



## Good Dog Collective PetCo.

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416-368-2275  
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### NEW CLIENT REGISTRATION FORM

#### Owner's Information:

Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email: \_\_\_\_\_

#### Pet Information:

Pet's Name: \_\_\_\_\_

Pet's Breed: \_\_\_\_\_

Pet's Age (Approximate if unknown): \_\_\_\_\_

Sex: ☐ Female ☐ Male

Has your Pet been either Spayed or Neutered?: ☐ Yes ☐ No

Does your dog have any allergies or sensitivities? ☐ No ☐ Yes (please specify):

\_\_\_\_\_

Any health or medical concerns? ☐ No ☐ Yes (please specify):

\_\_\_\_\_



Veterinary Information:

Vet's Name: \_\_\_\_\_

Clinic Name: \_\_\_\_\_

Emergency Contact:

Contact Name: \_\_\_\_\_

Contact Number: \_\_\_\_\_

Email: \_\_\_\_\_

Authorized Pick-Up (ID required at pickup)

Contact Name: \_\_\_\_\_

Contact Phone Number: \_\_\_\_\_

Email: \_\_\_\_\_

How did you hear about us?

- ~ Social Media (Instagram)
- ~ Google / Internet Search
- ~ Client Referral
- ~ Vet Referral
- ~ Walk-In
- ~ Word of Mouth
- ~ Other (please specify): \_\_\_\_\_

May we take photos of your dog for social media? ☐ Yes ☐ No What is your Pets Instagram handle?: \_\_\_\_\_

## **POLICIES**

To ensure the comfort and safety of every pet in our care, and to provide a personalized grooming experience, we kindly ask that all clients review and adhere to the following policies:

**Medical Emergency:** In the event of a medical emergency, we will make every effort to contact the owner and/or emergency contact. If neither can be reached, your pet will be taken to the nearest veterinary clinic: Pet Nation, 445 King St East, M5A 1L5. The owner is responsible for all veterinary expenses.

**Health & Medical Conditions:** It is the owner's responsibility to ensure their pet is in good health and to inform Good Dog Collective (GDC) staff of any pre-existing conditions. Grooming may occasionally reveal or aggravate underlying health issues, particularly in senior or ill pets.

**Vaccinations:** All pets must be up to date on Rabies and DHPP vaccinations. A waiting period of 48 hours is required after any vaccination before a grooming appointment. GDC is not responsible for exposure to unvaccinated pets. Owners must ensure vaccinations are current before each appointment.

**Fleas & Ticks** From April to November, pets must be on a flea/tick prevention treatment to enter the salon. If fleas are found, a flea bath will be given at the owner's expense, in addition to the groom. Alternatively, appointments can be rescheduled once fleas are treated.

**Accidents:** While rare, accidents can occur. Grooming tools are sharp, and even with extreme care, minor injuries such as cuts or nicks may happen especially if a pet is restless. Your pet's safety is our top priority. If a serious issue arises and the owner is not available, we will seek immediate veterinary care.

**Cancellations:** We require 24 hours' notice for cancellations or rescheduling. No-shows or late cancellations are subject to a \$25 + tax non-refundable fee. Exceptions may be made at the groomer's discretion in cases of genuine emergencies.

**Late Arrival & Pick-Up:** Please arrive on time. Clients arriving more than 30 minutes late may be charged \$25 + tax, and the appointment may be forfeited. Pets must be picked up at the agreed time. As we are a cage-free facility, pets left over 30 minutes past pick-up time will incur a \$25 handling fee, plus \$25 per additional 30 minutes. A walk-home service may be offered starting at \$25, based on staff availability and distance.



## POLICIES

**Post-Groom Touch-Ups:** If your pet requires any touch-ups, please contact us within 24 hours of the appointment. Requests made after 24 hours will be treated as a new appointment and charged accordingly.

**Right to Refuse Service:** Good Dog Collective reserves the right to refuse service to any pet or owner for reasons including but not limited to: pet health, age, behavior, aggression, lack of vaccinations, unrealistic grooming requests, or disrespectful behavior toward staff.

By signing below, I acknowledge that I have read, understood, and agree to the above policies.

Owner's Signature: \_\_\_\_\_

Date: \_\_\_\_\_