

PRIVACY POLICY

Last updated: 03.2026

1. Introduction

SwissChina Solutions GmbH – SCSmetal Division (“SCSmetal,” “we,” “us,” or “our”) respects your privacy and is committed to protecting your personal data. This Privacy Policy explains how we collect, use, store, and disclose your personal data when you use our website or contact us regarding our products and services.

This policy complies with the Swiss Federal Act on Data Protection (DSG), the revised Data Protection Act (revDSG), and, where applicable, the EU General Data Protection Regulation (GDPR).

2. Data Controller

SwissChina Solutions GmbH – SCSmetal Division

Bahnstrasse 8

8603 Schwerzenbach

Switzerland

Email: info@scsolution.ch

3. Data We Collect

We may collect and process the following categories of personal data:

Identification Data

Name, email address, phone number, company name, and position.

Business Information

Project inquiries, quotation requests, order information, contracts, and communication records.

Website Usage Data

IP address, browser type, device information, pages visited, and interaction with our website.

Marketing Preferences

Your preferences regarding receiving updates or marketing communications from us.

4. How We Collect Data

Your personal data may be collected in the following ways:

- When you contact us via website forms, email, or phone
 - When you request quotations, product information, or services
 - When you communicate with us regarding projects or cooperation
 - Automatically through cookies and analytics technologies when visiting our website
-

5. Purpose of Data Processing

Your personal data may be processed for the following purposes:

Business Communication

To respond to inquiries, manage projects, and maintain business relationships.

Service Provision

To prepare quotations, coordinate sourcing projects, manage orders, and deliver services.

Website Optimization

To analyze website performance and improve user experience.

Marketing Communication (with consent)

To inform you about updates, services, or relevant industry information.

Legal Compliance

To comply with legal obligations under applicable laws and regulations.

6. Legal Basis for Processing

Personal data is processed based on one or more of the following legal bases:

- Performance of a contract or pre-contractual measures

- Legitimate business interests
 - Compliance with legal obligations
 - Your consent where required
-

7. Data Sharing and Third Parties

We do not sell or rent your personal data.

However, your data may be shared with:

- Trusted service providers (e.g. hosting providers, IT services)
- Manufacturing partners involved in specific sourcing or production projects
- Authorities where required by law

All partners are expected to comply with applicable data protection regulations.

8. International Data Transfers

In the course of providing our services, personal data may be transferred outside Switzerland or the European Economic Area, including to business partners involved in manufacturing or sourcing projects.

In such cases, appropriate safeguards are implemented to ensure an adequate level of data protection, including Standard Contractual Clauses or equivalent legal mechanisms.

9. Data Retention

Personal data is retained only as long as necessary to fulfill the purposes outlined in this policy or to comply with legal and contractual obligations.

10. Data Security

We implement appropriate technical and organizational security measures to protect personal data against unauthorized access, loss, misuse, or disclosure.

11. Your Rights

Depending on applicable law, you may have the following rights:

- Access to your personal data
- Correction of inaccurate or incomplete data
- Deletion of personal data where legally permissible
- Restriction or objection to certain processing activities
- Withdrawal of consent where processing is based on consent
- Data portability where applicable

To exercise your rights, please contact us at:

info@scsolution.ch

12. Cookies and Tracking Technologies

Our website may use cookies and analytics tools (such as website performance analytics) to improve functionality and understand visitor behavior.

You may control or disable cookies through your browser settings.

13. Changes to This Privacy Policy

We reserve the right to update this Privacy Policy from time to time. Updated versions will be published on our website with the revised date.

14. Contact

SwissChina Solutions GmbH – SCSmetal Division

Bahnstrasse 8

8603 Schwerzenbach

Switzerland

 Email: info@scsolution.ch