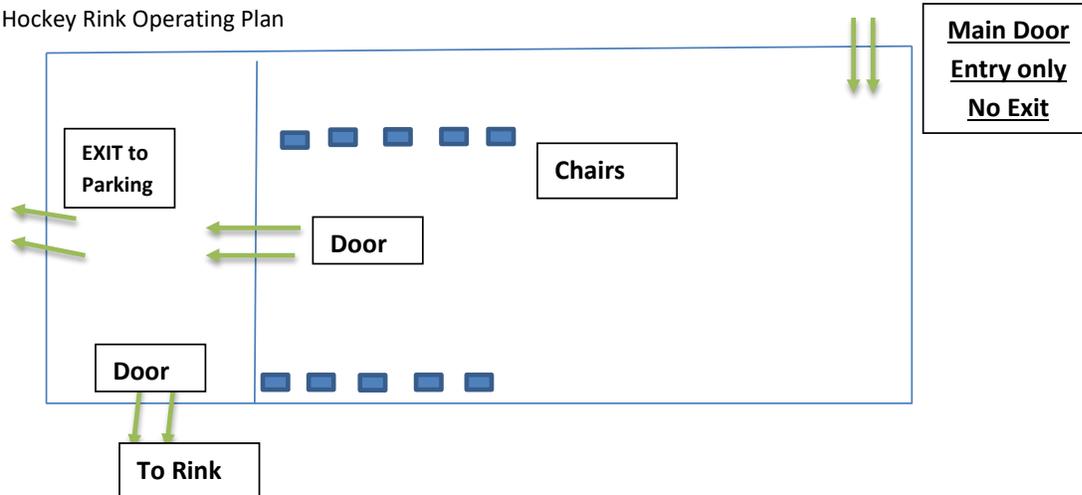
B. PRACTICE FORMAT CONTROLS

Game format controls are modifications made to the standard 5 on 5 hockey game that is played in most arenas in North America. To maximize physical distancing and limit the occupancy levels in facilities, MLS Arena has developed a game format that utilizes a maximum of ten skaters on ice at any time and Maximum 5 users on each quarter of the turf. All Tenants will be required to follow the Return to Play protocols as circulated by Hockey Canada , Ontario Hockey Federation, Ontario Soccer and other regulatory body thereof.

Facility Zones

Hockey Rink:

Hockey Rink Operating Plan



1. Only Kids born on or after 2010 year are allowed on ice as per current public health guidelines.
2. **Only 10 people are allowed on ice, no games and or scrimmages.**
3. All Entry will be through front door
4. All Exit will be through the back door towards the dome.
5. All Players / coaches / instructors / participants while in the building will wear either the face shields connected to hockey helmets.
6. Players will be not be allowed in the building unless the instructor / coach/ trainer is **on site**.
7. Instructor / Coach / Trainer will be responsible to complete the COVID19 questionnaire and Waiver for all the participants of the group.
8. One Asst. coach, administrator will be allowed to stay in the building for organising the waivers and forms, this individual will ensure that they are wearing Face Shields and face Masks at all time.
9. Players are required to be ready to skate i.e. fully dressed in the gear, with a small bag for the skates and water bottle.
10. Change room will be closed.
11. Chairs will be kept in lobby for players/coaches to wear their skates.
12. Coaches will ensure that their group do not proceed to the ice till such time a go ahead has been given by the Facility operator.
13. All renters will leave the building within 10 minutes of them getting off ice, with coaches / instructors ensuring that they move along all the participants of their groups.
14. Only one gender neutral washroom will be open.
15. No spectators will be allowed in the building.
16. Washroom in the lobby will be closed and only one stall will be open for emergency use.
17. Instructor / Coach / Trainer will ensure that they follow social distancing guidelines while on ice.

Soccer Dome:

1. All entry will be through the building front door.
2. All exit will be through the parking gate.
3. All participants to sanitise their hands immediately on entering the building.
4. **Only 10 people are allowed per room, no games or scrimmages.**
5. All players to stay within their own rooms.
6. All players to maintain physical distancing while on field.

