

## **Sticky's Place Privacy Policy**

This document sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. By using our site, you indicate that you accept this privacy policy. Please do not use our site if you do not agree to this privacy policy.

Sticky's Place is a sole trader owned by Lorinda Dawn Pearson of The Villa, 110 Currian Road, Nanpean, St. Austell, Cornwall PL26 7YB. We treat the personal information of site users with the utmost respect and confidentiality and take reasonable steps to ensure that your personal information is stored securely and accurately. If you have any queries or comments about the policy or our use of your personal information, please get in touch with us by emailing us at [info@stickysplace.com](mailto:info@stickysplace.com) or writing to Lorinda Pearson The Villa, 110 Currian Road, Nanpean, St. Austell, Cornwall PL26 7YB. In general, we use the information we collect about you to help us provide accommodation solutions to users of our site, improve the features and services we offer and support our own marketing and promotion efforts.

When you visit, or use the services on our site, you may be asked to provide certain information about yourself, including your name and your contact details. We may also collect information about your use of our site as well as information about you from the emails or letters sent to you.

In particular, we may use your information to contact you for your views on our services and to notify you occasionally about important changes or developments to our site or our services. If you do not wish to be contacted in the future, please [email us](#).

If you have consented on the shortlist section or the appropriate email form, we may provide any of the information we collect to carefully screened third parties to contact you regarding products or services that we think may be of interest to you. If you change your mind about being contacted by these third parties in the future, please [email us](#).

Users of our site can request we provide them with a copy of the personally identifiable information we hold via [info@stickysplace.com](mailto:info@stickysplace.com). You may ask us to make any necessary changes to ensure that such information is accurate and kept up-to-date.

Like all websites, our servers automatically record "log files" containing information about the volume and characteristics of our website traffic e.g. Internet Protocol (IP) address, numbers of pages viewed, length of time spent on site.

We follow strict security procedures to ensure that your personal information is not damaged, destroyed, or disclosed to a third party without your permission and to prevent unauthorised access to it. The computers that store the information are kept in a secure facility with restricted physical access and we use secure firewalls and other measures to restrict electronic access. Only employees who need the information to perform a specific job are granted access to personally identifiable information. We will explicitly ask you when we need information to identify you. We may require you to co-operate with our security checks before we disclose information to you. Your information will not be transferred outside of the European Economic Area. We will retain your information for a reasonable period or for as long as is required by law.

We reserve the right to use and share information concerning our clients, including your IP address, with law enforcement authorities for the purpose of fraud prevention and to disclose your information to any new owner or partner should we enter into a sale/merger with another business entity. We may change our privacy policy from time to time as we add new services or in response to changes in the law or our commercial arrangements. Any changes to our policy will be posted on this page.