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# 2018 ANNUAL REPORT

COMMUNITY SERVICES INC.

P O BOX 328

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## The PROMISE OF COMMUNITY ACTION

COMMUNITY ACTION CHANGES PEOPLE’S LIVES, EMBODIES THE SPIRIT OF HOPE, IMPROVES COMMUNITIES AND MAKES AMERICA A BETTER PLACE TO LIVE. WE CARE ABOUT THE ENTIRE COMMUNITY AND WE ARE DEDICATED TO HELPING PEOPLE HELP THEMSELVES AND EACH OTHER.

### The Five Pillars of Poverty and what we do to help

#### 1. HUNGER

- \* Backpack Buddies
- \* Community Gardens
- \*Child food programs
- \*USDA Food

#### 2. Education

- \* Head Start
- \* Back to School Fairs
- \* Building Strong Families
- \* Meals with Class

#### 3. Health

- \* Community Services, Inc. works closely with a number of local healthcare providers and groups to provide for our Clients’ needs.

#### 4. Housing & Energy

- \* Weatherization
- \* HUD Section 8
- \* Utility/Energy Assistance
- \* HERO Program (MHDC)

#### 5. Economic & Family Security

- \* Income Tax Assistance
- \* Step up to Leadership
- \* Life Skills Classes
- \* Various Holiday Programs



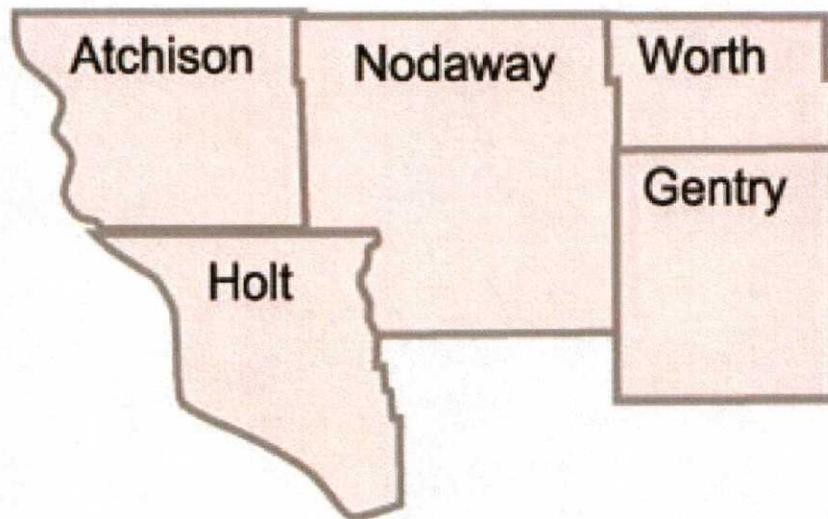
## MISSION/VISION

### OUR MISSION

*The mission of CSI is to empower the people of need in Northwest Missouri to achieve their goals and improve their quality of life.*

### OUR VISION

Helping People, Changing Lives.



## Funding Sources



United States Department of Agriculture  
National Institute of Food and Agriculture



These projects/programs are funded 100% or \$150.00 with federal funds received from the U.S. Department of Health and Human Services (HHS) provided by the Missouri Department of Social Services, Family Support Division, U.S. Division of Energy (DOE) provided by the Missouri Department of Economic Development.

## To Our Stakeholders

Dear Stakeholders:

With support of staff, Board of Directors and Policy Council members, I am pleased to share this 2018 Annual Report with you.

Supporting the efforts of the 68 employees with dedication, imagination and creativity, 15 members of the Board of Directors and 15 members of the Head Start Policy Council, CSI has continued to provide services worth more than \$3.2 million dollars to 1,205 households with the majority being single aren't households with employment as the primary source of income.

These households were assisted with services such as: Head Start, Weatherization, Low-Income Heating Assistance Program, Community Services Block Grant projects, HUD Section 8 Assistance and local emergency service programs. These programs work to assist families with removing obstacles that prevent them from becoming self-sufficient.

Our annual report highlights agency outcomes and agency financial information. We plan to continue providing quality needed services and projects to ensure that the needs are addressed and met to improve our local communities.

*The Promise:* Community Action changes people's lives, embodies the spirit of hope, improves communities and makes America a better place to live. We care about the entire community and we are dedicated to helping people help themselves and each other.

The Community Action Promise is a true reflection of our agency and the programs we offer, striving to improve our communities and encouraging people to help each other. One family, one community at a time, we can make a difference and make America a better place to live.

Thank you for your continued support.

