



CLIENT SERVICES

About Us

Horizon West Africa is at its heart a services and specialist training provider, and subsidiary of Horizon Security Solutions. The company was established due to the requirement of bespoke security solutions for individuals and corporate clients.

Horizon West Africa offers a comprehensive range of services in the provision of security consultancy, manned guarding services and specialist training courses.

We pride ourselves in delivering an unrivalled level of service with the key goal of surpassing our clients' needs and expectations, both in terms of service delivery and in the way we constantly and dynamically adapt our processes to meet the evolving needs of our esteemed clients'.

What makes us differ from our competitors is that we invest our time and resources into customer service, quality assurance, and employee job satisfaction. Furthermore, our services are customised to our client's needs and budget.

We embrace the diversity of our clients' operations, which fall within Foreign Diplomatic missions, international and domestic non-profit organisations and humanitarian aid departments. We evaluate and understand that each faces different challenges and has a different appetite to risk depending on their in-house capabilities, organisational structure and footprint within the region. This guarantees our valued clients that they will be well-protected and receive an exceptional service that is applicable to their security needs for the best possible price.

We provide our clients' with qualified professionals, licensed and trained in the protection of people and assets. Our staff are skilled in many areas, and have been trained to work in numerous capacities and environments.

If you require further information on any of the services featured on this website or would like to discuss your specific requirements in detail, please contact us for more information. We look forward to working with you.



Security Consultancy

Horizon West Africa currently provides both ad-hoc and full-time security professionals to organisations requiring some expert guidance to their security framework. This can be in the form of Security Risk Assessments, Threat, Risk and Vulnerability Reports, Security Planning, Security Management, Threat Intelligence, specialist security training and Crisis Management Planning.

Our personnel are drawn from specialist military and law enforcement backgrounds, all of whom hold vast experience and education within this provision. These high standards, founded by operating at the highest levels and in the most difficult of circumstances, are transferred to the corporate environment, ensuring that the same high quality of service, calibre of individuals and diplomatic methods are employed to positively augment your organisation.

Infrastructure Security

Most high-value properties have sophisticated security alarm systems fitted along with the most advanced physical security locks and barriers. However, experience has shown that a professional criminal can, with determination, still gain entry into well-secured properties. It is also true that any alarm system is only as good as the security response to it once triggered.

The surest method to ensure a property is secure is to have on-site security personnel. HWA can supply trained security professionals to keep business and residential properties safe and secure, providing protection and eliminating the threat of crime.

Following an in-depth assessment to evaluate existing security measures and identify any vulnerability, recommendations, if required, will be made and, in consultation with the client, a comprehensive security plan will be produced.

Examples of the duties our security professionals can provide:

- Vetting and monitoring workmen/tradesmen that carry out work on the property.
Vetting is particularly important if the client and other residents are away;
- When the client and their household are present, the security operative will, if appropriate, control entry/exit to the property to deter unwanted visitors;
- Searching of the property, vehicles and persons will be carried out in line with the security plan and in conjunction with the client;
- The security operative will patrol and monitor not only the property but the environs around the property, to identify any threat at the earliest opportunity and to check the client's outbuildings and vehicles;
- HWA can further provide security operatives who are trained Fire Wardens or Emergency Medical Responder's. This is valuable in areas where National emergency services are limited or under-resourced, or occupants within the property suffer from medical ailments;
- It is normal practice for the security operative to be responsible for any electronic surveillance, fire and/or intruder alarm systems at the residence;
- For some clients, it may be necessary for the security operative to screen parcels or other deliveries to the property.

The most important duty of any security operative, is to make the property as secure as is reasonably possible, without their presence being an inconvenience to the client.



Specialised Training

HOSTILE ENVIRONMENT FIRST AID TRAINING (HEFAT)

Duration 4 days

Our Hostile Environment First Aid Training (HEFAT) course is specifically designed to the clients organisation and profession. For instance, HEFAT to our foreign diplomatic clients, will be different from field level journalists. The course covers all the relative modules that would be associated against the threat and risks posed within Nigeria and the Sahel Region.