7. Only one person is allowed to enter the revolving door at a time.
8. Washroom access for the soccer field players is in the main building , with access through the front door.

Renters:

Contractors will be required to submit a practice/drill summary to the facility management. This summary must show which drills will be utilized and how physical distancing will be enforced throughout the entire session. Summaries not demonstrating physical distancing of participants will result in the ice contracts being terminated or put on hold until a proper summary has been provided.

C. PERSONAL PROTECTIVE EQUIPMENT

Personal protective equipment is to be used by employees, customers, athletes, and visitors entering the facility as outlined in the COVID19 Safety Policy and Standard Operating Procedures. This section outlines the approved PPE to be used at MLS Arena facilities.

Game Protection

Athletes who are participating in hockey games to wear full-face shields for additional protection from COVID19. Refer to Appendix H – Hockey Face Shields for specifications.

Non-Medical Face Masks

MLS Arena employees are issued with non-medical face masks which must be disposed off at the end of the shift.

All employees wearing these masks should ensure the masks achieve the following:

- a. allow for easy breathing
- b. fit securely to the head with ties or ear loops
- c. be changed as soon as possible if damp or dirty
- d. be comfortable and not require frequent adjustment
- e. be large enough to cover the nose and mouth completely and comfortably without gaping

If any of these attributes are not achieved, the employee should bring this to the attention of his/her immediate supervisor for resolution.

Gloves

Disposable latex gloves are required to be worn by maintenance and janitorial staff while working in all areas of the building that are frequented by other employees, customers, and visitors. Refer to Appendix J – Disposable Latex Gloves for specifications of the gloves supplied to MLS Arena employees. After use, these gloves should be discarded in the appropriate garbage receptacle and the employee should immediately wash hands and apply hand sanitizer.

Face Shields

All MLS Arena employees who regularly interface with customers and athletes are required to wear face shields when inside the building . Refer to Appendix K – Face Shields for specifications. Prior to use, the employee should clean the face shield with soap and water and then immediately wash hands and apply hand sanitizer.

D. ENGINEERED CONTROLS

MLS Arena’s use of engineered exposure controls include the products it uses for disinfecting, mechanical equipment, and providing barriers between customers and its employees.

Disinfectants

Different areas of each facility are disinfected throughout the day by the maintenance and janitorial staff. These disinfectants are approved by Health Canada and are safe for use in MLS Arena facilities. In addition to this, dispensers for disinfectant wipes have been installed outside change rooms which players may use to disinfect contact areas. Refer to Appendix L – Approved Disinfectants for details.

Hand Sanitizer

Hand sanitizing dispensers are in multiple areas of each facility and outside change rooms. The hand sanitizer is approved by Health Canada and authorized for use in commercial facilities. Refer to Appendix M – Hand Sanitizer for details.

E. TRAINING

MLS Arena utilizes mandatory training programs to ensure employees are properly trained to prevent and handle emergency situations. Training on the hazards and effects of COVID19 will be performed by the employer or the employer's designate. Records of attendance, dates of training and training material will

be documented and retained. Additional training or reference material on COVID19 will be made available to employees upon request.

Ongoing Employee Training

All employees will be retrained annually on the importance of reporting to their supervisor if they feel sick and the requirement to stay home if they feel sick, display the symptoms of COVID19, or identify any vulnerabilities to COVID19 through the self-screening and declaration questionnaires.

Customer Training

At the time of registration, this Exposure Control Plan will be made available to all customers which includes MLS Arena's COVID19 Safety Policy and COVID19 Standard Operating Procedures. Customers will be required to review these documents and sign-off that they understand and will abide by them. All MLS Arena facilities will be outfitted with high visibility signage outlining the operating rules, wayfinding, zones, physical distancing demarcation, hygiene procedures, and occupancy limits related to COVID19.

