

Annual Report

2022/23



31st Annual General Meeting

Banana Shire Emergency Accommodation and Support Centre Inc.

1st November 2023

Banana Shire Support Centre Inc.

Our Vision

To be the most trusted provider of services to our clients / persons in distress

Our Values

We are:

Professional and proactive

Respectful of our clients and each other

Inclusive

Honest and trustworthy

We:

Deliver on our commitments.

Ensure a safe, supportive, and enjoyable workplace.

Contents

Our Values.....	2
Presidents Report 2023 Marion Meissner	3
Manager’s Report Mark Warnick	5
Emergency Financial Relief	6
NILS – No Interest Loans Scheme	7
NILS – No Interest Loans Scheme	8
Homelessness Service	9
Board & Staff Members	14
Treasurer’s Report Dan McMillan	15
Financial Statement	18

This is the annual report of the *Board of Governance of the Banana Shire Emergency Accommodation and Support Centre Inc for 2023*.

It is usual to apply an epithet to each passing year, and I am delighted to use the word “exciting” for 2022/2023. This has indeed been an exciting year.

Firstly, we have seen the realisation of a dream at 1 Prospect Street, initiated under Rosemary’s leadership, to be able to offer affordable housing in this community. Last year I referred to the “Can we? (are we legally entitled); Should we?” (would it cause any harm) Interrogation that should be applied to any operational innovation. And I proposed that we were at one of those milestones in the history of Banana Shire Emergency Accommodation and Support Centre Inc and that this interrogation would serve us if applied diligently.

Consequently, we now have 2 units that can be leased at affordable rate, supported by the third at market value. It should be noted that there is no common definition of “affordable” in Australia, but Mark Cridland in a recent webinar stated that in Queensland we tend to use “30% of the tenant’s income” as a benchmark. Another is “80% of market rate”, and as we do not require tenants to state their income, we have used this for now. We assess that this is responsible management of our property for the current situation, and reference to the financial report shows the fiscal evidence of this.

The Crisis Accommodation /Homelessness Programme operates under a 5-year Service Agreement funded by the Queensland Government. This has been renewed this year, without negotiation, but with the guarantee of 12 months grant money at the previous rate. Kristen Hills, Housing and Homelessness Services Senior Contract Officer, has left the department and we have yet to be advised of her replacement. We sincerely thank Kristen for her support and guidance and wish her well. In her absence we will have to advocate for ourselves as the revision of funding proceeds.

Since last year the Department has become a dedicated Department of Housing, with a Director General and four deputy directors, the intent being to address the critical housing shortage in Queensland with vigour.

With this focus I introduce the second of the exciting changes for the Centre. BSSC and Banana Shire Council are currently working on a Memorandum of Understanding to jointly engage a consultant to carry out an analysis of housing needs in the shire, and hopefully to devise a programme to address the shortfall. The MOU is to be finalised tomorrow, and while BSC will fund the research, BSSC will provide the leadership through our Office Manager, Mark.

The Board of Governance acknowledges the continuing professionalism of the office staff under Mark’s leadership, and that allows me to segue to the second personnel change this year. Betty Brennan has retired after 14 years of dedicated service to the sector. We farewelled Betty at the August meeting and wish her well. We welcome Nathan Capuano as Homelessness Case Manager in her place and anticipate the new skills he brings to the role with enthusiasm.

Please note the development of the NILS programme through the auspices of Good Shepherd Australia New Zealand and support from the National Australia Bank in the attached reports. And the Board acknowledges the dedication of Di and all our staff in making this and all office contributions work so well.

We continue distributing an email newsletter to share with stakeholders and our web site has recently been updated with the office staff now managing this. A stakeholders' survey was distributed with our August newsletter. Unfortunately, no responses were received. Thanks to Cathie Dendle for managing our website previously, and for her work on our newsletter.

We appreciate the support of our landlord Art Kooyman who continues to make otherwise vacant space in the arcade available for storage of donated items. The work of staff to facilitate this is also acknowledged.

Governance matters are being reviewed according to the annual plan.

And the final personnel change is the acceptance of Rosemary Munroe's resignation from the Board of Governance. Rosemary has been a stalwart since the turn of the century, and we will miss her wisdom. I personally thank Rosemary for her support in my transition to the position of President, and in the ongoing decision making.

