

... → Delivery Solution by Delivery People



smartXdelivery
Delivery Solution by Delivery People



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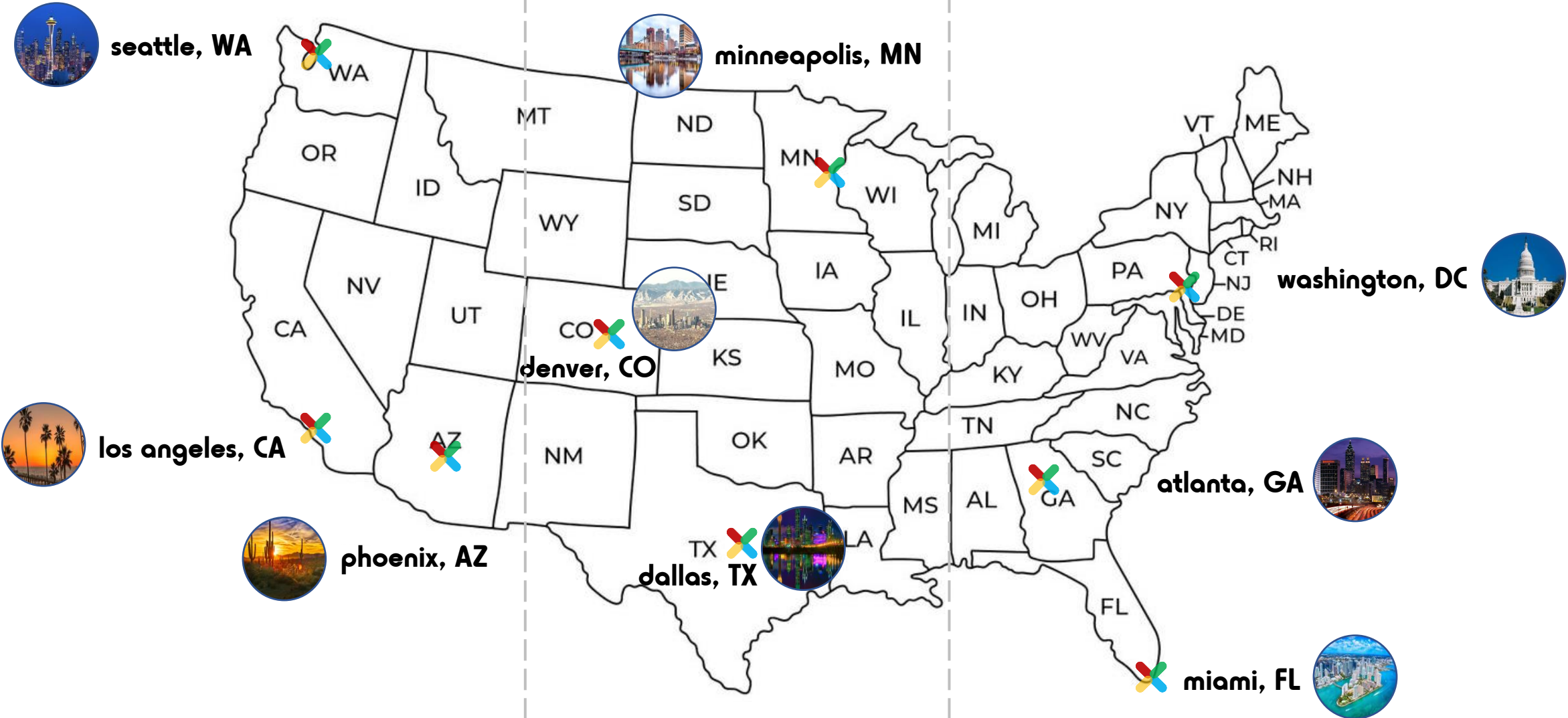