5. REPORTING, INVESTIGATING, CONTACT TRACING

In the event an employee has tested positive for COVID19, they must remain at home and report this to their immediate supervisor. The supervisor will determine the employee's last day of work and interaction with other employees, customers, and visitors to the facility. The supervisor will make a list of all known and potential contacts who may have interacted with the employee using attendance records, employee sign-in sheets, game sheets, and visitor sign-in sheets. The employee will remain at home until authorized

by the supervisor to return to work which will require a physician's approval, as outlined in MLS Arena's COVID19 Standard Operating Procedure.

Disclosure

The contact information for those employees, customer, and visitors who may have become infected to COVID19 from interactions with the infected employee will be made available to public health officials upon their request.

Appendix A – Employee Protocol and Commitment to Safety Declaration

As an employee of MLS Arena, I will adhere to the noted company policies and protocols as outlined by my employer to ensure the safety of myself, my colleagues, my employer, and our guests.

I agree to the following:

- I will not come in to work if I have or have had in the last 10 days symptoms of COVID-19 and will instead self-isolate if I have any of the symptoms (symptoms include: chills, new or worsening cough, shortness of breath, sore throat, and new muscle aches or headache).
- If I start to have symptoms of COVID-19 while on shift I will immediately advise my supervisor and make necessary arrangements to go home to self-isolate.
- I will abide by the company protocols on social distancing among staff, guests, and members of the public and will maintain a distance of two meters as much as possible while still being able to do my job efficiently and effectively.
- I will abide by the company protocol regarding handwashing and sanitizing my hands frequently
- I will abide by the company protocol for cleaning of our space to ensure safety of all staff, guests, and myself.
- I will advise my dedicated supervisor of any safety concerns I may have. This will help to ensure safety and confidence among my teammates, my employer, our guests, and myself.
- I will not come to work if directed by Public Health to self-isolate.

Before Each Shift, I commit to the company check which includes:

- Not having symptoms of COVID-19.
- I have not been in contact with someone who has COVID-19.
- I am not currently required to self-isolate.
- I have not been outside of my home Province or State in the last 14 days.

Failure to report a known illness or exposure to COVID-19 will be grounds for termination.

I acknowledge that I have read this condition of employment and I agree that I will inform my supervisor or manager, before starting any shift, if any of these factors apply to me.

Employee Name: _____

Facility & Department: _____

Employee Signature _____ Date _____

Appendix B – Employee Fit to Work Questionnaire

We require you to fill out the below questionnaire to assist in determining your fitness to work. The information in this questionnaire is collected and will be used for the purposes of determining fitness for work or visitation during the COVID -19 pandemic.

Always ensure you are following MLS Arena’s COVID – 19 protocols. The questionnaire intends to identify new symptoms or worsening symptoms that are related to allergies, chronic or pre-existing conditions. Those with symptoms related to pre-existing conditions or allergies can still go to work. Disclosure of the pre-existing condition is required.

<i>Printed Name:</i>	<i>Signature:</i>	<i>Date:</i>

Risk Assessment: Screening Questions:

		<i>Please check</i>		✓	✓
1.	Are you sick with a cold or flu or are you displaying any signs of COVID19 and/or flu-like symptoms?	YES		NO	
2.	Do you have any of the following symptoms which are new or worsened if associated with allergies, chronic or pre-existing conditions: fever, cough, shortness of breath, difficulty breathing, sore throat, and/or runny nose?	YES		NO	
3.	Have you returned from outside the country (including Canada to USA and vice versa) in the past 14 days?	YES		NO	
4.	In the past 14 days, at work or elsewhere, did you have close contact with someone who has a probable or confirmed case of COVID19?	YES		NO	
5.	In the past 14 days, at work or elsewhere, did you have close contact with a person who had acute respiratory illness that started within 14 days of their close contact to someone with a probable or confirmed case of COVID-19?	YES		NO	
6.	In the past 14 days, at work or elsewhere, did you have close contact with a person who had acute respiratory illness who returned from travel outside of the country in the 14 days before they became sick?	YES		NO	
7.	In the past 14 days have you been directed by Public Health to self-isolate?	YES		NO	

If you answer “YES” to any of the questions, you are **not permitted to attend work**. If you answer “NO” to all the above, you can proceed to work. If you develop symptoms, please complete a new questionnaire, and advise your manager.