I thank Board members Rosemary, Pam, our Vice President and correspondence secretary, Cathie the minutes secretary, and Dan who continues to be a very valued treasurer, for their unfailing support of me and the contribution they make to providing these services throughout our community.

This year has been a year of challenges for the provision of support, as the ongoing cost of living crisis and the housing shortage continue to impact heavily on our most vulnerable clients.

I would like to acknowledge the Departments that have temporarily increased our homelessness and emergency relief funding. Even though these are currently temporary measures I believe that recognition is finally coming to allow a permanent increase in recurrent funding.

The funding initiative for Immediate Housing Response Families (IHRF), whilst a great initiative, has brought with it several unique challenges. The main challenge is the ability to source stable accommodation in Biloela or surrounding areas. Many of the motels and van parks are pre-booked through the whole year into late 2023. Whilst we could arrange accommodation for a few days, longer bookings were harder to source. Additionally, some clients did not respect the accommodation they were placed in, and those establishments are now declining any bookings from us. This funding arrangement will continue into 2024 with the same challenges I presume.

Financially we are in a solid position, the generous donations received this year have given us the security of "money in the bank".

The Oz Harvest collections, whilst sometimes seemingly very time consuming have become an invaluable part of our service delivery. We are now seeing people access the Oz Harvest products who we have never had contact with before.

As we continue to raise our profile, we are receiving an increasing volume of donations of household goods and furniture. Our storage space is rapidly filling up and hopefully more people will be housed soon, and we can start to distribute items throughout the community.

Looking forward into next year we will be looking at our service delivery and potentially investing in systems and process improvements. This will result in increased efficiency and reduce the burden of repetitive tasks for our employees. The quality of our service hinges on those who deliver it, and we want to make our Centre a place that attracts clients who are keen to utilise the services we offer.

My thanks again to the Board, Dianne, and Betty for there ongoing efforts in bringing our valuable services to the community.

Thank you.

Mark Warnick

Emergency Financial Relief
Funded by Department of Communities, Housing and Digital Economy

This service assists with basic needs in times of financial hardship, through the provision of, prepaid cards/vouchers, chemist or transport vouchers, payment of third-party accounts, or direct material assistance such as food parcels.

In delivering this program we must

- ensure methods of hardship payments available are flexible to meet individual needs and where possible, maintain spending with local businesses
- maintain relationships with financial resilience and counselling supports and where appropriate, refer service users to appropriate financial and social support services to enable long-term, sustainable responses
- not utilise funding for establishment, operating or salary costs unless specified in writing by the Department.

This program has approved funding of \$9,213 and is contracted to 31st December 2025.

Additionally, there was a One-off funding allocation of \$9,219 in April 23 as an outcome of the Housing Summit.

Service Type	2018/19	2019/20	2020/21	2021/22	2022/23	5 year average
Accommodation / Rent	\$5,237	\$4,969	\$8,252	\$4,203	\$5,156	\$5,563
Vehicle Costs	\$734	\$1,461	\$106	\$214	\$3,484	\$1,200
Food / Fuel / Medical	\$1,546	\$3,251	\$2,862	\$2,276	\$3,173	\$2,622
Emergency Travel	\$1,707	\$2,388	\$3,415	\$2,145	\$1,711	\$2,273
Household / living costs	\$4,240	\$4,443	\$2,028	\$1,892	\$2,110	\$2,943
Totals	\$13,464	\$16,512	\$16,663	\$10,731	\$15,635	\$17,012

Items of interest that we have assisted people in this year have included:

- Rehabilitation Centre fees - \$663
- PCYC childcare fees - \$415
- Car repayment - \$400
- Food vouchers - \$1,800
- Five (5) car registrations - \$1,800

NILS – No Interest Loans Scheme

Funded by - Good Shepherd and National Australia Bank

The NILS program has continued to be developed and modified by Good Shepherd to meet the ongoing needs of clients and funding bodies and is markedly different to the program that was first implemented prior to 2010.

Good Shepherd is striving for improved consistency across Loan Providers supported by a shift from a rules-based policy approach to a principle-based policy approach, and the development of a best practice guide.

