



# Workshop Terms & Conditions

## Deposit

To book your workshop we ask for a £10 per head deposit. This booking fee is non-refundable and is deducted from your final invoice. Once the booking fee has been received, your event is booked with us.

## Payment

Payment in full is required at least 7 days before your event. If payment is not received, flowers will not be ordered, unless otherwise specified.

## Cancellation

In the unfortunate event of cancellation, the booking fee cannot be refunded. In the unlikely event that we have to cancel for unavoidable circumstances, for example in the event of fire, natural disaster, death, serious family illness or tragedy all money paid by the client will be repaid. The company are only responsible for refunding moneys paid, and not anything to do with any other costs incurred by the inconvenience.

If we have to take the decision to cancel due to slander, abusive conduct etc, all moneys paid are forfeit and there is no right to any refund.

There are no refunds for cancellations after the final balance has been paid, unless by the agreement of both parties.

## Photographs

Wonderland in bloom reserve the right to take photographs of flowers and the setting prior to the event which may be used for promotional purposes. We will ask permission to use any other photographs.

## Responsibility

A waiver of liability is required to be signed prior to the workshop taking place.

Terms and Conditions may be updated at any time. By paying you booking fee, you are agreeing to any changes that are made. These will always be minor changes to wording only. Any major changes will be presented to you.

Last updated 10<sup>th</sup> August 2023