Appendix C – Visitor Questionnaire

CONTACT NUMBER: _____

<i>Printed Name:</i>	<i>Nature of Visit:</i>	<i>Date:</i>

Risk Assessment: Screening Questions:

		<i>Please check</i>			
		✓		✓	
1.	Are you sick with a cold or flu or are you displaying any signs of COVID19 and/or flu-like symptoms?	YES		NO	
2.	Do you have any of the following symptoms which are new or worsened if associated with allergies, chronic or pre-existing conditions: fever, cough, shortness of breath, difficulty breathing, sore throat, and/or runny nose?	YES		NO	
3.	Have you returned from outside the country (including Canada / USA) in the past 14 days?	YES		NO	
4.	In the past 14 days, at work or elsewhere, did you have close contact with someone who has a probable or confirmed case of COVID19?	YES		NO	
5.	In the past 14 days, at work or elsewhere, did you have close contact with a person who had acute respiratory illness that started within 14 days of their close contact to someone with a probable or confirmed case of COVID-19?	YES		NO	
6.	In the past 14 days, at work or elsewhere, did you have close contact with a person who had acute respiratory illness who returned from travel outside of the country in the 14 days before they became sick?	YES		NO	
7.	In the past 14 days have you been directed by Public Health to self-isolate?	YES		NO	

Please share your completed questionnaire with the screener. If you answer “YES” to any of the above, you are **not permitted to enter the facility**. If you answer “NO” to all the above, you can enter the facility when instructed to do so.

Appendix D - COVID19 Safety Policy

PURPOSE

	MLS ARENA	POLICY STATEMENT
	Applies to:	641 Danforth Road
	Date Last Approved:	June 5, 2020
	Approvals:	Management
SUBJECT:	COVID 19 Safety Policy	

MLS Arena endeavors to provide a safe, healthy, and secure environment in which to carry on its business. All possible preventive measures are taken to eliminate accidental injuries, occupational diseases, and risks to personal security.

Our goal is to minimize the health risk of COVID19 to employees, customers, and visitors of MLS Arena facilities by reducing exposure to the virus through adherence to strict protocols and physical barriers. COVID19 is a novel virus and as such has many properties and characteristics that are unknown by public health officials. This policy has been developed with an intention on minimizing health risk based on the information available to MLS Arena's management.

APPLICATION

MLS ARENA EMPLOYEES

Employee safety will be guided by standard operating procedures (SOP's) and processes developed. As these SOP's will be modified through time, ongoing updates will be provided.

SOP's will identify personal protective equipment (gloves, masks, etc.), physical distancing, cleanliness & hand hygiene, and any other protocols developed by health authorities and / or industry experts.

MLS Arena will ensure all employees are informed and trained on these SOP's.

CUSTOMERS

Customer safety will be guided by standard operating procedures (SOP's) and processes developed. As these SOP's will modify through time, ongoing updates will be provided.

SOP's will identify protective equipment (gloves, masks, etc.), physical distancing guidelines, facility cleanliness & hand hygiene requirements (hand sanitizers, etc.), and any other protocols developed by health authorities and / or industry experts.

MLS Arena will ensure customers are informed of these SOP's through our marketing channels, signage (facility & website) and in-person contact with our employees.

CONTRACTORS, VISITORS AND OR VENDORS

Contractor, visitor, and vendor safety will be guided by standard operating procedures (SOP's) and processes developed. As these SOP's will modify through time, ongoing updates will be provided.