*Bonnie Patterson, CCAP*

Executive Director

## CSI BOARD OF DIRECTORS AND POLICY COUNCIL

**COMMUNITY SERVICES INC., BOARD OF DIRECTORS ARE RESPONSIBLE FOR THE OVERALL DIRECTION OVERSIGHT AND DEVELOPMENT OF POLICIES OF THE AGENCY; SELECTING, EVALUATING AND DISMISSING THE AGENCY EXECUTIVE DIRECTOR; APPROVING ALL AGENCY CONTRACTS AND BUDGETS ASSESSING COMMUNITY AND AGENCY NEEDS AS WELL AS EVALUATING AGENCY PROGRAMS.**

Richard Burke - Vice Chair Public Sector Atchison County	Lori Seymour - Chairperson Private Sector Atchison County	Joan Stevens Low- Income Sector Atchison County
Mike Sager Public Sector Gentry County	Doug Evenson-Fiscal Private Sector Gentry County	Lilli Parsons Low-Income Sector Gentry County
David Carroll Public Sector Holt County	Susan Noland Private Sector Holt County	Crystal Wenger Low-Income Sector Holt County
Chris Burns Public Sector Nodaway County	Amy Flohr Private Sector Nodaway County	Christine Pace Low-Income Sector Nodaway County
Regan Nonneman Public Sector Worth County	Alyssa Bettie Policy Council Representative Gentry County	Ralph Kobbe Low-Income Sector Worth County

**HEAD START POLICY COUNCIL MEMBERS HAVE BOARD AUTHORITY AND REVIEW OVER BOTH THE POLICY GOALS AND THE DAY-TO-DAY OPERATIONS OF HEAD START CENTERS, INCLUDING THE ESTABLISHMENT OF ENROLLMENT CRITERIA, THE HIRING AND TERMINATING OF STAFF AND BUDGETING.**

Amy Flohr Agency Board Representative Nodaway County	Taryn Smith Parent Representative Albany Headstart	Traci Clair Community Representative Albany Headstart
Adam Wheeler Parent Representative Atchison County Headstart	Tami Lansdown Community Representative Atchison County Headstart	Shaylih Miller Parent Representative Holt County Headstart
Gary Allen Community Representative Holt County Headstart	Elizabeth Argo Community Representative Maryville Headstart	Heather Baker Parent Representative Maryville Headstart
Jessica Kirk Parent Representative Nodaway-Holt Headstart	Doris Diggs Community Representative Nodaway-Holt Headstart	Alyssa Beattie Parent Representative Stanberry Headstart
Tammy Gage Community Representative Stanberry Headstart	Sara Lemons Parent Representative Worth County Headstart	Marti Myers Community Representative Worth County Headstart
Jessica Wilson Parent Representative Maryville Headstart		

## Agency Outcomes



**46** HOMES WERE WEATHERIZED THROUGH THE WEATHERIZATION PROGRAM

**196** CHILDREN RECEIVED

HEAD START CHILDREN HAD **95%**  
WHILE **98%** RECEIVED MEDICAL



IMMUNIZATIONS, DENTAL AND MEDICAL SCREENINGS  
RECEIVING A DENTAL EXAMS  
EXAMS.

**201**

SCHOOL



CHILDREN PARTICIPATED IN PRE-SCHOOL ACTIVITIES TO DEVELOP  
READINESS SKILLS WITH AN AVERAGE MONTHLY ENROLLMENT OF 100%.