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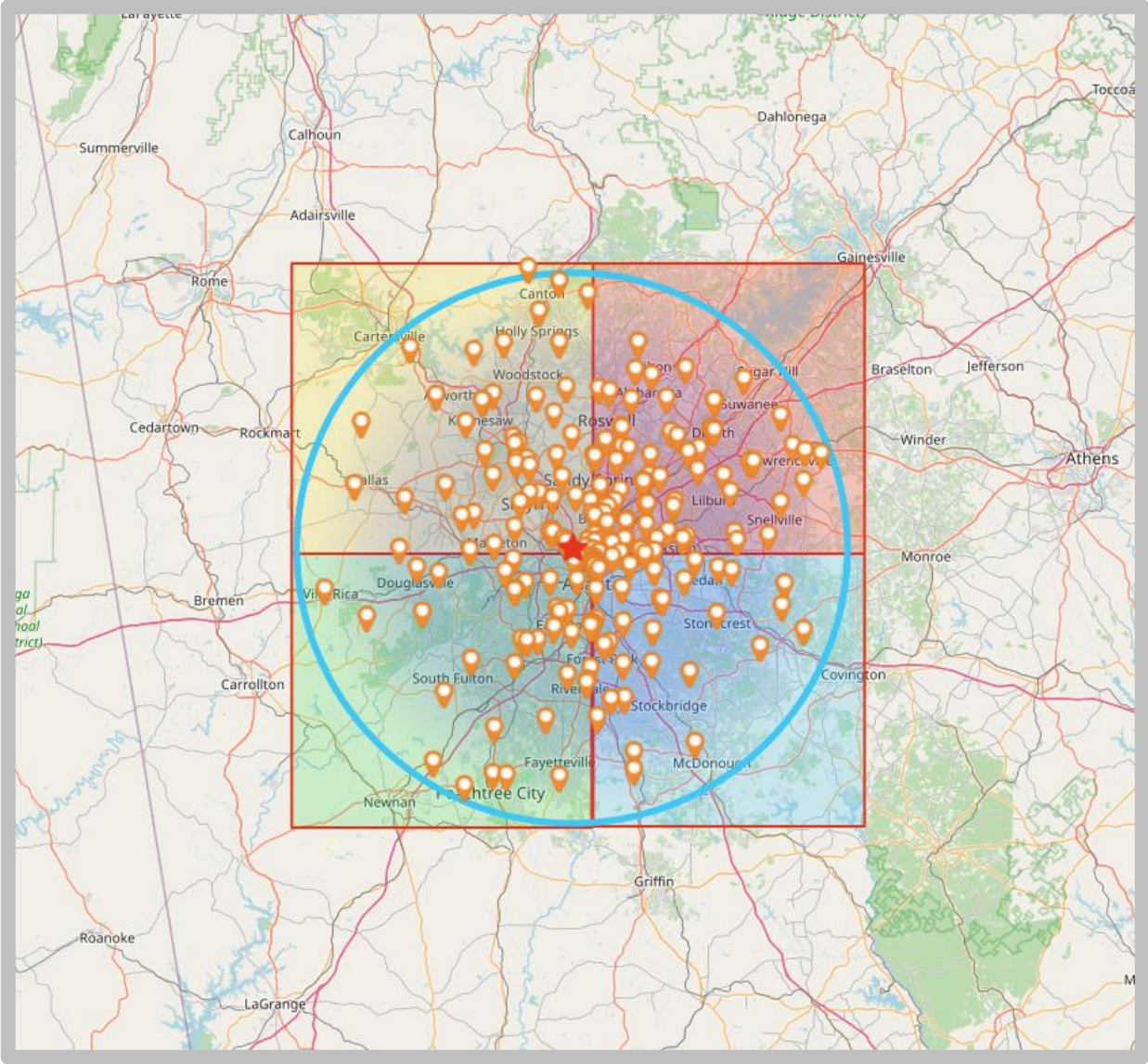
western usa central usa eastern usa





ATLANTA METRO:

- ★ 30318 hub zip code
 - Mon-Tue freight receiving
 - Temp controlled facility
- 30mile radius delivery area
- 4 optimized delivery territories
- 📍 221 total zip codes
 - Wed-Fri delivery operation
 - Same day delivery plan initiation
 - Proof of delivery (where applicable)
 - Adult signature (where applicable)
 - 2 delivery attempts (where applicable)
 - Package hold at hub for 5 days
- 120+ associates
- 75+ vehicles