SOP's will identify protective equipment (gloves, masks, etc.), physical distancing guidelines, facility cleanliness & hand hygiene requirements (hand sanitizers, etc.), and any other protocols developed by health authorities and / or industry experts.

MLS Arena will ensure contractors and vendors are informed of these SOP's through our email channels, signage (facility & website) and in-person contact with our managers & employees.

TENANTS

Building tenants are an important revenue stream for MLS Arena however they must also comply with MLS Arena's safety protocols even if their rented space is segregated from the rest of the facility and has a separate entrance. Stopping the spread of the virus is the responsibility of all occupants of the building.

Tenant safety will be guided by standard operating procedures (SOP's) and processes developed. As these SOP's will modify through time, ongoing updates will be provided.

SOP's will identify protective equipment (gloves, masks, etc.), physical distancing guidelines, facility cleanliness & hand hygiene requirements (hand sanitizers, etc.), and any other protocols developed by health authorities and / or industry experts.

MLS Arena will also be cognizant of possible protocols related to the industry the tenant is part of.

Example:

Physiotherapy, Daycare, etc.

MLS Arena will ensure tenants are informed of these SOP's through our facility Managers.

CONTACT TRACING – FACILITY LEVEL

1. In the event an employee reports that he/she has tested positive for COVID19, the Manager of the facility will immediately notify MLS Arena's Enterprise Risk Management Committee.
2. The Manager will trace all other employees, contractors, and visitors that the employee came in contact with over the previous 14 days.
3. The General Manager will notify all personnel, at the direction of the ERM, that the employee may have been in contact with and possibly infected. Those employees will be directed to begin self-isolation for 14 days. After the self-isolation period is over, personnel will be required to complete the Fit to Work Questionnaire before returning to work if no vulnerabilities identified.

Appendix E - COVID19 Standard Operating Procedures

COVID19 Standard Operating Procedures As at: June 5, 2020

General Procedures

The purpose of these procedures is to minimize the health risk of COVID19 to customers, employees, tenants, and visitors of MLS Arena facilities by reducing exposure to the virus through operating protocols and physical barriers. These procedures have been developed based on information from local public health authorities as well as requirements/policies issued by governments at all levels.

MLS Arena Employees

1. Upon hire or return to work from layoff, MLS Arena employees will be required to sign-off the Protocol and Commitment to Safety declaration.
2. Daily prior to commencing work, each MLS Arena employee will be required to complete the Fit to Work Questionnaire.
3. MLS Arena employees are required to wear face masks while working inside a facility including offices, rink spaces, restaurants, and maintenance areas when physical distancing is not 100% achievable at all times.
4. MLS Arena employees must follow physical distancing protocols at all times (inclusive of coffee and lunch breaks) by staying at least 6' (2 meters) apart from other employees, customers, and visitors.
5. MLS Arena employees must wash hands every 30 minutes and apply hand sanitizer. Supervisors will allow adequate time in work assignments and schedules to allow employees adequate time to carry-out this requirement.
6. Upon entering a facility, employees should proceed to the nearest public washroom and thoroughly wash hands and apply hand sanitizer. In the event an employee leaves a facility, even for a short period of time, the employee must follow this procedure upon re-entering the facility.
7. All employees must sign-in to a logbook at the commencement of their shift. The clock-in/out procedure for hourly employees meets this requirement. This is to assist public health officials with contact tracing in the event of an outbreak.
8. In the event an employee feels sick, displays the symptoms of COVID19, or identifies vulnerabilities to COVID19 through the self-screening and declaration questionnaires, the employee must stay home and call their supervisor with an update.
10. Employees are required to report to their supervisor any suspected occurrences of illness within the workplace.
11. No employee will be disciplined for missing work due to COVID19 or preventing the spread by not coming to work when sick.

Customers & Athletes

1. Athletes who are participating in hockey games may be required to wear a full-face shield depending on the Protection Condition Level established by MLS Arena's Management Committee.
2. Athletes who are not participating in a hockey game but are partaking in on-ice activities are not required to wear COVID19 personal protective equipment while skating and/or practicing on the ice.

