The State of Local

What every local business needs to know in a digitally powered world

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What are your business goals?



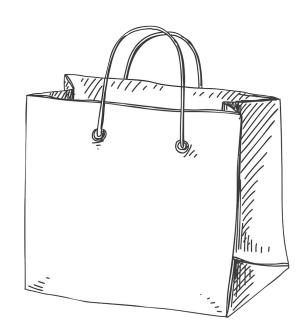
Buying decisions are made online



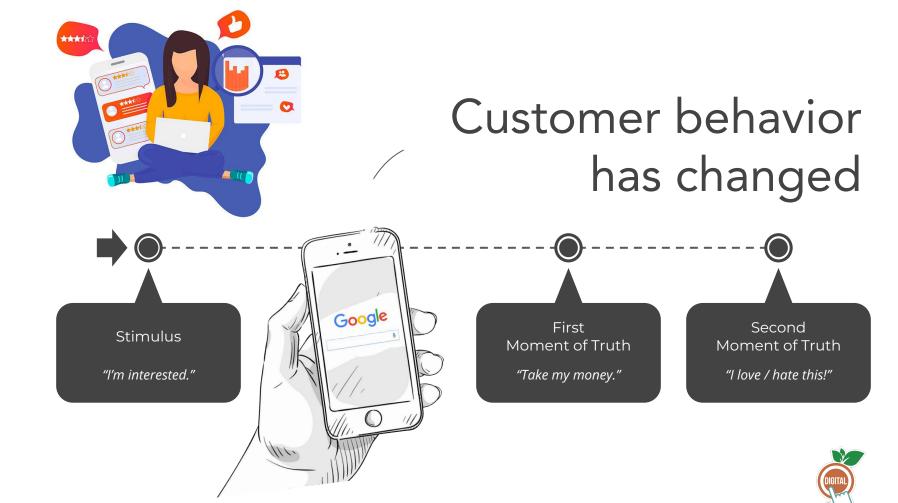
Shoppers say they've used online resources



Shoppers who visited a store and used online search before going in



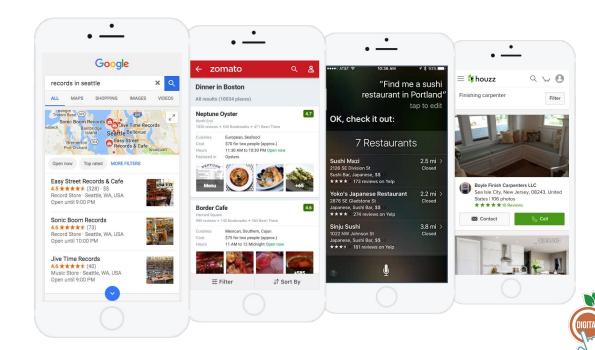




Do you **stand out** where people are making decisions?



Shoppers say they've used online resources



It's important to win in *each* stage.



How are you performing?



Conversion

Search Presence (2)



Awareness <





Recommended Strategies



START YOUR

DIGITAL MARKETING JOURNEY



Fully manage your digital marketing strategies with DIY tools.



Control the accuracy of your business listings across Google with Google My Business verification



Save time and improve performance with our fully managed services, including social posting and digital advertising.

78% of location-based mobile searches result in an **offline purchase.**

Local searches lead **50%** of mobile users to visit businesses **within 1 day.**

- ✓ SEO 10 Hours
- Google Ads campaign
- Managed review responses & Listing Sync Pro
- 6 weekly social posts on the platforms of your choice
- GMB Claim & Verification with on-going optimizations and 1 monthly GMB post.
- Business Center Including: Listing
 Builder & Distribution, Reputation
 Management, Social Marketing, Customer
 Voice and Executive Reporting



OPTIMIZE YOUR

SOCIAL COMMUNITY



Leverage your existing

brand and drive better

efforts to build your

results.



Target your audience with precision using built-in customer insights.



Turn social media into a revenue-generating machine for your business

97% of marketers are using **social media** to reach their audiences.

86% of consumers prefer an authentic and honest brand personality on **social networks.**

- 4 weekly posts on the platforms of your choice. Choose from Facebook, Instagram, LinkedIn, Twitter, or GMB.
- A monthly budget of \$30 for Facebook post boosting.
- A monthly blog post created by our dedicated team of writers.
- Business Center Including: Listing Builder & Distribution, Reputation Management, Social Marketing, Customer Voice and Executive Reporting



BOOST YOUR

CUSTOMER CONVERSIONS



Drive awareness to give your business more exposure in your local area.



Capitalize on your in-market audience that is actively searching for your services.



Engage prospects where they spend their time across all available channels.

65% of all clicks made by users who intend to make a purchase go to **paid ads.**

49% of people said they click on text ads, **31%** click on shopping, and **16%** click on video.

- Precise Digital Ads Service using one budget & delivering retargeting, Proximity, User Persona Audiences. Based on online and offline actions.
- ✓ Local Ads (enhanced features) Display
- ✓ Basic Ads + Digital Search ADs Basic 375
- Business Center Including: Listing Builder & Distribution, Reputation Management, Social Marketing, Customer Voice and Executive Reporting



REINFORCE YOUR

ONLINE PRESENCE



Drive awareness to give your business more exposure in your local area.



Capitalize on your in-market audience that is actively searching for your services.



Engage prospects where they spend their time across all available channels.

86% of consumers rely on the internet to find a **local business**.

97% of search engine users searched online to find a **local business.**

- Fully managed SEO program 10 hours monthly
- Google My Business Posts: 10x Month Managed Google Search Ads
- ✓ Listing Sync Pro
- ✓ Business Center Including: Listing Builder & Distribution, Reputation Management, Social Marketing, Customer Voice and Executive Reporting



MONITOR & MANAGE YOUR

ONLINE REPUTATION







Stay on top of the online activity affecting your business reputation.

Generate more revenue by influencing the consumer decision process.

Engage prospects in conversation through professionally managed services.

86% of consumers read reviews for **local businesses**.

Consumers read an average of 10 online reviews before feeling able to trust a local business.

- Monthly Blog Post + Email Campaign Management + 1 Monthly Email Campaign Creation + Story Tap User Generate Video + Reviews Starter
- ✓ Professionally Managed review responses
- ✓ Professionally Managed review requests
- Supercharged 2x review scanning Widget to display reviews from trusted sources on your website
- Business Center Including: Listing Builder & Distribution, Reputation Management, Social Marketing, Customer Voice and Executive Reporting



MASTER THE

WEBSITE ESSENTIALS



Custom-built websites, designed to perform.



Website maintenance and management.



Mobile and performance optimized features

Mobile websites that load in 5 seconds or less will end in a viewing session that's 70% longer than their slower counterparts.

61% of mobile searchers are more likely to contact a local business if they have a **mobile-friendly site.**

- Conversion Optimisation Tools- Form Builder Appointment scheduling and live chat. Digital Search Advertising 375 to drive traffic
- Additional 5 pages focused on your specific products or services which is better for SEO. Also includes ecommerce functionality up to 25 product skus
- Professionally designed mobile first (5 Page) website. Includes website maintenance and management hosted on a secure cloud
- Business Center Including: Listing Builder & Distribution, Reputation Management, Social Marketing, Customer Voice and Executive Reporting





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