Our course includes both security and emergency medical related subjects to ensure that learners are fully aware and trained for the environments they may operate in. Security lessons consist of:

- Country threat and risk overviews,
- Cross cultural awareness and communication;
- Risk assessments;
- Residential/Hotel security;
- Crisis management;
- Kidnap avoidance and Hostage survival;
- Journey management/Planning and Navigation;
- Conflict management/resolution;
- Self-defence;
- Personal stress management & emotional wellbeing;
- Bribery and corruption to name a few.

The emergency medical portion of the course teaches learners basic first aid to begin with, then brings these skills to a higher level to deal with trauma, medical and tropical illness related injuries

This culminates at the end of the course; learners are put through a series of scenarios that are based on real life situations that have occurred to test the skills learnt during the course. After training, students will be able to confidently deal with trauma related injuries in a calm and professional manner, thus adding value to themselves, their colleagues and the organization alike.

The course instructors are a mix of UK Special Forces (SAS), UK military, UK frontline Paramedics and Nigerian Mental Health professionals

Certification

Students who successfully complete this course will be issued with a Horizon West Africa certificate of completion which is valid for three (3) years.



DEFENSIVE DRIVER TRAINING (DDT)

Duration 4 days

Our Defensive Driver Training (DDT) course is specifically designed by subject matter experts in this field. It offers the client's organisation enhanced skills to its staff drivers. The majority of accidents in Nigeria happen on the road, it is imperative that drivers have the knowledge to correctly deal with planning, management and delivery of defensive driving and relative procedures in Nigeria and the Sahel Region.

The Defensive Driving plays an important role in the effectiveness and impact of any mission; it is also a chief responsibility that each seconding or contracting actor has vis-à-vis the personnel deployed ("duty of care"). Hazardous environment driver awareness is essential to coping with internal and external security threats that an international or domestic mission can likely face on the ground and is conducive to:

- Enhancing the resilience of personnel when working in hazardous environments;
- Increasing the understanding of proactive security and basic field measures to be taken before, during and after a mission in a conflict zone;
- Providing personnel with the basic tools and techniques needed to avoid potentially dangerous situations or to cope adequately with actual endangering situations in the field.

Students are requested to complete blended learning before course commencement on the following topics:

- First and Last Parade completion;
- Driving Instruction power point;
- Vehicle breakdown Procedure;
- Vehicle checkpoint (CP) / Illegal vehicle checkpoint (IVCP) procedures;
- Vehicle fires;
- Tyre changing drills.

Our course includes modules to ensure that learners are fully aware and trained for the environments they may operate in. Modules consist of:

- Vehicle First and Last Parade;
- Pre-Departure Vehicle Checks, Characteristics, Capability & Vulnerability of the 4x4;
- Route Planning, Navigation & Tracking;
- Communications and Radio protocol;
- Developing Situational Awareness;
- Hazards and Observations;
- Vehicle Breakdown Procedures;
- Vehicle Checkpoints / Illegal Vehicle Checkpoints;
- Vehicle Fires;
- Self-Recovery, basic mechanics and wheel changing drills

Throughout and at the end of the course, learners are put through a series of driving assessments and scenarios both during the day and at night, that are based on real life situations that have occurred to test the skills learnt during the course. After training, students will be able to confidently be able prepare, plan and deliver procedure based defensive driving skills in a calm and professional manner, thus adding value to themselves, their colleagues and the organization alike.

The course is taught by former UK police advanced driving instructors

Certification

Students who successfully complete this course will be issued with a Horizon West Africa certificate of completion which is valid for three (3) years.



Travel Security

Travel security has become much more understood and planned for by employers for their staff. Organisations have a 'duty of care' to ensure employees are safe whilst on routine or business travel.

COVID has forced much change to face-to-face meetings, although as the pandemic recedes, growth of this service will rise with staff resuming international travel for periods of time to remote or challenging environments where the security and medical infrastructure could be considered ineffective or completely lacking.

HWA takes the security and health of our staff very seriously and works intimately with our travel representatives and intelligence analysts, to ascertain real time information, and adequate planning is in place.