**32,155** VOLUNTEER HOURS WERE CONTRIBUTING TO THE AGENCY WITH **24,919** HOURS  
CONTRIBUTED BY LOW-INCOME INDIVIDUALS

**489** INDIVIDUALS THAT ARE SENIOR CITIZENS RECEIVED ASSISTANCE WITH THEIR HEATING  
BILL.



**405** INDIVIDUALS THAT ARE DISABLED RECEIVED WITH THEIR HEATING BILL.

**1688** INDIVIDUALS RECEIVED ASSISTANCE WITH THEIR HEATING AND COOLING BILLS.

**32** FAMILIES OBTAINED SAFE AND AFFORDABLE HOUSING.

**193** SENIOR CITIZENS OBTAINED SAFE AND AFFORDABLE  
HOUSING.



**193** SENIOR CITIZENS RECEIVED FOOD ASSISTANCE

**49,000** POUNDS OF FOOD RECEIVED BY INDIVIDUALS

**81** FAMILIES SERVED FROM THE COMMUNITY GARDEN

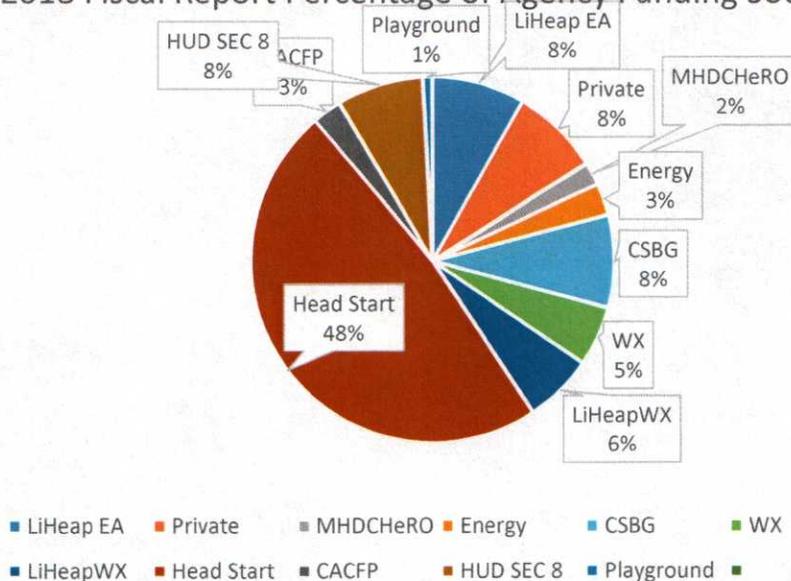
**402** FAMILIES RECEIVED FOOD ASSISTANCE



## 2018 FISCAL REPORT

FUNDING SOURCE	2018	2017
(CSBG) Community Services Block Grant	293,624	301,069
Weatherization (WX)	190,521	178,943
LiHeap (Energy Assistance)	296,891	231,271
LiHeap (Weatherization)	220,598	220,598
Head Start (Federal)	1,724,506	1,703,052
(CACFP) Child & Adult Food Program	94,124	98,974
HUD Section 8	276,031	392,391
Playground Grant	29,623	
Utilicare (EA)		26,190
Utilicare (WX)		12,086
MDHC HeRO	118,760	72,331
ENERGY		100,000
Private Sector Resources	<u>281,477</u>	<u>236,634</u>
<b>Total Funding</b>	<b>\$3,579,726</b>	<b>3,519,968</b>

2018 Fiscal Report Percentage of Agency Funding Sources



**2018 Audit is unavailable at the time of printing this report. Expenses include salaries and benefits for employees of each Program, rent, utilities, insurance, supplies, materials, meals, and other required items to operate quality programs. 2017 audit showed "no findings".**

COMMUNITY SERVICES INC. OFFICES AND HEADSTART CENTERS

**CENTRAL OFFICE**

1212-B SOUTH MAIN  
MARYVILLE, MO 64468  
660-582-3113

**ATCHISON COUNTY**

P O BOX 294  
322 MAIN ST  
TARKIO, MO 64491  
660-736-4646

**HOLT COUNTY**

P O BOX 284  
1530 NEBRASKA ST  
MOUND CITY, MO 64470  
660-442-5722

**NODAWAY COUNTY**

P O BOX 328  
1212-B SOUTH MAIN ST  
MARYVILLE, MO 64468  
660-582-3113

**WORTH COUNTY**

P O BOX 221  
24 WEST 4<sup>TH</sup> ST  
GRANT CITY, MO 64456  
660-564-2182



Helping People, Changing Lives.

**ALBANY HEADSTART**

P O BOX 144  
105 VAN BUREN  
ALBANY, MO 64402  
660-726-5625

**ATCHISON COUNTY HEADSTART**

P O BOX 66  
STATE HWY 136 WEST  
ROCK PORT, MO 64482  
660-744-2616

**HOLT COUNTY HEAD START**

P O BOX 114  
1530 NEBRASKA ST  
MOUND CITY, MO 64470  
660-442-5744

**NODAWAY-HOLT HEADSTART**

P O BOX 12  
112 SOUTH 4<sup>TH</sup> ST  
MAITLAND, MO 64466  
660-935-2237

**MARYVILLE HEAD START**

P O BOX 606  
1212-C&D SOUTH MAIN ST  
MARYVILLE, MO 64468  
660-582-4347

**STANBERRY HEADSTART**

P O BOX 131  
811 NORTH WILLOW STREET  
STANBERRY, MO 64489  
660-783-2084

**WORTH COUNTY HEADSTART**

P O BOX 417  
508 6<sup>TH</sup> ST  
GRANT CITY, MO 64456  
660-564-3616

If you would like to learn more, please contact your local Community Service Inc. office or visit our website  
At [www.communityservicesinc.org](http://www.communityservicesinc.org)

