



Professionally Speaking . . .

With thirty years' experience in customer service, including twenty-one years as a team leader and supervisor in the rental and property management industry, Ted comes to Waves with a wealth of knowledge and expertise. As Waves' Office Manager and Administrative Assistant, Ted is responsible for managing the daily operations of a company that includes two owners, eight agents, four bookkeepers, fifty community associations and hundreds of members. A wide array business goes through Ted. Ted is a critical support to our Waves team and clients, whose concerns he handles with kindness and grace.

Ted's education includes a BA of Political Science and BSBA of Business Management. His training comes from retail experiences, as well as from a local real estate/vacation rental agency that managed over 2000 rental properties, where he had constant interaction and gave support to guests and owners alike. A quote that reflects one of Ted's professional philosophies is: "A team is only as strong as its weakest link," meaning that, even if you have certain star performers, the success of the team depends on ALL.

Ted says, "I most enjoy the daily interaction with people and clients, as well as my co-workers. Having worked in a remote, at-home environment for a short period, I am glad to be in the office assisting our Waves clients and supporting my Waves work family in person."

On A Personal Note . . .

Ted is an Alabama native, originally from Decatur. Ted began dividing his time between Gulf Shores and Decatur in 2000, after his parents moved to West Beach.

Thinking back, Ted says, "I quickly grew to love the friendly atmosphere of the Gulf Coast, and, as it stands today, I have worked the longest part of my work history here; being privileged to work with some of the best in the industry; all while making long-lasting friendships."

Ted grew up in a home where volunteerism was a focal point of his family. His beloved mother, Becky, was a very civic service, community-minded woman, serving in numerous clubs and boards of directors for various agencies. He and his sister were taught, at an early age, to give back to their communities. They were also taught that "time" is a precious gift.

Ted says, "I continue to be of that mindset of giving my time and energy to long-time friends who are seniors, as well as to my work and church families. It is very rewarding to do for others who have given much of their life to others and who are now in need help, themselves. I am very passionate about my church experience with the First Baptist Church of Gulf Shores, and I've been very blessed to sing in both our Sanctuary Choir (15 years), and in our ensemble group, Coastal Voices of Praise. I believe that everyone needs a great balance of outside interests and experiences, that surpass work, to help us all be well rounded and fulfilled."