Crisis Management

Is your organisation adequately prepared for a crisis?

Non-routine interruptions or crises, can have a catastrophic effect on the operations, financials and reputation of an organisation. Crises such as the ongoing COVID-19 pandemic leading to illness of key staff, major fire by lax safety culture, or communication systems failure, could make it near impossible to the continuation of normal business activities.

All potential crises can be mitigated with a thorough and robust plan which could minimise any potential impact before, during and after an incident, to your organisation.

'Fail to Plan = Plan to Fail'

The following methodology should be considered when producing the plan:

Identification - What are the potential crises that could affect your organisation? A Business Impact Analysis will aid in identifying internal and external threats;

Establish - How does your organisation intend to minimise the risks of such crises occurring?

Explain - How will your organisation react if a crisis occurs? Incident management, levels of response, decision making and communications;

Scenario Testing - As the threat landscape can continually evolve, so must the response mechanisms of your organisation.

Any crisis response must also take into consideration the diversity of stakeholder involvement and need if management efforts are to be effective.



Penetration Testing

Physical Penetration testing is the simulation of an attack on a building or organisation to test the effectiveness of existing procedures and systems. This ultimately allows you to identify weaknesses that could be exploited if left unaddressed.

Using realistic techniques and methods, the Physical Penetration test will pinpoint weaknesses and flaws in the existing security infrastructure, identifying vulnerabilities that can then be hardened.

Conducting the test

The Physical Penetration test can be adapted to specific site requirements and can be conducted at different levels from simple perimeter assessments, through to fully coordinated multi-layered breaches.

The penetration test is conducted in a series of phases, which are applied to all testing scenarios. The four test phases are:

- Phase 1** - Hostile Reconnaissance
- Phase 2** - Attack Plan development
- Phase 3** - Exploitation
- Phase 4** - Documentation

Upon appointment we will discuss the test phases with you to determine how far the test needs to go. It may be necessary to only complete phases 1 and 2 to highlight vulnerabilities and security weaknesses, however to test the response of the security measures in place it will be necessary to undertake a full breach attempt. This may take many different forms and will be agreed prior to commencement.

All findings from the test will be submitted to the client in a detailed report, pinpointing security vulnerabilities and offering suggestions and advice on how to improve security in that particular area.

The importance of a penetration test

Whether you have installed a new security system, opted for an upgrade or have existing security measures in place, the only way to know whether the security protection in place is fit for purpose is to test it in a realistic way to see whether an attack can be detected and thwarted.

By using an adversarial analysis approach, our Penetration Testing Team will devise an attack plan that might be used by a hostile combatant to gain entry into the site or building. How your security infrastructure is able to resist an attempted breach is the only true way of knowing whether your security measures will perform adequately in the face of a real attack.



Close Protection

We believe that providing personal protection is an art, not a science, as no two protection details are the same. Our approach to providing personal, property and estate protection, sets us apart from other companies in the industry. We believe that our services should encompass more than a presence. We understand that lifestyle, corporate culture, family, and other considerations make each principal's needs unique.

By combining expert staffing, technological support and an in-depth understanding of our clients' needs, Horizon has established long-term relationships based on service, skill and dedication to our clients.

Our personnel are drawn from specialist military and law enforcement backgrounds, providing close protection for defence and government departments on domestic and international assignments.

These high standards, founded by operating at the highest levels and in the most difficult of circumstances, are transferred to the corporate environment, ensuring that the same high quality of service, calibre of individuals and diplomatic methods are employed to positively augment your organisation.

KEY SERVICES

- Discreet Executive Protection;
- Protection and Security for those working in austere and fragile environments;
- Armed Mobile Police (MOPOL) in Nigeria;
- Armed CPO's in Mali;
- Airport collection and drop off with fast track services;



Information and Reporting Services

Horizon West Africa Information Team are analysts located in Nigeria and Mali. They use different methods to ascertain and report in support of our client operations. The HWA team produces specific, bespoke risk and threat assessments, weekly and monthly reporting and daily OSINT posts on social platforms. The team have vast experience in this service and are well accustomed to the diversity of threats which can affect the security of West African States



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