Weekly Operations & Delivery Schedule

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INBOUND FREIGHT



	MONDAY	TUESDAY
9:00am – 12:00pm	OPEN	OPEN
12:00pm – 3:00pm	OPEN	OPEN
3:00pm – 6:00pm	SORT & PLAN	SORT & PLAN

NOTES

- Receiving is open from 9:00am – 3:00pm Mon-Tue.
- Sort & Route Planning is from 3:00pm – 6:00pm Mon-Tue.
- Any/all packages received before 3:00pm on Tue are delivered Wed-Fri same week.



OUTBOUND DELIVERY

	WEDNESDAY	THURSDAY	FRIDAY
9:00am – 12:00pm	MORNING	MORNING	MORNING
12:00pm – 3:00pm	AFTERNOON	AFTERNOON	AFTERNOON
3:00pm – 6:00pm	EVENING	EVENING	EVENING

NOTES

- Deliveries start 9:00am on Wednesday and continue until 6:00pm on Friday.
- Delivery days are divided into three time zones: Morning, Afternoon & Evening.
- Customers can pre-select a time zone for their delivery to ensure first time success delivery rate.



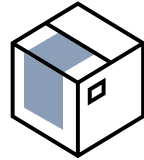
Retail Client Website

- Online order placed



CRM Platform

- Order info stored
- Shipping label created



Pick & Pack

- Label applied to Pkg



LTL

- Freight Delivery



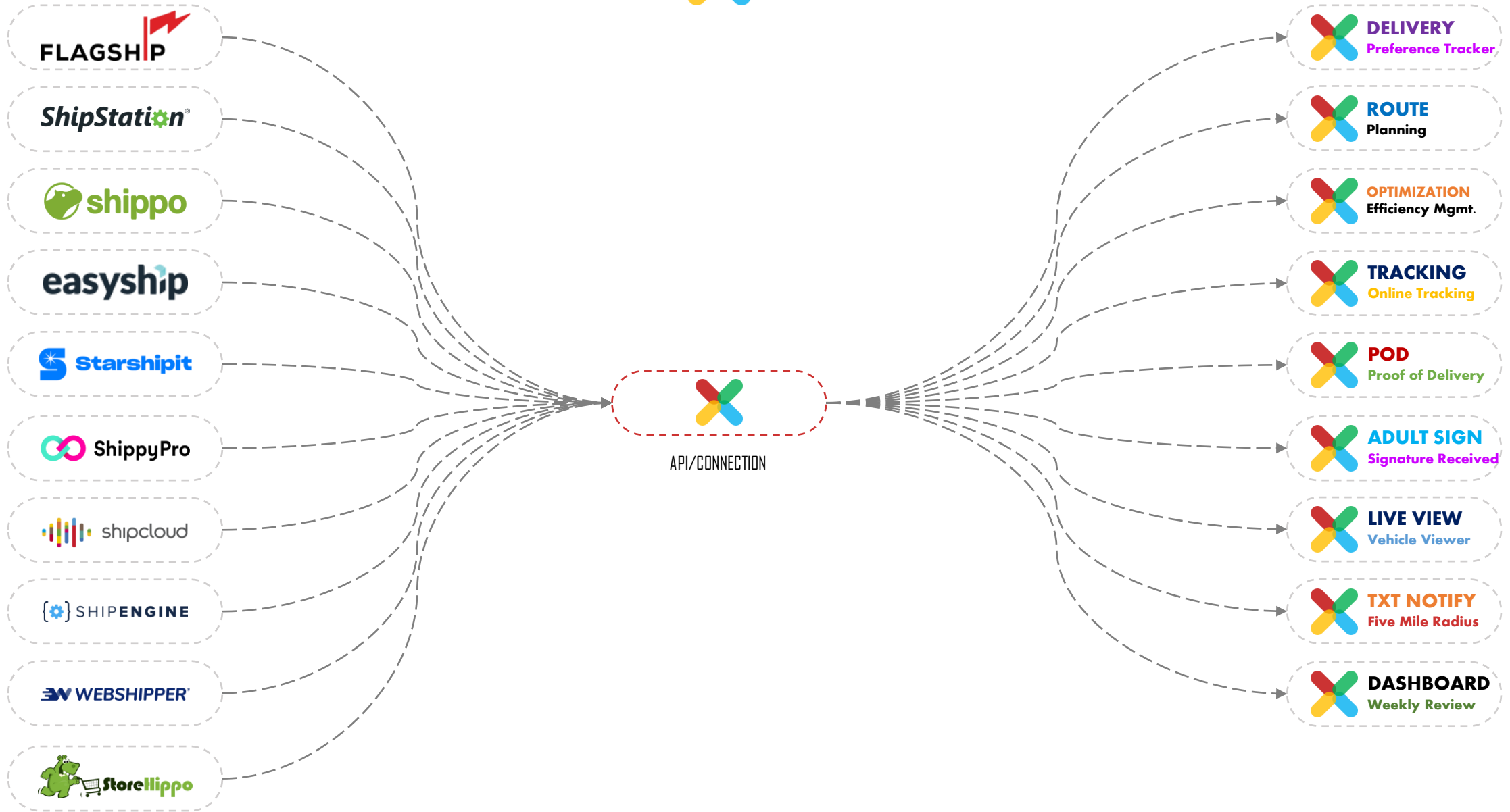
Fulfillment Center

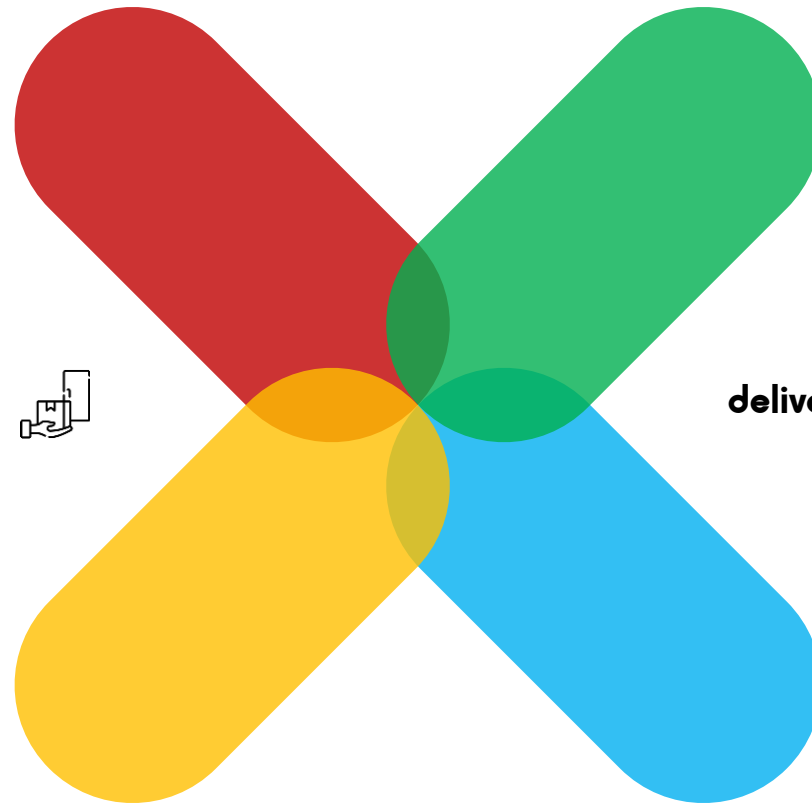
- Form for Delivery Time Preference
- Possession Scan
- Mon-Tue Receiving
- 1 FC/Metro Location
- Route Planning



Final Mile Delivery

- Wed-Fri Weekly Deliveries
- Multiple routes/week
- Route Start @ FC
- Up to 10hr routes/day/vehicle
- Adult Signature
- Proof of Delivery





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