Westchester Cell Phone & Computer Repair
Job Application – Repair Technician

Personal Information

Full Name:

Date of Birth (MM/DD/YYYY):

Phone Number:

Email Address:

Current Address:

Work Eligibility

Are you legally authorized to work in the United States? (Yes/No):

Experience & Skills

Do you have experience repairing cell phones (screen, battery, charging port, etc.)? Describe:

Do you have experience repairing tablets? Describe:

Do you have experience repairing or diagnosing computers (PCs and/or Macs)? Describe:

What repair tools and equipment are you familiar with?

Have you worked in a repair shop or retail store before? If yes, where and how long?

Availability & Work Style

What days/hours are you available t

Are you comfortable answering phones, scheduling appointments, and assisting walk-ins

If you are currently employed, why are you looking to leave your current job?

Where do you see yourself in 2–3 years? (Career goals)

Background

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Do you have reliable transportation to and from work? (Yes/No): _____

Have you ever been convicted of a felony? (Answer only if permitted by local law) (Yes/N _____

If yes, please explain (optional):

Additional Screening Questions

If a customer's iPhone won't power on, walk me through your diagnostic steps.

When reassembling a phone, what steps do you take to ensure no screws are misplaced or cables damaged?

How would you handle a customer who is upset about a delayed repair?

What is the difference between OEM and aftermarket parts?

What steps would you take to back up customer data before repair?

What is your desired hourly wage? _____

References

Please list at least two professional or personal references (Name / Relationship / Phone Number):

Acknowledgment

I certify that all information provided is true and accurate. I understand that falsifying information may disqualify me from employment.

Signature: _____ Date: _____