**Youth Transportation Agreement**

1. We require a phone call if your child(ren) doesn’t ride on any day, as this will save our driver from stopping at your residence and waiting when that time could be used to pick up another rider. A phone call is also required if your child(ren) is not riding home, so our drivers don’t worry that they missed someone. If your child(ren) doesn’t ride and a phone call/email/text isn’t received by dispatch to cancel prior to the ride, it is considered a “no-show” and you will be charged for it. Two (2) no-shows in a 60-day period without calling will result in a written warning. Four (4) No shows in a 60-day period will result in a two-week riding suspension. All scheduled trips will be cancelled and will need to be rescheduled once the suspension has ended.
2. When we pick up your child(ren), please have him/her ready at the scheduled time. Our drivers have a strict schedule to ensure that all youth riders arrive on time at their destination. If your child(ren) is not ready, we may not be able to wait for them.
3. **Payment is due at the time of boarding the bus**. If you wish, you may carry a balance by paying ahead with the driver or at our SCTA office for credit to your account. **At no time will you be allowed to charge a ride**. Any account that accrues a negative balance for no shows or a lack of payment will be removed from our schedule until payment is received. Drivers do not carry change.
4. Please be aware that if you change the pick-up or drop-off to a different location other than what was originally scheduled, it may require additional fares **AND** a phone call is required. Otherwise, they will only be taken to the location originally scheduled. Advance notice is also required if the destination is different, as it may require us to send a different vehicle for transport.
5. As a provider of services to the public, we expect our passengers to always display appropriate behavior. Those individuals who do not conduct themselves appropriately will be removed from the Transit Vehicle. Repeated conduct issues will result in a suspension of Transit service privileges. The attached rules and guidelines are in place to make your child(ren)s ride on public transit efficient and enjoyable. Our drivers will make sure your child(ren) arrives at their destination safely. Rules will be strictly enforced.

By signing below, I agree to all terms and conditions set forth by Schoolcraft County Transit Authority.

Any questions or problems please call or text us at (906) 341-2111 or email us [dispatch@sctransit.org](mailto:dispatch@sctransit.org). Phones and emails are not monitored outside of office hours.

Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Contact phone number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Child Name\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Child Name\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Parent Signature\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_