Mark Warnick was privileged to attend the “Recharge and Refresh “national conference in Melbourne. The key areas of the conference were the changing shape of financial wellbeing, aspects of the “new vulnerable” where we are going and marketing. It was refreshing to note that many other Organisations have the same day to day challenges that we have in delivering the program.

We continue to develop our relationships with Client Support Providers. As shown below table our main providers are Murgon, Mackay, and Deception Bay. Loan numbers have again increased this year and demand is expected to further increase going forward.

The Centre works closely with the Queensland Financial Resilience Program in referring complex clients for free financial resilience, financial counselling, and social work support services to improve financial resilience and inclusion.

The Program provides support to any Queenslanders experiencing financial vulnerability, financial stress, exclusion, and the financial issues related to social isolation.

Good Shepherd has implemented a monthly self-assessed internal audit arrangement of the Finpower database. This self-assessment is reviewed by Good Shepherd and regular feedback is provided.

The loan book balance at the end of 2022-23 shows 368 active loans with an outstanding balance of \$317,409, an outstanding balance increase of \$113,409 from 2022.

This year of the total loans issued, 48% of clients identified as Indigenous Australians, an increase from 39%.

Unpaid loan write offs totalled \$22,054, an increase of 100% from 2022. This is believed to be a reflection on the cost-of-living crisis and the expansion of loan types. There are currently 5 clients who are repaying loans written off from previous years.

The funding model for the upcoming year is based predominately on previous loan numbers and the Centre has been offered 9% of the available funding pool which equates to \$72,493.

In the 2023-24 year we will be:

- Increasing activity in the North Burnett area by developing partnerships in Monto and Eidsvold.
- Install signage on office frontage.
- Target resources towards reducing non-payment and write-off rates.

**NILS – No Interest Loans Scheme
Statistical Information**

Location	Loans Issued 20/21	Loans Issued 21/22	Loans Issued 22/23	Loan Value 22/23	Avg Loan 22/23
Kyabra	3	0	0		
Mackay	81	80	83	\$104,557	\$1,260
Bowen	35	3	2	\$2,920	\$1,460
Murgon	61	76	109	\$132,634	\$1,217
Sarina	7	6	0		
Proserpine	3	1	6	\$9,089	\$1,515
Logan East	36	0	0		
Multilink	0	5	0		
Mt Isa	16	71	0		
Banana Shire	99	135	150	\$140,767	\$938
Deception Bay	0	0	32	\$49,679	\$1,552
Total	308	377	382	\$439,646	\$1,151

Location	Repayments	Non Paying	Non Paying Value	Completed loans	Outstanding Balance	Write off value
Mackay	\$63,923	8	\$5,216	72	\$85,254	\$5,119
Bowen	\$2,705	0	0	2	\$3,157	0
Murgon	\$91,405	12	\$6,149	69	\$80,030	\$4,270
Sarina	\$1,391	1	316	5	\$316	\$134
Proserpine	\$2,582	0	0	2	\$8,667	\$1,478
Logan East	\$421	0	0	1	\$0.00	0
Multilink	\$2,072	0	0	5	\$0.00	0
Mt Isa	\$26,297	4	\$1,653	51	\$1,653	\$2,077
Banana Shire	\$111,315	16	\$7,054	104	\$95,340	\$8,977
Deception Bay	\$6,679	1	\$1,419	0	\$43,000	0
Total	\$308,790	42	\$21,807	311	\$317,417	\$22,055

Homelessness Service

Funded by Department of Housing

Continued pressure in all housing markets provided a range of challenges this year. The unprecedented scarcity of affordable and available rental properties has placed many people in positions they never thought they would be in.

The unavailability of rentals, in both the private and social housing market has caused families and individuals to reside in unsuitable situations with very minimal options for change. There have been many instances of multiple family units living together under one roof, an arrangement that is generally only a short-term option as conflict will soon arise.

The rollover of prior years' unspent funding for mobile support as well as the introduction of the Immediate Housing Response for Families Fund (IHRF) provided financial assistance, but housing supply remained a constant barrier.

The IHRF funding consists of 2 parts, brokerage and on costs. Brokerage funds can be utilised to purchase temporary accommodation (hotels and motels) for families experiencing homelessness and to assist families already in crisis accommodation to transition to longer term housing. Funds can also be utilised to assist families to maintain accommodation Eg. Payment of rent arrears.

