

VILLAGE OF JORDAN

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INCORPORATED 1835



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TextMyGov Announcement



The Village of Jordan, NY is pleased to announce the launch of **TextMyGov**, a simple communication tool that allows residents to receive important updates and access information anywhere using texting technology. This new government SMS service makes it easier than ever for the community to stay informed through a reliable text message from government officials.

The Village will officially launch this mass text notification system on **Wednesday, July 1, 2026**. Residents may receive an initial government text message from **91896** from 'Village of Jordan, NY' to introduce the service.

Participation is optional, and anyone may opt out at any time by texting STOP.

If you do not receive the initial message, you can sign up by texting the keyword "**JORDANNY**" to **91896**. After sending the keyword, you will be asked to reply **YES to confirm** participation. Once subscribed, residents may receive government text messages related to **events, important updates, emergency information, meetings and more**. Additional text message alerts may become available by texting a specific **group keyword** to **91896**.

Residents will also have access to information 24/7 by texting **one or two keywords** in your question to the Village telephone number, **(315) 689-4999**. This option allows users to quickly receive a government message with details about services, offices, community resources, and other important Village information. Next time you have a question for the Village try texting this number to test out the service.

If you only have a **landline phone** and would like to receive Village alerts, important updates, emergency notifications, meeting information, and other messages, you can **sign up for voice calls**. Simply contact the Village Hall Clerk's Office at (315) 689-7350 and provide your first and last name along with your landline phone number, including the area code. Once your number is added to our system, you will receive voice messages containing the same information that is sent through text alerts. ***Please note that while you can receive alerts by voice call, issues cannot be reported through the phone system. To report an issue, you must send a text message to (315) 689-4999.***

The Village of Jordan's adoption of TextMyGov reflects an ongoing commitment to improving public communication using modern and convenient tools. This service will provide a more accessible and responsive way to stay informed about what is going on in the community and receive government services. Many agencies nationwide are already using this texting technology successfully, and we are proud to offer the same benefits to our community.

Sincerely,

Tina Trapp

Village Clerk/Treasurer

View terms and privacy policy info at textmygov.com/opt-in-terms-conditions

Msg & Data rates apply. Please visit: <https://textmygov.com/>