3. Customers are to follow physical distancing protocols at all times by staying at least 6' (2 meters) apart from MLS Arena employees and other customers and visitors.
4. Customers are to apply hand sanitizer and ideally wash hands immediately upon entering a facility.
5. The total occupancy within a MLS Arena facility may be restricted by public health policy which means that some customers or spectators may not be permitted to enter a facility.
6. Customers and athletes who are deemed as "vulnerable persons" to COVID19, as defined by Health Canada or the Centers for Disease Control CDC, should not enter a MLS Arena facility.
 - a. [Health Canada](#)
7. Customers who are not following these safety protocols will be given the opportunity to comply if they are able to do so. In the event a customer chooses not to comply or is unable to do so, the customer will be asked to leave the premise.
8. All MLS Arena facilities are restricted to customers and athletes with a birth year of 2010 or older.

Contractors & Visitors

1. All Contractors hired to work inside a MLS Arena facility, and all visitors are required to formally sign-in at the front office. This is to assist public health officials with contact tracing in the event of an outbreak.
2. All Contractors and visitors entering a MLS Arena facility are required to complete the "Visitor Questionnaire" that is used for screening employees.
3. Upon entering a facility, contractors and visitors should proceed to the nearest public washrooms and thoroughly wash hands and apply hand sanitizer. In the event a contractor or visitor leaves a facility, even for a short period of time, the individual must follow this procedure upon reentering the facility.
4. The total occupancy within a MLS Arena facility may be restricted by public health policy which means that some contractors or visitors may not be able to enter a facility. Therefore, contractors and visitors should make appointments before coming to the facility.
5. Contractors or visitors that are not following these safety protocols will be given the opportunity to comply. In the event a contractor or visitor chooses not to comply, they will be asked to leave the premise.

Tenants

Tenants are required to follow MLS Arena's COVID19 safety protocols even if their rented space is segregated

from the rest of the facility and has a separate entrance. Stopping the spread of the virus is the responsibility of all occupants of the building. Tenants are required to follow the guidelines, policies, and regulations established by Federal, regional, and local government authorities, Public Health Agencies, and agencies overseeing worker protection. Tenants must provide MLS Arena with a copy of their COVID19 exposure control plans and demonstrate how they will follow their own documented controls, regulations and guidelines established by officials and agencies in the region they operate.

The following procedures should be implemented by the management of MLS Arena's tenants:

1. Employees are to follow physical distancing protocols at all times (including lunch and coffee breaks) by staying at least 6' (2 meters) apart from other employees, customers, and visitors.

2. Employees should proceed to the nearest public washrooms and thoroughly wash hands and apply hand sanitizer. In the event an employee leaves a facility, even for a short period of time, the employee must follow this procedure upon re-entering the facility.
3. Employees must sign-in to a logbook to assist public health officials with contact tracing in the event of an outbreak.
4. Where possible, tenants should maintain a logbook of customer and visitor attendance.
5. In the event an employee feels sick or displays the symptoms of COVID19, the employee must stay home and call supervisor with an update. The tenant must immediately notify the General Manager of the facility.

Appendix F – Disinfecting Procedure

COVID19 Disinfecting Procedures As at: June 5, 2020

General Procedures

The purpose of this procedure is to minimize the health risk of COVID19 to customers, employees, tenants, and visitors of MLS Arena facilities by reducing exposure to the virus through disinfection of touch points and high traffic areas. These procedures have been developed based on information from local public health authorities as well as requirements/policies issued by governments at all levels.