The existing CAP housing properties operated at nearly full capacity for the year. There was minimal turnover as expected. In these unprecedented times there are clients staying in the crisis accommodation for longer periods as there are no exit options.

Achievements

Two of our single clients finally obtained housing in the private market after stays of 660 days and 520 days respectfully.

To assist in obtaining long term social housing for a woman and 5 children an approach was made to the Department to relinquish the large 4 room Don Street house and to lease an additional house for continued crisis housing. This proposal was readily agreed to by the Department as there is very limited 4-bedroom housing stock in their portfolio.

After waiting over 10 years Neville Street received an external painting and the installation of sliding windows and security screens.

Challenges

Sections of the Harcla Close fence was targeted by a graffiti artist and removal costs of \$610 were incurred.

A client was evicted due to having large volumes of stolen goods stored at Harcla Close

Banana Shire Support Centre – Case study 2023

Who	Ms SM & Mr ZD
Why	<p>Clients were renting in Brisbane, lease was not renewed in April 22. Moved to Biloela and were couch surfing with family members in Social Housing.</p> <p>Family relationships breaking down over financial issues and overcrowding. The family with tenancy wants the clients out.</p>
What	<ul style="list-style-type: none"> • 18/11 - Assisted clients to update existing social housing application to current circumstances. 23/12 family housed in CAP house, assisted to obtain correct Centrelink payments. • 3/1 clients contacted after Xmas public holidays. Client advised they had gone “on holidays” to Brisbane and were not returning until mid-January. • 11/ 1 – house visit, male client had returned, partner & children remaining in Brisbane for a further 3 weeks. House in terrible state, used alcohol containers in house and car, unapproved dog at the house. • 14/2 – clients unwilling to pay any contribution. Clients have income of greater than \$3,000 per fortnight. Clients accepted referral to financial resilience officer. Follow up showed appointments not kept by client. • 8/3 – client attended office meeting, contributions arranged, house condition has been remedied, animals have been relocated. • 16/3 clients offered and accepted social housing. Assisted clients with NILS loan for household items. CAP house TV smashed. 23/3 recovered BSSSC items removed from CAP house by clients
How Long	80 days
Outcome for Client	Client is suitably housed long term
How does outcome compare with what would have happened if you had “done nothing”	Client would have relocated, or couch surfed with other family. Would have been potential IHRF client
Learnings	Majority of clients seem to be reluctant to connect with Financial Resilience Officer, alcohol abuse and gambling addiction are big factors in financial stress.

Housing Performance Statistics

	2018/19	2019/20	2020/21	2021/22	2022/23
Total Adults Clients Accommodated	54	37	35	27	31
Accompanying Children	44	17	27	30	35
ATSI	32	3	14	12	23
Culturally and Linguistically Diverse	0	4	6	4	3
Crisis Accommodation nights (total)	6,508	5,300	5,843	7303	7303

Average Length of accommodation support (days) (adults)

2018/19	2019/20	2020/21	2021/22	2022/23
72	101	89	125	110

Clients exit points

	<u>2019/20</u>	<u>2020/21</u>	<u>2021/22</u>	<u>2022/23</u>
Family or friends	7	4	2	5
Private rental	4	10	8	6
Home ownership	1	0	0	0
Social housing	8	5	4	8
Institution	1	2	1	0
Unknown	2	3	6	0
Total	23	24	21	19

IHRF

<u>Clients</u>	<u>Nights</u>	<u>Access Accom Cost</u>	<u>Maintain Accom cost</u>
18	95	\$9775	\$6411

The CAP property portfolio

Residence	Bedrooms	Bathrooms / toilets	Condition	Comments
Harcla – two storey structure	7	5 bathrooms / 5 toilets	Good	Communal kitchen and lounge, 1 unit fully self-contained and disability adaptable
			Maintenance requirements: <ul style="list-style-type: none"> • Kitchen upgrade within 2 years • External stair painting • Internal painting 	
Bell Street –	3	1/1	Excellent	Carpeted bedrooms Lockable car shed & covered entertainment area, ramp access at rear, 2 air conditioners
			Maintenance requirements: <ul style="list-style-type: none"> • Large tree trimming • Internal painting • Install exhaust fan - bathroom 	
Tiamb y Street	3	1 / 1	Good	Compact house with carport and solar panels. 6 ft paling fence on 3 sides. Airconditioned in 3 rooms
			Maintenance requirements: <ul style="list-style-type: none"> • Tree removal • Garden tidy 	
Washpool Street	3	1 / 1	Good	Close to CBD, undercover car storage, 4 th room sleepout downstairs
			Maintenance requirements: <ul style="list-style-type: none"> • Internal painting • Bench repairs- kitchen 	
Neville Street	3	1/1	Average	Undercover car port External laundry
			Maintenance requirements: <ul style="list-style-type: none"> • Internal painting • Bathroom upgrade • Laundry replacement – white ants 	

