

Talk Therapy With Laurie

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TalkTherapyWithLaurie.com

STEP BY STEP INSTRUCTIONS FOR USING OUR HIPPA-COMPLIANT PLATFORM, THERALINK:

1. I will send you an invitation from Theralink. You MUST click “create account” and set up your username and password before I can schedule an appointment for you. The email looks like this:

thera-LINK

Hello!

You have been invited to create an account with Talk Therapy With Laurie.

What is thera-LINK?

thera-LINK is a secure service that Talk Therapy With Laurie uses to manage their practice. A thera-LINK account allows members to meet and share information online in a secure way.

This invitation will expire on Oct 29, 2020.



Create Account

See you soon!

thera-LINK

2. After you create your account you will get a welcome email with instructions about how to attend your telehealth appointment. It looks like this:

thera-LINK

Hi there! Welcome to thera-LINK!

Now that you've created your thera-LINK account, there are a few things to know before your first session. Please read carefully so you can be ready to go when the time comes!

Joining a Session

On the day of your appointment, the "Today's Sessions" widget on the dashboard will list your appointment details and allow you to join your appointment.

Browser Support

- If you're using a PC or Mac, use Chrome, Safari or Firefox.
- If you're using an Android phone or tablet, use Chrome or Firefox.
- If you're using an iPhone or iPad running iOS 12.2 or newer, use Safari.
- If you're using an iPhone or iPad running iOS 10 or older, you will be prompted to install the app.

Bandwidth

The more bandwidth you have, the better your connection will be. We recommend that you always connect to a Wi-Fi network instead of using cellular. Cellular and cellular hotspots may be used, but the connection may not be as strong and will be prone to pixelation, screen freezes, or dropped calls.

Time Zones

We auto-detect your time zone when you log in. Your appointments will be displayed accordingly.

Miscellaneous Tidbits

- Upload a profile photo from the settings page! :)
- Add hello@pro.thera-link.com to safe senders.

If you have any questions, log in to thera-LINK and click the support link on the sidebar or call the number at the bottom left of the screen.

Take care!
thera-LINK

3. Once I schedule your appointment you will receive a confirmation email that looks like this:

thera-LINK

Hello!


Laurie has scheduled an **online** appointment with you!

Start

October 22nd 2020, 8:45 AM MST

Length

60 minutes



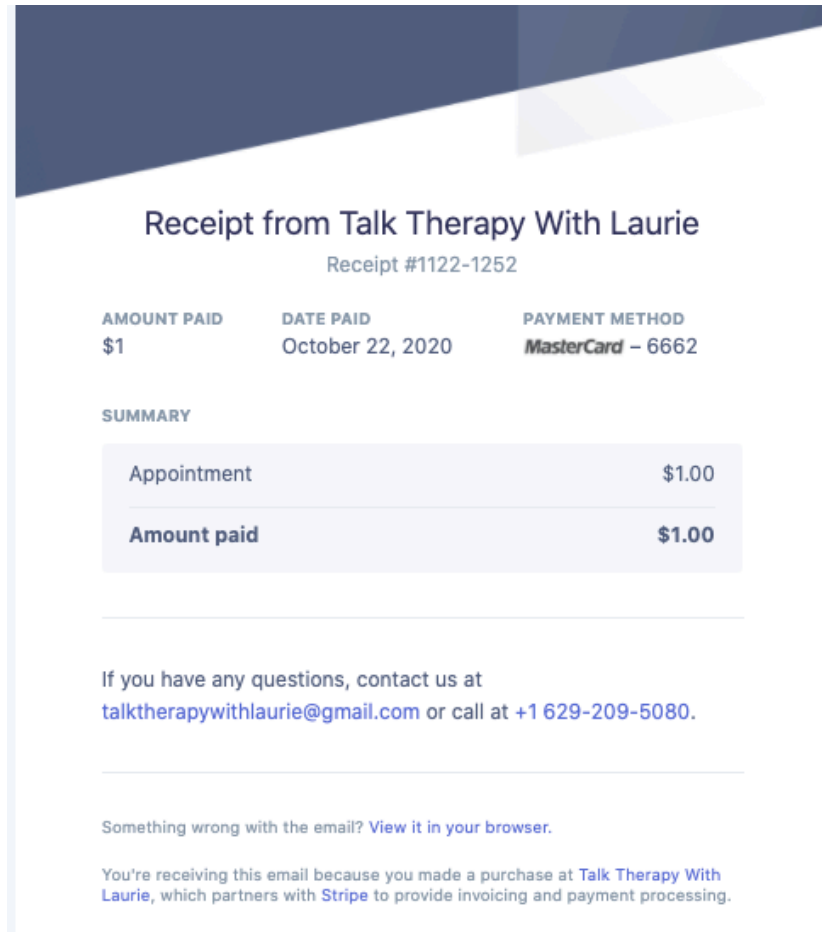
Log in when it's time to join!

Declining this invitation will not inform your provider or update your appointment with thera-LINK. If you need to modify or cancel, please contact your provider.

Take care!
thera-LINK

An appointment reminder will go out 24-hours prior to your appointment and again about 15 minutes prior to your appointment. Just click the link to join.

4. You will pay for your appointment via major credit card prior to your session. Once you pay you will receive a receipt that looks like this:



PLEASE CALL, TEXT OR EMAIL WITH ANY QUESTIONS. THANK YOU!