



## Professionally Speaking . . .

With fourteen years in the Customer Service Industry, where she held a variety of positions, Sarah comes to Waves skilled in handling challenging issues with a positive, can-do attitude. As a portfolio community association manager/agent, Sarah works with Association Boards of Directors, assisting them in upholding the association's documents, bylaws, and regulations. She also assists the board in finding quotes for necessary repairs, maintenance, and general appeal of the property. She helps to determine the best course of action and delegates work for different work orders submitted by members of the associations.

Sarah believes wholeheartedly in a quote by Dwayne Johnson: "Success isn't always about greatness. It's about consistency. Consistent hard work leads to success. Greatness will come."

Working at Wave, Sarah most loves working with many personalities, as well as with the structured family environment that Jessica and Hugh have provided for employees at Waves.

*"Success isn't  
always about greatness.  
It's about consistency.  
Consistent hard work  
leads to success.  
Greatness will come."  
Dwayne Johnson*

## On A Personal Note . . .

Sarah is a true Gulf Coast girl who was born and raised in Gulf Shores, Alabama. Having been raised just a mile from the public beach, she had the pleasure of watching the local area grow into what it is today. Sarah says, "The Alabama Gulf Coast is an accepting and friendly community and getting to be a part of that has been a blessing. My parents raised their three children with warm hearts, loving arms, and a structured home. We were always taught that if you do it right the first time, you won't have to keep going back. I do my best to live by that rule, pushing myself to always do and give the best I can. I stand by the belief that a friendly smile, a warm disposition, and dedication to giving your best in every situation go a long way."

Something few people would know about Sarah is that she calls herself an "amateur novelist." While the three books she's written are not professionally published, her family here at Waves believes a novelist is a novelist, and with three well-written books under her belt, professionally published or not, that's a huge accomplishment and no amateur effort!

Sarah is a very family-oriented person with a giving heart and an innate desire to help and serve those in need. She loves volunteering at animal shelters where she walks dogs and cares for all the animals. She says, "I love reading; game nights with my family; and helping those in need both human and animals alike."