Table 11

Tiamby CAP house



Harcla graffiti



Board & Staff Members

2022/23 Board:

Chairperson	Marion Meissner
Vice-Chairperson	Pam Semple
Secretary	Cathie Dendle
Treasurer	Dan McMillan
Board Member	Rosemary Munroe

2022/23 Staff

Manager	Mark Warnick
NILS Administrator	Dianne McKenzie
Housing Support	Betty Brennan

Treasurer's Report

Dan McMillan

I am pleased to be able to make this report for the Banana Shire Emergency and Accommodation Support Centre (BSEASC) for the 2022/23 financial year.

This is our fourth year that the financial statements have been prepared by Catalyst Accounting and Tax from the Xero Accounting software program, and the feedback from both our Accountant and Auditor remains positive.

The organisation's financial statements for the year ended 30 June 2023 include:

- Consolidated Statement of Income & Expenditure
- Divisional Statements of Income & Expenditure
- Detailed Balance Sheet

Comments will focus on the consolidated report statement of income & expenditure.

1. The association recorded an overall surplus of \$58,163 for the 2023 year compared with a deficit of -\$2,449 in 2022.
2. Grant Funding (State) increased from \$283,453 in 2022, to \$375,032 in 2023, this is due to the introduction of the IHRF program and additional development funding for the NILS program.
3. Current assets, including bank accounts, prepayments and receivables, have increased to \$269,742 in 2023, compared to \$187,226 in 2022. This is due to increase in cash position assisted by the \$33,000 cash donations.
4. Prospect Street loan balance remained in line with prior year, 2022 loan balance \$2,587, 2023 loan balance \$3,096. Surplus cash funds held by BSEASC have been deposited into the Prospect Street loan account, to minimise interest payable on this loan. These funds are available to BSEASC at any time, should they be required. Approximate funds available for redraw are \$115,872.

Total income for the 2022/23 year was \$523,242 up from \$403,107 in 2021/22, primarily due to the increased in grant funding and donations received.

I would like to acknowledge the effort the Board, Mark and the team have made to the organisation during the 2022/23 year. I believe the organisation is in an improved financial position since last financial year.

I present this report for receipt and adoption.

FINANCIAL BUDGET SUMMARY		
BSSC - excluding Prospect St & Emergency relief		

		2023-2024
INCOME		
		Annually
Grants		\$347,609
	Total	\$ 347,609
Other Income		
	CAP Housing	\$ 78,000
	Other	\$ 7,200
	Total Income	\$432,809

EXPENSES		
	Salaries & On Costs	\$330,874
	Insurance	\$6,100
	Office Rent / Administration Costs	\$40,600
	Financial Consultants	\$6,490
	Vehicles	\$7,500
	Direct Housing	\$6,000
	Brokerage	\$35,208
	Total	\$432,772
Surplus		\$ 37

SUMMARY		
	Income	\$432,809
LESS	Expenses	\$432,772
	Profit	\$ 37

FINANCIAL SUMMARY
 1 Prospect Street, Biloela
 2023/24 - Unit 1 & 2 as Affordable housing

INCOME

	Weekly	Annually full occupancy	Annually 90% occupancy	Annually 80% occupancy
Unit 1 - proposed Affordable	\$ 224	\$ 11,648	\$ 10,483	\$ 9,318
Unit 2 - Affordable	\$ 216	\$ 11,232	\$ 10,109	\$ 8,986
Unit 3 (lease expiry Apr-25)	\$ 320	\$ 16,640	\$ 14,976	\$ 13,312
Total	\$ 760	\$ 39,520	\$ 35,568	\$ 31,616