Area	Frequency	Product
Handrails, door push bars, water fill stations: Entire building	1. Hourly	G-700 diluted ; Food Grade disinfectant rags
Public washroom counters, sinks, faucets, paper dispensers	1. Hourly	G-700 diluted ; Food Grade disinfectant rags
Employee washroom counters, sinks, faucets, paper dispensers	1. Hourly	G-700 diluted ; Food Grade disinfectant rags
Ice resurfacers (Zamboni) driver controls	1. Before each use	G-700 diluted ; Food Grade disinfectant rags
Hand tools and equipment	1. Before each use	G-700 diluted ; Food Grade disinfectant rags
F&B tables, chairs, counters	1. Hourly and after each use	G-700 diluted ; Food Grade disinfectant rags
Players benches, penalty box, timekeeper box	At end of each rental and at end of each night: Sprayed with G-700 diluted ; 1. Food Grade disinfectant 2. Wiped down Sprayed with G-700 diluted ; 3. Food Grade disinfectant	G-700 diluted ; Food Grade disinfectant rags, pump sprayer
Changeroom benches, floor, lower walls	At end of each game or rental and at end of night Sprayed with G-700 diluted ; 1. Food Grade disinfectant 2. Wiped down	G-700 diluted ; Food Grade disinfectant rags, pump sprayer

This disinfecting activity is in addition to the regular cleaning duties already in place at each facility and is not meant to be a substitute for the efforts already taking place to keep our buildings clean.

Appendix G – Physical Distancing Procedure

COVID19 Physical Distancing Procedure As at: June 5, 2020

General Procedures

The purpose of this procedure is to minimize the health risk of COVID19 to customers, employees, tenants, and visitors of MLS Arena facilities by reducing exposure to the virus through physical distancing of occupants and limiting the occupancy levels within each facility to the maximum allowable under public health restrictions in each region. These procedures have been developed based on information from local public health authorities as well as requirements/policies issued by governments at all levels.

Building Occupancy

1. Total headcount within each facility is to be tracked on an ongoing basis while in operation.
 - o The number of occupants leaving and entering predetermined zones within the facilities will be tracked to ensure that the total occupancy does not exceed the maximum allowable number of people per zone
2. A Zone Control Attendant will be deployed to each entrance/exit to control the flow of occupants in and out of a zone. The Zone Control Attendant will have the authority to prevent visitors from entering the facility when total headcount has reached the maximum allowable.
3. Athletes/Renters will be restricted from entering the facility until 10 minutes before game time.
4. Athletes will be mandated to leave the facility within 10 minutes after activities have ceased.
5. No spectators will be allowed in the building or in the dome.

Physical Distancing

1. All building occupants will remain 6' (2 meters) apart from each other at all times. This includes but not limited to:
 - o Playing surfaces
 - o Entrance into the facility
 - o Restaurant and concession
 - o Viewing areas
 - o Rink spaces
 - o Public washrooms
 - o Offices
2. Athletes are required to follow Physical distancing practices while in change rooms, walking to/from change rooms, walking to/from players benches, while on players benches, and walking to exit the facility.
3. During game activities athletes may come within 6' (2 meters) of each other however when play has stopped, players must follow Physical distancing practices.
4. Loitering and crowd gathering outside the facility are prohibited.

Appendix H – Hockey Face Shield



Appendix I – Face Masks (Disposable) / Non Medical



APPENDIX J – DISPOSABLE LATEX GLOVES

Product Details



Pictures accompanying product descriptions are provided for example only. Actual products and packaging may differ. Items may not be to scale.

Description: 223BF SMALL 4MIL VINYL DISPOSABLE
GLOVE POWDER FREE CFIA COMPLIANT

Veritiv Code: 123180

Pack Size(s): 100/PKG
1000/CS

Weight: 19.00

Weight Per: M(1000)

Manufacturer: RONCO PROTECTIVE PRODUCTS

Manufacturer Code: 223BF

Colour: BLUE

APPENDIX K – FACE SHIELDS



APPENDIX L – APPROVED DISINFECTANTS

G-700 : HEALTH CANADA DRUG IDENTIFICATION NUMBER: 00695572



APPENDIX M – APPROVED HAND SANITIZER

Hand Sanitizer stations as supplied and maintained by Orkin Canada.