



*From **Calls** to **Care**  
We've Got Your Front Desk Covered.*

**[www.thexpertcare.com](http://www.thexpertcare.com)**



# You are **facing!**



## **Too many calls and scheduling headaches**

Patients wait in frustration and missed appointments affect both care & revenue.



## **High staff costs and turnover.**

Hiring and retaining reliable front desk staff in U.S is expensive and uncertain.



## **Risky outsourcing.**

Many doctors have faced fraud, over billing and poor quality service from offshore providers, leaving them to bear both financial losses and reputational damage.



**XpertCare** is more than just a service provider it is a project proudly backed by **THE FAIZI CORP**, a multidimensional group with proven expertise in both Law and IT. Having built a strong reputation through referral - based projects, we are now bringing the same quality and trust to serve healthcare providers across the United States and beyond. Our comprehensive Front Desk Assistance services focus on delivering seamless administrative support and patient coordination. We handle everything from front desk operations and appointment scheduling to patient record management and overall practice communication support, ensuring your clinic runs smoothly and efficiently. What sets us apart is our uncompromising commitment to **HIPPA** compliance and data security, ensuring that patient health information is always safeguarded. With XpertCare, you gain a partner who values trust, skill, integrity, and excellence delivering reliable solutions that allow your practice to focus on what matters most.



# Our Services in

## Front Desk & Patient Support



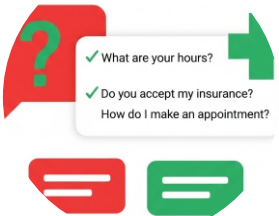
**Answering Phone Calls**



**Appointment Scheduling  
& Reminders**



**Managing Patient Intake Forms**



**Handling Patients Basic Queries**



**Coordinating Follow Ups**



**Lead Management & Patient  
On boarding**

# Our **Services** in

## Patient Record Management



**Securely handling and updating electronic health records (EHR)**



**Maintaining accurate patient histories and documentation**



**Ensuring HIPAA-compliant storage and sharing of medical data**



**Quick retrieval of patient information for seamless care delivery**

# Our **Services** in

## Administrative Support



**Managing physician calendars and schedules**



**Coordinating Internal communication & Follow-ups between staff & patients**



**Preparing documentation and assisting with compliance audits**

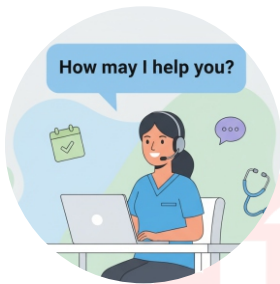


**General virtual assistance for non-clinical tasks to improve workflow efficiency**

# Our Specialities



## **Team of Skilled VMA's**



## **Excellent English Communication Skills**



## **Polite, Convincing and Ethical**



## **Guaranteed Confidentiality HIPPA, PHI, EHR**

# Services in Pipeline

## Coming Soon Medical Billing & Coding



**Preparing & Submitting accurate Medical Bills**



**Applying proper medical coding for service rendered**



**Ensuring Compliance with insurance & healthcare regulations**



**Reducing Bills Errors to minimize claims rejections**



# Services in Pipeline

## Coming Soon Insurance Claims & Management



**Processing insurance claims with accuracy and efficiency**



**Monitoring claim status and ensuring timely reimbursements**



**Managing denied or delayed claims to maximize recovery**



**Maintaining communication with insurance providers for smooth settlements**



# Projects under the Umbrella of



## **Faizi Corp**

We are Unstoppable 



## **XpertCare**

HEALTH CARE PARTNER

[thexpertcare.com](http://thexpertcare.com)



## **Faizi Law Firm**



ADVOCACY & CONSULTANCY

USA & UK's Acknowledged CYBER-DIMENSIONAL Law Firm in Pakistan

[FAIZILAWFIRM.COM](http://FAIZILAWFIRM.COM)



## **TUF Corporation**

POWERING SALES THROUGH EVERY CALL



## **XpertCare**

HEALTH CARE PARTNER



Where every call matters.



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