EXPENSES

	BUDGETED	BUDGETED	BUDGETED
Audit Fee	\$ 250	\$ 250	\$ 250
Managing Agent Fees (9.35% + \$5/pm)	\$ 3,755	\$ 3,386	\$ 3,016
Landlords Insurance	\$ 2,980	\$ 2,980	\$ 2,980
BSC Rates & water	\$ 8,000	\$ 8,000	\$ 8,000
BSEASC Management Fees	\$ 2,000	\$ 2,000	\$ 2,000
Bookkeeping & Accounting Fees	\$ 450	\$ 450	\$ 450
Bank Charges	\$ 395	\$ 395	\$ 395
Maintenance Allowance (\$2,000/unit/pa)	\$ 6,000	\$ 6,000	\$ 6,000
Fire Alarm Compliance Audit	\$ 600	\$ 600	\$ 600
Contingency	\$ 1,500	\$ 1,500	\$ 1,500
Total	\$ 25,930	\$ 25,561	\$ 25,191

PROFIT / LOSS

\$ 13,590	\$ 10,007	\$ 6,425
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Financial Statement

Income & Expenditure Statement

Income	2018-19	2019-20	2020-21	2021-22	2022-23
Grant funding B/fwd prior Year		35,454	28,182	7,500	18,000
Grant funding carried forward		(28,182)	(7,500)	(18,000)	(19,936)
Donations	7,300		3471	10,500	33,000
Recurrent funding	349,188	393,438	430,991	283,453	375,032
Rents received	81,796	75,620	80,128	81,523	83,323
Contribution's	36,604	36,871	29,527	35,832	33,260
Interest received	61	88	40	11	526
Reimbursement of expenses			17		
Other revenue				1,694	
Membership Fees	30	60	27	18	36
Loss on Disposal of Assets					
Profit on sale of Assets	227	182	40	575	
Total Income	\$475,206	\$513,530	\$564,923	\$403,107	\$523,242
Other Income					
ATO Cashflow boost		52,153	8,062		
Jobkeeper		36,000	62,600		
Reimbursement of NILS expenses		5,973			
Total Other Income		\$94,126	\$70,662	\$0.00	\$0.00
Total Income	\$475,206	\$607,656	\$635,585	\$403,107	\$523,242

Expenses	2018-19	2019-20	2020-21	2021-22	2022-23
Advertising	70	437			315
Accounting & Audit fees	4,690	4,750	4,840	2,790	2,930
Bad Debts		674	10		
Bank Charges	466	415	405	395	410
Bookkeeping fees	5,876	7,262	10,750	5,181	4,118
Centrepay Fees	235	440	295	248	220
Cleaning	540	1,385	2,474	1,913	1,398
Client Resources		7,283			
Computer consumables	1,454	2,111	5,994	1,710	1,429
Depreciation	3,888	3,688	3,248	3,005	3,126
Electricity	5,387	5,052	4,622	4,433	3,547
Emergency Relief	13,465	16,512	16,421	14,962	34,747
Fees & Permits	658	184	114	94	194
Freight		182			
Grant Funding returned	2,166				
Insurance	12,000	9,980	10,758	8,780	8,667
Interest	6,158	5,063	1,364	54	114
Lease payments	2,739	3,126	2,193	2,146	2,022
Meeting expenses	561	1,539	1,075	185	379
Motor Vehicle expenses	6,608	5,880	6,796	6,947	7,642
Plant & Equipment (Minor)	2,622				
Office expenses			1,515	0.00	
Postage	208		324	278	265
Printing & Stationary	483	1,055	325	617	440
Provision for leave	0	13,539	(3,892)	(4,025)	14,881
Portable LSL			969	4,059	
Rates	6,471	14,949	7,347	7,216	7,469
Rent	27,733	21,909	19,254	16,234	13,729
Repairs & Maintenance	1,388	2,550	1,425	639	99
Repairs & Mntce Rentals	2,406	2,872	2,135	8,934	18,796
Salary Sacrifice					
Salaries & Wages	304,395	314,328	341,616	255,082	281,423
Staff Amenities	916	710	866	747	266

Expenses	2018-19	2019-20	2020-21	2021-22	2022-23
Staff Training		212	975		
Subscriptions /m'ships	475	1,458	1,640	1,730	1,959
Superannuation	28,533	27,912	31,870	25,244	29,177
Telephone	8,550	10,472	7,105	8,692	4,910
Tenant Support	16,649	11,466	7,066	8,834	10,558
Travel & Accommodation	805	1,152			1,609
Workcover Insurance	5,471	6,232	6,084	5,523	8,240
Woorabinda NILS – Stage 3				368	
2021 Office Renovations				11,877	
Total Expenses	\$474,066	\$507,527	\$497,984	\$405,556	\$465,078
SURPLUS/(DEFICIT)	1,140	100,137	137,601	(2,449)	58,163

Balance Sheet	2018-19	2019-20	2020-21	2021-22	2022-23
Accumulated Funds					
Balance at beginning of year	414,298	387,092	487,229	624,830	622,381
Disposal of Assets	(28,346)				
Add Net Surplus/ (Deficit)	1,140	100,137	137,601	(2,449)	58,163
	\$387,092	\$487,229	\$624,830	\$622,381	\$680,545
Current Assets	2018-19	2019-20	2020-21	2021-22	2022-23
Cash and cash equivalents	82,083	105,967	190,976	182,914	265,166
Cash flow boost		9,147			
Prepayments	1,400	4,126	2,702	2,770	2,867
Trade Debtors		51,641	2,703	1,543	1,709
	\$83,483	\$170,881	\$196,380	\$187,226	\$269,742

Fixed Assets	2018-19	2019-20	2020-21	2021-22	2022-23
Investment Property – Prospect St	537,397	543,787	540,538	544,598	541,471
Portable LSL receivable					4,017
Motor Vehicles	7,206				
	\$544,603	\$543,787	\$540,538	\$544,598	\$545,488
Total Assets	\$628,086	\$714,668	\$736,918	\$731,824	\$815,230

Liabilities					
Sundry Creditors	0	4,252	499	517	6,739
Grants in advance	35,455	28,182	7,500	18,000	
Superannuation Payable	6,344	6,105	8,482	7,123	6,782
Loan – Prospect St	117,491	110,368	2,138	2,587	3,096
GST Payable	9,805	(8,999)	8,993	4,050	9,113
GST adjustment		2064	(526)	(3)	(2,559)
PAYG withholding	3,488	3,518	6,944	3,136	2,666
Provision for Annual Leave	30,537	38,421	17,665	13,670	22,404
Provision for LSL	37,874	43,528	60,362	60,362	66,509
Unexpended grants					19,936
Total Liabilities	\$240,994	\$227,439	\$112,088	\$109,433	\$134,686
Excess of Assets over Liabilities	\$387,092	\$487,229	\$624,830	\$622,381	\$680,545

Assistance / donations

This year we were very fortunate to be the recipients of generous financial donations from four local organisations.

Panthers football Club – Panthers donated \$10,500 to us to assist in supporting Biloela residents. Many thanks to Jacy Austin and the Club as well as all those who attended the lady's day fundraiser.

Dundee Retirement Village – Wowan - \$20,000 Appreciation to the committee for the donation received as part of their process to return the units to Department of Housing.

Biloela Rotary – \$2000 - as regular supporters of our Centre, thanks go to outgoing President David Kidd for choosing us for his donation.

Biloela Zonta - \$500 – thanks to Zonta members for recognising a local group with their donation.

Woolworths Oz Harvest donations continue to be well utilised by the community.

Thanks to First National Real Estate and Ray White Real Estate for directing their tenants to us to give donations to the centre.

Panthers Rugby League donation
(Betty Brennan , Jacy Austin & kids, Mark Warnick)



Compliance

The year of 22/23 has been a highly successful year and we have met or exceeded all milestone targets.

We have achieved for the 2nd year in a row

- Zero formal complaints
- Zero major incidents
- Zero Workplace Health and safety incidents

Policy review

Policy review continues as a part of our continuous improvement program in readiness for the self-assessment required under the new 5-year SHS contract.

Banana Shire Support Centre

ABN: 92 885 454 110

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Biloela QLD 4715

Contact Details

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Fb. Banana Shire Support Centre

Web: bssc.org.au

Office Hours

Monday 9:00 AM to 12:30 PM

Tuesday - Friday 9:00 AM to 4:30 PM